

Professional Summary

- Certified Salesforce.com Developer Platform I and Administrator with 2 years of cumulative industry experience and 3+ years of freelance development experience.
- MBA in Enterprise Information Systems from California State University, Chico with 3.6 GPA and relevant co-op experience.
- Professional experience in development, administration, configuration, implementation (Soap API, Rest API and Meta data API as Call in and callout services) and support of Salesforce CRM and Salesforce SFA applications.
- Student entrepreneur and tech blogger with an ambition.
- Research scholar with over two publications in the area of sentiment analysis and data modeling.
- Experience with Agile/Scrum Methodology, Prototyping Approach & Rapid Application Design.
- Worked on developing User Interface (UI) applications and professional web applications using JavaScript, JSP, HTML5 /DHTML, jQuery, CSS3.
- SAP Certified Technology Associate with 2+ years of research, technical and functional experience.
- SAP experience includes SAP Implementations, Installations, Upgrades, Migrations, Software maintenance, production support, support pack upgrades, database patch upgrades, and system refreshes etc.

Experience

Business Applications Intern 10/2017 – 12/2017 Intuitive Surgical, Sunnyvale, CA	<ul style="list-style-type: none"> ○ SFDC day to day production support ○ AI voice application integration with SFDC using Node Js and Web Speech API ○ Planning and integration of learning management system with SFDC as a Proof of Concept ○ Custom REST service development on SFDC platform to enable the communication with SFDC ○ Custom application development and delivery ○ Involved in discovery sessions to gather requirements. ○ Wrote apex classes, integration API classes and Test Classes. ○ Built Visualforce pages and components with best practices that are mobile compatible. ○ Followed agile methodology of development. ○ Used Process builder and chatter post (Topic, Topic Assignment and Feed Items) for Key Opinion Leader project. ○ Wrote SOQL and SOSL queries within custom controllers, extensions and triggers. ○ Developed generic custom setting to deprecate less frequent used multiple custom settings. ○ Integrated Tableau surgeon metrics and Qualtrics survey responses on Salesforce partner communities ○ Developed scripts to load forecast data from salesforce.com. ○ Used data loader tool, import wizard, salesforce.com and sandbox environments.
Systems Analyst 01/2017 – 10/2017 Hitachi Data Systems, Santa Clara, CA	<ul style="list-style-type: none"> ○ Integrated SAP with Salesforce using SAP-PI for bi-directional data sync ○ Salesforce CRM integration with organizations SAP ERP and HANA ecosystems. ○ Participated in enterprise integration, Quality Review and Customer Satisfaction Surveys, advanced workflow, reporting and dashboards. ○ Business Analyst for a large group of vendors and suppliers. Project included multiple, parallel work streams with various business groups. ○ Highlights included retirement of existing ERP, SCM, CRM and integration with downstream systems. ○ Business Analyst for a in-house application learning management application. Built a custom integration to automatically retrieve data from a third party and insert into a pricing database replacing a manual, email driven process requiring substantial human effort.

	o Education architect, curriculum writer, and training webinar instructor for numerous Internal and external users.			
Other	SFDC Freelancer 10/2015 – Present Up work	Co-Founder 04/2013 – 08/2013 Brandunia New Delhi, India	Hardware Intern 06/2014 to 07/ 2014 GENERAL ELECTRIC Bangalore, India	Web Dev Intern 06/2013 to 07/2013 HCL Info systems Hyderabad, India

Certifications

SALESFORCE CERTIFIED ADMINISTRATOR
License 10217759

SALESFORCE CERTIFIED PLATFORM DEVELOPER -I
LICENSE 9956318

CERTIFIED SAP HANA TECHNOLOGY ASSOCIATE (HANTEC_10)
License 0016999238

Technical Skills

Salesforce Skills	Salesforce CRM, Salesforce SFA, Apex Language, Apex Classes/Controllers, Apex Triggers, SOQL, SOSL, Einstein API, Visual Force Pages /Components, S Controls, Apex Web Services, Workflow & Approvals, Dashboards, Analytic Snapshots, Process Automation, SFDC DX, Force.com Migration Tool, Lightning CLI, Lightning Inspector, Translator Workbench, Data Loader, Google Data API, Heroku application integration, Einstein Analytics.
SAP Tools	SAP HANA, SAP ERP, SAP HANA Studio, SAP Lumira, S/4Hana Simple Finance.
Programming Languages	JavaScript, R, Java, SQL scripting, Apex, Java, C, Assembly Language, JavaScript, XML, SQL, HTML & Python
RDBMS	Oracle 10g/9i, SQL Server 7.0
Operating Systems	SLES, RHEL, Ubuntu, Backtrack, Mac OSX, Windows
Web Development	Angular 2, React Js, Bootstrap, JQuery, AJAX, Node Js
Design Skills	Adobe Photoshop, Adobe Illustrator, Corel Draw
Data warehouse ETL Tools	Pentaho, SAP Business Objects Data Services 4.0, HPA

Education

**MASTER OF BUSINESS
ADMINISTRATION IN ENTERPRISE
INFORMATION SYSTEMS**
California State University
Chico, CA
2017

MBA Essentials for CRM
Claremont Graduate University
Claremont, CA
2017

**BACHELOR OF ELECTRONICS &
COMMUNICATION ENGINEERING**
Shiv Nadar University
New Delhi, India
2015

ENGLISH LITERATURE (MINOR)
Shiv Nadar University
New Delhi, India
2015

Activities

VICE PRESIDENT
SAP CLUB
California State University
2016 - 17

PRESIDENT
Graduate Business Assn.
California State University
2015 – 17

Research Publications

Kolagani, Sri Hari Deep. Witt, Christine. Negahban, Arash. "IDENTIFYING TRENDING SENTIMENTS IN THE 2016 U.S. PRESIDENTIAL ELECTION: A CASE STUDY OF TWITTER ANALYTICS". 2017 Issues in Information Systems (IIS). International Association for Computer Information Systems

Negahban, Arash. Kolagani, Sri Hari Deep. Witt, Christine. "Analyzing Twitter activity around US presidential primary elections through social media analytics". 2016 Annual Meeting of the Decision Sciences Institute on Effective Decision Making in Uncertain Business Environments: Strategies, Practices, and Techniques