

# DEREK OLIVE

## TECHNOLOGY EXPERT


### CONTACT

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### CERTIFICATIONS

- GOOGLE:**  
Data Analytics  
Advanced Data Analytics  
Business Intelligence  
Project Management
- IBM:**  
Introduction to Artificial Intelligence (AI)


### MY SKILLS




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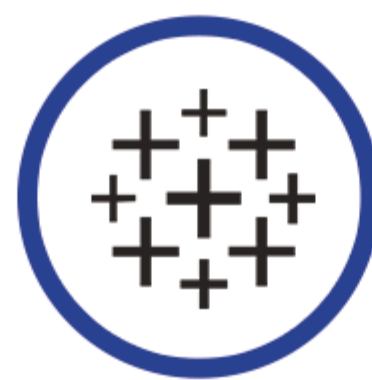
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### ABOUT ME

I am a highly motivated and detail-oriented individual. I enjoy learning new things and am driven by a passion for technology and analytics. I have been messing with technology since I was 7 years old and I enjoy continuously learning and expanding my technical skill set.

Thank you for looking at my resume!

Derek Olive



### EDUCATION

- OHIO UNIVERSITY**  
**2022 - 2023**  
General Education  
GPA: 3.12
- LANCASTER HS**  
**2016 - 2020**  
High School Diploma  
GPA: 3.64
- FRANKLIN UNIVERSITY**  
**2023 - 2026**  
Bachelor of Information Technology  
  
Associate of Computer Science  
  
Associate of Cybersecurity

### EXPERIENCE

- FIT TECHNOLOGIES**  
**2025 - Present**  
Technical Support Services Technician II  
  
Delivered end-to-end IT support including installation, maintenance, repair, and upgrades of desktop hardware, peripherals, and network equipment.  
  
Managed daily service calls and SLAs, providing timely, accurate updates while maintaining strong client relationships.  
  
Maintained IT infrastructure standards, including routine maintenance, physical cabling compliance, and participation in equipment decommissioning/liquidation.
- ELITE RETREAT MASSAGE AND HEALTH SPA**  
**2022 - 2025**  
Information Technical Specialist  
  
Implemented cybersecurity measures such as firewalls and access controls while setting up hardware such as printers, computers, and servers.  
  
Assisted with establishment of computerized scheduling system and website design while providing ongoing technical support.
- GANDEE & ASSOCIATES**  
**2021 - 2025**  
Resident Project Representative  
  
Oversaw contractor work and project execution, ensuring compliance with laws, regulations, and schedules while coordinating teams to meet deadlines.  
  
Communicated project status to stakeholders, proactively identifying issues, reporting discrepancies, and supporting on-time delivery.