

DEREK OLIVE

TECHNOLOGY EXPERT

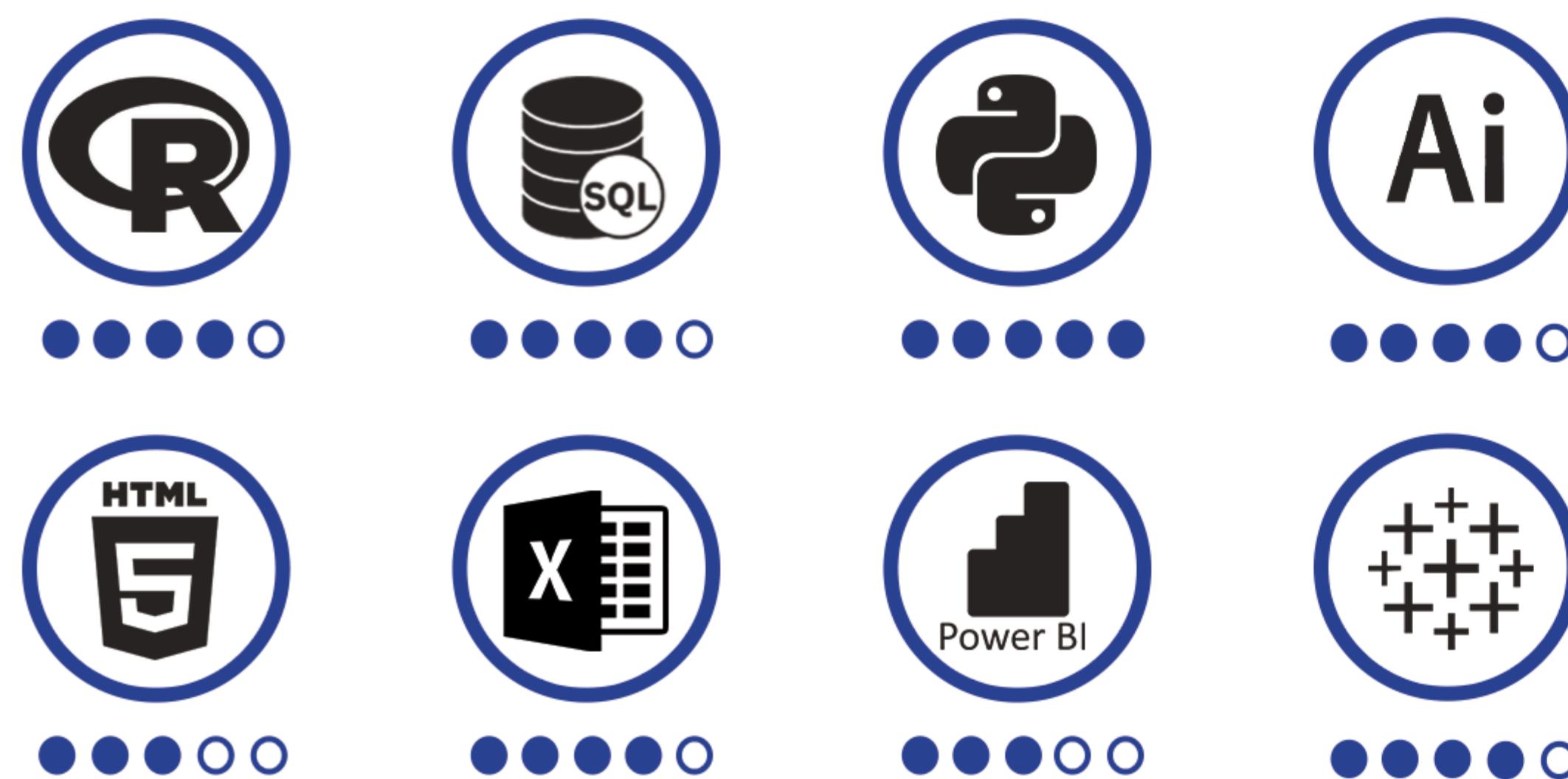
CONTACT

- **Phone:**
+1 740-785-0950
- **Email:**
Derekolive.business@gmail.com
- **LinkedIn:**
www.linkedin.com/in/derek-olive
- **Website:**
www.DerekOlive.com

CERTIFICATIONS

- **GOOGLE:**
Data Analytics
Advanced Data Analytics
Business Intelligence
Project Management
- **IBM:**
Introduction to Artificial Intelligence (AI)

MY SKILLS



ABOUT ME

I am a highly motivated and detail-oriented individual. I enjoy learning new things and am driven by a passion for technology and analytics. I have been messing with technology since I was 7 years old and I enjoy continuously learning and expanding my technical skill set.

Thank you for looking at my resume!

Derek Olive



EDUCATION

- **OHIO UNIVERSITY**
2022 - 2023
General Education
GPA: 3.12
- **LANCASTER HS**
2016 - 2020
High School Diploma
GPA: 3.64
- **FRANKLIN UNIVERSITY**
2023 - 2026
Bachelor of Information Technology
Associate of Computer Science
Associate of Cybersecurity

EXPERIENCE

- **FIT TECHNOLOGIES**
2025 - Present
Technical Support Services Technician II

Delivered end-to-end IT support including installation, maintenance, repair, and upgrades of desktop hardware, peripherals, and network equipment.

Managed daily service calls and SLAs, providing timely, accurate updates while maintaining strong client relationships.

Maintained IT infrastructure standards, including routine maintenance, physical cabling compliance, and participation in equipment decommissioning/liquidation.
- **ELITE RETREAT MASSAGE AND HEALTH SPA**
2022 - 2025
Information Technical Specialist

Implemented cybersecurity measures such as firewalls and access controls while setting up hardware such as printers, computers, and servers.

Assisted with establishment of computerized scheduling system and website design while providing ongoing technical support.
- **GANDEE & ASSOCIATES**
2021 - 2025
Resident Project Representative

Oversaw contractor work and project execution, ensuring compliance with laws, regulations, and schedules while coordinating teams to meet deadlines.

Communicated project status to stakeholders, proactively identifying issues, reporting discrepancies, and supporting on-time delivery.