

# Derek Yu

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Kanata, ON

(613)-869-5280

## Summary

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- Seeking an opportunity to build and apply social, organizational and problem-solving skills in a professional environment.
- Accustomed to providing customer service, collaborating as a team and resolving issues with customers & staff through prior workplace experience

## Experiences

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### Waiter

2021 – 2023

**Kanata Mandarin Restaurant – 150 Katimavik Rd**

- Regularly interacted with customers, taking orders and answering questions
- Served dishes and beverages, while catering to customer needs
- Cleared and set tables to enable speedy turnaround and customer flow.
- Carried out complete opening, closing and shift change duties
- Trained new employees on restaurant policies and procedures.
- Provided & prioritized customer service at all times.

### Software Coordinator

2022 – Present

**FIRST Robotics Competition**

- Instructing and managing other team members
- Coordinating projects and tasks
- Led multiple community outreach events
- 2023 & 2024 Provincial Division Champions

### Tutoring

2020 – 2021

- Taught French as a quick gig (2020)
- Taught English during JFS/KCSSC's "Connect Youth and Seniors through Language Learning" Volunteering Program(2021)

## Education

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- Earl of March Secondary School (4 The Parkway, ON) 2018 – Present
  - 12th Grade (current)

## Skills & Proficiencies

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- Communication skills
- Working in fast-paced environments
- Providing customer service
- Fluency in English, French and Mandarin
- Courteous & responsible
- Friendly and outgoing
- Collaborative
- Willing to learn