

DERIK MAHAN

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EMPLOYMENT

Training Coordinator	CITGO Petroleum	June 2022 – Present
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Optimize corporate training through data analytics and automation, enhancing decision-making and resource allocation.

- Developed Power BI dashboards, reducing reporting time by 30%.
- Automated SAP SuccessFactors workflows, streamlining certification renewals.
- Designed predictive analytics models, improving training resource planning.

President / Vice President / Coach	Gregory-Portland Futbol Club	2019 – Present
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Lead strategic planning, operations, and youth development for a 300+ member soccer club.

- Managed \$50,000+ budget, expanding field access and facilities.
- Implemented digital registration systems, increasing membership by 20%.
- Developed a progressive training curriculum, boosting skill retention by 35%.

Console Operator	CITGO Petroleum	October 2014 – June 2022
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Managed refinery operations while maintaining safety and efficiency.

- Created troubleshooting documentation tools, improving process response times.
- Developed standard operating procedures, optimizing training for new hires.
- Reduced operational downtime by 5% through workflow optimizations.

EDUCATION

Canyon, TX	West Texas A&M University	Spring 2023 – August 2025
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- BBA in Computer Information Systems – Decision Making, August 2025. GPA: 3.7
- Undergraduate Coursework: Business Analytics, Databases, Programming Languages, Business Management, Business Communications, Software Development

Corpus Christi, TX	Del Mar College	June 2020 - December 2022
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- AAS in Computer Information Systems, December 2022. GPA: 3.3
- Undergraduate Coursework: Programming Languages, Databases, Calculus II, Operating Systems

TECHNICAL EXPERIENCE

Projects

- **Operator Qualification Renewal Tracking** (2024). A Power BI dashboard delivers real-time updates on employee qualification renewals, leveraging automation from SharePoint and SAP SuccessFactors, while providing historical breakdowns by unit and area and a 120-day outlook, utilizing Power Query, DAX, Power BI, XML, Power Automate, ODBC/OLE DB connections, and RLS for seamless data integration and security
- **ATP Tracking Tool** (2024). A Power BI dashboard provides users and managers with real-time updates on employees in the Apprenticeship Training Program, leveraging automation from SharePoint and SAP SuccessFactors while utilizing Power Query, DAX, Power BI, XML, Power Automate, and ODBC/OLE DB connections for seamless data integration.
- **Buff Movies** (2024). Mobile app for Android, that allows users to browse movie ratings and descriptions. Kotlin, JavaScript, CSS, SQL

LANGUAGES AND TECHNOLOGIES

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- C++, C, C#, OOP, UML, Python, JavaScript, HTML, CSS,
 - Visual Studio; SQLite; Android Studio; Microsoft Power BI; Microsoft Power Automate