

BI MODULE ASSIGNMENT 1 ANSWERS

Question 1

a. Query 1: Profit Margins by Event Promotion Type and Marketeer.

Figure 1

Query 1

```
1  -- q1a
2  SELECT
3      CONCAT(UPPER(ed.EventName), '-', ed.EventYear) AS [Event Name],
4      pd.PromotionType,
5      md.MarketeerName,
6      ROUND(SUM(COALESCE(ef.PromotionRevenue, 0) - COALESCE(ef.PromotionCost, 0)), 0) AS [Total Promotion Profit],
7      -- Ranks by TPP within each grouping set
8      RANK() OVER (
9          PARTITION BY
10             CASE
11                 WHEN ed.EventName IS NOT NULL AND ed.EventYear IS NOT NULL AND pd.PromotionType IS NULL AND md.MarketeerName IS NULL THEN 'Event'
12                 WHEN pd.PromotionType IS NOT NULL AND ed.EventName IS NULL AND md.MarketeerName IS NULL THEN 'PromotionType'
13                 WHEN md.MarketeerName IS NOT NULL AND ed.EventName IS NULL AND pd.PromotionType IS NULL THEN 'Marketeer'
14                 WHEN ed.EventName IS NOT NULL AND ed.EventYear IS NOT NULL AND pd.PromotionType IS NOT NULL AND md.MarketeerName IS NULL
15                     THEN 'Event + Promotion'
16                 WHEN ed.EventName IS NOT NULL AND ed.EventYear IS NOT NULL AND md.MarketeerName IS NOT NULL AND pd.PromotionType IS NULL
17                     THEN 'Event + Marketeer'
18                 WHEN pd.PromotionType IS NOT NULL AND md.MarketeerName IS NOT NULL AND ed.EventName IS NULL THEN 'PromotionType + Marketeer'
19                 WHEN ed.EventName IS NOT NULL AND ed.EventYear IS NOT NULL AND pd.PromotionType IS NOT NULL AND md.MarketeerName IS NOT NULL
20                     THEN 'Event + Promotion + Marketeer'
21             END
22         ORDER BY SUM(COALESCE(ef.PromotionRevenue, 0) - COALESCE(ef.PromotionCost, 0)) DESC
23     ) AS [TPP RankWithinGroup],
24      ROUND(AVG(COALESCE(ef.PromotionRevenue, 0) - COALESCE(ef.PromotionCost, 0)), 0) AS [AVG Promotion Profit],
25      -- Ranks by APP within each grouping set
26      RANK() OVER (
27          PARTITION BY
28             CASE
29                 WHEN ed.EventName IS NOT NULL AND ed.EventYear IS NOT NULL AND pd.PromotionType IS NULL AND md.MarketeerName IS NULL THEN 'Event'
30                 WHEN pd.PromotionType IS NOT NULL AND ed.EventName IS NULL AND md.MarketeerName IS NULL THEN 'PromotionType'
31                 WHEN md.MarketeerName IS NOT NULL AND ed.EventName IS NULL AND pd.PromotionType IS NULL THEN 'Marketeer'
32                 WHEN ed.EventName IS NOT NULL AND ed.EventYear IS NOT NULL AND pd.PromotionType IS NOT NULL AND md.MarketeerName IS NULL
33                     THEN 'Event + Promotion'
34                 WHEN ed.EventName IS NOT NULL AND ed.EventYear IS NOT NULL AND md.MarketeerName IS NOT NULL AND pd.PromotionType IS NULL
35                     THEN 'Event + Marketeer'
36                 WHEN pd.PromotionType IS NOT NULL AND md.MarketeerName IS NOT NULL AND ed.EventName IS NULL THEN 'PromotionType + Marketeer'
37                 WHEN ed.EventName IS NOT NULL AND ed.EventYear IS NOT NULL AND pd.PromotionType IS NOT NULL AND md.MarketeerName IS NOT NULL
38                     THEN 'Event + Promotion + Marketeer'
39             END
40         ORDER BY AVG(COALESCE(ef.PromotionRevenue, 0) - COALESCE(ef.PromotionCost, 0)) DESC
41     ) AS [APP RankWithinGroup]
42 FROM
43     EventDim ed
44     JOIN EventFact ef ON ed.EventID = ef.EventID
45     JOIN PromotionDim pd ON ef.PromotionID = pd.PromotionID
46     JOIN MarketeerDim md ON pd.MarketeerID = md.MarketeerID
47 -- Grouping sets for flexible grouping
48 GROUP BY GROUPING SETS (
49     (ed.EventName, ed.EventYear),
50     (pd.PromotionType),
51     (md.MarketeerName),
52     (ed.EventName, ed.EventYear, pd.PromotionType),
53     (ed.EventName, ed.EventYear, md.MarketeerName),
54     (pd.PromotionType, md.MarketeerName),
55     (ed.EventName, ed.EventYear, pd.PromotionType, md.MarketeerName)
56 )
57 -- Enforcing custom grouping order for clarity
58 --
59 ORDER BY
60     CASE
61         WHEN ed.EventName IS NOT NULL AND ed.EventYear IS NOT NULL AND pd.PromotionType IS NULL AND md.MarketeerName IS NULL THEN 1 -- Event Name
62         WHEN pd.PromotionType IS NOT NULL AND ed.EventName IS NULL AND md.MarketeerName IS NULL THEN 2 -- PromotionType
63         WHEN md.MarketeerName IS NOT NULL AND ed.EventName IS NULL AND pd.PromotionType IS NULL THEN 3 -- Marketeer
64         WHEN ed.EventName IS NOT NULL AND ed.EventYear IS NOT NULL AND pd.PromotionType IS NOT NULL AND md.MarketeerName IS NULL THEN 4 -- Event + Promotion
65         WHEN pd.PromotionType IS NOT NULL AND md.MarketeerName IS NOT NULL AND ed.EventName IS NULL THEN 5 -- PromotionType + Marketeer
66         WHEN ed.EventName IS NOT NULL AND ed.EventYear IS NOT NULL AND pd.PromotionType IS NOT NULL AND md.MarketeerName IS NOT NULL THEN 6 -- Event + Promotion + Marketeer
67         THEN 7 -- Event + Promotion + Marketeer
68     END, [TPP RankWithinGroup]
69 ;
70
71
```

The query above highlights the profitability of promotions from multiple dimensions to help key decision makers optimize marketing spend, identify successful campaigns, and focus on high-performing promotions, promotion types, marketers, and combinations of both when planning upcoming events.

Promotion profit is calculated by subtracting PromotionCost from PromotionRevenue in the EventFact table. The COALESCE function ensures that the query effectively handles null values in both columns. The profit is then aggregated and ranked by various grouping dimensions. The use of GROUPING SETS provides detailed and

flexible insight into the total and average profit by Event Name, Promotion Type, Marketeer Name, and all possible combinations between the three groups. Unlike simple RANK() functions, the PARTITION BY clause had to be defined using the CASE WHEN statement to ensure that each record is ranked in the appropriate group, in descending order of both Total Promotion Profit (TPP) and Average Promotion Profit (APP). However, the row orders are displayed using the TPP. Figure 1 above shows the query, while Figure 2 and Figure 3 below show snippets of the results.

Figure 2

Query1 Result Snippet a

	A-Z Event Name	A-Z PromotionType	A-Z MarketeerName	123 Total Promotion Profit	123 TPP RankWithinGroup	123 AVG Promotion Profit	123 APP RankWithinGroup
1	MSI-2018	[NULL]	[NULL]	2142917	1	21429	1
2	WORLDS-2019	[NULL]	[NULL]	2009275	2	21375	2
3	WORLDS-2017	[NULL]	[NULL]	1830330	3	18488	5
4	MSI-2016	[NULL]	[NULL]	1791911	4	18100	7
5	MSI-2017	[NULL]	[NULL]	1731321	5	18224	6
6	MSI-2021	[NULL]	[NULL]	1683176	6	17352	8
7	WORLDS-2016	[NULL]	[NULL]	1625431	7	18683	4
8	MSI-2019	[NULL]	[NULL]	1616080	8	19239	3
9	WORLDS-2020	[NULL]	[NULL]	1434440	9	17282	9
10	WORLDS-2018	[NULL]	[NULL]	1240160	10	15502	10
11	-	Public Relations	[NULL]	3825828	1	19721	2
12	-	Direct Marketing	[NULL]	3279267	2	17822	5
13	-	Digital Promotions	[NULL]	2649464	3	18399	4
14	-	Sponsorships	[NULL]	2498378	4	19072	3
15	-	Sales Promotion	[NULL]	2448610	5	16771	6
16	-	General Advertising	[NULL]	2403494	6	20197	1
17	-	[NULL]	Wikizz	1724946	1	19166	15
18	-	[NULL]	Shufflebeat	1076430	2	17362	24
19	-	[NULL]	Mynte	840267	3	21007	7
20	-	[NULL]	Dabfeed	798013	4	19464	12
21	-	[NULL]	Linkbridge	726784	5	20765	8
22	-	[NULL]	Divape	641599	6	18871	16
23	-	[NULL]	Bluezoom	633898	7	19809	11
24	-	[NULL]	Trilia	615570	8	19857	10
25	-	[NULL]	Leexo	599335	9	19333	14
26	-	[NULL]	Feednation	591449	10	21123	6
27	-	[NULL]	Zoexo	566419	11	18272	20

Figure 2 shows the different groups ranked in order of total profit. We can also see the difference in the ranks in terms of TPP and APP, for example, in row 16 we see that General Advertising has the lowest total promotion profit, but performs best on average.

Figure 3

Query1 Result Snippet b

	A-Z Event Name	A-Z PromotionType	A-Z MarketeerName	123 Total Promotion Profit	123 TPP RankWithinGroup	123 AVG Promotion Profit	123 APP RankWithinGroup
103	WORLDS-2016	General Advertising	[NULL]	184965	52	26424	2
104	WORLDS-2020	Public Relations	[NULL]	181351	53	13950	53
105	MSI-2019	Sponsorships	[NULL]	147015	54	12251	59
106	MSI-2017	General Advertising	[NULL]	139879	55	23313	7
107	WORLDS-2018	General Advertising	[NULL]	138960	56	19851	23
108	MSI-2021	Digital Promotions	[NULL]	134987	57	12272	58
109	MSI-2019	General Advertising	[NULL]	131172	58	18739	31
110	WORLDS-2018	Digital Promotions	[NULL]	88961	59	14827	49
111	WORLDS-2020	Sales Promotion	[NULL]	73710	60	7371	60
112	MSI-2021	[NULL]	Wikizz	256496	1	23318	88
113	MSI-2018	[NULL]	Mynte	238025	2	26447	50
114	MSI-2018	[NULL]	Wikizz	225556	3	22556	93
115	WORLDS-2018	[NULL]	Wikizz	225139	4	20467	117
116	MSI-2016	[NULL]	Wikizz	215545	5	15396	196
117	WORLDS-2019	[NULL]	Wikizz	213990	6	21399	108
118	MSI-2017	[NULL]	Shufflebeat	170750	7	18972	140
119	MSI-2019	[NULL]	Mynte	156212	8	26035	52
120	WORLDS-2017	[NULL]	Wikizz	155883	9	15588	193
121	MSI-2019	[NULL]	Wikizz	152399	10	19050	139
122	MSI-2017	[NULL]	Wikizz	152241	11	16916	176
123	MSI-2018	[NULL]	Linkbridge	150144	12	25024	62

Figure 3 highlights the least performing promotion types and the best the Marketeers across the events.

b. Query 2: Club and Player Attendance by Location.

Figure 4

Query 2

```
SELECT ed.EventID,
CONCAT (
    UPPER(ed.EventName),
    ' ',
    ed.EventYear
) AS [Event Name],
sd.StadiumName AS [Stadium Name],
sdld.LocationCity AS [Stadium City],
sdld.Country AS [Stadium Country],
-- Number of clubs from the same city as the stadium
COUNT(DISTINCT CASE WHEN cdld.LocationCity = sdld.LocationCity THEN cd.ClubID ELSE NULL END) AS [Clubs from Stadium City],
-- Number of clubs from the same country as the stadium
COUNT(DISTINCT CASE WHEN cdld.Country = sdld.Country THEN cd.ClubID ELSE NULL END) AS [Clubs from Stadium Country],
-- Number of players from the same city as the stadium
COUNT(DISTINCT CASE WHEN pld.LocationCity = sdld.LocationCity THEN pd.PlayerID ELSE NULL END) AS [Players from Stadium City],
-- Number of players from the same country as the stadium
COUNT(DISTINCT CASE WHEN pld.Country = sdld.Country THEN pd.PlayerID ELSE NULL END) AS [Players from Stadium Country],
-- City with the maximum number of clubs in attendance
(
    SELECT TOP 1 cdld.LocationCity
    FROM PlayerInGameDim pigd
    JOIN ClubDim cd ON pigd.ClubID = cd.ClubID
    JOIN LocationDim cdld ON cd.ClubLocation = cdld.LocationID
    JOIN GameFact gf2 ON pigd.GameID = gf2.GameID
    WHERE gf2.EventID = ed.EventID
    GROUP BY cdld.LocationCity
    ORDER BY COUNT(DISTINCT cd.ClubID) DESC
) AS [Max Clubs City],
-- Country with the maximum number of clubs in attendance
(
    SELECT TOP 1 cdld.Country
    FROM PlayerInGameDim pigd
    JOIN ClubDim cd ON pigd.ClubID = cd.ClubID
    JOIN LocationDim cdld ON cd.ClubLocation = cdld.LocationID
    JOIN GameFact gf2 ON pigd.GameID = gf2.GameID
    WHERE gf2.EventID = ed.EventID
    GROUP BY cdld.Country
    ORDER BY COUNT(DISTINCT cd.ClubID) DESC
) AS [Max Clubs Country],
-- City with the maximum number of players in attendance
(
    SELECT TOP 1 pld.LocationCity
    FROM PlayerInGameDim pigd
    JOIN PlayerDim pd ON pigd.PlayerID = pd.PlayerID
    JOIN LocationDim pld ON pd.PlayerOriginID = pld.LocationID
    JOIN GameFact gf2 ON pigd.GameID = gf2.GameID
    WHERE gf2.EventID = ed.EventID
    GROUP BY pld.LocationCity
    ORDER BY COUNT(DISTINCT pd.PlayerID) DESC
) AS [Max Players City],
-- Country with the maximum number of players in attendance
(
    SELECT TOP 1 pld.Country
    FROM PlayerInGameDim pigd
    JOIN PlayerDim pd ON pigd.PlayerID = pd.PlayerID
    JOIN LocationDim pld ON pd.PlayerOriginID = pld.LocationID
    JOIN GameFact gf2 ON pigd.GameID = gf2.GameID
    WHERE gf2.EventID = ed.EventID
    GROUP BY pld.Country
    ORDER BY COUNT(DISTINCT pd.PlayerID) DESC
) AS [Max Players Country]
```

This query provides insights into the geographic distribution of clubs and players attending World Championships, assisting Tior Games in optimising event planning and marketing strategies. It calculates the number of clubs and players from the same city and country as the stadium, offering insights into local representation. To identify the top contributing regions, the query uses subqueries to accurately determine the city and country with the highest club and player attendance. The results are then grouped by event, stadium, and location, thus offering a clear view of attendance patterns. The idea behind this analysis is to assist Tior Games in targeting future events in high-performing regions, focusing recruitment efforts on talent-rich areas, and optimising marketing campaigns. The query's flexible aggregation and ranking logic ensures accurate insights, empowering Tior Games to make data-driven decisions that enhance the championship's popularity, player engagement, and overall success. Figures 4 and 5 show the query and the results, respectively.

Figure 5

Query 2 continued with Result

```

JOIN LocationDim pld ON pld.LocationID = pld.LocationID
JOIN LocationDim pld ON pld.PlayerOriginID = pld.LocationID
JOIN GameFact gf2 ON pld.GameID = gf2.GameID
WHERE gf2.EventID = ed.EventID
GROUP BY pld.LocationCity
ORDER BY COUNT(DISTINCT pld.PlayerID) DESC
) AS [Max Players City];
-- Country with the maximum number of players in attendance
(
SELECT TOP 1 pld.Country
FROM PlayerInGameDim pld
JOIN PlayerDim pd ON pld.PlayerID = pd.PlayerID
JOIN LocationDim pld ON pld.PlayerOriginID = pld.LocationID
JOIN GameFact gf2 ON pld.GameID = gf2.GameID
WHERE gf2.EventID = ed.EventID
GROUP BY pld.Country
ORDER BY COUNT(DISTINCT pld.PlayerID) DESC
) AS [Max Players Country];
FROM EventDim ed
JOIN GameFact gf ON ed.EventID = gf.EventID
JOIN GameDim gd ON gf.GameID = gd.GameID
JOIN StadiumDim sd ON gf.StadiumID = sd.StadiumID
JOIN LocationDim sld ON sd.StadiumLocationID = sld.LocationID
JOIN PlayerInGameDim pld ON gd.GameID = pld.GameID
JOIN ClubDim cd ON pld.ClubID = cd.ClubID
JOIN LocationDim cld ON cd.ClubLocationID = cld.LocationID
JOIN PlayerDim pd ON pld.PlayerID = pd.PlayerID
JOIN LocationDim pld ON pld.PlayerOriginID = pld.LocationID
GROUP BY [Event Name], [Stadium Name];
ORDER BY [Event Name], [Stadium Name];

```

Event Name	Stadium Name	Stadium City	Stadium Country	Clubs from Stadium Cit	Clubs from Stadium Cou	Players from Stadium C	Players from Stadium Co	Max Clubs C	Max Clubs Cou	Max Players C	Max Players Country
MSF-2018	Copper Box Arena	London	United Kingdom	0	2	0	3	Addison	United States	Akita	United States
MSF-2019	KeyArena	Seattle	United States	0	8	0	28	Branniff Manor	United States	American	United States
MSF-2018	Staples Centre	Los Angeles	United States	0	6	0	20	Rams	United States	Abrensburg	United States
MSF-2019	Wembley Arena	London	United Kingdom	0	1	0	8	Angelos City	United States	Akita	United States
MSF-2021	Commerzbank Arena	Frankfurt	Germany	0	2	0	1	Ada	United States	Begamoyo	United States
WORLD5-2019	San Jose SAP Centre	San Jose	United States	0	7	0	27	Ada	United States	Anderson	United States
WORLD5-2017	Sung am World Cup Stadium	Seoul	Korea, South	0	9	0	1	Caner	United States	Arlington	United States
WORLD5-2018	Spodek Arena	Katowice	Poland	0	0	0	0	Addison	United States	Abrensburg	United States
WORLD5-2019	CSKA Arena	Moscow	Russia	0	0	0	0	Bahli	United States	Albina	United States
WORLD5-2020	Royal Arena	Copenhagen	Denmark	0	0	0	0	Allerton	United States	Balkesir	United States

However, the results show that irrespective of the event country, the US consistently exhibits the highest level of participation. In some rows, we have no attendance from the club Country and City.

c. Query 3: Merchandise Sales Performance Analysis.

Figure 6

Query 3 and Result Snippet

```

SELECT
CASE
WHEN dd.DateID BETWEEN ed.EventStartDateID AND ed.EventEndDateID
THEN CONCAT(ed.EventName, ' ', YEAR(ed.EventYear))
ELSE 'No Event'
END AS EventName,
CONVERT(VARCHAR, dd.DateValue, 107) AS [Sales Date],
DATENAME(WeekDay, dd.DateValue) AS [Sales Day],
DateName(Month, dd.DateValue) AS [Sales Month],
DateName(Year, dd.DateValue) AS [Sales Year],
COUNT(DISTINCT CASE WHEN osf.DateID = gf.DateID THEN gf.GameID END) AS [No. Of Games Played],
COUNT(DISTINCT CASE WHEN osf.DateID = gf.DateID THEN pigd.PlayerInGameID END) AS [No. Players],
md.MerchandiseType, pd.ProviderName, ld.Country, sum(osf.MerchandiseSold) [MerchSold], sum(osf.MerchandiseSoldPND) [MerchSold(PND)]
FROM OnlineSalesFact osf
LEFT JOIN DateDim dd ON osf.DateID = dd.DateID
LEFT JOIN GameFact gf ON dd.DateID = gf.DateID
LEFT JOIN GameDim gd ON gf.GameID = gd.GameID
LEFT JOIN PlayerInGameDim pigd ON gd.GameID = pigd.GameID
LEFT JOIN MerchandiseDim md ON osf.MerchandiseID = md.MerchandiseID
LEFT JOIN ProviderDim pd ON md.MerchandiseProviderID = pd.ProviderID
LEFT JOIN LocationDim ld ON pd.ProviderLocation = ld.LocationID
LEFT JOIN EventDim ed ON dd.DateID BETWEEN ed.EventStartDateID AND ed.EventEndDateID
GROUP BY
dd.DateID, ed.EventName, dd.DateValue, md.MerchandiseType, pd.ProviderName, ld.Country, ed.EventName, ed.EventStartDateID, ed.EventEndDateID
ORDER BY dd.DateValue ;

```

EventName	Sales Date	Sales Day	Sales Month	Sales Year	No. Of Games Played	No. Players	MerchandiseType	ProviderName	Country	MerchSold	MerchSold(PND)
msa 2016	May 04, 2016	Wednesday	May	2016	0	0	art and book	Grimes, Weber and Turner	Slovenia	840	8412
msa 2016	May 04, 2016	Wednesday	May	2016	0	0	clothing	Wiatcz, Johnston and Wilkinson	Latvia	2291	15113
msa 2016	May 04, 2016	Wednesday	May	2016	0	0	status	Hand, Gerhold and Schmidt	United States	1519	7018
msa 2016	May 05, 2016	Thursday	May	2016	0	0	accessories	Trophy LLC	United States	1959	15567
msa 2016	May 05, 2016	Thursday	May	2016	0	0	clothing	Dach, Bartell and Walter	Australia	2860	15885
msa 2016	May 05, 2016	Thursday	May	2016	0	0	clothing	Walter, Johns	Germany	1204	13635
msa 2016	May 05, 2016	Thursday	May	2016	0	0	clothing	Wisozk, Johnston and Wilkinson	Latvia	1273	7591
msa 2016	May 05, 2016	Thursday	May	2016	0	0	status	Hand, Gerhold and Schmidt	United States	637	10782
msa 2016	May 06, 2016	Friday	May	2016	1	10	figures	Rumoldtschke Inc	Belarus	11860	130410
msa 2016	May 07, 2016	Saturday	May	2016	0	0	clothing	Dach, Bartell and Walter	Australia	2537	13140
msa 2016	May 07, 2016	Saturday	May	2016	0	0	pins	Auer-Hirthe	Serbia	2726	16155
msa 2016	May 07, 2016	Saturday	May	2016	0	0	pins	Ortiz-Koelpin	Malawi	2895	15057
msa 2016	May 07, 2016	Saturday	May	2016	0	0	plush	Stracke, Wintheiser and Pfannerstill	Colombia	299	5705
msa 2016	May 07, 2016	Saturday	May	2016	0	0	status	Swift and Sons	Hungary	545	16070
msa 2016	May 07, 2016	Saturday	May	2016	0	0	status	Wise-Stamm	Syria	2866	9157

The query above is designed to provide insights into merchandise sales performance based on the date of sales. It allows us to analyse how merchandise sales vary across different events, months, years, merchandise types, and merchandise providers. One of the key objectives of the query is to determine whether sales occur on dates outside of events. To achieve this, LEFT JOINS are used, ensuring that the query returns sales data even if there are no matching game facts or event dates. However, after reviewing the 952 records in the result, it appears that all online sales occurred during events, although not always on game days. The query also counts the number of players and games to explore potential correlations with merchandise performance — for instance, whether more games or players lead to higher sales. Additionally, it enables us to compare merchandise types and their providers, helping identify which products and suppliers are performing well.

d. Query 4: Comprehensive Event Sales and Refund Analysis.

Query 4 provides insight into the number of refunds for tickets and merchandise for each event. This offers Tior Games key insights into refund trends. The query calculates the refund rate in quantity and pounds. In addition, the query incorporates 'netsales' columns, showing the calculation of the total revenue after sales and refunds. This provides a foundation for event profitability analysis, facilitating the identification of tickets, merchandise, or events that are particularly susceptible to refunds by examining the refund rates.

Figure 7

Query 4 and Result

• Tickets Section

```

SELECT CONCAT(UPPER(ed.EventName), '-', ed.EventYear) AS [Event Name], CONCAT(td.TicketEvent, ' ', td.TicketType) AS ItemName,
-- Sales and Refund Metrics
SUM(cf.TicketsSold) AS TotalSold, COALESCE(SUM(rf.TicketsRefunded), 0) AS TotalRefunded, COALESCE(SUM(rf.TicketsRefundedPND), 0) AS TotalRefundedPND,
-- Ticket Refund Rates
CASE
    WHEN SUM(cf.TicketsSold) = 0 THEN 0
    ELSE (COALESCE(SUM(rf.TicketsRefunded), 0) * 1.0 / SUM(cf.TicketsSold)) * 100
END AS RefundRatePercentage, CASE
    WHEN SUM(cf.TicketsSoldPND) = 0 THEN 0
    ELSE (COALESCE(SUM(rf.TicketsRefundedPND), 0) * 1.0 / SUM(cf.TicketsSoldPND)) * 100
END AS RefundRatePercentagePND,
-- Net Sales after refunds
SUM(cf.TicketsSold) - COALESCE(SUM(rf.TicketsRefunded), 0) AS NetSales, SUM(cf.TicketsSoldPND) - COALESCE(SUM(rf.TicketsRefundedPND), 0) AS NetSalesPND, 'Ticket' AS ItemType
FROM EventFact ef
LEFT JOIN TicketDim td ON
ef.TicketID = td.TicketID
LEFT JOIN RefundFact rf ON
ef.TicketID = rf.TicketID
LEFT JOIN EventDim ed ON
ef.EventID = ed.EventID
GROUP BY
    CONCAT(UPPER(ed.EventName), '-', ed.EventYear), td.TicketEvent, td.TicketType
UNION ALL
-- Merchandise Section
SELECT CONCAT(UPPER(ed.EventName), '-', ed.EventYear) AS [Event Name], md.MerchandiseType AS ItemName,

```

Results 1 x Results 2

Event Name	Item Name	TotalSold	TotalRefunded	TotalRefundedPND	RefundRatePercentage	RefundRatePercentagePND	NetSales	NetSalesPND	Item Type
MSI-2016	plush	397434	135230	564951	34.025773488	30.582643253	262204	1281726	Merchandise
MSI-2016	board games	1057009	269322	1186235	25.4796316776	31.9456944603	787687	2527051	Merchandise
MSI-2016	figures	1046343	264047	1212849	25.235240135	36.6937895668	782296	2092478	Merchandise
MSI-2016	pins	1476470	346426	1717514	23.4612389291	35.4832390776	1127844	3182798	Merchandise
MSI-2016	accessories	1416317	331623	1750718	23.4144615929	28.4015727615	1084694	4363022	Merchandise
MSI-2016	art and book	1441886	326294	1524688	22.7683741987	31.5389994331	1113592	3309172	Merchandise
MSI-2016	statues	2030864	420080	1850678	21.2163565032	26.0271853659	1599984	5206448	Merchandise
MSI-2016	clothing	1902755	392771	2074136	20.642236646	28.5543287448	1599984	3691611	Merchandise
MSI-2016	Semifinal Gold	333620	98680	297440	26.018207954	24.3420191174	247040	924880	Ticket
MSI-2016	Play-in Gold	1708253	433251	1579651	25.347388396	25.2586064015	1276002	4674852	Ticket
MSI-2016	Play-in Silver	964194	232286	839916	24.101581217	23.8051590638	731808	2688378	Ticket
MSI-2016	Semifinal Bronze	1272244	307224	1665402	24.0594815481	22.7968097813	970020	3488352	Ticket
MSI-2016	Quarterfinal Bronze	1114458	264330	1043970	23.7182558696	25.5980572214	850128	3034188	Ticket
MSI-2016	Finals Silver	1272244	307176	1247256	23.624245328	26.6858741554	975528	3426588	Ticket
MSI-2016	Quarterfinal Gold	964194	228842	839454	23.5265931959	23.7820649469	737332	2688480	Ticket

Figure 8

Query 4 and Results b

• Merchandise Section

```

SELECT CONCAT(UPPER(ed.EventName), '-', ed.EventYear) AS [Event Name], md.MerchandiseType AS ItemName,
-- Sales and Refund Metrics
SUM(cf.MerchandiseSold) AS TotalSold, COALESCE(SUM(rf.MerchandiseRefunded), 0) AS TotalRefunded, COALESCE(SUM(rf.MerchandiseRefundedPND), 0) AS TotalRefundedPND,
-- Merch Refund Rates
CASE
    WHEN SUM(cf.MerchandiseSold) = 0 THEN 0
    ELSE (COALESCE(SUM(rf.MerchandiseRefunded), 0) * 1.0 / SUM(cf.MerchandiseSold)) * 100
END AS RefundRatePercentage, CASE
    WHEN SUM(cf.MerchandiseSoldPND) = 0 THEN 0
    ELSE (COALESCE(SUM(rf.MerchandiseRefundedPND), 0) * 1.0 / SUM(cf.MerchandiseSoldPND)) * 100
END AS RefundRatePercentagePND,
-- Net Sales after refunds
SUM(cf.MerchandiseSold) - COALESCE(SUM(rf.MerchandiseRefunded), 0) AS NetSales, SUM(cf.MerchandiseSoldPND) - COALESCE(SUM(rf.MerchandiseRefundedPND), 0) AS NetSalesPND, 'Merchandise' AS ItemType
FROM EventFact ef
LEFT JOIN MerchandiseDim md ON
ef.MerchandiseID = md.MerchandiseID
LEFT JOIN RefundFact rf ON
ef.MerchandiseID = rf.MerchandiseID
LEFT JOIN EventDim ed ON
ef.EventID = ed.EventID
GROUP BY
    CONCAT(UPPER(ed.EventName), '-', ed.EventYear), md.MerchandiseType
ORDER BY
    [Event Name], ItemType, RefundRatePercentage DESC, NetSales DESC, ItemName;

```

Results 1 x Results 2

Event Name	Item Name	TotalSold	TotalRefunded	TotalRefundedPND	RefundRatePercentage	RefundRatePercentagePND	NetSales	NetSalesPND	Item Type
MSI-2016	plush	397434	135230	564951	34.025773488	30.582643253	262204	1281726	Merchandise
MSI-2016	board games	1057009	269322	1186235	25.4796316776	31.9456944603	787687	2527051	Merchandise
MSI-2016	figures	1046343	264047	1212849	25.235240135	36.6937895668	782296	2092478	Merchandise
MSI-2016	pins	1476470	346426	1717514	23.4612389291	35.4832390776	1127844	3182798	Merchandise
MSI-2016	accessories	1416317	331623	1750718	23.4144615929	28.4015727615	1084694	4363022	Merchandise
MSI-2016	art and book	1441886	326294	1524688	22.7683741987	31.5389994331	1113592	3309172	Merchandise
MSI-2016	statues	2030864	420080	1850678	21.2163565032	26.0271853659	1599984	5206448	Merchandise
MSI-2016	clothing	1902755	392771	2074136	20.642236646	28.5543287448	1599984	3691611	Merchandise
MSI-2016	Semifinal Gold	333620	98680	297440	26.018207954	24.3420191174	247040	924880	Ticket
MSI-2016	Play-in Gold	1708253	433251	1579651	25.347388396	25.2586064015	1276002	4674852	Ticket
MSI-2016	Play-in Silver	964194	232286	839916	24.101581217	23.8051590638	731808	2688378	Ticket
MSI-2016	Semifinal Bronze	1272244	307224	1665402	24.0594815481	22.7968097813	970020	3488352	Ticket
MSI-2016	Quarterfinal Bronze	1114458	264330	1043970	23.7182558696	25.5980572214	850128	3034188	Ticket
MSI-2016	Finals Silver	1272244	307176	1247256	23.624245328	26.6858741554	975528	3426588	Ticket
MSI-2016	Quarterfinal Gold	964194	228842	839454	23.5265931959	23.7820649469	737332	2688480	Ticket

e. Query 5: Player Performance And Demographic Summary

Figure 9

Query 5 and Results

The screenshot shows a SQL query in a dark-themed editor. The query is a complex SELECT statement that joins several tables: PlayerDim, PlayerInGameDim, PersonalRecordDim, and LocationDim. It calculates various performance metrics (TotalKills, TotalAssists, TotalDeaths) and ranks them. It also includes demographic data like Country and AgeGroup. The results are displayed in a table below the query.

PlayerRealName	TotalKills	KillsRank	TotalAssists	AssistsRank	TotalDeaths	DeathsRank	Country	AgeGroup
Bennie McLeod	141	1	220	3	67	63	United Kingdom	18-24
Husley McGinnis	133	2	194	11	111	90	France	18-24
Carno Stonebanks	130	3	167	19	161	96	Slovakia	18-24
Zorine Scotland	128	4	271	1	122	94	Mongolia	25-34
Ali-Ford	128	4	174	15	82	63	Ecuador	25-34
Rosa Fillingham	118	5	34	104	84	82	Ukraine	18-24
Agnesi Rucklesse	117	6	146	29	79	78	Bulgaria	18-24
Dieter Bolle	114	7	222	6	108	89	Colombia	25-34
Mia Choute	109	8	153	24	89	85	United States	18-24
Rowland Alkaim	108	9	132	41	83	81	Australia	18-24
Neila Storck	108	9	141	34	65	66	United Kingdom	18-24

The query aggregates player performance data alongside demographic information such as country and age group, providing essential insights into player behavior. The key insights include metrics like total kills, assists, and deaths, which help identify top performers. The TotalKills and Total Assists are ranked in descending order while the TotalDeaths are ranked in ascending order. Demographic analysis reveals regional trends and preferences based on age, aiding in targeted marketing and game design decisions. Linking performance metrics to demographics allows businesses to tailor features and campaigns to specific audiences. In the results, we can observe that the dominant age groups are 18-24 and 25-34.

The query uses a comprehensive approach by combining performance and demographic data for deeper engagement insights. This information enables Tior Games to craft effective marketing campaigns, enhance gameplay based on player preferences, and improve community engagement. Additionally, it aids in identifying high-performing players for retention strategies and optimising resource allocation.

Question 2

Below are the two dimension tables I would suggest for more insights.

1. ProductDim: A dimension table that gives all the information needed about the products Tior Games has ever sold. Below is its data dictionary.

Table 1

ProductDim

Column Name	Data Type	Description
ProductID	INT (PK)	Unique ID for each product
ProductName	VARCHAR(50)	Name of the product
ProductDescription	VARCHAR(255)	Specific details about Merch(White Tior Games T-Shirt with game character printed on the back)
Category	VARCHAR(30)	Product category (loot box, skin, jersey, etc.)
Price	FLOAT	Base price of the product
Currency	VARCHAR(10)	Currency used for the product sale (USD, NGN)
ReleaseDate	DATE	Date when the product was introduced
IsLimitedEdition	BOOLEAN	Flag indicating if the product is limited edition
MerchandiseID	INT (FK)	Foreign key linking to DimMerchandise

Using ProductDim as a bridge dimension table between OnlineSalesFact/RefundFact and MerchandiseDim improves Tior's data warehouse architecture. By separating detailed product information from broader merchandise categories, the schema becomes more normalized and redundancies are eliminated. This additional database allows Tior Games to store product-specific attributes-such as price, currency, and release date, in ProductDim while using MerchandiseDim to represent higher-level categories, such as apparel or figurines, improving data integrity and making the schema more scalable, allowing new products or categories to be added seamlessly without changing the fact table.

From a business perspective, we can also gain deeper insights and more flexible reporting. Tior Games can easily analyse product performance by merchandise category and/or vendor, while tracking sales of limited-edition items and identifying pricing trends across different currencies. Such multi-level aggregation capabilities support more granular trend analysis, such as evaluating the popularity of specific product types (e.g., shirts vs. facecaps) or identifying high revenue merchandise categories and/or vendors. Adding the ProductDim to the db will help Tior Games executives and decision makers gain greater visibility into product sales trends and improve data-driven decisions that can enhance marketing strategies, optimise pricing models, and ultimately increase profitability. Another helpful dimensional table related to sales will be a GameItemDim, which will provide details on perks, skins, gems, etc., that players can use to improve their chances of winning, but this will require a fact table.

2. GameCharacterDim: Another Important dimension table is the GameCharacterDim. As a computer-based Multiplayer Online Battle Arena competition, League of Fun needs to keep track of all its game characters from inception to date. The addition of this dimension table improves the depth of game-related insights. By linking this dimension to PlayerInGameDim, Tior Games can track player performance by character, revealing which characters lead to a higher percentage of kills, assists, or deaths. It also enables detailed player profiling, such as identifying preferred characters, win rates by champion, and playstyle tendencies. The CharacterType and

Special attributes also support meta-analysis, allowing Tior Games to monitor the effectiveness of specific roles (e.g., Tanks vs. Assassins) and assess the impact of character abilities on match outcomes.

Table 2

GameCharacterDim

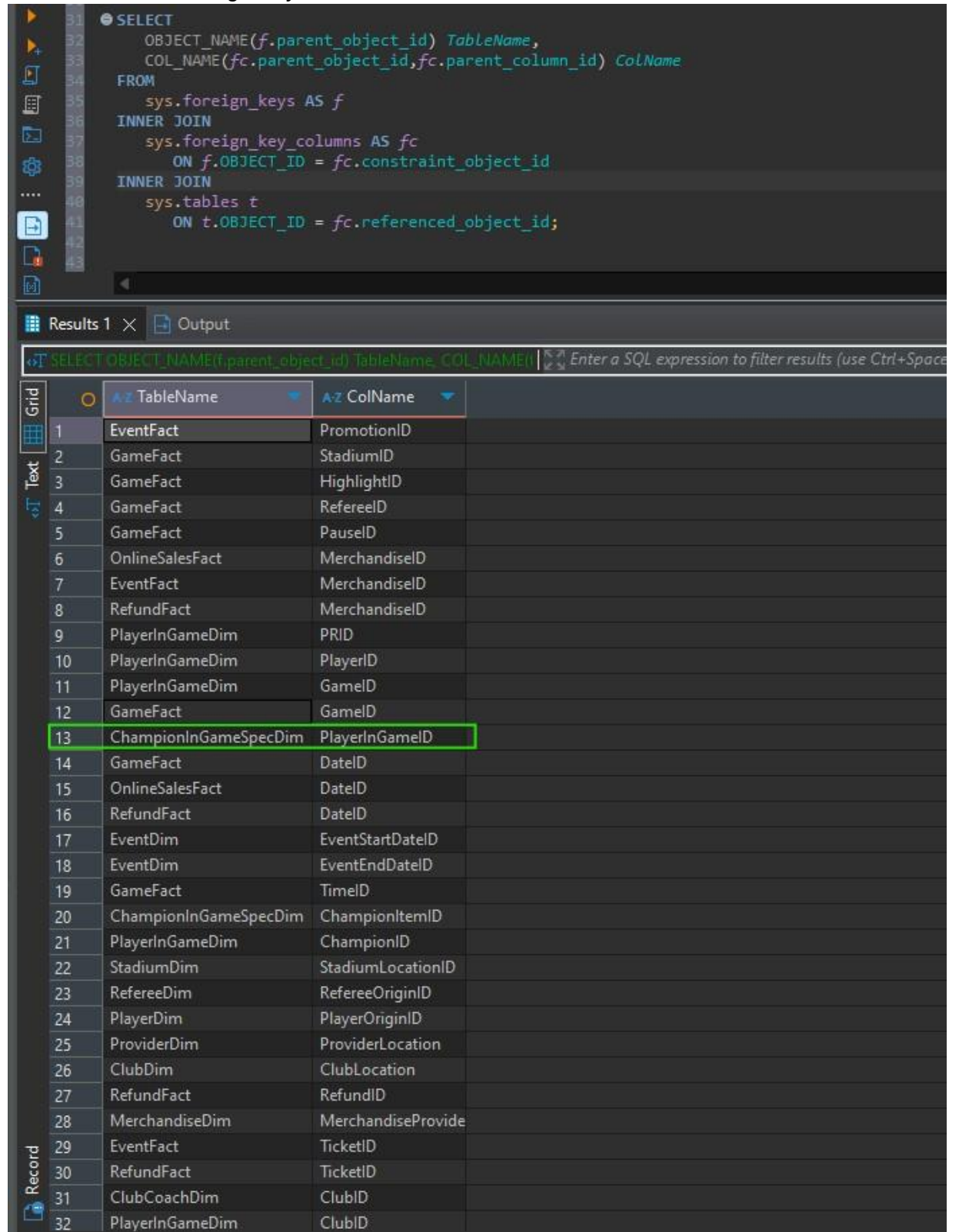
Column Name	Data Type	Description
CharacterID	INT (PK)	Unique ID for each in-game character
CharacterName	VARCHAR(55)	Name of the character
CharacterType	VARCHAR(75)	Character class or role (e.g., Tank, Support, Assassin)
ReleaseDate	DATE	Date the character was introduced in the game
Special Abilities	VARCHAR(255)	Description of unique abilities or powers of the character
BaseHealth	FLOAT	Initial health points of the character
BaseDamage	FLOAT	Initial attack damage of the character

This also aids in gaining insights for game balancing and marketing. For instance, if a particular character is used by a larger percentage of players, it becomes easier to investigate the reasons why using the GameCharacterDim table. This facilitates in-depth analysis and character popularity trends by tracking pick, win, and ban rates, which helps developers fine-tune overpowered or underutilised characters. If character attributes are changed frequently, an additional attribute such as drop-date can be added to monitor modifications over time, allowing for a slowly changing dimensions Type 2 approach, and ensuring that we understand character trends among players.

Figure

10

Table Names and Foreign Keys within the Tables



```

31 SELECT
32     OBJECT_NAME(f.parent_object_id) TableName,
33     COL_NAME(fc.parent_object_id,fc.parent_column_id) ColName
34 FROM
35     sys.foreign_keys AS f
36 INNER JOIN
37     sys.foreign_key_columns AS fc
38     ON f.OBJECT_ID = fc.constraint_object_id
39 INNER JOIN
40     sys.tables t
41     ON t.OBJECT_ID = fc.referenced_object_id;

```

Results 1 × Output

SELECT OBJECT_NAME(f.parent_object_id) TableName, COL_NAME(t... Enter a SQL expression to filter results (use Ctrl+Space)

	A-Z TableName	A-Z ColName
1	EventFact	PromotionID
2	GameFact	StadiumID
3	GameFact	HighlightID
4	GameFact	RefereeID
5	GameFact	PauselD
6	OnlineSalesFact	MerchandiseID
7	EventFact	MerchandiseID
8	RefundFact	MerchandiseID
9	PlayerInGameDim	PRID
10	PlayerInGameDim	PlayerID
11	PlayerInGameDim	GameID
12	GameFact	GameID
13	ChampionInGameSpecDim	PlayerInGameID
14	GameFact	DatelD
15	OnlineSalesFact	DatelD
16	RefundFact	DatelD
17	EventDim	EventStartDateID
18	EventDim	EventEndDateID
19	GameFact	TimeID
20	ChampionInGameSpecDim	ChampionItemID
21	PlayerInGameDim	ChampionID
22	StadiumDim	StadiumLocationID
23	RefereeDim	RefereeOriginID
24	PlayerDim	PlayerOriginID
25	ProviderDim	ProviderLocation
26	ClubDim	ClubLocation
27	RefundFact	RefundID
28	MerchandiseDim	MerchandiseProvide
29	EventFact	TicketID
30	RefundFact	TicketID
31	ClubCoachDim	ClubID
32	PlayerInGameDim	ClubID

Figure

11

ERD Snippet Highlighting PlayerInGameDim and ChampinInGameSpecDim

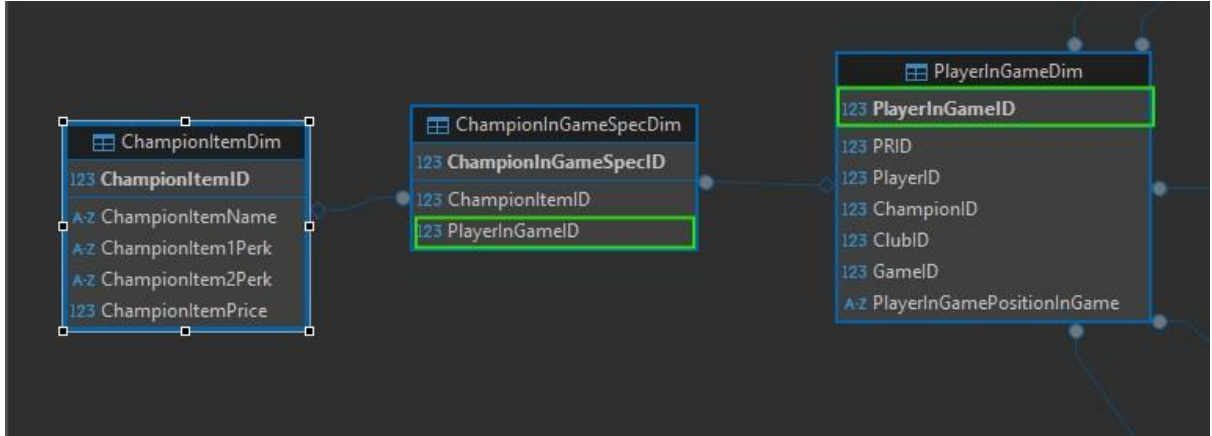


Figure 12

FK_ChampionInGameSpecDim_PlayerDim Constraint

The screenshot shows the SQL Server Enterprise Manager interface. The left pane displays the database structure, and the right pane shows the details of the FK_ChampionInGameSpecDim_PlayerDim constraint. The constraint is a FOREIGN KEY that references the PlayerInGameID attribute in the PlayerInGameDim table. The constraint is enabled and has no delete or update actions.

constraint_type	constraint_name	delete_action	update_action	status_enabled	status_for_replication	constraint_keys
FOREIGN KEY	FK_ChampionInGameSpecDim_ChampionItemID	No Action	No Action	Enabled	Is_For_Replication	ChampionItemID REFERENCES TiorGames.dl
FOREIGN KEY	FK_ChampionInGameSpecDim_PlayerDim	No Action	No Action	Enabled	Is_For_Replication	PlayerInGameID REFERENCES TiorGames.dl
PRIMARY KEY (clustered)	PK_Champion_2847C3CC2D32A50F	(n/a)	(n/a)	(n/a)	(n/a)	ChampionInGameSpecID

- c. To resolve this issue, one option is to modify the code to use an inner join instead of a left join. This would exclude any records that are not present in both tables. Figure 13 illustrates the difference between using a left join and an inner join.

Figure

13

Difference between Left Join and Inner Join

Left Query (LEFT JOIN):

```
SELECT pigd.PlayerInGameID, cigsd.PlayerInGameID
FROM PlayerInGameDim pigd
LEFT JOIN ChampionInGameSpecDim cigsd
ON pigd.PlayerInGameID = cigsd.PlayerInGameID
order by cigsd.ChampionInGameSpecID;
```

Right Query (INNER JOIN):

```
SELECT pigd.PlayerInGameID, cigsd.PlayerInGameID
FROM PlayerInGameDim pigd
JOIN ChampionInGameSpecDim cigsd
ON pigd.PlayerInGameID = cigsd.PlayerInGameID
order by cigsd.ChampionInGameSpecID;
```

Left Query Results (PlayerInGameID, PlayerInGameID):

PlayerInGameID	PlayerInGameID
281	[NULL]
530	[NULL]
808	[NULL]
914	[NULL]
462	[NULL]
535	[NULL]
653	[NULL]
316	[NULL]
780	[NULL]
825	[NULL]
400	[NULL]
242	[NULL]
454	[NULL]
195	[NULL]
477	[NULL]
663	[NULL]
866	[NULL]
33	[NULL]
500	[NULL]
743	[NULL]
257	[NULL]
363	[NULL]
506	[NULL]
111	[NULL]
446	[NULL]
681	[NULL]
887	[NULL]
452	[NULL]
755	[NULL]
635	[NULL]
184	[NULL]
43	43
609	609

Right Query Results (PlayerInGameID, PlayerInGameID):

PlayerInGameID	PlayerInGameID
43	43
609	609
798	798
276	276
132	132
2	2
429	429
457	457
739	739
826	826
146	146
157	157
595	595
340	340
171	171
172	172
486	486
579	579
87	87
219	219
660	660
270	270
626	626
798	798
699	699
818	818
675	675
853	853
289	289
615	615
47	47
825	825
852	852
40	40
777	777

However, a more permanent solution would be to enforce referential integrity, which prevents null values from appearing in a child table like ChampionInGameSpecDim. Additionally, it would be important to define the actions to be taken when insert, update, or delete operations are performed on the parent table, PlayerInGameDim. This could be achieved using triggers or specifying CASCADE, SET DEFAULT, or NO ACTION when creating the foreign key constraint.

References

Sherman, R. (2014). *Business intelligence guidebook: From data integration to analytics*. Newnes.