# MICHELE A. BELL

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GitHub: <a href="https://github.com/DesertBell?tab=repositories">https://github.com/DesertBell?tab=repositories</a>

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## QUALIFICATION SUMMARY

Highly personable full-stack developer, with more than 20 years of experience in office management, web and graphic design, customer service and administration within various industries, making a career change to full-stack developer.

- Demonstrated ability to gain customer trust and provide exceptional follow-up
- Ability to learn and adapt to new technologies and languages quickly.
- Received numerous accolades from senior management for consistently providing excellent problem solving skills and tactfully resolving sensitive issues
- A multi-tasker who is productive in a fast paced environment

## TECHNICAL SKILLS & CERTIFICATIONS

# Languages and Frameworks:

Java, React, JavaScript, SQL, C++, Python, HTML, and CSS

# Technologies and Other Skills:

Visual Studio, Spring Tool Suite, Git, Adobe Photoshop, Adobe Illustrator, Wordpress

## Additional Certifications and Training:

Graphic Design, Windows troubleshooting

#### PROJECT OVERVIEW

## Woz-U Group Project – Finding Fido

Finding Fido helps reunite lost dogs and their owners using a message board system.

• Java, React, JavaScript, HTML, CSS, AWS

- Woz-U Full Stack Developer Certificate/Java Jan 2018 Nov 2018
   A full-time 33 weeks boot camp, with an emphasis on Full-Stack .Net Development with multiple languages and frameworks
- Central Arizona College
   Aug 2015 Dec 2017

   Associates of Applied Science degree program focuses on the analysis, design, and programming skills necessary for entry-level programming positions
- Sessions College of Professional Design Certificate 2003
   Two semester graphic design certificate program provides a foundation in graphic design for print designers. Adobe Photoshop, Illustrator, and InDesign.

#### **EXPERIENCE**

# 2007-Present Head of Household

Multi-tasking Momtreprenuer

- Social Media Management and web development for small businesses
- Provided administrative and bookkeeping support for small, local business
- Worked as Quality Rater for Google
- Sole proprietor and web designer of an online retail store
- Web evaluator
- Data entry services
- Graphic Design services

### 2013-2014 Amazon

Customer Service Professional – Independent Contractor

- Assist customers with all aspects of online orders and account issues using multiple programs concurrently
- Repeated top performance in customer service
- Recognized as Top Performer during quarterly conference

#### 2009-2009 AT&T

Online Chat Sales Representative - Independent Contractor

- Source information on phones and plans online to provide customer with details needed when deciding on service and assist with ordering process or issues
- Required to handle three chat conversations simultaneously with one minute response time each
- Repeated top performer in customer service

- Art Masterpiece Teacher/Coordinator
   Combs Traditional Academy San Tan Valley, AZ
   2011 current
  - •Taught art monthly at various class levels based on Art Masterpiece program
  - •Ran program for two years. Responsible for all aspects of program including parent/teacher coordination.
- Registrar/Board Member

  East Valley Football Club (AYSO) San Tan Valley, AZ

  2017- 2018
  - Responsible for registration, community outreach and marketing for soccer league, including web site and social media.
  - Worked with other board members on club matters and general operations.