

MICHELE A. BELL

SAN TAN VALLEY, AZ 85143

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GitHub: <https://github.com/DesertBell?tab=repositories>

LinkedIn: <https://www.linkedin.com/in/michele-bell-729583a4/>

QUALIFICATION SUMMARY

Highly personable full-stack developer, with more than 20 years of experience in office management, web and graphic design, customer service and administration within various industries, making a career change to full-stack developer.

- Demonstrated ability to gain customer trust and provide exceptional follow-up
- Ability to learn and adapt to new technologies and languages quickly.
- Received numerous accolades from senior management for consistently providing excellent problem solving skills and tactfully resolving sensitive issues
- A multi-tasker who is productive in a fast paced environment

TECHNICAL SKILLS & CERTIFICATIONS

- **Languages and Frameworks:**

Java, React, JavaScript, SQL, C++, Python, HTML, and CSS

- **Technologies and Other Skills:**

Visual Studio, Spring Tool Suite, Git, Adobe Photoshop, Adobe Illustrator, Wordpress

- **Additional Certifications and Training:**

Graphic Design, Windows troubleshooting

PROJECT OVERVIEW

- **Portfolio Page – Michele Bell**

Portfolio site for Michele Bell.

- JavaScript, HTML, CSS, Bootstrap, GitHub

- **Woz-U Group Project – Finding Fido**

Finding Fido helps reunite lost dogs and their owners using a message board system.

- Java, React, JavaScript, HTML, CSS, AWS

EDUCATION

- *Woz-U Full Stack Developer Certificate/Java Jan 2018 - Nov 2018*
A full-time 33 weeks boot camp, with an emphasis on Full-Stack .Net Development with multiple languages and frameworks
- *Central Arizona College Aug 2015 - Dec 2017*
Associates of Applied Science degree program focuses on the analysis, design, and programming skills necessary for entry-level programming positions
- *Sessions College of Professional Design Certificate 2003*
Two semester graphic design certificate program provides a foundation in graphic design for print designers. Adobe Photoshop, Illustrator, and InDesign.

EXPERIENCE

2007-Present Head of Household

Multi-tasking Momtrepreneur

- Social Media Management and web development for small businesses
- Provided administrative and bookkeeping support for small, local business
- Worked as Quality Rater for Google
- Sole proprietor and web designer of an online retail store
- Web evaluator
- Data entry services
- Graphic Design services

2013-2014 Amazon

Customer Service Professional – Independent Contractor

- Assist customers with all aspects of online orders and account issues using multiple programs concurrently
- Repeated top performance in customer service
- Recognized as Top Performer during quarterly conference

2009-2009 AT&T

Online Chat Sales Representative – Independent Contractor

- Source information on phones and plans online to provide customer with details needed when deciding on service and assist with ordering process or issues
- Required to handle three chat conversations simultaneously with one minute response time each
- Repeated top performer in customer service

VOLUNTEER

- Art Masterpiece Teacher/Coordinator
Combs Traditional Academy – San Tan Valley, AZ
2011 - current
 - Taught art monthly at various class levels based on Art Masterpiece program
 - Ran program for two years. Responsible for all aspects of program including parent/teacher coordination.

- Registrar/Board Member
East Valley Football Club (AYSO) – San Tan Valley, AZ
2017- 2018
 - Responsible for registration, community outreach and marketing for soccer league, including web site and social media.
 - Worked with other board members on club matters and general operations.