

DISPLAYED MESSAGES

Meaning of the normal operation indicator lights

	LIGHT	DESCRIPTION	MEANING
1		The ☕, ☕☕ indicator lights flash	The machine is not ready to make coffee (the ideal water temperature has not yet been reached). Wait for the indicator lights to come on steady before making the coffee.
2		The ☕, ☕☕ indicator lights are on steady.	The machine is at the right temperature and ready to make coffee
3		The ☕ light is on steady	The machine is delivering one cup of coffee.
4		The ☕☕ light is on steady	The machine is delivering two cups of coffee.
5		The ☁ steam light flashes	The machine is heating to the ideal temperature to produce steam. Wait for the light to come on steady before turning the steam knob.
6		The ☁ light is on steady	The machine is ready to deliver steam and the steam knob can be turned.
7		The ☕ light is on steady	The machine is ready for delivery using ground coffee.
8		The ☕ light is on steady	The automatic descaling program is in progress.

Meaning of the alarm indicator lights and what to do when they are on


	LIGHTS	DESCRIPTION	MEANING	ACTION
1		The ☕ light is on steady	The water tank is empty or is positioned incorrectly.	Fill the water tank and insert it fully.
			The tank is dirty or lined with lime scale.	Rinse or descale the tank.
2		The ☕ light flashes	The machine cannot make the coffee and is noisy.	Turn the steam knob anticlockwise (Fig. 5).
			The coffee comes out too slowly.	Turn the grinding adjustment knob (Fig. 17) one click clockwise.
3		The ☕ light is on steady	The coffee grounds container is full or not in place.	Empty the grounds container and clean it then insert it fully.
			The grounds container has not been replaced after cleaning.	Open the access door and replace the grounds container.

	LIGHTS	DESCRIPTION	MEANING	ACTION
4		The light flashes	The ground coffee has not been poured into the funnel with the function selected.	Add the ground coffee.
			No more coffee beans	Fill the container with beans.
			If the coffee grinder is very noisy, it means that a small stone in the coffee beans has blocked the coffee grinder.	Contact an authorised Dè Longhi service centre.
5		The light flashes	This indicates the presence of lime scale in the machine.	The descaling procedure needs to be performed as soon as possible.
6		The machine makes a strange noise and the four lights, , , , and flash alternately.	After cleaning, the infuser has probably been left out of the coffee maker.	Leave the service door closed and the infuser out of the coffee maker. Press the 1CUP and 2CUPS buttons together until the four lights go off. Only when all four lights are off can the door be opened and the infuser inserted.
7		The and lights flash alternately	The machine has just been switched on and the infuser is not inserted correctly, consequently the door is not closed properly.	Press the infuser where marked PUSH until hearing the click. Check that the two red buttons open out correctly. Close the service door and press the button.
8		The , , and lights are on and flashing	The machine has been switched on with the steam knob in the open position.	Turn the steam knob clockwise all the way round (Fig. 6).
9		The light is flashing	The service door is open.	If the service door cannot be closed, check that the infuser is inserted correctly.
10		The light is on steady and the green lights are flashing.	After cleaning, the infuser has probably been left out of the coffee maker	Insert the infuser.
			The inside of the machine is very dirty.	Thoroughly clean the inside of the machine.
11		The light is flashing	The ground coffee funnel is clogged.	Empty the funnel with the help of a knife, as described (Fig.20).

TROUBLESHOOTING

Below is a list of some of the possible malfunctions.

If the problem cannot be resolved as described, contact a Technical Assistance centre.

PROBLEM	POSSIBLE CAUSE	REMEDY
The coffee is not hot	<ul style="list-style-type: none">• The cups have not been preheated.• The infuser has cooled down because 2/3 minutes have elapsed since the last coffee was made.	<ul style="list-style-type: none">• Heat the cups by rinsing them in hot water or leaving them to rest for at least 20 minutes on the cup warmer tray.• Before making coffee, heat the infuser by pressing the  button).
The coffee is not creamy enough	<ul style="list-style-type: none">• The coffee is ground too coarsely.• Wrong type of coffee	<ul style="list-style-type: none">• Turn the grinding adjustment knob one click anticlockwise towards the 1 while the coffee mill is in operation (fig. 17).• Use a type of coffee for espresso coffee makers.
The coffee runs out too slowly or in drips.	<ul style="list-style-type: none">• The coffee is ground too finely.	<ul style="list-style-type: none">• Turn the grinding adjustment knob one click clockwise towards the 7 while the coffee mill is in operation. Continue one click at a time until coffee run-off is satisfactory (fig. 17).
The coffee runs out too quickly.	<ul style="list-style-type: none">• The coffee is ground too coarsely.	<ul style="list-style-type: none">• Turn the grinding adjustment knob one click anticlockwise towards the 1 while the coffee mill is in operation. Avoid turning the grinding coarseness regulator excessively otherwise when you select 2 cups, the coffee may run out in drips.

PROBLEM	POSSIBLE CAUSE	REMEDY
The coffee does not come out of one of the spouts.	<ul style="list-style-type: none"> The spouts are blocked. 	<ul style="list-style-type: none"> If necessary, remove coffee deposits with a toothpick (fig. 28), sponge or stiff bristled kitchen brush.
The coffee does not come out of the spouts, but around the service door.	<ul style="list-style-type: none"> The holes in the spouts are clogged with dry coffee dust. The coffee feed funnel (Z) inside the service door is blocked and cannot swing. 	<ul style="list-style-type: none"> If necessary, remove coffee deposits with a toothpick, sponge or stiff bristled kitchen brush. Thoroughly clean the coffee feed funnel, particularly near the hinges.
Water comes out of the spouts instead of coffee.	<ul style="list-style-type: none"> The ground coffee may be blocked in the funnel. 	<ul style="list-style-type: none"> Clean the funnel with a wooden or plastic fork, clean the inside of the machine.