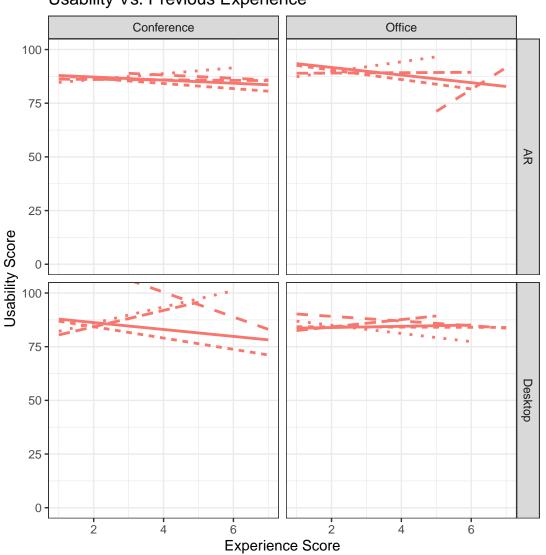Usability Vs. Previous Experience