

TripFactory — Confirmed Itinerary

Booking Summary

Booking ID: TF-DELGOA-2025-000123

Lead Traveler: Rahul Mehra (DOB: 14 Mar 1990)

Travelers: 2 Adults, 1 Child (Ages: 35, 34, 6)

Travel Dates: 24 Oct 2025 – 28 Oct 2025 (4 nights)

Destination: Goa, India

Support (24x7 Ops): +91-80-4000-1234 | ops@tripfactory.example

Emergency WhatsApp: wa.me/910000001234

Flights

Outbound | Fri, 24 Oct 2025

Airline: Indigo (6E 5123) | PNR: H9Q2ZK | Booking Ref: TF-FLT-778921

From: Delhi (DEL, T2) 06:35 → To: Goa (GOX, MOPA) 09:00

Baggage: 1x23 kg Check-in per Adult, 1x7 kg Cabin per person

Notes: Web check-in opens 48 hours prior.

Return | Tue, 28 Oct 2025

Airline: Indigo (6E 5124) | PNR: K2M7XP | Booking Ref: TF-FLT-778922

From: Goa (GOX, MOPA) 18:25 → To: Delhi (DEL, T2) 20:55

Baggage: Same as outbound.

Hotel

Property: Bayview Resort Goa (4★)

Address: 221, Beach Road, Candolim, Goa 403515

Phone: +91-832-222-3344 | Hotel Confirmation #: BV-77801

Check-in: Fri, 24 Oct 2025, 14:00 hours

Check-out: Tue, 28 Oct 2025, 11:00 hours

Room: Deluxe Pool View, 1x King + 1x Extra Bed | Breakfast Included

Special Requests: Early check-in (subject to availability), Baby cot

Airport Transfers

Arrival Pickup (GOX → Hotel)

Date/Time: Fri, 24 Oct 2025, 09:20 (20 min after landing)

Vehicle: AC Sedan | Driver: Sanjay (+91-90000-11122)

Pickup Point: MOPA Airport Arrivals, Gate B — Look for placard "MEHRA / TF-DELGOA-2025-000123".

Departure Drop (Hotel → GOX)

Date/Time: Tue, 28 Oct 2025, 15:25 (3 hrs before flight)

Vehicle: AC Sedan | Vendor Ref: TRF-559201

TripFactory — Confirmed Itinerary (cont.)

Activities & Vouchers

Day 2 (Sat, 25 Oct 2025): North Goa Highlights (Shared Tour)

Time: 10:00 – 16:00 | Meeting: Hotel Lobby at 09:45

Voucher #: ACT-903311 | Operator: Coastal Journeys (+91-88888-45670)

Inclusions: Fort Aguada, Calangute Beach, Candolim Market, Guide

Exclusions: Lunch, Personal expenses

Day 3 (Sun, 26 Oct 2025): Sunset River Cruise

Time: 17:30 – 19:00 | Boarding: Panaji Jetty, Counter 3 by 17:00

Voucher #: ACT-903498 | Operator: Mandovi Cruises (+91-88888-77821)

Traveler Documents (for check-in)

Lead Traveler: Rahul Mehra | Passport: Z1234567 | Expiry: 09 Nov 2031

Co-Traveler: Aisha Mehra | Passport: N9876543 | Expiry: 17 May 2032

Child: Kabir Mehra | Birth Cert #: B-2020-5567

Note: Please carry the same ID used during booking. Keep a soft copy of vouchers.

TripFactory — Policies & FAQs

Airline Baggage Policy (Summary)

Checked Baggage: 1 piece up to 23 kg per adult on Indigo Saver fare.
Cabin Baggage: 1 piece up to 7 kg + small personal item.
Strollers: Allowed free for infants (subject to airline policy).
For detailed rules, refer to Indigo policy: <https://www.goindigo.in/baggage.html>

Hotel Policies (Bayview Resort Goa)

Check-in/Check-out: Standard check-in at 14:00; check-out at 11:00.
Early Check-in: Subject to availability; charges may apply.
Child Policy: One child up to 6 years stays free sharing existing bedding.
Special Requests: Not guaranteed; the property will attempt to honor them.

Key Facts for Q&A (Findable by the Mini-Bot)

Hotel Address: 221, Beach Road, Candolim, Goa 403515
Hotel Check-in Time: 14:00 on 24 Oct 2025
Hotel Check-out Time: 11:00 on 28 Oct 2025
Airport Pickup Time: 09:20 at MOPA Arrivals, Gate B (24 Oct 2025)
Departure Transfer Time: 15:25 pickup from hotel lobby (28 Oct 2025)
Baggage Rules Link: <https://www.goindigo.in/baggage.html>
Hotel Phone: +91-832-222-3344
Tour Meeting Point: Hotel Lobby at 09:45 (25 Oct 2025)
Cruise Boarding Point: Panaji Jetty, Counter 3 at 17:00 (26 Oct 2025)
Support Email: ops@tripfactory.example

Contact & Escalation

Primary Support: +91-80-4000-1234 (24x7) | ops@tripfactory.example
If something is missing or incorrect: "I don't see this in your itinerary—contact support" via the app Help Center.
Escalation (India office hours): +91-80-4000-5678 | Address: 3rd Floor, Tech Park, Bangalore.
