# **OBE, Desmond Obinna**

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# **CAREER OBJECTIVE**

Versatile and results-driven technology professional with a strong focus on AI, machine learning, software development, and enterprise IT support. Passionate about delivering intelligent digital solutions that improve operational efficiency, drive automation, and enhance user experience. I aim to contribute to forward-thinking organizations by combining hands-on IT support with fullstack development expertise and deploying scalable, cloud-based AI models. Eager to solve real-world problems through data-driven insights, secure system integration, and collaborative innovation.

#### SKILLS SET

• Microsoft 365 - SharePoint, • AI and ML -Teams, Office Online, Intune

• Programming & Dev. -Languages: Python, Kotlin, JavaScript, & C++.

Django, Dart, Flutter, React, HTML, CSS.

Mobile App Tools:

Android Dev. Platforms, Wearables SDKs.

Frameworks: TensorFlow, Pytorch, Keras, Scikit-Learn, & IBM Watson Health

Concepts: Neural networks (CNN, RNNs), NLP, computer vision, & digital Phenotyping

Web & App Dev.: Node.js, • Data Science & Analytics -

Tools: Pandas, NumPy, Matplotlib, Seaborn, Power BI,

Seaborn Power BI, & Tableau.

Techniques: Data pre-processing, feature engineering, model optimization sentiment analysis, behavioural

biometrics.

•UI/UX designs:

Figma and Framer.

Project Management: Asana, Jira, & Laravel.

Cloud & Deployment -Plaforms; AWS & Azure. Tools: GitHub, Git, CI/CD pipelines, High Performace Computing

(HPC) environments.

#### **EDUCATION**

June 2025 – April 2029 PhD in Artificial Intelligence

Institution: Information Technology, College of Science and Engineering, James Cook University,

Thesis Leveraging Active and Passive Sensing Technologies for Real-Time Assessment and Triage

of Maternal and Paternal Perinatal Mental Health Risks

Master of IT (Computing) May 2023 – April 2025

Institution: Information Technology, College of Science and Engineering, James Cook University,

Australia

Result Grade Obtained: Distinction (6.69 CGPA on a scale of 7.0)

Aug. 2019 – July 2023 **Masters of Engineering (Power Electronics)** 

Institution: Department of Electrical Engineering, University of Nigeria, Nsukka, Nigeria. Thesis title: "Development and Analysis of a Single-phase, five-level, F-type inverter".

Result Grade Obtained: Distinction (4.83 CGPA on a scale of 5.0)

**Bachelors of Engineering (Electronics Engineering) Sept. 2011 – July 2017** 

Department of Electronic Engineering, University of Nigeria, Nsukka, Nigeria. Institution:

Thesis title: "Design and Implementation of an Improved Door Security System using Fingerprint".

Result Grade Obtained: Second Class Upper Division (3.85 CGPA on a scale of 5.0)

April 2016 – Sept. 2016 Hokkaido University Short Term Exchange Program (HUSTEP).

Institution: School of Engineering, Hokkaido University, Japan.

Result Grade Obtained: Satisfactory

# EMPLOYMENT HISTORY

#### IT Support Engineer

Risk 2 Solution Group, Australia

Apr 2025 – Present (Remote)

Assist in the support of Microsoft 365 services, particularly SharePoint, Teams, and Office Online.

- Deliver Helpdesk support by managing incoming support tickets, tracking, troubleshooting, and resolving issues using the internal ticketing system.
- Support Microsoft Active Directory, including user account management, group policy maintenance, and access controls.
- Perform system and software installation, configuration, and updates as required.
- Deliver high-quality customer service by responding promptly and professionally to user requests and incidents.
- Document IT procedures, user guides, and troubleshooting steps to improve operational efficiency and knowledge sharing.
- Collaborate with the senior Microsoft 365 Engineer to deploy new team sites, features, and custom solutions within the M365 environment.
- Participate in regular IT team meetings and contribute to the continuous improvement of IT services and Microsoft 365 capabilities.

Website: <a href="https://risk2solution.com/">https://risk2solution.com/</a>

## Machine Learning Engineer

Dec 2024-Apr. 2025 (Remote)

JutaLab, Nigeria

- Collected and prepared data from various sources, ensuring quality and consistency for machine learning workflows.
- Analysed large datasets to uncover trends and insights, supporting data-driven decision-making.
- Developed and optimised predictive models, achieving a 20% improvement in accuracy through tuning and optimisation.
- Created insightful reports and visualisations to present findings to stakeholders, simplifying complex data for non-technical audiences.
- Implemented MLOps practices for streamlined model deployment and maintenance, with automated CI/CD workflows.

Website: <a href="https://jutalab.ng/">https://jutalab.ng/</a>

#### Fullstack & Mobile Developer

Feb. 2023 – Jan 2025 (Remote)

Nanocodes Programming, Nigeria

- Developed web and mobile applications using React and Flutter, integrated with secure RESTful APIs and backend databases for user authentication, session management, and real-time data retrieval.
- Designed and implemented relational schemas and NoSQL data models for feature modules, such as support ticket tracking and team collaboration interfaces.
- Built dynamic dashboards and reporting features powered by real-time database queries.
- Integrated backend services using Node.js with PostgreSQL and MongoDB, ensuring data integrity and performance scalability.
- Maintained Git-based CI/CD pipelines for streamlined deployment of database-driven features.

Website: <a href="https://nanocodes.com.ng/">https://nanocodes.com.ng/</a>

#### Network Analyst Engineer

Nov 2021 – Jan 2023 (On-site)

Globacom Telecommunication, Nigeria

- Managed base station controllers and telecommunication equipment, ensuring optimal network performance and reducing downtime by 10%.
- Conducted detailed site audits, identifying areas of improvement and ensuring compliance with Nigerian communication regulations.
- Analyzed network traffic and congestion, implementing optimization strategies that improved data flow and increased network capacity by 25%.
- Prepared detailed reports on performance metrics, site activities, and revenue generation, providing actionable insights to senior management.

Website: <a href="https://www.gloworld.com/">https://www.gloworld.com/</a>

#### Software and Cloud Engineer

Jul 2017 – Aug 2021 (On-site)

Nanocodes Programming, Nigeria

- Developed cloud-based applications deployed on AWS and Azure, ensuring scalability, security, and optimized performance.
- Designed mobile and web applications focused on cloud connectivity and performance optimization, resulting in a

15% improvement in response times.

- Conducted workshops on programming, leading classes on Python, React, and cloud technologies.
- Facilitated learning for over 50 students, increasing pass rates by 25%.

## System Administrator and IT Support

Jan 2014 – Dec 2014 (On-site)

JutaLab, Abuja, Nigeria

- Delivered technical support to 100+ users, resolving software, hardware, and network issues with a 95% first-call resolution rate.
- Conducted routine system maintenance, security checks, and network monitoring, reducing system downtime by 20% and proactively identifying potential issues.
- Configured and managed IT infrastructure, including server deployment and network setup, optimizing overall performance and reliability.
- Monitored system health and network traffic, implemented preventive measures, and ensured compliance with security protocols—reducing risk exposure by 15%.

Website: <a href="https://jutalab.ng/">https://jutalab.ng/</a>

# AWARDS AND SCHOLARSHIP

**Awards** 

- 2024 International Student Excellence Award by the Study Cairns
- JCU Student Ambassador

**Scholarships** 

- Japan Student Service Organization (JASSO) Scholarship, 2016.
- JCU International Excellence Scholarship, 2023.
- JCU Postgraduate Research Scholarship, 2025

#### **MEMBERSHIPS BODIES**

- Associate Member of Australian Computer Society 4381109
- Council for the Regulation of Engineering in Nigeria (COREN) **R68938**
- Nigerian Society of Engineers (NSE) **S20635**
- International Association of Engineers (NSE) **509179**

#### **PUBLICATIONS**

- 1. **Obe, Desmond**; Obe, Titus; Odeh, Charles; Obe, Emeka, "A Five-Level Nested Neutral Point-Clamped Inverter Topology" IET Power Electronics, 2024, <a href="https://doi.org/10.1049/pel2.12793">https://doi.org/10.1049/pel2.12793</a>
- 2. **Obe, Desmond O.;** Obe, Chinedu T.; Ugwuishiwu, Chikodili H.; Obe, Pauline I.; Eneh, Agozie H.; Odeh, Charles I.; Obe, Emeka S.; "A Single-Phase, Nine-level Switched-Capacitor-Based Inverter, "*Journal of Power Electronics*", February 2024, DOI: https://doi.org/10.1007/s43236-023-00758-1
- 3. Gideon UMOH, **Desmond Obinna OBE**, Benjamin MAMA Pauline OBE, Chikaodili Helen UGWUISHIWU, Hyacinth Agozie ENEH, and Emeka Simon OBE, "Effect of Stator Winding Chording on the Performance of Five Phase Synchronous Reluctance Motor", *Journal of Energy Systems*, Year 2023, Volume: 8 Issue: 1, 11 26. DOI: <a href="https://doi.org/10.30521/jes.1255747">https://doi.org/10.30521/jes.1255747</a>

#### **REFERENCES**

**Avaliable on Request**