DENNIS **SACAZA**

726 Thicket Lane · 281.509.2532 · Desparta05@gmail.com

PROFESSIONAL SUMMARY

Aspiring computer programmer seeking a career opportunity. Proficient in coding with a variety of web development & computer systems skills. Exceptionally strong sales and customer service experience.

SKILLS AND CAPABILITIES

Problem Solving	JavaScript	CSS	HTML
Environmental Compliance	Microsoft Office	Sales Training	Windows

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PROFESSIONAL EXPERIENCE

RYDER FUEL SERVICES, HOUSTON, TX

Compliance Coordinator   **Oct 2019—Present**

• Create monthly/quarterly status reports for clients resulting in decreased compliance violations
• Maintain compliance database to provide accurate inspection packages and notice infractions
• Oversee training for designated first-response operators preparing facilities for risk and safety threats
• Create unique solutions for issues threatening environmental, state, and local agency requirements

RYDER FUEL SERVICES, HOUSTON, TX

Technical Support Associate   **Sept 2017—Oct 2019**

• Provide technical support for fueling facilities, including inspections, repairs and various projects
• Monitor various fueling systems to implement preventative maintenance and resolve customer needs
• Create, prioritize and dispatch work orders addressing time-sensitive customer service requests
• Maintain positive customer relationships daily via external and internal management systems

HOSTGATOR, HOUSTON, TX

Junior Linux Administrator   **Mar 2016—May 2017**

• Gather online data to select and implement technologies best suited for client needs
• Design, configure, troubleshoot and maintain multiple web applications
• Maintain secure, scalable network systems applying technology from various vendors
• Perform security, performance, and availability assessments to resolve system vulnerabilities

BEST BUY, HOUSTON, TX

Sales Consultant   **Aug 2012—Mar 2016**

• Lifestyle sales consultant specializing in digital imaging, gaming and home theater
• Research digital trends for customer consumption resulting in increased quarterly sales
• Train and assist new associates preparing them for positive customer service experiences

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EDUCATION

Boot Camp, Coding, Rice University- May 2021

Relevant Coursework: HTML, CSS, JavaScript, Web APIs, Client-Side Storage, jQuery, AJAX, Node.js

Lamar Consolidated High School- May 2009