Dennis **Sacaza**

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**PROFESSIONAL SUMMARY**

Aspiring computer programmer seeking a career opportunity. Proficient in coding with a variety of web development & computer systems skills. Exceptionally strong sales and customer service experience.

**SKILLS AND CAPABILITIES**

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| --- | --- | --- | --- |
| Problem Solving | JavaScript | CSS | HTML |
| Environmental Compliance | Microsoft Office | Sales Training | Windows |

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**PROFESSIONAL EXPERIENCE**

**RYDER FUEL SERVICES, HOUSTON, TX**

**Compliance Coordinator Oct 2019—Present**

• Create monthly/quarterly status reports for clients resulting in decreased compliance violations

• Maintain compliance database to provide accurate inspection packages and notice infractions

• Oversee training for designated first-response operators preparing facilities for risk and safety threats

• Create unique solutions for issues threatening environmental, state, and local agency requirements

**RYDER FUEL SERVICES, HOUSTON, TX**

**Technical Support Associate Sept 2017—Oct 2019**

• Provide technical support for fueling facilities, including inspections, repairs and various projects

• Monitor various fueling systems to implement preventative maintenance and resolve customer needs

• Create, prioritize and dispatch work orders addressing time-sensitive customer service requests

• Maintain positive customer relationships daily via external and internal management systems

**HOSTGATOR, HOUSTON, TX**

**Junior Linux Administrator Mar 2016—May 2017**

• Gather online data to select and implement technologies best suited for client needs

• Design, configure, troubleshoot and maintain multiple web applications

• Maintain secure, scalable network systems applying technology from various vendors

• Perform security, performance, and availability assessments to resolve system vulnerabilities

**BEST BUY, HOUSTON, TX**

**Sales Consultant Aug 2012—Mar 2016**

• Lifestyle sales consultant specializing in digital imaging, gaming and home theater

• Research digital trends for customer consumption resulting in increased quarterly sales

• Train and assist new associates preparing them for positive customer service experiences

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**EDUCATION**

**Boot Camp, Coding, Rice University- May 2021**

*Relevant Coursework: HTML, CSS, JavaScript, Web APIs, Client-Side Storage, jQuery, AJAX, Node.js*

**Lamar Consolidated High School- May 2009**