Dear Team,

Please find the attached requirement list for Scienter CRM

1. Please give a search option at customer search for drop downs

2. Add guest name, Telephone numbers & E-mail address to search criteria.

3. Give a tag to a merged profile this profile is a merged profile.

4. When profile merged other profiles, reservation details also need to be there with reservation details.

5. Schedule parameters for Automation WhatsApp Configuration for birthdays, anniversaries yearly.

6. Reservation no by search option to Customer search.

7. Give option to show WhatsApp campaigns only from each property separately

8. WhatsApp Configuration – give after day's option it like send before days.

9. Please check Search facility Visit Purpose wise.

10. Please give facility to upload excel file (number list or email list) for a bulk massage option

11. Please give a facility to assign to a time slot for Automation WhatsApp configuration