

ASIFAT AISHAT OLOLADE

Address: No 4, Aare Avenue, Along SDP office, Ibadan Oyo State.

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Tel: 08065882452, 09076650734.

PROFESIONAL SUMMARY

Dedicated and customer-focused hospitality professional with proven experience in hotel operations, including front desk management, guest services, and housekeeping coordination. Skilled in providing exceptional customer service, handling reservations, managing guest inquiries, and ensuring a welcoming and organized environment. Strong interpersonal and communication skills with a commitment to delivering high-quality service and enhancing guest satisfaction.

PERSONAL DATA

Gender:	Female
Marital Status:	Married
State of Origin:	Oyo State
Local Government Area:	Ibadan North East
Religion:	Islam
Nationality:	Nigerian

EDUCATIONAL

- Osun State University (UNIOSUN)
- Sped International Secondary School Oyo State
- Trinity Home College

PROFESSIONAL SKILL

- | | |
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| Cakes and Decorations | 2024 |
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CERTIFICATION AND MEMBERSHIP

- | | |
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| B.sc in Linguistics and Communication Studies | 2015 |
| Secondary School Certificate Examination | 2004 |
| First School Living Certificate | 1998 |

EXPERIENCE

- | | |
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| Orflame cosmetics (Work as Consultant) | 2018 |
| OK Food (As Production Staff) | 2020 |
| Meg Fom Oil (Petrol Attendance) | 2022 |
| His Grace Hotel and Suit (Receptionist) | 2023 |
| Monie point Agent | 2025 |

CORE COMPETENCIES

- Strong Written and Verbal Communication Skills for effective guest interaction and team collaboration
- Excellent Research and Information-Gathering Skills to support guest needs and hotel operations
- Energetic, Quick Learner, and Results-Oriented with a passion for hospitality service
- Proven Problem-Solving Abilities in handling guest concerns and operational challenges
- Keen Attention to Detail to maintain high standards in cleanliness and service delivery
- Effective Team Player with the ability to collaborate across departments
- Committed to Privacy and Confidentiality in handling guest information and hotel records
- Highly Dependable – Works efficiently with minimal supervision and follows both oral and written instructions accurately

INTEREST AND ACTIVITIES

- Researching, Traveling

LANGUAGES

- English and Yoruba

REFEREES

- **Professor Asifat Fatai Ayilara**
Rtd. Lecturer
Kogi State University
Tel: 08035388767
- **Miss Olaitan Asifat**
Office Assistant
Lagos
Tel: 08069547637