UBAKA TOBECHUKWU

Web Developer | IT Support

ubakatobe@gmail.com | +2348084545353 | Asaba, Delta State, Nigeria

Summary

Versatile and detail-oriented Engineer with a strong foundation in technical design, system maintenance, and process improvement. Combines hands-on engineering expertise with junior software development skills, specializing in code optimization, formatting, and application testing. Proficient in graphics design, video editing, and AI prompt engineering, delivering creative and technical solutions with precision. Recognized for strong problem-solving abilities, effective project execution, and a commitment to providing high-quality, efficient results across diverse tasks.

Work Experience

Web Developer | IT Support   Sept 2024 – Aug 2025
Uptitek Limited, Owerri

- Optimized and debugged code, developed web modules for ERP/EMB systems, performed code formatting, and conducted thorough application testing.
- Assisted in debugging and setting up of computer systems (PCs).
- Proficient in graphics design, video editing, and AI prompt engineering.
- Stepped up to coordinate tasks, manage resources, and guide team members effectively in the absence of senior leadership.
- Maintenance and troubleshooting of computer system components.
- Set up and upload of content on websites on Enterprise Resource Planning (ERP) systems and Enterprise Management Backend (EMB) platforms.

Customer Support & Products Specialist   Dec 2024 – Aug 2025

Uptitek Limited, Owerri

- Managed daily inbound and outbound client calls, resolving issues with a 95%+ first-contact resolution rate.

- Delivered live software demonstrations and training sessions for clients, improving adoption and reducing recurring inquiries.
- Prepared and presented comprehensive website reviews, providing actionable recommendations that improved site functionality and customer engagement.

IT Support, Engineering Department   **April 2021 – Oct 2021**
Delta State Broadcasting Service (DBS), Asaba

- Set up and configured a Local Area Network (LAN) for improved office connectivity.
- Assisted in building a 24V solar panel prototype using recycled materials.
- Maintained and repaired computer hardware, reducing downtime by **10%**.
- Supported software debugging and computer system setup.

Core Skills

- **Programming & Web Technologies:** HTML5, CSS3, JavaScript, ERP/EMB systems, Responsive Web Design
- **Design & Media Tools:** Canva Pro, AI Design Tools
- **Testing & Debugging:** Code Optimization, Bug Fixing, Application Testing
- **Technical Systems:** LAN Configuration, System Maintenance, Hardware Troubleshooting
- **Project Support:** Cross-team Coordination, Resource Management, Agile Collaboration

Education

Bachelor of Engineering (B.Eng.) - Computer Engineering   **Graduated: 2023**
Ekiti State University, Ado-Ekiti