

BOSTON CITY CAMPUS & BUSINESS COLLEGE DURBAN CITY BRANCH



PROGRESS REPORT

Student Name & Surname: Nelisiwe Gantsa

Student Number: 10001604

Date of Commencement: February 2010

Registration Expiry Date: February 2011

Course Registered For: Software Specialist

Report By: Amanda Azor

Report Date: 18/01/2012

Report No. 01

Subject	Date Book Issued	Assessment Results			Status / Comment
		Formative [Trial]	Summative [Final]	Resub	
1 Life Skills	Received	93%	83%	---	Pass
2 General Office Practice	Received	83%	84%	---	Pass
3 Keyboarding	Received	---	36wpm	---	Pass
4 Introduction to PC	Received	80%	78%	---	Pass
5 Windows XP	Received	---	81%	---	Pass
6 Ms Word Processing 07	Received	---	88%	---	Pass
7 Ms Word Advanced 07	Received	61%	84%	---	Pass
8 Ms Excel 2007	Received	48%	83%	---	Pass
9 Ms Excel Advanced 07	Received	50%	34%	---	Fail
10 Ms PowerPoint	Received	80%	95%	---	Pass with Distinction
11 Access	Received	---	95%	---	Pass with Distinction
12 Understanding the Internet	Received	82%	89%	---	Pass 2018 -08- 07
13 Adobe Photoshop 1	Received	28%	81%	---	Pass
14 Adobe Photoshop 2	Received	87%	92%	---	Pass

Pass Marks: Theory Exam = 60% Pass / Practical Exam = 75% Pass / Distinction = 95%+ / Institute Exam = 50% Pass

COMMENTS:

- Please be advised that because of the phenomenal growth nationally it has resulted in a backlog of marking of final assessments. While steps have been implemented to resolve this problem, we are still experiencing 3-4 week delays in some instances.
- Comment on student's attendance
- Please discuss with Training Advisor and/or refer to internal notice board for subject duration to assist with your time planning and management.

PLEASE NOTE:

- Please ensure you have completed and submitted respective documents and proof of payment regarding institute registrations.
- Please note we are not permitted to issue results if the account status is in arrears.

Amanda Azor

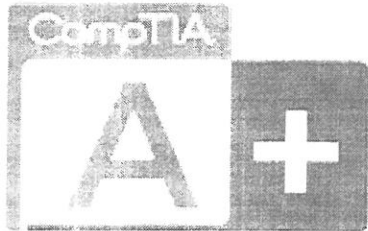
AUTHORISED BY BRANCH MANAGER

AP XAI cho
SIGNATURE

18.01.2012

DATE

FOR REPORT VERIFICATION PLEASE CONTACT OUR OFFICES ON [031] 301 7469 OR FAX [031] 301 6746



CompTIA A+ Certification Exam Score Report 220-802

CANDIDATE: Nelisiwe K Gantsa
CANDIDATE ID: COMP001020794285
REGISTRATION NUMBER: 281961757
EXAM: CompTIA A+ Certification Exam
DATE: 2015/04/21
SITE NUMBER: 67391
PASSING SCORE: 700
CANDIDATE SCORE: 845
PASS/FAIL: Pass

The CompTIA A+ Certification Exam has a scaled score between 100 and 900.

You incorrectly answered one or more questions in the following objective areas:

- 1.3 Given a scenario, use appropriate command line tools.
- 1.7 Perform preventive maintenance procedures using appropriate tools.
- 2.2 Compare and contrast common security threats.
- 2.5 Given a scenario, secure a SOHO wireless network.
- 3.2 Establish basic network connectivity and configure email.
- 4.6 Given a scenario, troubleshoot operating system problems with appropriate tools.

For a complete listing of CompTIA A+ Certification Exam objectives, please visit certification.comptia.org.

Requesting a Paper Certificate:

You can request your certificate only after you have passed BOTH required A+ exams. Carefully review the following steps to ensure proper delivery of your paper certificate.

1. Please allow **5 business days** after you've taken your CompTIA A+ Certification Exam, then login at www.certmetrics.com with your CompTIA user name and password (you will be prompted to create this on your first login).

I certify that this document is a true reproduction (copy) of the original document which was handed to me for authentication. I further certify that, from my observations, no amendments or a changes were made to the original document.

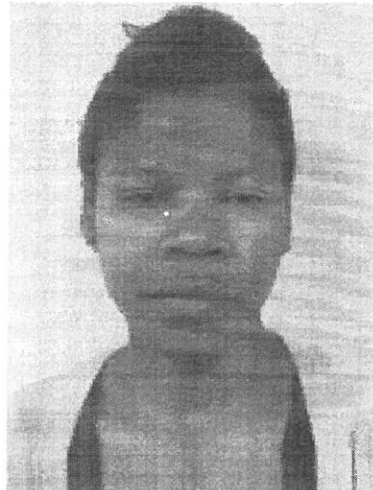
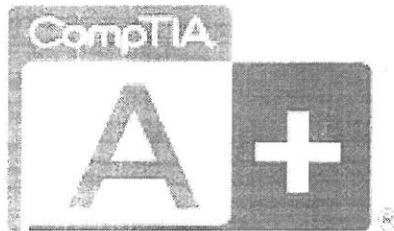
Signature

Form Number

Rank

Name & Surname





CompTIA A+ Certification Exam Score Report 220-801

CANDIDATE:	Nelisiwe K Gantsa
CANDIDATE ID:	COMP001020794285
REGISTRATION NUMBER:	276442850
EXAM:	CompTIA A+ Certification Exam
DATE:	2014/12/04
SITE NUMBER:	67391
PASSING SCORE:	675
CANDIDATE SCORE:	687
PASS/FAIL:	Pass

I certify that this document is a true reproduction (copy) of the original document which was handed to me for authentication. I further certify that, from my observations, no amendments or changes were made to the original document.

Signature *[Signature]*

Force Number *70515630*

Rank *Sgt*

Name & Surname *N. Ntoma*

The CompTIA A+ Certification Exam has a scaled score between 100 and 900.

You incorrectly answered one or more questions in the following objective areas:

- 1.11 Identify connector types and associated cables.
- 1.12 Install and configure various peripheral devices.
- 1.3 Compare and contrast RAM types and features.
- 1.6 Differentiate among various CPU types and features and select the appropriate cooling method.
- 1.7 Compare and contrast various connection interfaces and explain their purpose.
- 1.9 Evaluate and select appropriate components for a custom configuration, to meet customer specifications or needs.
- 2.2 Categorize characteristics of connectors and cabling.
- 2.4 Explain common TCP and UDP ports, protocols, and their purpose.
- 2.5 Compare and contrast wireless networking standards and encryption types.
- 2.6 Install, configure, and deploy a SOHO wireless/wired router using appropriate settings.
- 2.7 Compare and contrast Internet connection types and features.
- 2.8 Identify various types of networks.
- 2.9 Compare and contrast network devices, their functions, and features.
- 3.1 Install and configure laptop hardware and components.
- 3.3 Compare and contrast laptop features.
- 4.1 Explain the differences between the various printer types and summarize the associated



CompTIA Network+ Certification Exam Score Report N10-005

CANDIDATE: Nelisiwe Kelly Gantsa
CANDIDATE ID: COMP001020794285
REGISTRATION NUMBER: 287491020
EXAM: CompTIA Network+ Certification Exam
DATE: 2015/08/26
SITE NUMBER: 67391

PASSING SCORE:
CANDIDATE SCORE:
PASS/FAIL:

I certify that this document is a true reproduction (copy) of the original document which was handed to me for authentication. I further certify that, from my observations, no amendments or a changes were made to the original document.

The CompTIA Network+ Certification Signature: a scored score between 100 and 900

You incorrectly answered one or more of the following questions:

- 1.4 Explain the purpose and properties of routing and switching
- 2.2 Given a scenario, install and configure a business network
- 2.5 Given a scenario, troubleshoot common router and switch problems
- 3.1 Categorize standard media types and associated properties
- 3.6 Given a scenario, troubleshoot common physical connectivity problems
- 4.1 Explain the purpose and features of various network appliances
- 4.6 Explain different methods and rationales for network performance
- 5.1 Given a scenario, implement appropriate wireless security measures

For a complete listing of CompTIA Network+ Certification Exam objectives, please visit certification.comptia.org

Requesting a Paper Certificate:

Carefully review the following steps to ensure proper delivery of your paper certificate:

1. Please allow **5 business days** after you've taken your CompTIA Network+ Certification Exam, then login at www.certificates.comptia.com using your CompTIA user name and password (you will be prompted to create this on your first login).

Cornerstone Certificate

is hereby granted to:

Nelisive Gantsa

ID No. 8511280927086

For successfully completing the 3 Week Cornerstone Call Centre Training Course *With A Distinction*

Inbound Call Centre Training

- Telephone Etiquette
- Communication Skills
- Interview Techniques
- Inbound Call Management
- Basic and Advanced Customer Services

Computer Training

- Intro to Ms Windows
- Microsoft Word
- Outlook Express
- Internet Explorer
- Desktop Navigation

Outbound Call Centre Training

- Sales Training
- Cross Selling & Up Selling
- Debt Collecting
- Negotiation & Assertiveness Skills
- Questioning and Listening Skills

Granted: 07 November 2007



CORNERSTONE

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Helga Elghia (Director)

Registration Number 200006794002



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