



## Certificate of Completion

### IT Essentials

During the Cisco Networking Academy® course, administered by the undersigned instructor, the student was able to proficiently:

- Select the appropriate computer components to build, repair, or upgrade personal computers.
- Explain how to correctly use tools and safely work in a lab.
- Install components to build, repair, or upgrade personal computers.
- Explain how to perform preventive maintenance and troubleshooting on personal computers.
- Install Windows operation systems.
- Perform management and maintenance of Windows operating systems.
- Configure computers to communicate on a network.
- Configure devices to connect to the Internet and Cloud services.
- Explain how to use, configure, and manage laptops and mobile devices.
- Explain how to configure, secure and troubleshoot mobile, OS and Linux operating systems.
- Install and share a printer to meet requirements.
- Implement basic host, data, and network security.
- Explain the roles and responsibilities of the IT professional.
- Troubleshoot advanced hardware and software problems.

**Lindokuhle Mhlauli**

Student

**Lady Frere Vodacom ICT Resource Centre**

Academy Name

**South Africa**

Location

**Sivive Ntanyana**

Instructor

Mar 28, 2017

Date

Instructor Signature



AGSNOMMER  
ORCE NUMBER

HANDTEKENING/SIGNATURE

NAM IN DRUKSKRIJF  
PRINT

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RANK