

ACADEMY OF TRAINING & DEVELOPMENT

EAST LONDON CAMPUS

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ACADEMIC TRANSCRIPT

Student ID:

ID Number:

Surname:

Forenames:

KWT16 0093ITL4

9104055849088

DUNA

SIBUSISO

Qualification Title:

Qualification ID:

NQF Level:

Credits:

NC INFORMATION TECHNOLOGY TECHNICAL SUPPORT

78964

Level 4

163

UNIT ID:

UNIT STANDARD

NQF LEVEL

CREDITS

COMMENT

10313

Comply with service levels as set out in a Contact Centre Operation

Level 4

10

Competent

114636

Demonstrate an understanding of preventative maintenance, environmental and safety issues in a computer environment

Level 3

6

Competent

119457

Interpret and use information from texts

Level 3

5

Competent

119459

Write /sign/present for a wide range of contexts

Level 4

5

Competent

119462

Engage in sustained oral communication and evaluate spoken/signified texts

Level 4

5

Competent

119465

Write /present/sign texts for a range of communicative contexts

Level 3

5

Competent

119467

Use language and communication in occupational learning programmes

Level 3

5

Competent

119469

Read, view, analyse and respond to a variety of texts

Level 4

5

Competent

119472

Accommodate audience and context need in oral/signified communication

Level 3

5

Competent

12154

Apply comprehension skills to engage oral texts in a business environment

Level 4

5

Competent

14908

Demonstrate an understanding of testing IT systems against given specifications

Level 4

6

Competent

14913

Explain the principles of computer networks

Level 3

5

Competent

14917

Explain computer architecture concepts

Level 4

7

Competent

14919

Resolve computer user's problems

Level 4

5

Competent

14920

Participate in groups and/or teams to recommend solutions to problems

Level 4

3

Competent

14921

Describe the types of computer systems and associated hardware configurations

Level 4

6

Competent

14926

Describe information systems which business organisations use

Level 4

3

Competent

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Umalusi 15FET02 00021

King William's Town - QCTO Nated / 15/0147

Umalusi 15FET02 00022

SOUTH AFRICAN POLICE SERVICE

BISHO POLICE STATION

2018-04-03

DETECTIVE COMMANDER

BISHO

EASTERN CAPE PROVINCE

14927

14934

14938

14939

14943

14944

14947

14950

14963

252210

7468

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Apply problem solving strategies

Demonstrate an understanding of hardware components for personal computers or handheld computers

Resolve technical computer problems

Assemble a personal computer or handheld computer and peripherals from modules

Install system software and application software for a personal computer or hand-held computer

Explain how data is stored on computers

Describe data communications

Install a personal computer or handheld computer and peripherals

Investigate the use of computer technology in an organisation

Handle a range of customer complaints

Use mathematics to investigate and monitor the financial aspects of personal business, national and international issues

Apply knowledge of statistics and probability to critically interrogate and effectively communicate findings on life related problems

Represent analyse and calculate shape and motion in 2-and 3-dimensional space in different contexts

Level 4

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PRINCIPAL:

ACADEMY OF TRAINING
& DEVELOPMENT

2017 -10- 20

P.O. BOX 242, EAST LONDON
043 742 4439 / 043 722 2933
079 460 3796

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