

# **Office Policies and Ethics**

## 1. Office Timings

Standard Working Hours: 10:00 AM – 7:00 PM

(No shift system like in manufacturing units)

• Breaks Included:

Two tea breaks: 15 minutes each
One lunch break: 30 minutes

### **Minimum Working Hours Requirement**

- If total working hours are less than 8 hours: Marked as Half Day Absent
- If total working hours are less than 4 hours: Marked as Full Day Absent
- No reasons will be allowed or accepted for working less than the required hours

# 2. Late Login Policy

- **Permitted Late Logins**: Maximum of 6 per month
- Grace Time: Up to 10:15 AM
- After 10:15 AM: Will be considered Half-Day Absent (No exceptions)

## 3. Half-Day Attendance Criteria

To qualify as a **Half Day Present**, the employee must be available during **either** of the following time slots:

- 10:00 AM 2:30 PM
- 2:30 PM 7:00 PM

#### **Unacceptable examples:**

- Logging in at 10:30 AM and leaving at 3:00 PM
- Arriving at 2:00 PM and leaving at 6:00 PM

# 4. Misuse of Time After Login

- Employees are expected to start work immediately after logging in.
- Activities like freshening up, socializing, or loitering post-login will be considered a misuse of time.
- Violation will result in being marked **Half-Day Absent**.

# 5. Break Timings & Department Presence

- Departments must not take breaks collectively.
- At least **one person per room/department** must remain present at all times to handle:
- o Incoming phone calls
- Client walk-ins

# 6. Leave Policy

#### **Sudden Leave:**

• Will be marked as **1+1 Day Absent** (i.e., the day of absence + one additional day as penalty)

#### **Leave Extensions:**

Treated under the same 1+1 Rule

### **Medical Emergency:**

- Submit a valid prescription or hospital receipt
- Failing to do so will lead to application of the 1+1 Policy

### **Saturday/Monday Leave Abuse:**

- Taking frequent leaves on Saturdays or Mondays is strictly not allowed
- If more than 1 leave per month is taken on a Saturday or Monday, it will be marked as 1+1 Absent
- This applies to both full-day and half-day leaves

## 7. Mobile Phone Policy

- Personal mobile phones are strictly prohibited at work desks
- Reason: Misuse involving client data and excessive personal use during work hours
- Phones must be deposited at the **reception** before entering the work area
- Sireesha will handle collection; in her absence, everyone must cooperate

### In Case of Emergency:

You may request your phone during breaks from the front desk

## **Violation Consequences:**

• Treated as a serious and punishable offense

# 8. Dress Code Policy

- Monday to Thursday: Full Formal Attire is Mandatory
- Friday and Saturday: Semi-Formals Allowed
- Shoes are mandatory every day no exceptions
- Failure to follow the dress code (without prior approval or valid reason) will be treated as 1 Full Day Absent

## 9. Posting Logs on Behalf of Others

- **Strictly Prohibited**: Posting attendance logs, break logs, or any system entries on behalf of another employee
- If found, both the person posting and the person on whose behalf it was done will be marked Full Day Absent
- No exceptions or justifications will be entertained