

# Daniel Alejandro ROMERO CASTELLANOS

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[stackoverflow.com/users/8960310](https://stackoverflow.com/users/8960310)

## EDUCATION

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### University ECCI

*Systems engineering*

Graduate 2022

GPA 40/50

### University ECCI

*IT Development Technologist*

Graduate 2021

GPA 40/50

### SENA

*Software Programming Technician*

Graduate 2018

GPA 45/50

## WORK EXPERIENCE

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### HITSS SAS

*Supernumerary Analyst*

Bogotá, Colombia

April 2020 – December 2023

- Design of dynamic templates (Excel) for automation of help desk reports.
- Technical support in home service desk (TV, Internet, fixed telephony).
- Execution of tests to WIFI and LAN networks through CMD terminal, Linux Terminal.
- Configuration of e-mail servers, IP's, DNS, firewall and network ports.

*Support Analyst*

February 2018 - April 2020

- SLA reports on non-compliance in MyIT help desks.
- Elaboration of documentation and templates for scenario management in help desks.
- Identification, assignment, creation of scenarios, MyIT service desk and various areas (SAP, CMR, postpaid mobile lines, prepaid mobile lines, among others).
- Follow-up of special cases (VIP).

*Intern*

July 2017 - February 2018

- Execution of processes through PL/SQL scripts for reporting of affectations through prioritized alarms (quality traffic light).
- Elaboration of documentation and templates for help desk scenario management.
- Identification, assignment of scenarios, service desk and different areas (SAP, postpaid mobile lines, prepaid mobile lines, among others).
- Follow-up of special cases (VIP).

## MAJOR PROJECTS

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### WatherForecast

2023

*Application integrated with WeatherAPI for accurate weather information. Displays data such as weather, wind, and forecasts for various cities, making it easy to plan outdoor activities.*

- Designed and developed for the web using React.
- Weather forecasts, weather status, wind strength for the last 5 days.
- The backend implements WeatherAPI RESTfull API, asynchronous communication using Axios.

## SKILLS

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### PROGRAMMING LANGUAGES

1 years: Java, JavaScript

### TECHNOLOGIES

HTML, CSS, React, Redux, node.js, SQL, Mysql, Git, Linux, Struts2, Hibernate, Spring Boot, Angular.

### ONLINE COURSES

ReactJS + Redux + ES6 (Udemy, 2023).

Structured Programming (Platzi, 2021).

Git y GitHub (Platzi, 2021).

Big Data Certified Associate (IT Certificate, 2021).