

Dear Customer,

Thank you for visiting us. Please take a moment to share your feedback on the Customer Lounge. It will help us improve your next experience.

Please put a tick mark (✓) in the appropriate box.

1. Were you offered tea/coffee and snacks in the Customer Lounge?

a) Yes ☐ b) No ☐

2. Was the AC cooling proper in the Customer Lounge?

a) Yes ☐ b) No ☐

3. Were adequate reading materials like newspapers/magazines available in the Customer Lounge?

a) Yes ☐ b) No ☐

4. Was the television in the Customer Lounge working?

a) Yes ☐ b) No ☐

5. Was the Customer Lounge clean?

a) Yes ☐ b) No ☐

6. Was the sitting arrangement enough and comfortable in the Customer Lounge?

a) Yes ☐ b) No ☐

7. How do you rate the Customer Lounge in terms of cleanliness, comfort and amenities?



8. Was internet facility available?

a) Yes ☐ b) No ☐

9. While waiting in the Customer Lounge, was vehicle repair status updation provided?

a) Yes ☐ b) No ☐

Suggestion: .....

Name: .....

Date: .....Reg. No.: ..... Customer Signature: .....

Thank you for your valuable feedback.