1. An organization’s mission statement highlights its key ethical issues and identifies the overarching values and

principles that are important to the organization and its decision making.

* 1. True
  2. False

*ANSWER:* False

1. Line operations personnel can be appointed as corporate ethics officers.
   1. True
   2. False

*ANSWER:* True

1. In a nonprofit organization, the board of directors reports to the local community that it serves.
   1. True
   2. False

*ANSWER:* True

1. Consistency means that shareholders, customers, suppliers, and the community know what they can expect of an

organization—that it will behave in the future much as it has in the past.

* 1. True
  2. False

*ANSWER:* True

1. The greater reliance of information systems in all aspects of life has decreased the risk that information technology will be used unethically.
   1. True
   2. False

*ANSWER:* False

1. Increasingly, managers are including ethical conduct as part of an employee’s performance appraisal.
   1. True
   2. False

*ANSWER:* True

1. Setting corporate social responsibility (CSR) goals encourages an organization to achieve higher moral and ethical standards.
   1. True
   2. False

*ANSWER:* True

1. The term ethics describes standards or codes of behavior expected of an individual by a group to which the individual belongs.
   1. True
   2. False

*ANSWER:* True

1. is the concept that an organization should act ethically by taking accountability for the impact of its actions on the environment, the community, and the welfare of its employees.
   1. Corporate social responsibility b. Corporate governance

c. Corporate social entrepreneurship d. Corporate sustainability

*ANSWER:* a

1. is the concept that an organization should act ethically by taking accountability for the impact of its actions on the environment, the community, and the welfare of its employees.
   1. Corporate social responsibility b. Corporate governance

c. Corporate social entrepreneurship d. Corporate sustainability

*ANSWER:* a

1. The that socially responsible activities create can make it easier for corporations to conduct their business.
   1. profits b. alliances

c. incentives d. goodwill

*ANSWER:* d

1. The step in the decision-making process during which the decision makers consider laws, guidelines, policies, and principles that might apply to the decision is the step.
   1. develop problem statement b. implement decision

c. identify alternatives d. evaluate and choose alternative

*ANSWER:* d

1. In a(n) , an organization reviews how well it is meeting its ethical and social responsibility goals, and communicates its new goals for the upcoming year.
   1. ethics review b. performance appraisal

c. social audit d. morals assessment

*ANSWER:* c

1. A well-implemented ethics and compliance program and a strong ethical culture can lead to:
   1. more fear of retaliation by management. b. less comfort for employees reporting misconduct.

c. more negative views on the organization. d. less pressure on employees to misbehave.

*ANSWER:* d

1. In a for­profit organization, it is the primary objective of the to oversee the organization’s business activities

and management for the benefit of shareholders, employees, customers, suppliers, and the community.

* 1. negotiator b. board of directors

c. corporate ethics officer d. corporate compliance officer

*ANSWER:* b