Q.2 a) Business Process ReEngineering (BPR)

BPR has been around for quite sometime and a lot has been written it in both, the practionioner trade press and the academic research journals.

BPR is defined as the fundamental rethinking and radical redesign of business processes to achieve dramatic improvements in critical, contemporary measures of performance such as cost, quality, service and speed.

ERP systems help in integrating the various business processes of the organization with the help of modern developments in IT. With a good ERP package, the organizations will have capablity of achieving dramatic improvements.

The first opinion is that a company should work on improving it's processes before implementing ERP system, so that when it starts searching for a proper, ERP system, it is possible to find an ERP system that works well with the business.