# Victoria **Francis**

Software Engineer

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Motivated and detail-oriented Software Engineer with a strong foundation in Python programming. Dedicated for streamlining Python development processes by exploiting open-source web frameworks. Specializes in applying Django to complex database assets with strong web presences. Comfortable taking over ongoing administration processes or designing customized administration models. Eager to contribute to dynamic projects, leverage technical skills, and collaborate with cross-functional teams to deliver high-quality software solutions.

## Skills

Programming language: python, HTML, CSS

Framework: Django, Flask

Software Development Life Cycle (SDLC)

Version control: Git and Github

Troubleshooting and resolution

Testing and debugging

Front-End Development

Team Collaboration

Solutions deployment

Project Documentation

Software Architecture

Technical Support

Object-Oriented Programming

## Work History

**2024-04 - Current**

### Software Engineer

*SelfHelpWorks*

- Independently developed custom Python applications tailored to improve growth.

- Conceptualized, designed, and developed self-help application using Python and Django.

**2021-03 - 2021-09**  **Network Support Engineer**

*Internship Training, Victoria Island , Lagos*

- Worked closely with information security teams in addressing identified vulnerabilities within organization''s infrastructure.
- Diagnosed and executed resolution for network and server issues.
- Documented support procedures, processes and solutions in centralized systems, enabling user self-service.
- Implemented monitoring tools for proactive identification of potential issues before they became critical problems.
- Streamlined incident management processes, resulting in faster response times and improved client satisfaction.
- Conducted regular preventative maintenance on networks to ensure continued stability and performance.
- Improved network performance by troubleshooting and resolving hardware, software, and connectivity issues.
- Reduced downtime for clients by providing efficient technical support and timely issue resolution.
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## Education

**2017-12 - 2021-04**  **Bachelor Of Science Degree : Computer Science**

*Ekiti State University - Ado Ekiti State, Nigeria*

**2024-03 - Current**  **Certification : Software Development**

*3MTT Innovation Technology (Alt School) - Online*

## Languages

English

Full Professional