

Justin Pope

From: Service Desk
Sent: Tuesday, July 12, 2022 10:02 AM
To: Justin Pope
Subject: [Request ID :##30884##] : RE: [Request ID :##30884##] : Reserve Value calculation error regarding sales tax - Is appended with requester reply.

Requestor: Ben Erickson
Created Date: Jun 30, 2022 09:27 AM
Due By Date:

Description:

That's actually the scenario that is causing our issue. That occurs when either the customer by default is taxable but this order isn't, or the order was originally entered as taxable and then changed to exempt.

Changes look good to me

Ben Erickson Vice President of Information Technology

ben@summerclassics.com
[3140 Pelham Parkway, Pelham, AL 35124](#)
Telephone: 205-358-9295

Visit Gabriella White's Brands:

- [Summer Classics®](#)
- [Gabby®](#)

From: Service Desk <ServiceDesk@summerclassics.com>
Sent: Monday, July 11, 2022 11:45 AM
To: Ben Erickson <ben@summerclassics.com>
Subject: Re: [Request ID :##30884##] : Reserve Value calculation error regarding sales tax

Ben,

Attached is some work done on the test system:

updated svf
Test Plan that outlines the testing I did on Syspro

Note:

Whenever the Order is marked as TaxExemptOverride = 'E' the State, CountyZip, and ExtendedTaxCode are marked as 0 which causes the tax rate we pull to equal = 0. A select few of orders that were marked as TaxExemptOverride = 'E' had a valid TaxRate pull back. I don't know if this is an issue with Syspro or not, just thought it was an interesting occurrence.

Assigned Technician: Justin Pope

Click here to view the request in the portal:

<https://servicedesk.summerclassics.com/app/itdesk/ui/requests/34904000018719126/details>

For review, here's the original request:

Looks like we missed a piece on [PRODUCT_INFO].[Syspro].[svf_SalesOrder_ResereValue]

In the first portion that is setting the tax rate, if SorMaster.TaxExemptOverride = 'E' then the order is not taxable so the @TaxRate should just be 1

Essentially this is when a customer by default is taxable and has tax codes assigned which are copied to the sales order, but that specific sales order is not taxable.

<https://servicedesk.summerclassics.com/app/itdesk/ui/requests/34904000018719126/details>