

Justin Pope

From: Service Desk
Sent: Monday, January 9, 2023 10:49 AM
To: Justin Pope
Subject: [Request ID :##35328##] : RE: [Request ID :##35328##] : Data pulling to 300 order not correct when item in reserve on the SCT - Is appended with requester reply.

Requestor: Ben Erickson
Created Date: Jan 6, 2023 08:07 AM
Due By Date:

Description:

Looks good. The new Azure environment is up if you want to deploy there and then I can check a few orders.

Ben Erickson
Vice President of Information Technology

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3140 Pelham Parkway, Pelham, AL 35124
Telephone: 205-358-9295

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From: Service Desk <ServiceDesk@summerclassics.com>
Sent: Monday, January 9, 2023 10:08 AM
To: Ben Erickson <ben@summerclassics.com>
Subject: Re: [Request ID :##35328##] : Data pulling to 300 order not correct when item in reserve on the SCT

Ben,

Responded Friday with a solution and test document. Let me know what you think after you reveiw so we can get to deploying these changes.

Assigned Technician: Justin Pope

Click here to view the request in the portal:

<https://servicedesk.summerclassics.com/app/itdesk/ui/requests/34904000021892001/details>

For review, here's the original request:


Example. Sales Order #302-1020164 and SCT # 100-1051345 The items in reserve on the SCT side are not showing info on the sales order side.

SCT:

Sales Order Query

File Options Sequence Query Graph

Sales order: 100-1051345 ◯ ◀ Prev ▶ Next ▶ 🔍 👤 | ▶ Play ▶ Edit 📄

Order Header		▼ ⤴ □ Datasco
Order status	1 - Open order	Custom
Sales order	100-1051345	
Document type	SCT	Picking Sli
Sales order date	08/16/2022	No picking
Customer purchase order	ANDREW BETTIS 302-1020164	
Invoice terms		
Code Blue Reason	(none)	
Credit Approval Date		
Salesperson		
Requested ship date	09/27/2022 !	
Carrier	(none)	
Shipping instructions	PRE PAID FREIGHT	
Special instructions		
Customer Tag	ANDREW BETTIS 302-1020164	
Pick Ticket Info		
Etd Info	(none)	
ETD Date		
Delivery Info	901-481-1269	
Email address for XML doc		
Ship instructions code	PP	
Shipment Request	As Available	
Whole order invoicing	No	
Address Type	Residential	

Linked Order:

Sales Order Query

File Options Sequence Query Graph

Sales order: 302-1020164 ◀ ▶ Prev Next 🔍 🧑 Play Edit 📄

Order Header

▼ ⬆ □ Datasco

Order status	1 - Open order
Sales order	302-1020164
Document type	Order
Sales order date	08/15/2022
Customer purchase order	63857-081522-259
Invoice terms	B - Balance Due
Code Blue Reason	(none)
Credit Approval Date	
Salesperson	JGI - Jeffery Gibbs
Requested ship date	09/26/2022 !
Carrier	(none)
Shipping instructions	PRE PAID FREIGHT
Special instructions	
Customer Tag	
Pick Ticket Info	
Etd Info	(none)
ETD Date	
Delivery Info	901-481-1269
Email address for XML doc	AB@ABJETS.COM
Ship instructions code	PP
Shipment Request	As Available
Whole order invoicing	No
Address Type	Residential
Delivery Type	White Glove
Ship to address	
Ship to name	ANDREW BETTIS

Custom



Picking Sli

No picking

Detail Lines

⬇ More Lines Rows: All 🖨 📄 search text 🗑

...	/	Stock code	Description	Lon
		30	PILLOW TRIM: N-NONE	

<https://servicedesk.summerclassics.com/app/itdesk/ui/requests/34904000021892001/details>