

Re: [Failed] SQL Server Job System: 'eCat Download - All Sites (User)' completed on \\SQL08.

Justin Pope

Tue 9/19/2023 11:05 AM

To: Ben Erickson <Ben@gabriellawhite.com>; Meagan Frank <MeaganF@summerclassics.com>

Cc: Database Administrator <DatabaseAdministrator@gabriellawhite.com>

All,

Start Jobs - sql08

Success

2 Total
2 Success

Details:

Action	Status	Messa
Start Job 'eCat Download - All Sites (Us...	Success	
Execute job 'eCat Download - All Sites (...	Success	

Close

Log File Viewer - sql08

Select logs

☒ Job History

☐ 3PL Freight Providers - Fidelitone

☐ Application Status Notifications

☐ Audit Logging - PRODUCT_INFC

☐ Audit Logging - Purge Archive

☐ Audit Logging - SysproCompany1

☐ Audit Logging - SysproCompany1

☐ B2C - Sales Order Report FTP Tr

☐ B2C Website - Inventory Data Fe

☐ B2C Website - Inventory Data Fe

☐ B2C Website - Inventory Feeds

☐ B2C Website - Order Import

☐ B2C Website - Product Data Fee

☐ B2C Website - Product Feeds

☐ B2C Website - Tracking

☐ B2C Website - Update Unit Sold

☐ Backup Databases FULL (daily)

☐ Backup Databases FULL (month

☐ Backup Databases LOG

☐ Backup Databases MIRROR

Status

Last Refresh:
9/19/2023 11:04:45 AM

Filter: None

[View filter settings](#)

Progress

Done (95 records).

Log file summary: No filter applied

Date	Step ID	Server	Job Name	Step
9/19/2023 11:03:34 AM		SQL08	eCat Download - All Sites (User)	
9/19/2023 11:04:11 ...	5	SQL08	eCat Download - All Sites (User)	Log
9/19/2023 11:04:03 ...	4	SQL08	eCat Download - All Sites (User)	eC
9/19/2023 11:04:03 ...	4	SQL08	eCat Download - All Sites (User)	eC
9/19/2023 11:03:55 ...	3	SQL08	eCat Download - All Sites (User)	eC
9/19/2023 11:03:55 ...	3	SQL08	eCat Download - All Sites (User)	eC
9/19/2023 11:03:48 ...	2	SQL08	eCat Download - All Sites (User)	eC
9/19/2023 11:03:48 ...	2	SQL08	eCat Download - All Sites (User)	eC
9/19/2023 11:03:34 ...	1	SQL08	eCat Download - All Sites (User)	eC
9/19/2023 11:03:34 ...	1	SQL08	eCat Download - All Sites (User)	eC
9/19/2023 8:24:35 AM		SQL08	eCat Download - All Sites (User)	
9/19/2023 4:15:00 AM		SQL08	eCat Download - All Sites (User)	
9/18/2023 4:15:00 AM		SQL08	eCat Download - All Sites (User)	
9/17/2023 4:15:00 AM		SQL08	eCat Download - All Sites (User)	
9/16/2023 4:15:00 AM		SQL08	eCat Download - All Sites (User)	
9/15/2023 4:15:00 AM		SQL08	eCat Download - All Sites (User)	
9/14/2023 4:15:00 AM		SQL08	eCat Download - All Sites (User)	
9/13/2023 4:15:00 AM		SQL08	eCat Download - All Sites (User)	
9/12/2023 4:15:00 AM		SQL08	eCat Download - All Sites (User)	
9/11/2023 4:15:00 AM		SQL08	eCat Download - All Sites (User)	

Selected row details:

Date

9/19/2023 11:03:34 AM

Log

Job History (eCat Download - All Sites (User))

Step ID

SQL08

Server

SQL08

Job Name

eCat Download - All Sites (User)

Close

I will close SDM [41958](#).

Justin Pope
Software Developer
JustinP@gabriellawhite.com

GABRIELLA WHITE
3140 Pelham Parkway, Pelham, AL 35214

Our Family of Brands:



We have recently switched our sending email address from Summerclassics.com to GabriellaWhite.com to better align with our company structure. To learn more, visit GabriellaWhite.com.

From: Ben Erickson <Ben@gabriellawhite.com>
Sent: Tuesday, September 19, 2023 10:58 AM
To: Justin Pope <JustinP@gabriellawhite.com>; Meagan Frank <MeaganF@summerclassics.com>
Cc: Database Administrator <DatabaseAdministrator@gabriellawhite.com>
Subject: RE: [Failed] SQL Server Job System: 'eCat Download - All Sites (User)' completed on \\SQL08.

I assume the error was from the contract login ABURSEY. I've corrected the login on the eCat side the customer name was in the customer number field. If you want to retry the job.

Ben Erickson
Vice President of Information Technology
Ben@gabriellawhite.com

GABRIELLA WHITE

[3140 Pelham Parkway, Pelham, AL 35124](#)
[Telephone: 205-358-9295](tel:205-358-9295)

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From: Ben Erickson <Ben@gabriellawhite.com>
Sent: Tuesday, September 19, 2023 10:54 AM
To: Justin Pope <JustinP@gabriellawhite.com>; Meagan Frank <MeaganF@summerclassics.com>
Cc: Database Administrator <DatabaseAdministrator@gabriellawhite.com>
Subject: RE: [Failed] SQL Server Job System: 'eCat Download - All Sites (User)' completed on \\SQL08.

If the customer ID coming from eCat is more than 7 characters, then it's an incorrect value. That field maps to Syspro's customer ID which is a varchar(15) field but all customer numbers currently are only 7 characters (it's an autonumber increment)

Ben Erickson
Vice President of Information Technology
Ben@gabriellawhite.com

GABRIELLA WHITE

[3140 Pelham Parkway, Pelham, AL 35124](#)
[Telephone: 205-358-9295](tel:205-358-9295)

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From: Justin Pope <JustinP@gabriellawhite.com>
Sent: Tuesday, September 19, 2023 9:45 AM

To: Meagan Frank <MeaganF@summerclassics.com>; Ben Erickson <Ben@gabriellawhite.com>
Cc: Database Administrator <DatabaseAdministrator@gabriellawhite.com>
Subject: Re: [Failed] SQL Server Job System: 'eCat Download - All Sites (User)' completed on [\\SQL08](#).

All,

SDM [41958](#) has been created for this issue.

Justin Pope
Software Developer
JustinP@gabriellawhite.com

GABRIELLA WHITE

[3140 Pelham Parkway, Pelham, AL 35214](#)

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From: Meagan Frank <MeaganF@summerclassics.com>
Sent: Tuesday, September 19, 2023 9:14 AM
To: Justin Pope <JustinP@gabriellawhite.com>; Ben Erickson <Ben@gabriellawhite.com>
Cc: Database Administrator <DatabaseAdministrator@gabriellawhite.com>
Subject: RE: [Failed] SQL Server Job System: 'eCat Download - All Sites (User)' completed on [\\SQL08](#).

Well this explains why the customer wasn't showing up in ecate. [@Ben](#) this is the one I was looking for before.

I don't see any issues with increasing the column. [@Ben](#) any objections?

Meagan Frank
Business Systems Manager
MeaganF@gabriellawhite.com

GABRIELLA WHITE

[3140 Pelham Parkway, Pelham, AL 35124](#)

Telephone: 919-704-6278

Our Family of Brands:



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From: Justin Pope <JustinP@gabriellawhite.com>
Sent: Tuesday, September 19, 2023 10:04 AM
To: Ben Erickson <Ben@gabriellawhite.com>; Meagan Frank <MeaganF@summerclassics.com>
Cc: Database Administrator <DatabaseAdministrator@gabriellawhite.com>
Subject: Re: [Failed] SQL Server Job System: 'eCat Download - All Sites (User)' completed on [\\SQL08](#).

All,

In regard to the sql job that errored out this morning, step 5 of the job executes the procedure [Ecat].[dbo].[usp_LoginCount_Build]. The purpose of the procedure is to populate the following tables:

[Ecat].[dbo].[LoginCount]
[Ecat].[dbo].[LoginTable]

The error occurs when populating the LoginCount table as there is a CustomerID that exceeds the max length of the table. Screenshot:

Results Messages											
	Branch	Branch_len	CustomerId	CustomerId_len	Username	UserName_len	DisplayName	DisplayName_len	LoginCount	LoginLink	
1	210	3	MONOGRAM DESIGN CONSULTANTS LLC	31	ABURSEY	7	Amy Bursey	10	1	NULL	

Unless there are other opinions, I would recommend changing the datatype of the column CustomerId from Varchar(20) => Varchar(100) or more. We currently have the Columns Username and DisplayName set to Varchar(255).

Let me know what is recommended for moving forward.

Justin Pope

Software Developer

JustinP@gabriellawhite.com

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[3140 Pelham Parkway, Pelham, AL 35214](https://www.gabriellawhite.com)

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From: Ben Erickson <Ben@gabriellawhite.com>

Sent: Tuesday, September 19, 2023 8:26 AM

To: Justin Pope <JustinP@gabriellawhite.com>

Cc: Meagan Frank <MeaganF@summerclassics.com>

Subject: FW: [Failed] SQL Server Job System: 'eCat Download - All Sites (User)' completed on [\\SQL08](#).

Justin,

Looks like you're on call this week. I tried running step 5 again since it failed this morning and it still failed. Truncation error. Step 5 runs Ecat.dbo.usp_LoginCount_Build

Ben Erickson

Vice President of Information Technology

Ben@gabriellawhite.com

3140 Pelham Parkway, Pelham, AL 35124

Telephone: 205-358-9295

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-----Original Message-----

From: SQL Server <SqlServer@summerclassics.com>

Sent: Tuesday, September 19, 2023 8:25 AM

To: Database Administrator <DatabaseAdministrator@gabriellawhite.com>

Subject: [Failed] SQL Server Job System: 'eCat Download - All Sites (User)' completed on [\\SQL08](#).

JOB RUN: 'eCat Download - All Sites (User)' was run on 9/19/2023 at 8:24:35 AM

DURATION: 0 hours, 0 minutes, 1 seconds

STATUS: Failed

MESSAGES: The job failed. The Job was invoked by User SUMMERCLASSICS\Ben. The last step to run was step 5 (Login Count Build). The job was requested to start at step 5 (Login Count Build).