### **Justin Pope**

From: Meagan Frank

Sent: Thursday, December 15, 2022 7:34 AM

To: Justin Pope; Jerry Clark Subject: RE: Order Line Items

So I may be looking at this wrong. But it looks like the job ran at 9:33 AM but then not again after that. Can you check again?

## Meagan Frank CRM Manager

MeaganF@summerclassics.com 3140 Pelham Parkway, Pelham, AL 35124

Telephone: 919-704-6278

#### Visit Gabriella White's Brands:

Summer Classics®

Gabby<sup>®</sup>

From: Justin Pope < Justin P@summerclassics.com> Sent: Wednesday, December 14, 2022 9:22 AM

To: Meagan Frank < Meagan F@summerclassics.com >; Jerry Clark < jerry.clark@upsertconsulting.com >

Subject: RE: Order Line Items

Meagan,

I found a bug in one of the sql procedures that runs the export. Sales Order Lines should be flowing now.

# Justin Pope Software Developer

<u>JustinP@summerclassics.com</u> 3140 Pelham Parkway, Pelham, AL 35214

#### Visit Gabriella White's Brands:

- Summer Classics®
- Gabby®

From: Meagan Frank < Meagan F@summerclassics.com >

Sent: Wednesday, December 14, 2022 6:53 AM

To: Jerry Clark < jerry.clark@upsertconsulting.com >; Justin Pope < JustinP@summerclassics.com >

Subject: Order Line Items

Good Morning,

It looks like order line items are not linking or not being imported. From what I can tell this stopped happening on 12/9 when I noticed we were having the initial import issues.

Not sure if this is an issue with not sending the data or data not processing correctly in SugarCRM. Hoping you can advise.

Best,

# Meagan Frank CRM Manager

MeaganF@summerclassics.com
3140 Pelham Parkway, Pelham, AL 35124
Telephone: 919-704-6278

## **Visit Gabriella White's Brands:**

- Summer Classics®
- Gabby®