[Request ID: ##41596##]: RE: [Request ID: ##41596##]: FW: [Sales Order Handler Service] [BackOrder Automation] [Success] - Sales Order: 316-1000259 - Is appended with requester reply.

Service Desk <ServiceDesk@gabriellawhite.com>

Fri 9/29/2023 8:29 AM

To:Justin Pope <JustinP@gabriellawhite.com>

Requestor: Margaret Murray Created Date: Sep 6, 2023 08:38 AM

Due By Date:

Description:

I responded to the other thread. Good to move forward.

Shawn Feely

Director of Retail Operations ShawnF@gabriellawhite.com

GABRIELLA WHITE

3140 Pelham Parkway, Pelham, AL 35124

Telephone: 205-358-9386

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From: Service Desk <ServiceDesk@gabriellawhite.com>

Sent: Friday, September 29, 2023 8:26 AM

To: Margaret Murray <MargaretM@gabriellawhite.com>; Manny Bustamante <MannyB@gabriellawhite.com>; Shawn Feely <ShawnF@gabriellawhite.com> Cc: Ben Erickson <Ben@gabriellawhite.com>; Sateesh Donti <Sateesh D@gabriellawhite.com>

Subject: Re: [Request ID :##41596##]: FW: [Sales Order Handler Service] [BackOrder Automation] [Success] - Sales Order: 316-1000259

Margaret,

Just reaching out again to comfirm these changes are correct. I can not do anything until I get confirmation on these changes.

I have made the desired changes to the PO acknowledgement document.

In my testing, I have also proceduce the SCT acknowledgement documents and just want to confirm that this document is formated correctly.

Attached is unit testing and sample documents from the dev environment.

Assigned Technician: Justin Pope

For review, here's the original request:

Hi Justin,

Please see below details from Manny. For SCT / PO automation, the notes do not transfer over from the 300 sales order to the 300 purchase order. Screenshots below! Is there a way we can make the notes transfer over too?

Margaret Murray

Retail Operations Trainer <u>MargaretM@gabriellawhite.com</u>

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3140 Pelham Parkway, Pelham, AL 35124

Telephone: 205-358-9592

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From: Manny Bustamante < Manny B@gabriellawhite.com >

Sent: Friday, September 1, 2023 5:10 PM

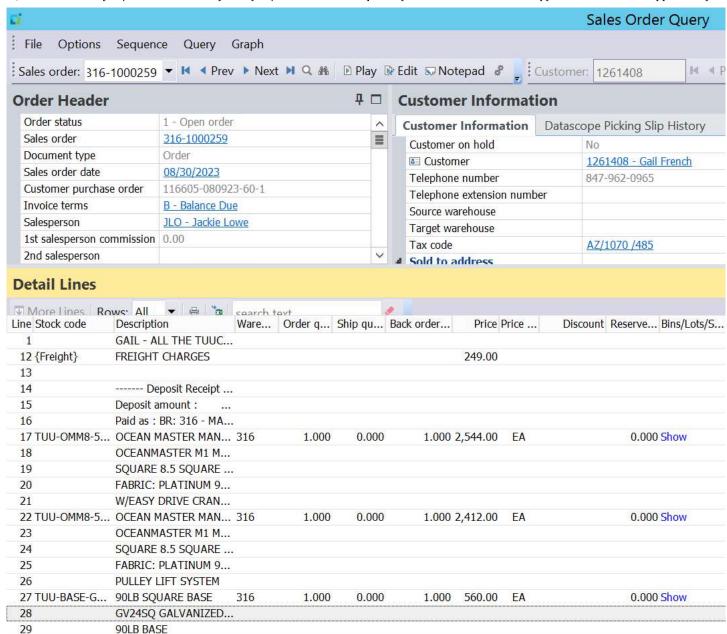
To: Margaret Murray < <u>MargaretM@gabriellawhite.com</u>>; Store Support < <u>StoreSupport@summerclassics.com</u>>

Cc: Debi Moore < DebiM@gabriellawhite.com >; Heather Graham < HeatherG@gabriellawhite.com >

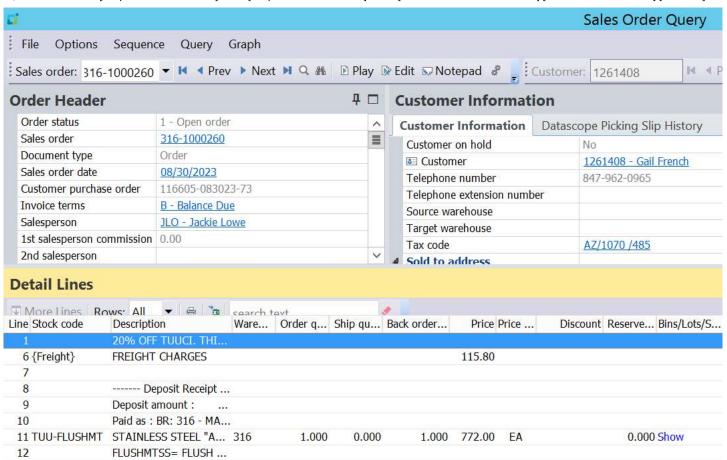
Subject: FW: [Sales Order Handler Service] [BackOrder Automation] [Success] - Sales Order: 316-1000259

Margaret,

The automation process is not transferring the notes into the PO. See attachment and screenshot from the order with the notes.









Manny Bustamante
Regional Director of Retail
MannyB@gabriellawhite.com

GABRIELLA WHIT

1201 N. Loop 1604 W.

Suite 112, San Antonio, TX 78258

Telephone: 210-223-4610

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From: SQL Server < Sq|Server@summerc|assics.com >

Sent: Friday, September 1, 2023 5:04 PM

To: Scottsdale Store Assistant Manager < Scottsdale Store General Manager ScottsdaleStoreGeneralManager@gabriellawhite.com>

Cc: Store Support < StoreSupport@summerclassics.com >

Subject: [Sales Order Handler Service] [BackOrder Automation] [Success] - Sales Order: 316-1000259

Items that were placed on backorder on the order **316-1000259** have been processed. Attached are acknowldgements for Supply Chain Transfers and/or Purchase Orders that were created.

https://servicedesk.summerclassics.com/app/itdesk/ui/requests/34904000025850001/details