

[Request ID :##35495##] : RE: Technician has responded for Request Id ##35495##. - Is appended with requester reply.

Service Desk <ServiceDesk@gabriellawhite.com>

Wed 10/4/2023 2:31 PM

To: Justin Pope <JustinP@gabriellawhite.com>

Requestor: Ben Erickson

Created Date: Jan 10, 2023 05:13 PM

Due By Date:

Description:

Justin,

I'm good with the changes if you want to go ahead and create a change control.

**Ben Erickson**

Vice President of Information Technology

[Ben@gabriellawhite.com](mailto:Ben@gabriellawhite.com)

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## GABRIELLA WHITE

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**From:** Service Desk <ServiceDesk@gabriellawhite.com>

**Sent:** Wednesday, October 4, 2023 2:04 PM

**To:** Ben Erickson <Ben@gabriellawhite.com>

**Subject:** Technician has responded for Request Id ##35495##.

Request details are :

Title : Re: [Request ID :##35495##] : RE: Q

Description :

Ben,

I can not follow what you are saying as my testing and development comes straight out of SQL08 in dev and the testing is based on what is in SQL08.

If you are testing in some other way, please let me know.

Assigned Technician: Justin Pope

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Click here to view the request in the portal: <https://servicedesk.summerclassics.com/app/itdesk/ui/requests/34904000021941382/details>

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For review, here's the original request:

I always just check what has been deployed in dev because that's where any testing should occur. Can't approve if it hasn't been tested, can't test if it hasn't been deployed in Dev.

**Ben Erickson**

Vice President of Information Technology

[Ben@gabriellawhite.com](mailto:Ben@gabriellawhite.com)

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**From:** Service Desk <[ServiceDesk@gabriellawhite.com](mailto:ServiceDesk@gabriellawhite.com)>

**Sent:** Wednesday, October 4, 2023 1:27 PM

**To:** Ben Erickson <[Ben@gabriellawhite.com](mailto:Ben@gabriellawhite.com)>

**Cc:** Service Desk <[ServiceDesk@gabriellawhite.com](mailto:ServiceDesk@gabriellawhite.com)>

**Subject:** Q

Ben,

Are you able to see the DevOps location? I know the procedure usp\_Update\_Supply\_General\_History was created on the server but the deveoployment in the devops location does not reference the procedure. Also, the job that would do this work executes the procedure usp\_Update\_Allocation does not hit usp\_Update\_Supply\_General\_History.

I have updated SQL08 to fall in line with what is suggested.

In future scenarios, is devops a good way to relay suggested changes?

Also, does this get approval for deployment?

Assigned Technician: Justin Pope

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For review, here's the original request:

I'm fine with sharing the run ID. I would just add the logic to usp\_Update\_Allocation\_History instead of a new procedure since that procedure already has the step to remove the run ID, etc. Otherwise, looks like you need to update the usp\_Update\_Supply\_General\_History as it is looking at the Supply\_General\_History\_Run table in a few spots which is not being used.

**Ben Erickson**

Vice President of Information Technology

[Ben@gabriellawhite.com](mailto:Ben@gabriellawhite.com)

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**From:** Service Desk <[ServiceDesk@gabriellawhite.com](mailto:ServiceDesk@gabriellawhite.com)>

**Sent:** Wednesday, October 4, 2023 12:46 PM

**To:** Ben Erickson <[Ben@gabriellawhite.com](mailto:Ben@gabriellawhite.com)>

**Subject:** Technician has responded for Request Id ##35495##.

Request details are :

Title : RE: Technician has responded for Request Id ##35495##.

Description :

Ben,

So there were two lines of though with this:

1) Entire process

1) Tables

Supply\_General\_History\_Run

Supply\_General\_History

2) procedure

usp\_Update\_Supply\_History

Overall same process as usp\_Update\_Allocation\_History

2) Minimize changes

Instead of creating Supply\_General\_History\_Run we can key off of Allocation\_History\_Run. You can see the delete statement in the usp\_Update\_Allocation\_History ~line 61-62

instead of creating usp\_Update\_Supply\_History, add logic to usp\_Update\_Allocation\_History ~line 195-239

I am showing the development with process 2.

Let me know what you would like to see.

Assigned Technician: Justin Pope

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Click here to view the request in the portal: <https://servicedesk.summerclassics.com/app/itdesk/ui/requests/34904000021941382/details>

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For review, here's the original request:

Looks pretty good. I don't see any records in Supply\_General\_History\_Run though to tie the entry in Supply\_General\_History to get the run date/time

**Ben Erickson**

Vice President of Information Technology

[Ben@gabriellawhite.com](mailto:Ben@gabriellawhite.com)

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**From:** Service Desk <[ServiceDesk@gabriellawhite.com](mailto:ServiceDesk@gabriellawhite.com)>

**Sent:** Wednesday, October 4, 2023 11:04 AM

**To:** Ben Erickson <[Ben@gabriellawhite.com](mailto:Ben@gabriellawhite.com)>

**Subject:** Technician has responded for Request Id ##35495##.

Request details are :

Title : Re: [Request ID :##35495##] : Sales Order Allocation - Supply\_General History

Description :

Ben,

I have made some progress on this ticket.

You can see my progress from DevOps: [link](#)

Just simply dumping the data from Supply\_General into a new table Supply\_General\_History.

If there is more to this please let me know.

Thanks,

Justin Pope

Assigned Technician: Justin Pope

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For review, here's the original request:

[SalesOrderAllocation100].[dbo].[usp\_Update\_Allocation\_History] purges and writes history data for several of the tables. We would like to start to capture the history from the Supply\_General table as well to be able to have the data needed to report back to supply chain and to our vendors about the changes in projected availability dates.

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