[Request ID :##38285##] : RE: [Request ID :##38285##] : RE: [Request ID :##38285##] : Job Closure Error - Is appended with requester reply. - Is appended with requester reply.

Service Desk <ServiceDesk@gabriellawhite.com>

Fri 7/28/2023 11:37 AM

To:Justin Pope <JustinP@gabriellawhite.com>

Requestor: CarlaD
Created Date: Apr 25, 2023 05:32 PM
Due By Date:

Description:

Looks good. Reviewed the log data in [PRODUCT_INFO].[Syspro].[lsi_JobClosureLogEnet] and now see successful XML Out data.

Correct on those two, they are no longer used.

Ben Erickson
Vice President of Information Technology
Ben@gabriellawhite.com

GABRIELLA WHITE

3140 Pelham Parkway, Pelham, AL 35124
Telephone: 205-358-9295

Our Family of Brands:

From: Justin Pope <JustinP@gabriellawhite.com>
Sent: Friday, July 28, 2023 8:15 AM
To: Service Desk <ServiceDesk@gabriellawhite.com>; Ben Erickson <Ben@gabriellawhite.com>
Subject: Re: [Request ID :##38285##] : RE: [Request ID :##38285##] : Job Closure Error - Is appended with requester reply.

Thanks Ben,

I do prefer to go by Justin by the way, but we can negotiate something if that's not okay with you.

Justin Pope
Software Developer
JustinP@gabriellawhite.com

GABRIELLA WHITE

3140 Pelham Parkway, Pelham, AL 35214

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From: Service Desk <ServiceDesk@gabriellawhite.com>
Sent: Thursday, July 27, 2023 5:20 PM
To: Justin Pope <JustinP@gabriellawhite.com>

Subject: [Request ID :##38285##] : RE: [Request ID :##38285##] : Job Closure Error - Is appended with requester reply.

Requestor: CarlaD

Created Date: Apr 25, 2023 05:32 PM

Due By Date:

Description:

Stephen,

This looks good for production. I completed those 4 pick slips through the shipping process and run the job to generate the Load Tender 2 files (attached). Had no issues and files appear to have the correct addresses.

Ben Erickson
Vice President of Information Technology
Ben@gabriellawhite.com

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From: Service Desk <ServiceDesk@gabriellawhite.com>
Sent: Tuesday, July 25, 2023 10:32 AM
To: Ben Erickson <Ben@gabriellawhite.com>
Subject: Re: [Request ID :##38285##] : Job Closure Error

Ben,

Attached is unit testing from the Azure Dev environment for the procedure usp_Post_WipJobClosure.

DevOps: link

Extra Notes:

The following procedures were found to have similar issue with the data size for the userid but are not included because I can not find any evidence that they are still being used:

usp_Post_WipLabour

usp_Post_WipMaterials

Please advise.

Please respond if this is good for production.

Assigned Technician: Justin Pope

Click here to view the request in the portal:
https://servicedesk.summerclassics.com/app/itdesk/ui/requests/34904000023635802/details

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For review, here's the original request:

Just realized that while the SQL job is not throwing an error, the Job Closure job "lsi_Automated WipProcess - Job Closure" is receiving below error when trying to post to Syspro:

ERROR: Session ID is wrong length - should be 50 bytes

https://servicedesk.summerclassics.com/app/itdesk/ui/requests/34904000023635802/details

https://servicedesk.summerclassics.com/app/itdesk/ui/requests/34904000023635802/details