

Justin Pope

From: Ben Erickson
Sent: Wednesday, April 12, 2023 8:42 AM
To: Justin Pope; Database Administrator; Cather Cheese
Subject: RE: [Failed] SQL Server Job System: 'Notify Event - Shipment Notification' completed on \\SQL08.

Thanks Justin. Branch 305 should not be dispatching anything. Richard and I will look into it.

Ben Erickson
Vice President of Information Technology

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From: Justin Pope <JustinP@summerclassics.com>

Sent: Wednesday, April 12, 2023 8:35 AM

To: Database Administrator <DatabaseAdministrator@summerclassics.com>; Cather Cheese <CatherC@summerclassics.com>; Ben Erickson <ben@summerclassics.com>

Subject: RE: [Failed] SQL Server Job System: 'Notify Event - Shipment Notification' completed on \\SQL08.

All,

This job has been erroring out since yesterday at 1:52pm.

This job is executing the procedure [dbo].[usp_Event_ShipmentNotification_Capture] which is throwing the error of 'One or more Branches do not have a setting entry: 305'.

Looking at the queries that are being executed, within the table [NotifyEvent].[dbo].[Stage_DispatchNoteCreated] the DispatchNote = '100000000336926' was staged at 2023-04-11 1:40pm. The branch of 305 is coming from the [SysproCompany100].[dbo].[MdnMaster] table.

As for right now, I set the EventCaptured for the Stage_DispatchNoteCreated to 1 so that this record does not continue to impede the whole process.

Please advise if more is needed for this.

Do we need to set up a record in Setting_ShipmentNotification_Branch for 305 or is there something weird with this particular dispatch?

Justin Pope
Software Developer

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3140 Pelham Parkway, Pelham, AL 35214

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From: SQL Server <SqlServer@summerclassics.com>

Sent: Wednesday, April 12, 2023 8:16 AM

To: Database Administrator <DatabaseAdministrator@summerclassics.com>

Subject: [Failed] SQL Server Job System: 'Notify Event - Shipment Notification' completed on \\SQL08.

JOB RUN: 'Notify Event - Shipment Notification' was run on 4/12/2023 at 8:14:00 AM

DURATION: 0 hours, 2 minutes, 0 seconds

STATUS: Failed

MESSAGES: The job failed. The Job was invoked by Schedule 1036 (Every Thirteen Minutes). The last step to run was step 1 (Capture Shipment Notification).