

[Request ID :##41596##] : RE: [Request ID :##41596##] : FW: [Sales Order Handler Service] [BackOrder Automation] [Success] - Sales Order : 316-1000259 - Is appended with requester reply.

Service Desk <ServiceDesk@gabriellawhite.com>

Fri 9/29/2023 8:29 AM

To: Justin Pope <JustinP@gabriellawhite.com>

Requestor: Margaret Murray

Created Date: Sep 6, 2023 08:38 AM

Due By Date:

Description:

I responded to the other thread. Good to move forward.

**Shawn Feely**

Director of Retail Operations

[ShawnF@gabriellawhite.com](mailto:ShawnF@gabriellawhite.com)

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## GABRIELLA WHITE

[3140 Pelham Parkway, Pelham, AL 35124](#)

Telephone: 205-358-9386

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**From:** Service Desk <ServiceDesk@gabriellawhite.com>

**Sent:** Friday, September 29, 2023 8:26 AM

**To:** Margaret Murray <MargaretM@gabriellawhite.com>; Manny Bustamante <MannyB@gabriellawhite.com>; Shawn Feely <ShawnF@gabriellawhite.com>

**Cc:** Ben Erickson <Ben@gabriellawhite.com>; Sateesh Danti <SateeshD@gabriellawhite.com>

**Subject:** Re: [Request ID :##41596##] : FW: [Sales Order Handler Service] [BackOrder Automation] [Success] - Sales Order : 316-1000259

Margaret,

Just reaching out again to confirm these changes are correct. I can not do anything until I get confirmation on these changes.

I have made the desired changes to the PO acknowledgement document.

In my testing, I have also produced the SCT acknowledgement documents and just want to confirm that this document is formatted correctly.

Attached is unit testing and sample documents from the dev environment.

Assigned Technician: Justin Pope

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Click here to view the request in the portal: <https://servicedesk.summerclassics.com/app/itdesk/ui/requests/34904000025850001/details>

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For review, here's the original request:

Hi Justin,

Please see below details from Manny. For SCT / PO automation, the notes do not transfer over from the 300 sales order to the 300 purchase order. Screenshots below! Is there a way we can make the notes transfer over too?

**Margaret Murray**  
Retail Operations Trainer  
[MargaretM@gabriellawhite.com](mailto:MargaretM@gabriellawhite.com)

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# GABRIELLA WHITE

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**From:** Manny Bustamante <[MannyB@gabriellawhite.com](mailto:MannyB@gabriellawhite.com)>

**Sent:** Friday, September 1, 2023 5:10 PM

**To:** Margaret Murray <[MargaretM@gabriellawhite.com](mailto:MargaretM@gabriellawhite.com)>; Store Support <[StoreSupport@summerclassics.com](mailto:StoreSupport@summerclassics.com)>

**Cc:** Debi Moore <[DebiM@gabriellawhite.com](mailto:DebiM@gabriellawhite.com)>; Heather Graham <[HeatherG@gabriellawhite.com](mailto:HeatherG@gabriellawhite.com)>

**Subject:** FW: [Sales Order Handler Service] [BackOrder Automation] [Success] - Sales Order : 316-1000259

Margaret,

The automation process is not transferring the notes into the PO. See attachment and screenshot from the order with the notes.

## Sales Order Query

File Options Sequence Query Graph

Sales order: 316-1000259 ◀ ▶ Prev ▶ Next ▶ 🔍 🧑 ▶ Play ▶ Edit 📄 Notepad ⚙️ Customer: 1261408 ◀ ▶ P

## Order Header

Order status	1 - Open order
Sales order	<a href="#">316-1000259</a>
Document type	Order
Sales order date	<a href="#">08/30/2023</a>
Customer purchase order	116605-080923-60-1
Invoice terms	<a href="#">B - Balance Due</a>
Salesperson	<a href="#">JLO - Jackie Lowe</a>
1st salesperson commission	0.00
2nd salesperson	

## Customer Information

## Customer Information Datascope Picking Slip History

Customer on hold	No
Customer	<a href="#">1261408 - Gail French</a>
Telephone number	847-962-0965
Telephone extension number	
Source warehouse	
Target warehouse	
Tax code	<a href="#">AZ/1070 /485</a>
Sold to address	

## Detail Lines

Line	Stock code	Description	Ware...	Order q...	Ship qu...	Back order...	Price	Price ...	Discount	Reserve...	Bins/Lots/S...
1		GAIL - ALL THE TUUC...									
12 {Freight}		FREIGHT CHARGES					249.00				
13											
14		----- Deposit Receipt ...									
15		Deposit amount : ...									
16		Paid as : BR: 316 - MA...									
17	TUU-OMM8-5...	OCEAN MASTER MAN...	316	1.000	0.000	1.000	2,544.00	EA		0.000	<a href="#">Show</a>
18		OCEANMASTER M1 M...									
19		SQUARE 8.5 SQUARE ...									
20		FABRIC: PLATINUM 9...									
21		W/EASY DRIVE CRAN...									
22	TUU-OMM8-5...	OCEAN MASTER MAN...	316	1.000	0.000	1.000	2,412.00	EA		0.000	<a href="#">Show</a>
23		OCEANMASTER M1 M...									
24		SQUARE 8.5 SQUARE ...									
25		FABRIC: PLATINUM 9...									
26		PULLEY LIFT SYSTEM									
27	TUU-BASE-G...	90LB SQUARE BASE	316	1.000	0.000	1.000	560.00	EA		0.000	<a href="#">Show</a>
28		GV24SQ GALVANIZED...									
29		90LB BASE									



Sales Order Query

FileOptionsSequenceQueryGraph

Sales order: 316-1000260PrevNextPlayEditNotepadCustomer: 1261408

Order Header

Order status	1 - Open order
Sales order	<a href="#">316-1000260</a>
Document type	Order
Sales order date	<a href="#">08/30/2023</a>
Customer purchase order	116605-083023-73
Invoice terms	<a href="#">B - Balance Due</a>
Salesperson	<a href="#">JLO - Jackie Lowe</a>
1st salesperson commission	0.00
2nd salesperson	

Customer Information

Customer Information

Datascope Picking Slip History

Customer on hold	No
Customer	<a href="#">1261408 - Gail French</a>
Telephone number	847-962-0965
Telephone extension number	
Source warehouse	
Target warehouse	
Tax code	<a href="#">AZ/1070 /485</a>
Sold to address	

Detail Lines

More LinesRows: Allsearch text

Line	Stock code	Description	Ware...	Order q...	Ship qu...	Back order...	Price	Price ...	Discount	Reserve...	Bins/Lots/S...
1		20% OFF TUUCI. THI...									
6 {Freight}		FREIGHT CHARGES					115.80				
7											
8		----- Deposit Receipt ...									
9		Deposit amount : ...									
10		Paid as : BR: 316 - MA...									
11	TUU-FLUSHMT	STAINLESS STEEL "A...	316	1.000	0.000	1.000	772.00	EA		0.000	Show
12		FLUSHMTSS= FLUSH ...									



Manny Bustamante  
Regional Director of Retail  
[MannyB@gabriellawhite.com](mailto:MannyB@gabriellawhite.com)

# GABRIELLA WHITE

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**From:** SQL Server <[SqlServer@summerclassics.com](mailto:SqlServer@summerclassics.com)>

**Sent:** Friday, September 1, 2023 5:04 PM

**To:** Scottsdale Store Assistant Manager <[ScottsdaleStoreAssistantManager@gabriellawhite.com](mailto:ScottsdaleStoreAssistantManager@gabriellawhite.com)>; Scottsdale Store General Manager <[ScottsdaleStoreGeneralManager@gabriellawhite.com](mailto:ScottsdaleStoreGeneralManager@gabriellawhite.com)>

**Cc:** Store Support <[StoreSupport@summerclassics.com](mailto:StoreSupport@summerclassics.com)>

**Subject:** [Sales Order Handler Service] [BackOrder Automation] [Success] - Sales Order : 316-1000259

Items that were placed on backorder on the order **316-1000259** have been processed. Attached are acknowledgements for Supply Chain Transfers and/or Purchase Orders that were created.

<https://servicedesk.summerclassics.com/app/itdesk/ui/requests/34904000025850001/details>