

[Request ID :##40886##] : RE: [Request ID :##40886##] : SCT Automation Error - SOH truncation - Is appended with requester reply.

Service Desk <ServiceDesk@gabriellawhite.com>

Mon 10/9/2023 11:33 AM

To: Justin Pope <JustinP@gabriellawhite.com>

Requestor: Ben Erickson

Created Date: Aug 9, 2023 09:53 AM

Due By Date:

Description:

Yes, approved.

Ben Erickson

Vice President of Information Technology

Ben@gabriellawhite.com

GABRIELLA WHITE

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Our Family of Brands:



We have recently switched our sending email address from Summerclassics.com to GabriellaWhite.com to better align with our company structure. To learn more, visit GabriellaWhite.com.

From: Service Desk <ServiceDesk@gabriellawhite.com>

Sent: Monday, October 9, 2023 11:23 AM

To: Ben Erickson <Ben@gabriellawhite.com>

Subject: Re: [Request ID :##40886##] : SCT Automation Error - SOH truncation

Just wanted confirmation that our chat earlier was approval to move forward.

Assigned Technician: Justin Pope

Click here to view the request in the portal: <https://servicedesk.summerclassics.com/app/itdesk/ui/requests/34904000025291892/details>

For review, here's the original request:

I don't think anybody has put a ticket in for this yet. Getting this error message once a day from the SCT Automation service. I don't see enough information in the log table to understand if it's a specific order causing this error or group of orders.

Error Processing ProcessNumber 91594 - cBackorder.LoadStagedOrderBOs - Thrown from GetSORTTObjects() - String or binary data would be truncated. The statement has been terminated.

2 SELECT TOP (1000) [ApplicationId]

3 , [LogDateTime]

4 , [SubTask]

5 , [EventDescription]

6 , [GroupIdentifier]

7 , [Identifier]

8 , [LogValue]

9 , [LogValue2]

10 , [XMLValue]

11 , [LoggedError]

12 FROM [SysproDocument].[dbo].[ApplicationStatus_Log]

13 WHERE ApplicationId = '46' AND LogDateTime >= '8/8/2023'

%

Results Messages

	ApplicationId	LogDateTime	SubTask	EventDescription	GroupIdentifier	Identifier	LogValue	LogValue2	XMLValue	L
0	46	2023-08-08 15:21:48.290	cBackorder	LoadStagedOrderBOsBeginning	91594	303-1013471	NULL	NULL	NULL	(
1	46	2023-08-08 15:21:49.337	cBackorder	ERROR	91594	303-1013471	LoadStagedOrderBOs - Thrown from GetSORTTObj...	NULL	NULL	1
2	46	2023-08-08 15:21:49.853	cBackorder	ReprocessOrder	91594	303-1013471	Reprocess Time	NULL	<LogDat...	(
3	46	2023-08-08 15:21:51.980	cBackorder	Skipping Order	91920	314-1001513	Not time to reprocess order	NULL	NULL	(
4	46	2023-08-08 15:26:55.463	cBackorder	Skipping Order	91594	303-1013471	Not time to reprocess order	NULL	NULL	(

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