

Justin Pope

From: Service Desk
Sent: Friday, June 23, 2023 9:14 AM
To: Justin Pope
Subject: [Request ID :##39672##] : RE: [Request ID :##39672##] : SOH - Freight copy to Dispatch Rounding Issue - Is appended with requester reply.

Requestor: Ben Erickson
Created Date: Jun 21, 2023 11:44 AM
Due By Date:

Description:

Looks good. For some reason the service wasn't running yesterday. Not sure if that's indicative of an underlying issue. I think Richard worked with you to get it going again. It looks like the ones processed last did not round.

Ben Erickson

Vice President of Information Technology
Ben@gabriellawhite.com

GABRIELLA

3140 Pelham Parkway, Pelham, AL 35124
Telephone: 205-358-9295

Our Family of Brands:



We have recently switched our sending email address from Summerclassics.com to GabriellaWhite.com to better align with our company structure. To learn more, visit GabriellaWhite.com.

From: Service Desk <ServiceDesk@gabriellawhite.com>
Sent: Friday, June 23, 2023 9:08 AM
To: Ben Erickson <Ben@gabriellawhite.com>
Cc: Service Desk <ServiceDesk@gabriellawhite.com>
Subject: RE: [Request ID :##39672##] : SOH - Freight copy to Dispatch Rounding Issue

Ben,

Just wanted to check in to see how testing is going?

Assigned Technician: Justin Pope

Click here to view the request in the portal:

<https://servicedesk.summerclassics.com/app/itdesk/ui/requests/34904000024408235/details>

For review, here's the original request:

Thanks Justin. I'll have Richard do some more testing

Ben Erickson

Vice President of Information Technology

Ben@gabriellawhite.com

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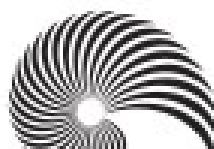
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We have recently switched our sending email address from Summerclassics.com to GabriellaWhite.com to better a GabriellaWhite.com.

From: Service Desk <ServiceDesk@gabriellawhite.com>

Sent: Wednesday, June 21, 2023 2:35 PM

To: Ben Erickson <Ben@gabriellawhite.com>

Subject: Re: [Request ID :##39672##] : SOH - Freight copy to Dispatch Rounding Issue

Ben,

Attached is testing I did to confirm that changes will fix the issue that the dispatch values will not round to an integer.

I also I have deployed to the Hot Fix environment for UAT.

Assigned Technician: Justin Pope

Click here to view the request in the portal:

<https://servicedesk.summerclassics.com/app/itdesk/ui/requests/34904000024408235/details>

For review, here's the original request:

When freight is copied to the dispatch note from the sales order, the value is being rounded which causes a mismatch between what was on the sales order and what is copied to the dispatch to be invoiced.

<https://servicedesk.summerclassics.com/app/itdesk/ui/requests/34904000024408235/details>