

[Request ID :##40185##] : RE: [Request ID :##40185##] : Adding Margaret Murray to SCT Automation "Failed" Emails for All Stores - Is appended with requester reply.

Service Desk <ServiceDesk@gabriellawhite.com>

Thu 8/3/2023 5:00 PM

To: Justin Pope <JustinP@gabriellawhite.com>

Requestor: Margaret Murray

Created Date: Jul 12, 2023 09:20 AM

Due By Date:

Description:

APPROVED! THANK YOU!

Margaret Murray

Retail Operations Trainer

[MargaretM@gabriellawhite.com](mailto:MargaretM@gabriellawhite.com)

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## GABRIELLA WHITE

[3140 Pelham Parkway, Pelham, AL 35124](#)

Telephone: 205-358-9592

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**From:** Service Desk <ServiceDesk@gabriellawhite.com>

**Sent:** Thursday, August 3, 2023 3:32 PM

**To:** Margaret Murray <MargaretM@gabriellawhite.com>

**Cc:** Service Desk <ServiceDesk@gabriellawhite.com>

**Subject:** Re: [Request ID :##40185##] : Adding Margaret Murray to SCT Automation "Failed" Emails for All Stores

Margaret,

Attached are tests I have done to ensure that the Store Support will be attached to the Issues emails and not the success emails. Let me know if you want to meet if you have more questions.

If all of this is to your liking, can I have your approval to deploy this?

Assigned Technician: Justin Pope

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Click here to view the request in the portal: <https://servicedesk.summerclassics.com/app/itdesk/ui/requests/34904000024819346/details>

For review, here's the original request:

Good morning!

Can we please add my address to all the stores "failed" SCT automation emails? Please let me know if you need anything else from me!

**Margaret Murray**  
Retail Operations Trainer  
[MargaretM@gabriellawhite.com](mailto:MargaretM@gabriellawhite.com)

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<https://servicedesk.summerclassics.com/app/itdesk/ui/requests/34904000024819346/details>