

Justin Pope

From: Service Desk
Sent: Thursday, January 26, 2023 4:29 PM
To: Justin Pope
Subject: [Request ID :##35922##] : RE: [Request ID :##35922##] : Invalid data on Retail Invoiced Sales file for QCommission SFTP Job - Is appended with requester reply.

Requestor: David Sowell
Created Date: Jan 25, 2023 04:26 PM
Due By Date:

Description:

The test file within this plan is accurate. Looks good.

David Sowell Business Intelligence Analyst

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From: Service Desk <ServiceDesk@summerclassics.com>
Sent: Thursday, January 26, 2023 4:07 PM
To: David Sowell <David.Sowell@summerclassics.com>
Subject: Re: [Request ID :##35922##] : Invalid data on Retail Invoiced Sales file for QCommission SFTP Job

Based off your suggestion, here is a test plan for the change. The data sample would be what would send the next time this runs.

Assigned Technician: Justin Pope

Click here to view the request in the portal:

<https://servicedesk.summerclassics.com/app/itdesk/ui/requests/34904000022209022/details>

For review, here's the original request:

It appears that the query being used to generate the Retail Invoiced Sales by Rep Monthly file sent over as part of the scheduled SFTP job for QCommission is not pulling the correct data AFTER the most recent update to the job schedule.

During that update, you modified the file to include the Period Start and End Dates instead of the Min and Max dates for the data being pulled in. I am guessing that the file is now using the Period Start and End dates as the data range for the query, which is inaccurate.

Please reach out so that we can review the query and make corrections ASAP, as we are coming up on the next scheduled send date next week. If this query is not corrected, we are risking a severe impact to commissions now that we are live in Retail.

Thanks!

<https://servicedesk.summerclassics.com/app/itdesk/ui/requests/34904000022209022/details>