

Justin Pope

From: Maureen Minard
Sent: Tuesday, September 27, 2022 9:51 AM
To: Justin Pope
Cc: Cather Cheese; Ben Erickson; Dondi Colgrove; Chris Raffle; Jerry Clark
Subject: RE: SugarCRM After Action Report

I think this is a one time issue where you can just delete those extra lines.

Johnny knows now to hold the talent job that sends data to both Sugar and Snowflake when upgrading Syspro until we reach go status (incase of fall back).

Maureen Minard Chief Information Officer

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From: Justin Pope <JustinP@summerclassics.com>
Sent: Monday, September 26, 2022 4:49 PM
To: Maureen Minard <MaureenM@summerclassics.com>
Cc: Cather Cheese <CatherC@summerclassics.com>; Ben Erickson <ben@summerclassics.com>; Dondi Colgrove <DondiC@summerclassics.com>; Chris Raffle <chris.raffle@upsertconsulting.com>; Jerry Clark <jerry.clark@upsertconsulting.com>
Subject: SugarCRM After Action Report

Maureen,

After reverting SysproV8, it has come to light that Order Details in SugarCrm does not accurately reflect Order Details in Syspro.

This is the case for 10 orders where more order lines were added through V8 than after rolling back to V7. Other orders were overwritten in V7 and accurately represent the order.

Attached is a spreadsheet for order lines in SugarCrm that need to be deleted.

From here there are a couple possible approaches to resolve this issue:

- 1) This spreadsheet can be shared with the users of Sugar and be managed on their side.
- 2) I can delete the lines.
- 3) We can let Upsert help us develop a tool to be able to delete information.

I just need some guidance moving forward in solving this issue.

Thanks,

Justin Pope

Software Developer

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