10/9/23, 1:31 PM Mail - Justin Pope - Outlook [Request ID: ##40886##]: RE: [Request ID: ##40886##]: SCT Automation Error - SOH truncation - Is appended with requester reply. Service Desk <ServiceDesk@gabriellawhite.com> Mon 10/9/2023 11:33 AM To:Justin Pope < Justin P@gabriellawhite.com > Requestor: Ben Erickson Created Date: Aug 9, 2023 09:53 AM Due By Date: Description: Yes, approved. Ben Erickson Vice President of Information Technology Ben@gabriellawhite.com **GABRIELLA WHITE** 3140 Pelham Parkway, Pelham, AL 35124 Telephone: 205-358-9295 Our Family of Brands:

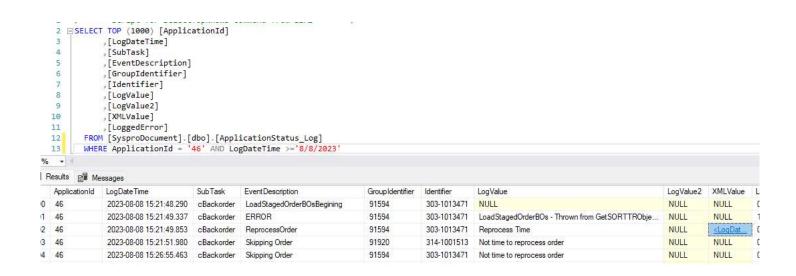


We have recently switched our sending email address from Summerclassics.com to GabriellaWhite.com to better align with our company structure. To learn more, visit GabriellaWhite.com.

From: Service Desk <ServiceDesk@gabriellawhite.com> Sent: Monday, October 9, 2023 11:23 AM To: Ben Erickson <Ben@gabriellawhite.com> Subject: Re: [Request ID:##40886##]: SCT Automation Error - SOH truncation Just wanted confirmation that our chat earlier was approval to move forward. Assigned Technician: Justin Pope Click here to view the request in the portal: https://servicedesk.summerclassics.com/app/itdesk/ui/requests/34904000025291892/details For review, here's the original request:

I don't think anybody has put a ticket in for this yet. Getting this error message once a day from the SCT Automation service. I don't see enough information in the log table to understand if it's a specific order causing this error or group of orders.

Error Processing ProcessNumber 91594 - cBackorder.LoadStagedOrderBOs - Thrown from GetSORTTRObjects() - String or binary data would be truncated. The statement has been terminated.



https://servicedesk.summerclassics.com/app/itdesk/ui/requests/34904000025291892/details