

## Justin Pope

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**From:** Meagan Frank  
**Sent:** Friday, May 13, 2022 11:40 AM  
**To:** Justin Pope  
**Cc:** Cather Cheese  
**Subject:** Re: SDM 28827 - Order Updates not flowing through to SugarCRM

Then this is approved

### **Meagan Frank** **CRM Manager**

MeaganF@summerclassics.com  
3140 Pelham Parkway, Pelham, AL 35124  
Telephone: 919-704-6278

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**From:** Justin Pope <JustinP@summerclassics.com>  
**Sent:** Friday, May 13, 2022 11:12:38 AM  
**To:** Meagan Frank <MeaganF@summerclassics.com>  
**Cc:** Cather Cheese <CatherC@summerclassics.com>  
**Subject:** RE: SDM 28827 - Order Updates not flowing through to SugarCRM

Meagan,

To my knowledge dev is still broken plus there is a rogue process taking dev data to production sugar.

I have tested in within sql to confirm that it would update and resend data a bit more frequently.

### **Justin Pope** **Software Developer**

JustinP@summerclassics.com  
3140 Pelham Parkway, Pelham, AL 35214

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**From:** Meagan Frank <MeaganF@summerclassics.com>  
**Sent:** Friday, May 13, 2022 11:03 AM  
**To:** Justin Pope <JustinP@summerclassics.com>  
**Cc:** Cather Cheese <CatherC@summerclassics.com>  
**Subject:** Re: SDM 28827 - Order Updates not flowing through to SugarCRM

Is it possible to make these changes in DEV? Or is that still broken?

**Meagan Frank**  
**CRM Manager**

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3140 Pelham Parkway, Pelham, AL 35124  
Telephone: 919-704-6278

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**From:** Justin Pope <[JustinP@summerclassics.com](mailto:JustinP@summerclassics.com)>  
**Sent:** Friday, May 13, 2022 11:01:31 AM  
**To:** Meagan Frank <[MeaganF@summerclassics.com](mailto:MeaganF@summerclassics.com)>  
**Cc:** Cather Cheese <[CatherC@summerclassics.com](mailto:CatherC@summerclassics.com)>  
**Subject:** SDM 28827 - Order Updates not flowing through to SugarCRM

Meagan,

For this ticket I have been able to review our process and there seems to be a bug. The issue is that in our records we note that it is added but it never seems to update it once it is added. I have changes that can be made to update this. I just need your approval to move forward with this.

**Justin Pope**  
**Software Developer**

[JustinP@summerclassics.com](mailto:JustinP@summerclassics.com)  
3140 Pelham Parkway, Pelham, AL 35214

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