

## Justin Pope

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**From:** Service Desk  
**Sent:** Wednesday, July 13, 2022 3:51 PM  
**To:** Justin Pope  
**Subject:** [Request ID :##31052##] : RE: Technician has responded for Request Id ##31052##. - Is appended with requester reply.

Requestor: David Sowell  
Created Date: Jul 8, 2022 12:32 PM  
Due By Date:

Description:

Hi Justin,

I can confirm that the files were received and they are working to process them now.

Thanks,

**David Sowell**  
**Business Intelligence Analyst**

[David.Sowell@summerclassics.com](mailto:David.Sowell@summerclassics.com)  
[3140 Pelham Parkway, Pelham, AL 35124](#)  
Telephone: 205-358-9559

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**From:** Service Desk <ServiceDesk@summerclassics.com>  
**Sent:** Wednesday, July 13, 2022 1:45 PM  
**To:** David Sowell <David.Sowell@summerclassics.com>  
**Subject:** Technician has responded for Request Id ##31052##.

Request details are :

Title : Re: [Request ID :##31052##] : Modify SFTP Job for QCommission Automated File Load

Description :

David,

Just want to check in that the test I ran earlier this morning did send over the .csv files as they needed them?  
As well as approval for this change?

Assigned Technician: Justin Pope

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Click here to view the request in the portal:

<https://servicedesk.summerclassics.com/app/itdesk/ui/requests/34904000018827200/details>

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For review, here's the original request:

**QCommission** vendor requested that we drop each corresponding commissions source file into newly created folders located in the base directory for current SFTP job. The file for **Wholesale-SCPL** should be dropped into the "Wholesale" folder and the file for **Contract (SCCS)** should be dropped into the "Contract" folder.

Please reach out if further information is needed to process this request. We are unable to process June commissions for both Contract & Wholesale until this change is made, which is the reason for the Urgent priority assigned. Thanks!

**\*\*Ensure the query being used for Contract (SCCS) is the one attached to this request.**

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