

## Justin Pope

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**From:** Ben Erickson  
**Sent:** Wednesday, July 5, 2023 2:10 PM  
**To:** Justin Pope; Service Desk  
**Cc:** Cather Cheese  
**Subject:** RE: [Request ID :##31845##] : RE: [Request ID :##31845##] : Split Shipped Orders - Is appended with requester reply.

Reviewed and looks good.

### Ben Erickson

Vice President of Information Technology  
[Ben@gabriellawhite.com](mailto:Ben@gabriellawhite.com)

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## GABRIELLA

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**From:** Justin Pope <JustinP@gabriellawhite.com>  
**Sent:** Friday, June 30, 2023 2:10 PM  
**To:** Ben Erickson <Ben@gabriellawhite.com>; Service Desk <ServiceDesk@gabriellawhite.com>  
**Cc:** Cather Cheese <CatherC@gabriellawhite.com>  
**Subject:** RE: [Request ID :##31845##] : RE: [Request ID :##31845##] : Split Shipped Orders - Is appended with requester reply.

Ben,

Thank you for the explanation.  
Updated the trigger as requested.

### Justin Pope

Software Developer  
[JustinP@gabriellawhite.com](mailto:JustinP@gabriellawhite.com)

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**From:** Ben Erickson <[Ben@gabriellawhite.com](mailto:Ben@gabriellawhite.com)>

**Sent:** Friday, June 30, 2023 2:04 PM

**To:** Justin Pope <[JustinP@gabriellawhite.com](mailto:JustinP@gabriellawhite.com)>; Service Desk <[ServiceDesk@gabriellawhite.com](mailto:ServiceDesk@gabriellawhite.com)>

**Cc:** Cather Cheese <[CatherC@gabriellawhite.com](mailto:CatherC@gabriellawhite.com)>

**Subject:** RE: [Request ID :##31845##] : RE: [Request ID :##31845##] : Split Shipped Orders - Is appended with requester reply.

SP terms are only used for split shipping, it is a terms code indicating that a payment was taken only for the items that are split shipping. The fact that they used the SP terms code indicates that there will be a balance due on the remaining items. Currently we're setting the terms based off the customer's default, and instead they want to set them to B.

**Ben Erickson**

Vice President of Information Technology

[Ben@gabriellawhite.com](mailto:Ben@gabriellawhite.com)

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**From:** Justin Pope <[JustinP@gabriellawhite.com](mailto:JustinP@gabriellawhite.com)>

**Sent:** Friday, June 30, 2023 2:00 PM

**To:** Service Desk <[ServiceDesk@gabriellawhite.com](mailto:ServiceDesk@gabriellawhite.com)>; Ben Erickson <[Ben@gabriellawhite.com](mailto:Ben@gabriellawhite.com)>

**Cc:** Cather Cheese <[CatherC@gabriellawhite.com](mailto:CatherC@gabriellawhite.com)>

**Subject:** RE: [Request ID :##31845##] : RE: [Request ID :##31845##] : Split Shipped Orders - Is appended with requester reply.

Ben,

Just to make sure that we are all on the same page here, the request from Carla was for Sales Orders that are split ship with Term 'SP' to get changed to have Term 'B'.  
If I am not mistaken, the change you are suggesting will mark everything that is dispatched with Term 'SP' to have Term 'B'. Will that not mess up Invoicing processes?

**Justin Pope**

Software Developer  
JustinP@gabriellawhite.com

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**From:** Service Desk <[ServiceDesk@gabriellawhite.com](mailto:ServiceDesk@gabriellawhite.com)>

**Sent:** Friday, June 30, 2023 1:01 PM

**To:** Justin Pope <[JustinP@gabriellawhite.com](mailto:JustinP@gabriellawhite.com)>

**Subject:** [Request ID :##31845##] : RE: [Request ID :##31845##] : Split Shipped Orders - Is appended with requester reply.

Requestor: CarlaD

Created Date: Aug 12, 2022 11:44 AM

Due By Date:

Description:

Justin,

You can simplify this some more and eliminate the 3 sub queries which will also help performance.

Just change the whole IF/End to

```
IF @SalesOrderTermsCode = 'SP'
```

```
BEGIN
```

```
UPDATE dbo.SorMaster  
  
SET [InvTermsOverride] = 'B'  
  
WHERE [SalesOrder] = @SalesOrder;
```

```
END;
```

**Ben Erickson**

Vice President of Information Technology  
Ben@gabriellawhite.com

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**From:** Service Desk <[ServiceDesk@gabriellawhite.com](mailto:ServiceDesk@gabriellawhite.com)>  
**Sent:** Friday, June 30, 2023 11:07 AM  
**To:** Ben Erickson <[Ben@gabriellawhite.com](mailto:Ben@gabriellawhite.com)>  
**Subject:** Re: [Request ID :##31845##] : Split Shipped Orders

Ben,

Updates to the trigger have been made and tested. Testing has been attached.

Please let me know if this can be set up to be pushed out to production.

Link to devOps deployment for changes: [link](#)

Assigned Technician: Justin Pope

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Click here to view the request in the portal:

<https://servicedesk.summerclassics.com/app/itdesk/ui/requests/34904000019381223/details>

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For review, here's the original request:

Currently, orders that are split ship orders that are charged and still have a remaining balance due for a future shipment are charged and then the AR term is changed by Accounting to "SP" (a shippable term that tells everyone that what is shipping is paid for, but there will be more money to collect before the next shipment on an order). After invoicing and orders that have shipped and had this "SP" term, Syspro is coded to change the "SP" term and allow it to revert back to a non-shippable term. I am uncertain if the term it reverts back to is the original term of the order or the last term used on the order... BUT either way, is there any way that the orders that are needing to revert back after having been split ship go into "B" terms only each time?

As it is now, we have a chunk of orders going into "CC" or "XX" (which was used before the new charging rules / split shipping scenarios we use now) and those terms have role restrictions on them for other departments (which we want to retain) and any time other departments make a change to the order, it is kicking those orders back into a "suspense" status. If the term would change to "B" following an "SP" term / shipping / invoicing scenario this would eliminate the orders going into an incorrect status between the invoicing of shipped items and the next shipment to follow when items are allocated by traffic for which ones need to be charged for the next shipment.

<https://servicedesk.summerclassics.com/app/itdesk/ui/requests/34904000019381223/details>