Luke Armstrong

Bachelor of Science majoring in Computer Science, Waikato University

ABOUT

Focused and passionate Software Engineer with 4+ years of experience in software development, cloud computing, and customer support for multiple projects and clients.

EDUCATION

BSc Majoring in Computer Science, Hamilton, NZ —
University of Waikato

FEB 2015 – NOV 2018

Modern HTML & CSS From The Beginning (Including Sass),
— *Udemy Online Course*

AUG 2020

Modern JavaScript From The Beginning, — *Udemy Online Course*

MAR 2021

C# .NET Core 8 with MS SQL, — *Udemy Online Course*

APR 2024

EXPERIENCE

UNIFY Solutions, Wellington, NZ — Senior Identity Management Specialist

APR 2021 - MAY 2023

- Technical Lead in the team of 5 associate consultants
- Developing and monitoring cloud computing solutions using Microsoft Azure
- Provide level 2 and 3 technical support in analyzing, troubleshooting and resolving incidents
- Triaging and fixing bugs in C#, Microsoft .NET, powershell, Visual Studio
- Communicating with clients and project teams to resolve issues and identify additional projects
- Practise ITIL methodologies and work with current cloud computing technologies

Nyriad, Cambridge, NZ — *Software Engineer*

AUG 2018 - JAN 2020

- Integrate code changes, test code changes and document code change
- Developed in C++, Python and Bash to improve and fix application UX
- Developed unit tests for the codebase (achieved 90% coverage)
- Maintained and improved DevOps operations with Jenkins
- Practiced agile development methodologies and completed scrum master training

SKILLS

Software Development
Cloud Computation
Customer Service
Windows and Linux
Testing & Automation
DevOps (CI/CD)
UX development
Agile methodologies
ITIL methodologies
Computer Hardware

LANGUAGES AND FRAMEWORKS

Microsoft Azure
C#/.NET
C/C++
HTML/CSS
JS
SQL
Powershell
Bash
Git
Golang
Python
React
Jenkins
PHP