MATHEUS TEODORO

SOFTWARE DEVELOPER

Brazil | Salto - SP | Email: devmatheusteodoro@gmail.com | Phone: +55 (11) 996561495
GitHub: github.com/DevMatheusTeodoro | Linkedin: linkedin.com/in/dev-matheus-teodoro

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PROFILE

Fueled by curiosity and determination, I have been dedicating myself to the field of Information Technology. Although I don't yet have formal professional experience in the field, I am committed to continuously developing my skills through university studies, online courses, and personal projects. I actively seek new challenges that allow me to put theory into practice and continue learning.

EDUCATION

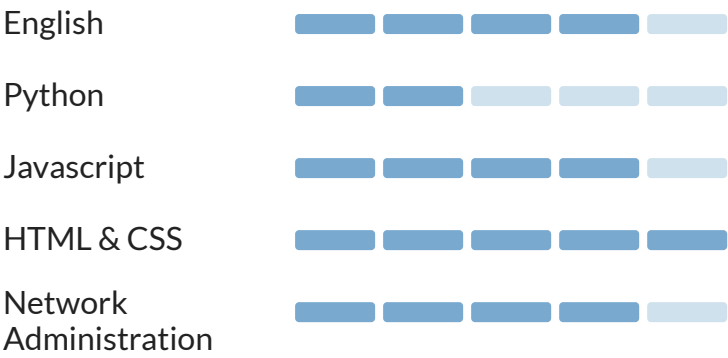|	
2023 - 2027	**Bachelor degree:** Software Engineering
	Cruzeiro do Sul Virtual
2021	**Technical Course:** Information Technology
	IFSP - Instituto Federal de Educação Ciência e Tecnologia de São Paulo
2020	**Qualification:** Technical Support Analyst
	MicroPro - Desenvolvimento pessoal e comportamental
2020	**Qualification:** Linux and Electronics Techniques
	MicroPro - Desenvolvimento pessoal e comportamental
2017	**Qualification:** Pre-Military
	CEPM - Centro de Educação Pré-Militar

PROFESSIONAL EXPERIENCE (MOST RECENT)

Multifunctional Attendant | Poupatempo – CiX Citizen Experience
12/2024 – Present

- Identification and **resolution of technical problems** in **systems** and **equipment**, such as computers and self-service kiosks.
- Work focused on **problem resolution**, **clarification of doubts**, and guidance on procedures related to Detran-SP, RG, and CIN (National Identity Card).
- Monitoring work flows in **management systems** (SAC, SEI), contributing to **optimization** and **automation of processes**.
- **Training** and **guiding** new employees on processes and best practices, promoting integration and alignment of objectives.
- **Organization**, verification, and archiving of documents for submission to agencies such as Detran-SP.

SKILLS

English

Python

Javascript

HTML & CSS

Network
Administration

QUALITIES

- Problem-Solving
- Curiosity
- Proactivity
- Organization
- Teamwork
- Responsibility