

Usability Test Protocol

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1. Test Objective

The goal of this usability test is to evaluate the **event editing and deletion process** in our application. Specifically, we aim to assess how easily users can:

- Navigate to the **Calendar View**.
- Edit an existing event by **changing its name**.
- Delete an event after opening it.

By conducting this test, we want to identify any usability issues in the event management workflow and improve the user experience accordingly.

2. Test Participants

- **Participant:** A user named Athul , who is **not a team member** and has **no prior knowledge** of our project or application flow.
- **Observer:** Arvind Nataraj, team member who records observations and notes.
- **Moderator:** (Myself) Responsible for guiding the user and facilitating the test.

3. Test Scenario & Tasks

Scenario:

"You are a user who wants to manage your events in the application. Your task is to edit an existing event and delete an event."

Tasks:

1. Open the application and navigate to the **Calendar View** or **Create Event Page**.
2. Find an **already created event** and edit its name to "Updated Event Name."
3. Save the changes.
4. Open any **created event** and delete it.

4. Test Environment & Equipment

- The test was conducted **in a controlled environment** with the participant using the application on a standard device.
- **Equipment Used:**
 - Observer's notes for additional observations

5. Test Roles

- **Moderator (Myself):** Provided instructions and observed participant behavior.
- **Observer (Arvind):** Took notes on user actions, confusion points, and feedback.

6. Data Collection

- **Observer Notes:** Documented areas of confusion and unexpected user behaviors.
- **Post-Test Feedback:** Collected user thoughts about the experience.

7. Test Findings

User Behavior & Observations:

- Instead of going directly to the **Calendar View**, the user first navigated to the **Created Events** section via the Navbar.
- Upon clicking a created event in this section, the user saw a **popup with event details but no edit or delete buttons**.
- The user **expected to find** edit and delete options in this section and was initially confused.
- Eventually, they navigated to the **Calendar View** where the event popup had **edit and delete buttons**, allowing them to complete the tasks.

User Feedback:

- The participant stated that it would be **more intuitive** to have **edit and delete buttons** directly in the **Created Events** section rather than only in the Calendar View.

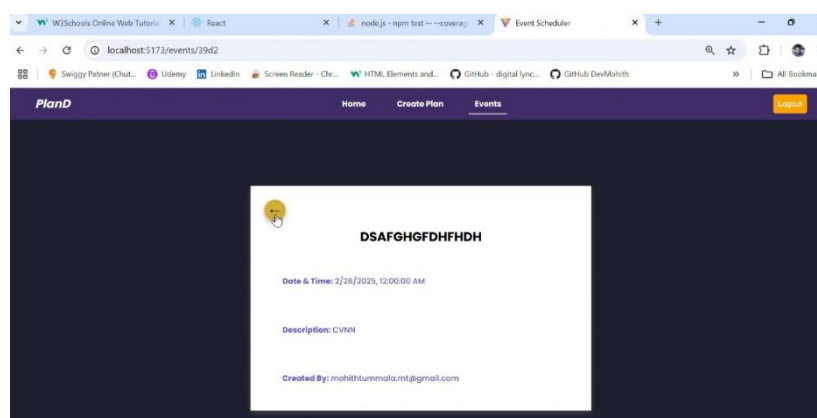
8. Identified Usability Issues & Improvements

Issue Identified:

- Users naturally navigate to the **Created Events** section **first** when trying to modify events. The absence of **edit and delete buttons** in that section caused confusion.

Implemented Improvement:

- **Before:** The **Created Events** section only displayed a popup with event details, without options for editing or deleting.



- **After:** The section was redesigned to **include edit and delete buttons** in the event popup, making event management more intuitive.

