**Question:**What Is an FAQ Page?

**Answer:**

An FAQ (Frequently Asked Questions) page is a dedicated resource space on your website that addresses common customer queries about your products or services. FAQ pages are a pillar of great customer service.

**Type:**Type1

**Department:**

HR

**Question:**Benefits of a Helpful FAQ Page

**Answer:**

An FAQ page is a type of technical documentation that streamlines the customer service experience. When used correctly, your FAQ section is a valuable asset. Here are the biggest benefits of creating an online FAQ webpage.

**Type:**Type1

**Department:**

HR