# **ROGERS LEE**

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Experienced data scientist with a history of working closely with cross-functional teams to guarantee the precision and reliability of data and insights. Proficient in spearheading predictive modeling projects and delivering practical insights to enhance business efficiency and achieve strategic objectives.

### **EDUCATION**

Master of Computer Science (MSCS), Artificial Intelligence | Universiti Malaya December 2013 – June 2015

Bachelor of Science(BS), Mathematics | Universiti Malaya April 2010 – October 2013

### **EXPERIENCE**

Data Scientist | ZIDEA | Singapore, Singapore

February 2020 - October 2023

- Increased customer acquisition by 20% by researching and implementing machine learning algorithms to optimize marketing strategies.
- Presented findings and insights to senior management, resulting in a 15% increase in marketing budget allocation and a 10% rise in customer retention rates, influencing strategic business decisions significantly.
- Collaborated with stakeholders to develop interactive dashboards that led to a 20% improvement in operational
  efficiency and a 25% reduction in response time to critical issues, enhancing decision-making processes across the
  organization.
- Led a cross-functional team to build a predictive maintenance model for manufacturing equipment, reducing downtime by 15%.

## Machine Learning Engineer | Fusionex | Kuala Lumpur, Malaysia

January 2016 – December 2019

- Built a recommendation system for an e-commerce startup, increasing sales by 25% through personalized product suggestions.
- Worked with a healthcare company to build a predictive model for patient readmission rates, improving patient care outcomes by 15%.
- Led the development of a real-time fraud detection model, resulting in a 40% reduction in fraudulent transactions and saving the company \$1 million annually.
- Created a customer attrition random forest model, improving monthly retention by 6 basis points for customers likely to attrit by servicing relevant product features for them.

#### Machine Learning Researcher | University of Selangor | Selangor, Malaysia

November 2013 - December 2015

- Determined, using Python clustering methods, groups of states where underwriting models were underperforming, and owned improvements to increase profit by 4%.
- Developed a novel deep learning model that achieved a 30% increase in prediction accuracy for medical image analysis.
- Designed custom natural language processing (NLP) models for sentiment analysis, gaining academic recognition for outperforming 20% of existing benchmarks.
- Extracted data from 7 disparate sources, and increased agility and accuracy with a centralized system.

# **SKILLS**

- Data analysis and trend identification
- Predictive modeling
- Data cleaning and preprocessing
- Data Mining
- Statistical Analysis
- Machine Learning model development
- Time Series Forecasting
- Natural Language Processing
- Recommendation Engines
- Elastic Search
- Custom Chatbots using LLM
- Computer Vision
- Web Scrapping
- Web development
- Communication and Presentation Skills

- Python/R Programming
- SQL Database Management
- Python Libraries for Data Science
- Deep Learning Frameworks
- MySQL
- PostgreSQL
- Data Visualization (Tableau, Power BI, etc.)
- Big Data (Hadoop, Spark)
- Streamlit
- Flask
- SnowFlake
- JavaScript/TypeScript
- React/NextJS
- NodeJS
- Tailwind CSS