Regi Barosa – June 28, 2019

Be sure that you have the **provided link to access the cloud instance**, the userid (**Administrator**) and **password** to access the Windows VMWARE client remotely.

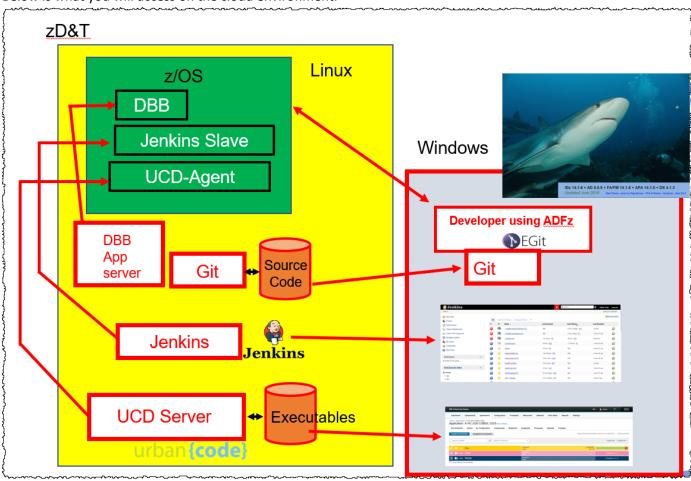
#### Use COPY/PASTE for password.

Some letters may be identical, example: I (uppercase i) and I (lowercase L).

#### Example



Below is what you will access on the cloud environment.



Be sure that you have an IP address, the userid ( Userid will be different if using Remote Desktop or Browser) and password to access the Windows VMWARE client remotely.

On the picture below you see what is on the cloud.

# Using Windows Remote Desktop

This is the preferable way to run the labs, but in some customer location this capability is blocked via Firewalls. If this is your case, use the Web Browser. Instructions are listed here as well..

If you are a Mac user may consider downloading the Remote desktop from <a href="https://itunes.apple.com/us/app/microsoft-remote-desktop-10/id1295203466?mt=12">https://itunes.apple.com/us/app/microsoft-remote-desktop-10/id1295203466?mt=12</a>

1. Using windows start the **Remote Desktop**.



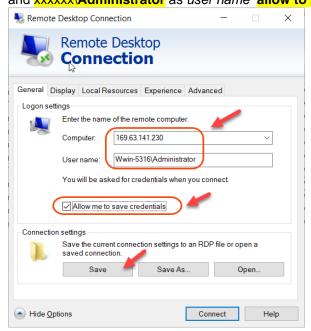
Example: computer.fabrikam.com

The computer name field is blank. Enter a full remote computer

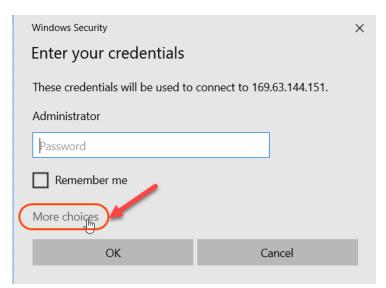
Computer:

User name: None specified

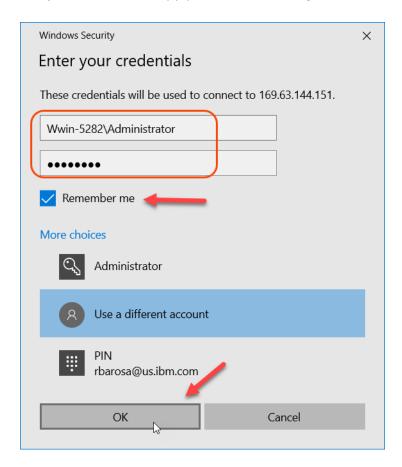
3. Use the **IP value** given to you by the instructor (the value below is an example) and xxxxxx\**Administrator** as user name allow to save credentials and click **Connect** 



4. Click More choices



5. Click **Use a different account**, type your name AGAIN ( xxxxxx\Administrator ) **the password** (MUST copy/paste to avoid wrong characters) , click **Remember me** and click **OK** 



- 6. Type the **password provided** by the instructor and click **OK**
- 7. You should get a screen with a shark. That indicate that you have access to the Windows client on cloud.



8. On the windows desktop there is a PDF icon with the workbook.. I suggest to print to better follow the instructions or use another Monitor to follow the lab instructions.



## Instructions to use the DevOps PoT remotely using Web Browser

Regi Barosa – June 28 2019

Be sure that you have the **provided link to access the cloud instance**, the userid (**Administrator**) and **password** to access the Windows VMWARE client remotely.

### Use COPY/PASTE for password.

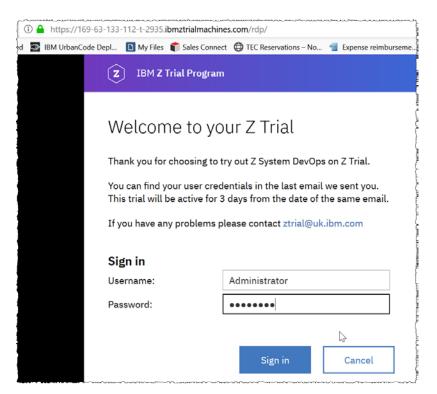
Some letters may be identical, example: I (uppercase i) and I (lowercase L).

#### Example

WIE	BM ŹŚ	ystem DevOps Workshop		***************************************	~~~~~	
₹Ser	ial No	URL	User ID for Web browser	IP Address for Remote	Password	User ID for Remote Desktop
Į	1	https://169-63-141-246-T-5282.ibmztrialmachines.com/	Administrator	169.63.141.246	KS8E6Pep	Wwin-5282\Administrator
L.	2	https://169-60-90-69-I-5283-ibmztrialmachines.com/	Administrator	169.60.90.69	ERthmGL5	Wwin-5283\Administrator

Using the Web Browser to access remotely the Windows (Avoid IE Browser)

1. Use the link provided by the instructor and type **Administrator/password** provided and click **Sign in** 



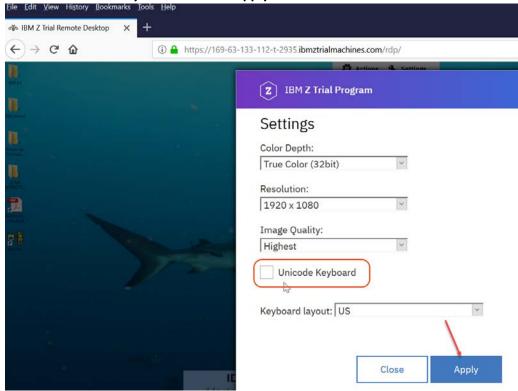
2. Click on the **small mark** as seen below



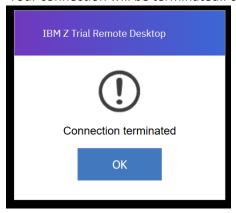
3. Click on Settings



4. Un-select Unicode keyboard and click Apply



5. Your connection will be terminated.. click **OK** 



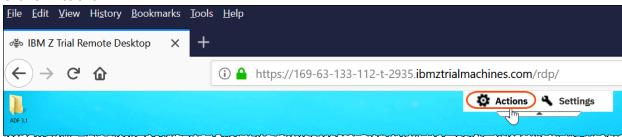
6. Use Refresh (F5) to start again .. You also can use the icon as below:



7. Again click on the small mark as seen below



8. Click on Actions



9. Select **Full Screen**.. This will eliminate the space on the right of the browser..



10. You are ready to start the labs.. **ESC** key will show the browser back..

## ISSUES with the Firefox Browser? Right click is not working?

Did you try Safe Mode or another mouse?

Start Firefox in <u>Safe Mode</u> to check if one of the extensions ("3-bar" menu button or Tools -> Add-ons -> Extensions) or if hardware acceleration is causing the problem.

- switch to the DEFAULT theme: "3-bar" menu button or Tools -> Add-ons -> Appearance
- do NOT click the "Refresh Firefox" button on the Safe Mode start window
- https://support.mozilla.org/en-US/kb/troubleshoot-firefoxissues-using-safe-mode
- https://support.mozilla.org/en-US/kb/troubleshoot-extensionsthemes-to-fix-problems

This is most likely caused by an extension installed on the browser

## Is the screen resolution too small?

You may try change the settings as below..

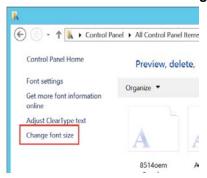
Go to control panel of the Windows machine



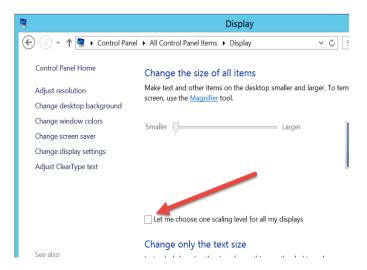
#### Select Fonts



On the next scree. Click on Change font size



On the next one click on "Let me choose on scaling level for all my display" text box



On the next one you can choose how big you want the font should be. **Try 125%** as seen below. If still small go to 150%

## This will require user to disconnect and reconnect.

