### what is important to me

A picture containing person, person, posing

Description automatically generated

Neelima Devulapalli

Application Support Engineer  
Bede Gaming

# Contact

|  |  |
| --- | --- |
| Smart Phone with solid fill | 075988 55209 |
| Envelope with solid fill | dn.neelima@gmail.com |
| Home1 with solid fill | 6 Moorside Court, NE53AN |
|  | cleverboo20 |

# Like and Admire

* Positive
* Friendly and Supportive
* Enthusiastic
* Well Organized
* Confident

## Hobbies and interests

* Watch Netflix
* Love to cook
* Clothes, shoes and Accessories shopping
* Learn and grow through new experiences - connecting with new people, places and ideas.
* Being accountable for my actions and my results.
* Presenting ideas, my work and myself in a well-organized way.
* Me Time – to cook, watch Netflix, do yoga, go shopping or for a walk.
* Being in a positive environment.
* Trying new things, learning new skills and gaining knowledge.

### How best to support me

* Be open and honest with me and be clear about what you want and need.
* Give me feedback, to keep me motivated.

### Education

MSc in Microelectronics and Communication Engineering

Northumbria University, Newcastle upon Tyne

BTech Electronics and Communication Engineering

Malla Reddy College of Engineering, Hyderabad

### Experience

1. Customer Support Advisor

Accenture, Newcastle upon Tyne

1. Call Handler

HGS, Newcastle upon Tyne

1. Technical Support Advisor

Concentrix, Newcastle upon Tyne

1. Case Handler

Sitel, Newcastle upon Tyne

1. Associate Software Engineer

Tech Mahindra, Hyderabad