S J DILIP

Contact : +91-7680804479

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**Experience Summary:**

* **Oracle Production Support consultant with extensive IT Support experience**
* **Familiarity with Oracle PL/SQL, UNIX and BI Publisher**
* **Good understanding of Oracle Modules**
* **Skilled in database technology troubleshooting and problem resolution**
* **Proficient with Microsoft desktop products and Microsoft Office Suite**
* **Amazing ability to work independently with little supervision**
* **Excellent communication and negotiation skills**

Employment History:

**Name of the company** : **A S Soft technologies Pvt ltd.**

**Position** : Application support engineer

**Duration** : Oct 2017 to till date.

**Technical skills:**

**Languages : Java, SQL**

**Management Tool : ALM**

**Operating System : Windows**

**Professional Training:**

* Completed training on Java, SQL.

**Project Experience:**

Project : Makro

Role : Application Support Engineer

Duration : Oct 2017 to till date

**Project :** Makro

**Makro** is an international brand of warehouse clubs, also called cash and carries. Makro stores are not open to the general public (except in Belgium, Brazil, Cambodia and Thailand. Non-members not eligible for discounts), but only to businesses which have to be registered members in order to gain entry to the store.

**Responsibilities**:

* Understanding source systems and customer requirements and coming up with test cases.
* Getting it reviewed by business analyst and business.
* Verifying the data which is loaded into target database.
* Participation in Requirements calls to understand the requirements.
* Defect tracking and Reporting.
* Involved in daily defect and status calls.
* Using SQL queries for verification of values as per requirement.
* Worked with the team and automated test cases using selenium.

**EDUCATIONAL BACKGROUND:**

* B.Tech in Electronics and communication Engineering from Sreenivasa Institue of Technology and Management Studies with 6.62% cgpa .
* Board of Intermediate from Vijayam junior college with 67%.
* Board of Secondary Education from The Indian School of English with 77 %.

**Personal Details:**

Name : S.J Dilip

Nationality : India  
Gender : Male  
Email : dilipsj1996@gmail.com

**Declaration:**

I hereby declare that the above information is correct to the best of my knowledge.

Date :

Place : **Bangalore (S J DILIP)**