

Dev Patel
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Professional Summary:

Motivated and versatile professional with experience in food production, warehouse management, customer service, and web design. Skilled in managing teams, overseeing inventory, and ensuring operational efficiency. Currently pursuing a diploma in Web Design and Development, with expertise in front-end development and digital media. Demonstrated ability to balance multiple tasks, meet deadlines, and maintain high-quality standards in fast-paced environments.

Work Experience:

Production/CSR

Pizza Hut – 5012, 16 Ave NW Calgary, AB T3B 0N3
May, 2024 – Present

Responsible for creating pizzas, preparing dough, and maintaining food quality in accordance with company standards. Managed inventory counting, ensuring stock levels were accurate and reporting any discrepancies. Ensured cleanliness and adherence to hygiene standards, maintaining a safe environment for both customers and staff. Provided excellent customer service by addressing customer inquiries, taking orders, and ensuring timely and accurate deliveries.

Warehouse Supervisor

MA Traders – Amritsar, India
February, 2023 – April, 2024

Supervised the receiving, storing, and dispatching of tea products, ensuring inventory levels met demand. Maintained accurate inventory records, implementing FIFO (First In, First Out) rotation to preserve product quality. Monitored warehouse operations to ensure safety and compliance with regulatory standards. Trained and managed a team, improving warehouse processes for greater efficiency.

Education:

Diploma in Web Design and Development May, 2024 – 2026
Southern Alberta Institute of Technology
High School: Senior Study School (India) “Graduated in 2023”

Skills:

Technical Skills: HTML, CSS, JavaScript, UI/UX Design, Graphic Design, Product Management.

Customer Service: Order Processing, Customer Consultation, Complaint Resolution.

Warehouse Operations: Inventory Control, Receiving and Storing Goods, FIFO Rotation.

Food Production: Dough Making, Pizza Creation, Hygiene Maintenance.

Team Management: Staff Training, Coordination, and Supervision.

Digital Media: Camera Operation, Script Writing, Video Production (Shooting, Editing).

Achievements:

Reduced inventory discrepancies at MA Traders through improved tracking and organization.
Recognized for excellent customer service at Pizza Hut, contributing to high customer satisfaction scores.