Driver Guide

What is Drive the Vote?

Drive the Vote is a tool that connects voters who need a ride to the polls on Election Day with volunteers who will drive them. All rides to and from the polls are absolutely free! Our goal is to encourage a better turnout on November 8th, and a better future for us all.

Important: Drivers can only assist voters with rides to or from the polls. No other stops or destinations are permitted.

What's involved in driving with Drive the Vote?

As a Drive the Vote driver, you will be playing a key part in making sure we get out the vote this November 8th. You will have a direct impact in your community by helping people who want to vote, but don't have a way to get to the polls, get there to cast their ballots.
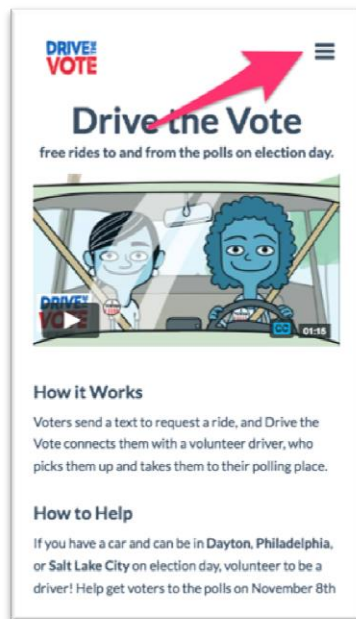
How do voters schedule rides?

Voters schedule rides through the Drive the Vote website (www.drive.vote) or by sending a text message to a local number. Drive the Vote Dispatchers or call center volunteers can also schedule rides on behalf of voters.

The Driver App

When a voter needs a ride, you will see a message appear in your driver app. The Driver App is also where you'll mark down that the person has been dropped off at their destination. Let's walk you through the Driver App!
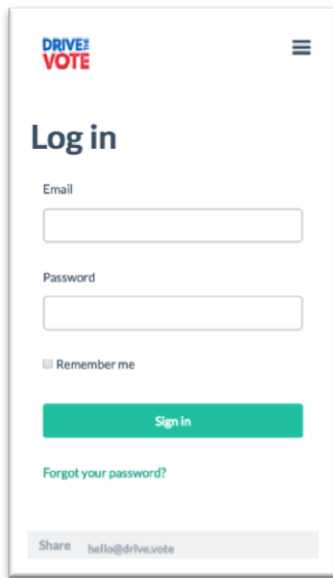
The Driver App is a web app, which means it can be accessed using a browser on any device. Whether you have an iPhone, Android, or Windows device, just go to your browser and type **drive.vote** in the address bar.

1. When the app appears, click the three lines in the upper right corner of the page.
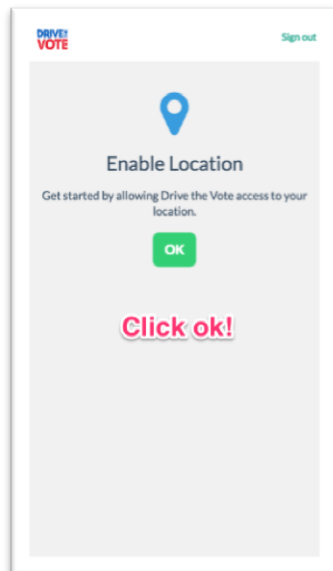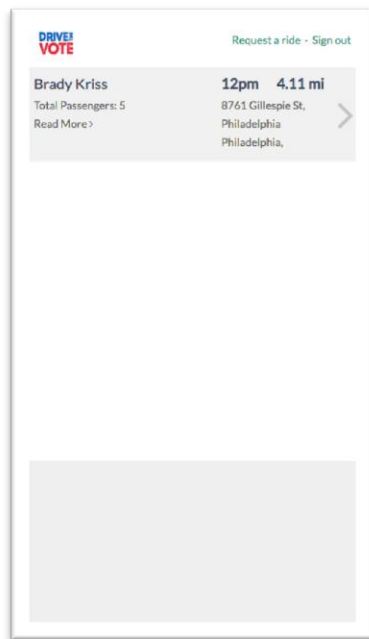

2. Click **Sign in**.

3. Sign in using the email address and password you used when you signed up to be a driver.

Note: If you forgot your password, click **Forgot your password?** and follow the steps to reset it.
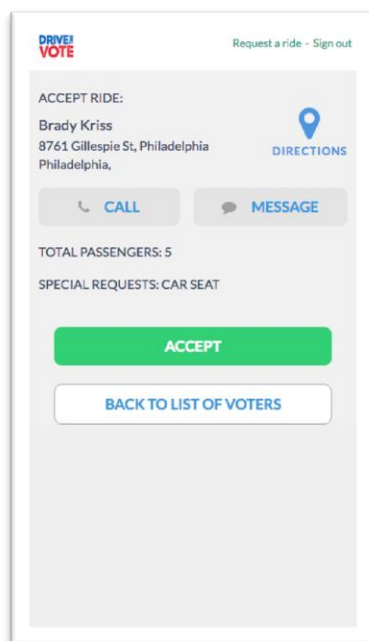
4. Click **OK** to enable Drive the Vote to see your location.

Important: You MUST click OK to use Drive the Vote. This is how the app knows where you are, so it can connect you with voters near you.
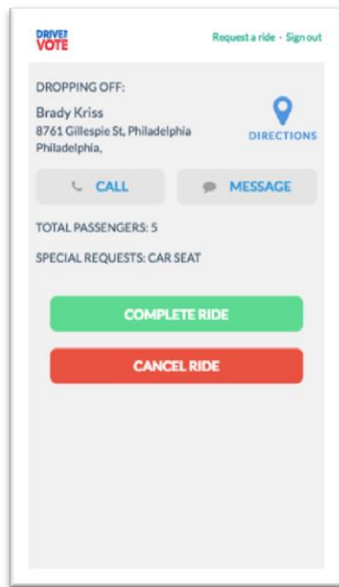
5. When a voter in your area needs a ride, the voter will appear on your screen. Click on the voter to view the ride request.

6. View the ride details. If you need additional information, you can **Call** or **Message** the rider.

   When you're ready to commit to driving the rider, click **Accept**.

7. When you drop the rider off at their destination, click **Complete Ride** to let the system know you've completed the ride.

Important tips:

- Safety first. Always wear your seatbelt. Make sure your riders wear theirs.
- If you have an accident, use your common sense. In case of emergency, call 911.
- Be sure to introduce yourself and be welcoming to your rider.
- If you have an issue with a rider, if they're overly rude, or if they are interfering with our GOTV efforts, please get in touch with Drive the Vote (info below).

How do I get help?

You may come across a situation that stumps you. Not to worry. Help is a click, email, or phone call away:

- Visit drivethevote.zendesk.com for more tips and info.
- From the Driver App: Click **Support**. In the message box, type your name, email address, and your message. You can also attach a file if you'd like. Once you are done, click **Send**.
- Send an email to hello@drive.vote.
- Give us a call at 207-332-8709.

www.drive.vote   @drivevote   DevProgress.us