

## **Privacy Policy for Managing Patients in Telemedicine**

**Effective Date:** February 13, 2025

### **Introduction**

This Privacy Policy outlines the practices employed by DrQMed regarding the collection, use, and protection of personal information gathered during telemedicine consultations. We are committed to maintaining the confidentiality and security of our patients' information.

### **Information Collection**

We collect personal information necessary for providing telemedicine services, which may include but is not limited to:

- Name
- Date of birth
- Contact information (phone number, email address)
- Medical history and records
- Insurance information
- Any other information necessary to provide medical services

### **Use of Information**

The information collected is used for the following purposes:

- To provide medical consultations and services
- To communicate with patients regarding their healthcare
- To manage billing and insurance claims
- To conduct quality assurance and improvement activities
- To comply with legal and regulatory requirements

### **Disclosure of Information**

DrQMed will not disclose personal information to third parties without the patient's consent, except in the following situations:

- As required by law or in response to valid legal processes
- To protect the rights and safety of DrQMed, our patients, or others
- To perform necessary functions on behalf of DrQMed (such as billing or records management) by trusted third-party service providers

### **Data Security**

We implement various security measures to protect the confidentiality and integrity of patient information. These measures include:

- Restricted access to personal information to authorized personnel only
- Use of encryption and secure communication channels for data transmission
- Regular security audits and assessments

**Patient Rights**

Patients have the right to:

- Access their medical records and request corrections if necessary
- Request restrictions on the use of their information
- Receive a copy of this Privacy Policy and related documentation

**Changes to This Policy**

DrQMed reserves the right to modify this Privacy Policy at any time. We will notify patients of significant changes through appropriate communication channels.