

Profile

Dedicated Operations Manager and effective leader who excels at using proven methods and cutting-edge technology to successfully cut costs, streamline operations and increase productivity. Assertive and enthusiastic, with extensive knowledge of process optimization and unsurpassed worth ethic.

Constant learner with a can-do additive, cognitive flexibility, analytic ability, ability to work independently and within a team, excellent communication and interpersonal skills. Well-versed in computer systems and network functions with great problem-solving abilities.

Employment History

IT & Operations Manager at Growing Tech Startup

December 2016 - Present

Managed day-to-day operations, supervising 150+ direct and indirect reports in areas including infrastructure production, supply chain, procurement, distribution, inventory and compliance.

- Identified inefficiencies and made recommendations for process improvements
- Successfully implemented a new system for case management, disease management, and health promotions in support of the care management strategy.
- Standardized and improved troubleshooting processes with the creation of detailed server and network configuration documentation.
- Knowledge of characterization and planning processes, applicability and feasibility testing, communicating with contractors and suppliers in the international market, as well as external and internal customer interfaces.

Currently responsible for product planning and execution throughout the product life cycle, while ensuring revenue and customer satisfaction goals are met.

Army Service

Senior Team Leader @ IAF Communication Unit

December 2012 - December 2015

Education

Computer Science and Biology, Alon High School, Ramat HaSharon September 2010 – July 2012

Courses

Full-Stack Python Developer, Developers Institue

September 2019 – January 2020

Business Management Classes, Jolt

April 2018 - August 2018

Details

Tel Aviv, +972 542 300097 liav.acc@gmail.com

Links

LinkedIn

Skills

Business Operations

Customer and Personal Service

Employee Training

Logistics Management

Inventory Control

Content Research & Development

Languages

Hebrew

English