

**PRIVATE & CONFIDENTIAL**

MR AND MRS A. CLEE  
85 PARK STREET  
PENRHIWCEIBER  
MOUNTAIN ASH  
GLAMORGAN  
CF45 3YW

**COVERMASTER  
Partial Surrender**

Dear MR AND MRS CLEE

POLICY NUMBERS: **3212380I**  
LIVES ASSURED: **MR ALAN CLEE**  
**MRS MARGARET CLEE**

I refer to an enquiry from .

In order to consider your application, I need to obtain a report from your Doctor. Please complete and initial the enclosed declaration where indicated and return it to me.

For further advice, please contact your financial adviser. **advisory**

If you have any questions, please contact our Client Line, quoting reference 3212380I. Our lines are open from 9.00 am to 5.00 pm Monday to Friday, excluding bank holidays. The number is 0845 960 0900 (local call rates at all times).

Yours sincerely 

Devarajan Krishnaswamy

DK  
INDIA

cc HOYL INDEPENDENT ADVISERS LTD  
(PHOENIX (IPN) LTD)  
PO BOX 46  
CROMER

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**COVERMASTER  
MR MAT50**

Dear MR AND MRS CLEE

POLICY NUMBERS: **3212380I**  
LIVES ASSURED: **MR ALAN CLEE**  
**MRS MARGARET CLEE**

We refer to your above policy.

With effect from 20th March 2014, no further premiums are payable. You may now either convert your plan to a 'paid up' contract or surrender it.

If you decide to make your plan 'paid up', the full sum assured of £12106.00 will remain unaltered. To proceed with this option, please complete and return the request at the bottom of this letter.

Alternatively, you may wish to surrender your plan. The current surrender value (on 19th March 2014) is £10000. This value cannot be guaranteed. To proceed with this option, please complete the enclosed surrender application form and return it.

We look forward to hearing from you shortly.

Yours sincerely



Client Services Division

AMBASSADOR 50+ PLAN - PAID UP POLICY REQUEST **Form**

I wish to make policy 3212380I a paid up policy.

Signed: \_\_\_\_\_ Dated: \_\_\_\_\_

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**COVERMASTER  
Maturity Advice Letter**

Dear MR AND MRS CLEE

ERROR - INVALID PLAN TYPE \*\*\*\*\*

If you have any questions, please contact our Client Line, quoting reference 3212380I. Our lines are open from 9.00 am to 5.00 pm Monday to Friday, excluding bank holidays. The number is 0845 960 0900 (local call rates at all times).

Yours sincerely



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MR AND MRS A. CLEE  
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CF45 3YW

17th March 2014

### IMPORTANT NEWS ABOUT YOUR COVERMASTER

Dear MR AND MRS CLEE

POLICY NUMBERS: **232-CM-3212380I123456A**  
LIVES ASSURED : **MR ALAN CLEE**  
**MRS MARGARET CLEE**

An important feature of your Abbey Life COVERMASTER is the range of options available at the end of the term, which it reaches on 20th March 2014. As long as premiums continue to be paid up to this date, a 5% bonus will also be added to the value of the plan at that time.

Based on the cash value of the Plan at the time of writing this letter, *the options available at the maturity date are briefly as follows:*

- \* Make regular withdrawals, perhaps to supplement your income.
- \* Continue to save - if the cash is not required immediately.

Your annuity bond which has been funding your policy ended on 20th March 2014, so if you wish to choose to continue to save, future contributions will need to be paid from an alternative source.

- \* Take the full proceeds of one or more multi-policies in the Plan.

The surrender value of your Plan as at 20th March 2014 is £10.00 **50**

As the price of units to which the Plan is linked may change each day, we are unable to guarantee this value.

Further details of the full range of options available have been sent to your financial adviser, who you should consult before proceeding.

As your Plan is held under Trust, please ensure that the form is signed by ALL of the trustees.  
Options 1 and 2 may have a serious effect on the potential Inheritance Tax situation of your plan if it was written under a flexible trust.

Once you have chosen your preferred option, please complete and return the appropriate form(s) before 20th March 2014.

For further advice, please contact your financial adviser.

If you have any questions, please contact our Client Line, quoting reference 3212380I. Our lines are open from 9.00 am to 5.00 pm Monday to Friday, excluding bank holidays. The number is 0845 9600 900.



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## MULTI-POLICY VALUES

POLICY NUMBER

CASH VALUE (£) 1000.00

These values were calculated using the unit prices as at 20th March 2014 and cannot be guaranteed since unit prices can fluctuate from time to time.