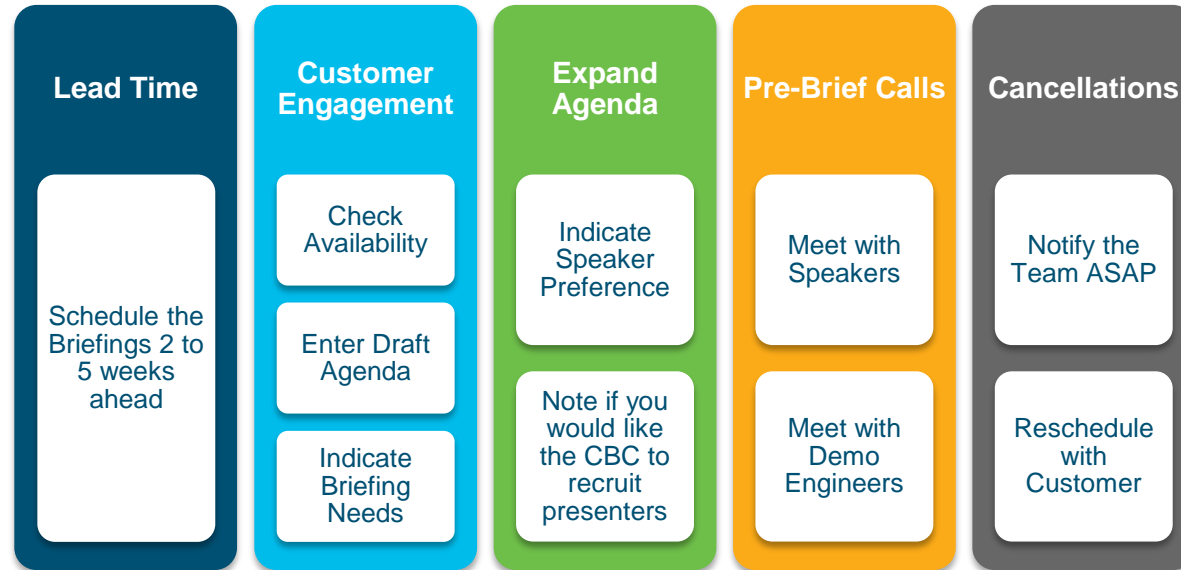


Customer Experience Center (CXC)

Cisco Sellers can welcome customers and partners to Customer Experience Center facilities to experience Cisco's innovative solutions in a hands-on environment. Cisco Customer Experience Center provides state-of-the-art facilities and capabilities for briefings and demonstrations to partners and customers. Our briefing program offers access to Cisco executives and subject-matter-experts to discuss business solutions and future transformations through Cisco products and solutions. Demonstrations are delivered by professional demo presenters at our Customer Experience Center locations, in-person and also via virtual technologies such as Telepresence and WebEx.

Best Practices for Scheduling CXC session



Steps for booking CXC

STEP 1: Get access to SFDC using the below link for submitting the OBX . Once you raise the request, it will take about a week's time to get the access.

<http://sfdcuseraccess.cloudapps.cisco.com/SFDCUserAccess/>

STEP 2: Follow the guidelines on [Booking Customer Experience Centers](#)



Contact Us

- ❑ Hours of operation : 24 *5 (Follow the Sun)
- ❑ Contact Us : [Book a Customer Experience & Demonstration on Salesforce.com](#)
- ❑ Tool Link : <http://xs.cisco.com/cec.html>



Escalation/Prioritization Path

- ❑ Feedback link : [Submit your Feedback about existing or future Demonstrations & Experiences!](#)
- ❑ Open a Ticket/Support case : To request a demo or briefing, please use our new OBX Tool via salesforce.com.



Reference Documents

- ❑ Best Practices/Training Links/Help Documents: [Learn how to book a Customer Experience & Demonstration using OBX tool](#)