# Devanandha K

IAM Analyst

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**OBJECTIVE:**

Seeking to leverage my expertise in managing IAM processes, generating reports, and maintaining secure access protocols to enhance organizational security and efficiency. Proficient in Okta Identity Cloud administration.

**PROFESSIONAL SUMMARY:**

* Having Around 2 years of experience in Okta Administrator with identity and access management, Single Sign-On (SSO), OAuth/OIDC, Multi-Factor Authentication (MFA), and integrations with Service Now, Git Hub.
* Strong knowledge on single sign-on (SSO) and multifactor authentication (MFA) technologies.
* Experience in configuring and managing user groups and group rules.
* Skilled in creating and customizing reports using Okta reporting tools.
* Knowledge of identity and access management (IAM) best practices and principles.
* Excellent problem-solving and troubleshooting skills.
* Strong communication and collaboration abilities.
* Integrating new applications with Okta and providing the support to the applications.
* Managing the tickets which are present in our ticketing tool.
* Providing 24/7 support as per the company requirements.
* Good knowledge on Version control system Git, Github.
* Good understanding of Linux OS (Redhat/CentOS).

**EDUCATION**

* Master of Computer Applications (MCA) from, JNTUA, 2020.

**EXPREIENCE**

* Worked as  **Associate** in **AMAZON** from July 2022 to March 2023
* Worked as **Intern Analyst**  in **Deloitte**  from Jan 2021 to Jan 2022

**Technical Skills:**

* **Identity and Access Management (IAM):** Okta
* **Single Sign-On (SSO):** SAML, OAuth, OIDC
* **Multi-Factor Authentication (MFA):** Okta Verify, SMS, Email
* **Reporting and Analytics:** Okta Reports
* **Cloud Services:** AWS (basic understanding)
* **Operating Systems:** Windows, Linux

**Responsibilities:**

* Designed, implemented, and managed Okta Identity Cloud solutions for SSO across multiple applications, enhancing user experience and security.
* On boarding applications to Okta to provide authentication and authorization services for the applications.
* Have set up MFA all applications in scope to okta such okta push, okta verify, sms authentication and voice call authentication, security questions.
* Worked with application team to integrate okta for SSO and provisioning.
* Troubleshooting SSO issues using SAML tracer and System Logs.
* Protect applications by integrating to okta through Authentication protocols like SAML, OAUTH, and OIDC.
* Implemented OAuth to access the protected API with access token by using different OAuth grant types.
* Imported all AD groups into okta defining the rules and manage user group membership via group rules.
* Collaborated with cross-functional teams to integrate Okta solutions into existing infrastructure, ensuring seamless user authentication and access management.
* Managed user groups and group rules to streamline access control and permissions across various applications and resources.
* Created and customized reports using Okta reporting tools to provide insights into user access, authentication events, and system usage.
* Configured and maintained multifactor authentication (MFA) policies, ensuring an additional layer of security for user authentication.
* Enhancing the Okta Security policies as per the application team requirements.
* Creating password policies for External application.
* Good Experience in troubleshooting the issues related to Identity and Access Management.