

DEVANSH SINGH

IT Security Analyst

Aspiring cybersecurity professional with hands-on internship experience in security pre-sales and network design, complemented by strong technical foundations in data engineering and IT infrastructure. Eager to apply analytical skills and customer-facing acumen to an entry-level SOC Analyst or Cybersecurity Analyst role. Proven ability to translate technical concepts and support complex systems.



Brisbane, Queensland



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[Linkedin Profile](#)

• ➡ Work Experience

Thomson Environmental Systems, Logan, QLD | Full-Time |

Junior Technical Data Engineer (June 2024 - July 2025)

- Diagnosed and resolved data pipeline and instrumentation issues to maintain continuous data flow and accuracy, minimising operational downtime.
- Administered and validated scheduled database backups, ensuring data resilience and integrity for disaster recovery scenarios.
- Assisted in the organisation's Integrated Management System (IMS) by documenting Non-Compliance Registers (NCR), contributing to audit readiness and procedural adherence.
- Developed scripts and programs to automate routine processes, increasing team efficiency and reducing manual error potential.
- Logged, triaged, and escalated support tickets to appropriate technical departments, ensuring timely resolution and clear stakeholder communication.
- Provided responsive technical support for internal and external stakeholders, resolving complex queries through direct and remote troubleshooting.

FPW Group, Brisbane, QLD | Part-Time |

Database Marketing Analyst (June 2023 - January 2024)

- Maintained, organised and filtered customer databases on Excel to ensure data accuracy and enable efficient analysis.
- Provided consultative guidance to clients on financial and property matters through proactive phone communications.
- Generated 4-8 qualified leads per day via targeted cold-calling campaigns to existing customer bases.
- Consistently met and exceeded sales KPIs by securing appointments and driving successful customer conversions.

Woodfordia INC, Woodford, QLD | Internship |

Network Design Intern (October 2023 - November 2023)

- Assisted in the design and planning of Woodfordia's internal network systems, contributing to infrastructure layout and connectivity strategies.

• ➡ Education

Bachelor of Computer Application
GGSIPU, India

Year of Graduation: 2021

GPA: 7.1/10 (High Distinction)

Masters of Information Technology
(CyberSecurity and Networks)

Queensland University of Technology,
Garden's Point, QLD

Year of Graduation: 2024

GPA-5.3

• ➡ Skills

- Python, Windows & MacOS Administration, Microsoft 365, Canva.
- Cyber Kill Chain, Kali Linux, Network Pentesting, Logs Analysis, Wireshark, ISO 27001, Cyber Triad (CIA), Technical Documentation for Security.
- Database Management, Data Visualisation (Excel, Python3), Frontend/Backend Systems, Cloud Platforms(AWS).
- Project and Asset Management, JIM2, Odoo, ERP Systems, UI/UX Design.
- Problem Solving, Critical Analysis, Time Management, Team Leadership, Customer Service, Fast Learning, and Adaptability.

- Collaborated effectively with on-site staff and digital management, providing technical support and fostering strong working relationships to ensure project alignment.
- Conducted physical network inspections and groundwork, gaining hands-on experience with cable runs, hardware placement, and real-world network implementation.

JB-HiFi Brisbane City, QLD | Part-Time | Peak-Trade Team Member (*October 2023- January 2024*)

- Supported store operations and customer experience by flexibly assisting across both front-end sales and back-of-house logistical tasks.
- Delivered consistent, high-quality customer service throughout all stages of the sales process, ensuring positive client interactions.
- Contributed to team performance and brand presentation by adhering to merchandising standards and participating in a collaborative store culture.

Regent Digitech Noida, India | Full-Time | Pre-Sales Intern (*June 2022 - August 2022*)

- Implemented and enforced security measures to protect end-point devices from potential threats and vulnerabilities
- Partnered with cross-functional IT teams to troubleshoot and resolve endpoint management issues, including deployment, patch management, and software updates.
- Configured and maintained a fleet of endpoint devices (laptops, desktops, mobile) to enforce security baselines and ensure optimal performance.
- Proactively researched evolving infrastructure security trends to inform support practices and provide data-driven recommendations for system improvements.

SSR Techvission Noida, India | Full-Time | Customer Sales Service Executive (*March 2018 - September 2018*)

- Managed and organised sensitive customer data with precision, ensuring its integrity and optimising it for efficient retrieval and analysis.
- Communicated complex insurance information clearly by conducting consultative customer calls to explain benefits, coverage, and policy options.
- Applied solution-oriented persuasion to effectively articulate the value of medical plans, addressing client needs and concerns.
- Consistently met and exceeded sales performance targets through effective relationship-building and a structured approach to securing new customer acquisitions.

► Certifications

- CEH(V12)- Simplilearn [Certificate Link](#)
- Palo-Alto Network System Engineer. [Certificate Link](#)
- Palo-Alto AMPLIFY Security Fundamentals.
- Proofpoint Security Awareness Specialist certification. [Certificate Link](#)

► References

Available upon request.

Please check the public recommendations.

[Linkedin Recommendations](#)

► Volunteer Work

- Collaboration work with Queensland University of Technology (2025) <https://tinyurl.com/454tk5jb>
- Represented Master's Student at Queensland University of Technology (2024) <https://tinyurl.com/nfu7wnmr>
- Student guide and Facilitator (2023-2024) Queensland University of Technology Connector
- Treasurer (2024): Queensland University of Technology Cyber Security Club
- Secretary (2024) HSA Queensland University of Technology Club
- Open Day Staff At Queensland University of Technology (2024)
- PhotoShoot Model (2023) Queensland University of Technology International Marketing and Communication)