Ola business case study

May 28, 2025

```
[1]: # Problem Definition:
     # Ola is facing high driver attrition, which not only raises recruitment costs_
     sbut also affects organizational morale and service continuity.
     # The goal is to build a predictive model using historical driver data-
     including demographics, tenure, and performance metrics-to identify
     # drivers at risk of leaving the company. Early identification will allow,
      →proactive retention efforts, helping reduce churn and associated costs.
     # Additionally, analyzing key drivers of attrition can support strategic policy
      →decisions to improve driver engagement and satisfaction.
[2]: import pandas as pd
     df = pd.read_csv("ola_driver_scaler.csv")
[3]: df.shape
[3]: (19104, 14)
[4]: df.info()
    <class 'pandas.core.frame.DataFrame'>
    RangeIndex: 19104 entries, 0 to 19103
    Data columns (total 14 columns):
                               Non-Null Count Dtype
         Column
         _____
     0
         Unnamed: 0
                               19104 non-null int64
     1
         MMM-YY
                               19104 non-null object
     2
                               19104 non-null int64
         Driver_ID
     3
         Age
                               19043 non-null float64
     4
         Gender
                               19052 non-null float64
     5
                               19104 non-null object
         City
     6
         Education_Level
                               19104 non-null int64
     7
         Income
                               19104 non-null int64
     8
         Dateofjoining
                               19104 non-null object
         LastWorkingDate
                               1616 non-null
                                               object
```

int64

19104 non-null

19104 non-null int64

Joining Designation

11 Grade

12 Total Business Value 19104 non-null int64

13 Quarterly Rating 19104 non-null int64

dtypes: float64(2), int64(8), object(4)

memory usage: 2.0+ MB

[5]: df.head()

/usr/local/lib/python3.11/dist-

packages/google/colab/_dataframe_summarizer.py:88: UserWarning: Could not infer format, so each element will be parsed individually, falling back to `dateutil`. To ensure parsing is consistent and as-expected, please specify a format. cast_date_col = pd.to_datetime(column, errors="coerce")

[5]:	Unnamed	: 0	MMM-YY	Driver_ID	Age	Gender	City	Educat	ion_Lev	el	\
0		0	01/01/19	1	28.0	0.0	C23			2	
1		1	02/01/19	1	28.0	0.0	C23			2	
2		2	03/01/19	1	28.0	0.0	C23			2	
3		3	11/01/20	2	31.0	0.0	C7			2	
4		4	12/01/20	2	31.0	0.0	C7			2	
	Income	Date	ofjoining	LastWorking	gDate	Joining	Desig	nation	Grade	\	
0	57387		24/12/18		NaN	Ü	Ü	1	1		
1	57387		24/12/18		NaN			1	1		
2	57387		24/12/18	03/1	11/19			1	1		
3	67016		11/06/20		NaN			2	2		
4	67016		11/06/20		NaN			2	2		
	Total B	usin	ess Value	Quarterly	Rating	Σ.					
0			2381060	•		2					
1			-665480		2	2					
2			0		2	2					
3			0		-	1					
4			0			1					

[6]: df.tail()

[6]:	Unnamed: 0	MMM-YY	Driver_ID	Age	Gender	City	Educat	ion_Lev	el	\
19099	19099	08/01/20	2788	30.0	0.0	C27			2	
19100	19100	09/01/20	2788	30.0	0.0	C27			2	
19101	19101	10/01/20	2788	30.0	0.0	C27			2	
19102	19102	11/01/20	2788	30.0	0.0	C27			2	
19103	19103	12/01/20	2788	30.0	0.0	C27			2	
	Income Date	eofjoining	LastWorking	Date	Joining	Design	nation	Grade	\	
19099	70254	06/08/20		NaN			2	2		
19100	70254	06/08/20		NaN			2	2		
19101	70254	06/08/20		NaN			2	2		
19102	70254	06/08/20		NaN			2	2		

```
2
      19103
              70254
                         06/08/20
                                               NaN
                                                                       2
             Total Business Value
                                    Quarterly Rating
      19099
                            740280
      19100
                            448370
                                                   3
      19101
                                                   2
                                 0
      19102
                            200420
                                                   2
      19103
                                                   2
                            411480
 [7]: df.columns
 [7]: Index(['Unnamed: O', 'MMM-YY', 'Driver_ID', 'Age', 'Gender', 'City',
             'Education_Level', 'Income', 'Dateofjoining', 'LastWorkingDate',
             'Joining Designation', 'Grade', 'Total Business Value',
             'Quarterly Rating'],
            dtype='object')
 [8]: df.dtypes
 [8]: Unnamed: 0
                                 int64
      MMM-YY
                                object
     Driver_ID
                                 int64
      Age
                               float64
      Gender
                               float64
                                object
      City
     Education Level
                                 int64
      Income
                                 int64
     Dateofjoining
                                object
     LastWorkingDate
                                object
      Joining Designation
                                 int64
      Grade
                                 int64
      Total Business Value
                                 int64
      Quarterly Rating
                                 int64
      dtype: object
 [9]: # From the above we can see that the data has 19104 rows and 14 columns.
      # We see that the data types of the columns are mixed with the presence of \Box
       →numerical(int and float)
      # and categorical(objects).
      # Now one thing that stands out is that this data has multiple rows for the ...
       ⇔same Driver ID.
      # This means we will have to tune down the data to one row per ID by \Box
       →aggregating other columns accordingly.
[10]: df.info()
```

<class 'pandas.core.frame.DataFrame'>

RangeIndex: 19104 entries, 0 to 19103 Data columns (total 14 columns):

#	Column	Non-Null Count	Dtype
0	Unnamed: 0	19104 non-null	int64
1	MMM-YY	19104 non-null	object
2	Driver_ID	19104 non-null	int64
3	Age	19043 non-null	float64
4	Gender	19052 non-null	float64
5	City	19104 non-null	object
6	Education_Level	19104 non-null	int64
7	Income	19104 non-null	int64
8	Dateofjoining	19104 non-null	object
9	${\tt LastWorkingDate}$	1616 non-null	object
10	Joining Designation	19104 non-null	int64
11	Grade	19104 non-null	int64
12	Total Business Value	19104 non-null	int64
13	Quarterly Rating	19104 non-null	int64
dtyp	es: float64(2), int64(8), object(4)	
memo	ry usage: 2.0+ MB		

```
[11]: #Converting some columns to categorical type to reduce memory usage
    df['Gender'] = df['Gender'].astype('category')
    df['City'] = df['City'].astype('category')
    df['Education_Level'] = df['Education_Level'].astype('category')
    df['Joining Designation'] = df['Joining Designation'].astype('category')
    df['Grade'] = df['Grade'].astype('category')
```

<class 'pandas.core.frame.DataFrame'>

[12]: df.info()

RangeIndex: 19104 entries, 0 to 19103

Data columns (total 14 columns):

#	Column	Non-Null Count	Dtype
0	Unnamed: 0	19104 non-null	int64
1	MMM-YY	19104 non-null	object
2	Driver_ID	19104 non-null	int64
3	Age	19043 non-null	float64
4	Gender	19052 non-null	category
5	City	19104 non-null	category
6	Education_Level	19104 non-null	category
7	Income	19104 non-null	int64
8	Dateofjoining	19104 non-null	object
9	${\tt LastWorkingDate}$	1616 non-null	object
10	Joining Designation	19104 non-null	category
11	Grade	19104 non-null	category
12	Total Business Value	19104 non-null	int64

```
13 Quarterly Rating
                                 19104 non-null int64
     dtypes: category(5), float64(1), int64(5), object(3)
     memory usage: 1.4+ MB
[13]: df.head()
     /usr/local/lib/python3.11/dist-
     packages/google/colab/_dataframe_summarizer.py:88: UserWarning: Could not infer
     format, so each element will be parsed individually, falling back to `dateutil`.
     To ensure parsing is consistent and as-expected, please specify a format.
       cast_date_col = pd.to_datetime(column, errors="coerce")
                                                                              Income \
[13]:
         Unnamed: 0
                       MMM-YY Driver_ID
                                            Age Gender City Education_Level
      0
                  0 01/01/19
                                           28.0
                                                   0.0 C23
                                                                               57387
                                        1
                                                                           2
      1
                  1 02/01/19
                                        1 28.0
                                                   0.0 C23
                                                                           2
                                                                               57387
      2
                  2 03/01/19
                                        1 28.0
                                                   0.0 C23
                                                                           2
                                                                               57387
                                                                           2
      3
                  3 11/01/20
                                        2 31.0
                                                   0.0
                                                         C7
                                                                               67016
                                        2 31.0
      4
                  4 12/01/20
                                                   0.0
                                                         C7
                                                                           2
                                                                               67016
        Dateofjoining LastWorkingDate Joining Designation Grade
      0
             24/12/18
                                   NaN
                                                                1
             24/12/18
                                                         1
      1
                                   NaN
                                                                1
                             03/11/19
                                                         1
      2
             24/12/18
                                                                1
      3
             11/06/20
                                   NaN
                                                         2
                                                                2
      4
             11/06/20
                                   NaN
                                                         2
                                                                2
         Total Business Value
                               Quarterly Rating
      0
                      2381060
                                               2
                      -665480
                                               2
      1
                                               2
      2
                            0
      3
                            0
                                               1
      4
                            0
                                               1
[14]: #From the above we can see that converting the columns to type category helped
       ⇒by reducing the memory usage.
[15]: df.isnull().sum()
[15]: Unnamed: 0
                                   0
     MMM-YY
                                   0
      Driver ID
                                   0
                                  61
      Age
      Gender
                                  52
                                   0
      City
      Education_Level
                                   0
      Income
                                   0
                                   0
      Dateofjoining
```

17488

LastWorkingDate

Joining Designation 0
Grade 0
Total Business Value 0
Quarterly Rating 0

dtype: int64

[16]: df.isnull().mean()

[16]: Unnamed: 0 0.000000 MMM-YY0.000000 Driver_ID 0.000000 Age 0.003193 Gender 0.002722 City 0.000000 Education_Level 0.000000 Income 0.000000 Dateofjoining 0.000000 LastWorkingDate 0.915410 Joining Designation 0.000000 Grade 0.000000 0.000000 Total Business Value Quarterly Rating 0.000000 dtype: float64

#But these can be easily be imputed using driver aggregation. #We can also try using KNN imputation, but aggregation using driver ID seems $_{\square}$ $_{\square}$ better here.

[18]: df.describe()

[18]:	Unnamed: 0	Driver_ID	Age	Income	\
count	19104.000000	19104.000000	19043.000000	19104.000000	
mean	9551.500000	1415.591133	34.668435	65652.025126	
std	5514.994107	810.705321	6.257912	30914.515344	
min	0.000000	1.000000	21.000000	10747.000000	
25%	4775.750000	710.000000	30.000000	42383.000000	
50%	9551.500000	1417.000000	34.000000	60087.000000	
75%	14327.250000	2137.000000	39.000000	83969.000000	
max	19103.000000	2788.000000	58.000000	188418.000000	

	Total Business Value	Quarterly Rating
count	1.910400e+04	19104.000000
mean	5.716621e+05	2.008899
std	1.128312e+06	1.009832
min	-6.000000e+06	1.000000

```
      25%
      0.000000e+00
      1.000000

      50%
      2.500000e+05
      2.000000

      75%
      6.997000e+05
      3.000000

      max
      3.374772e+07
      4.000000
```

#Ignoring the columns where stats summary doesn't make sense, let us focus on the ones where

#it does make sense.

#We can see that the average age of drivers is roughly 35, indicating that youngsters are

#more likely to use this platform and register themselves as drivers.

#The 75% of the age of 39 also shows that there are so many less that 39 years of age.

#Also, the mean and median age are close to each other indicating there are no outliers in driver age.

#The average income of the driver of 65K shows that the median income shows 60K

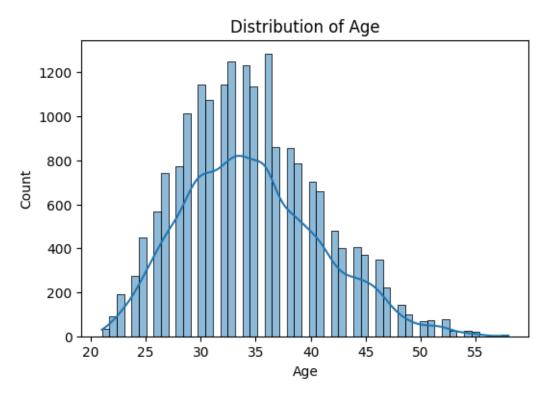
#This agin shows that there are no outliers. This also shows that Ola drivers of make a decent amount

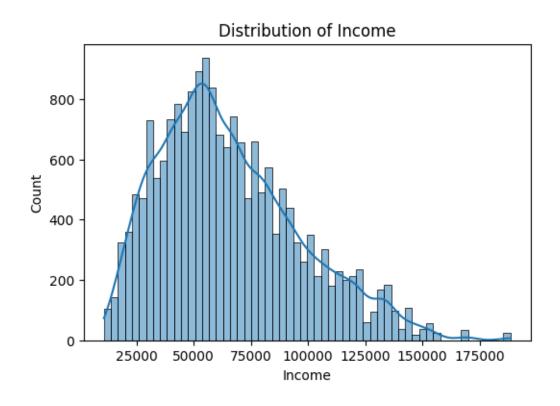
#of money, especially considering a country such as India, where many office of the desk jobs pay less than this.

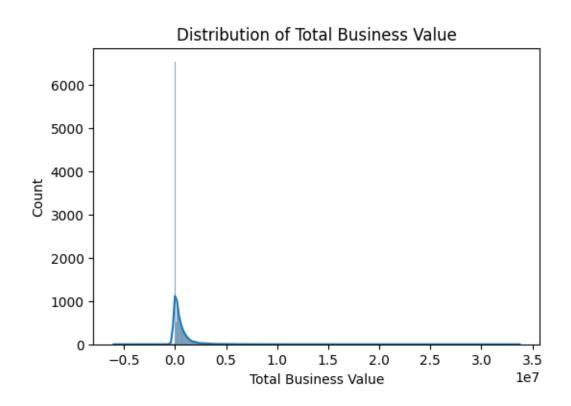
[20]: df.describe(include='category')

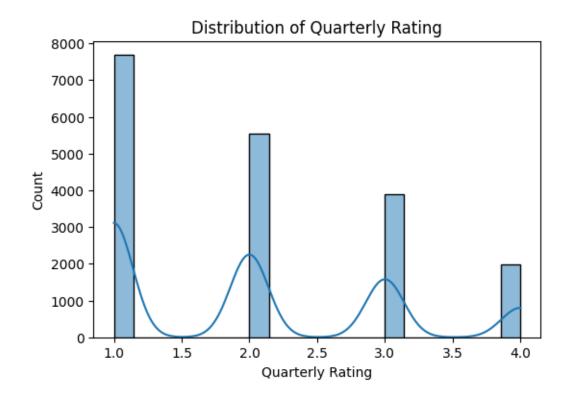
- [20]: City Education_Level Joining Designation Grade Gender count 19052.0 19104 19104 19104 19104 5 5 unique 2.0 29 3 2 top 0.0 C20 1 1 freq 11074.0 1008 6864 9831 6627
- [21]: #The above shows that there are more male drivers compared to female drivers #And C20 is the city where we have the max number of drivers.
- [22]: #Univariate analysis

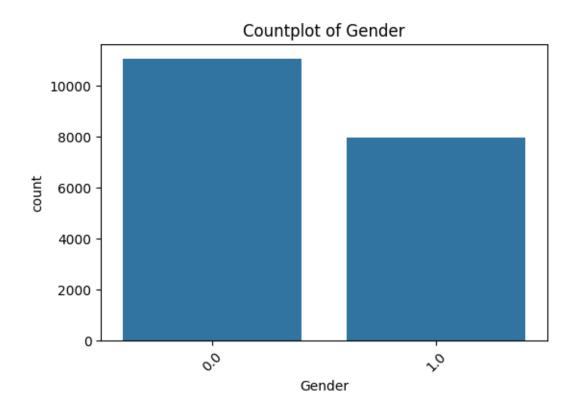
```
for col in categorical_vars:
   plt.figure(figsize=(6, 4))
   sns.countplot(x=col, data=df)
   plt.title(f'Countplot of {col}')
   plt.xticks(rotation=45)
   plt.show()
```

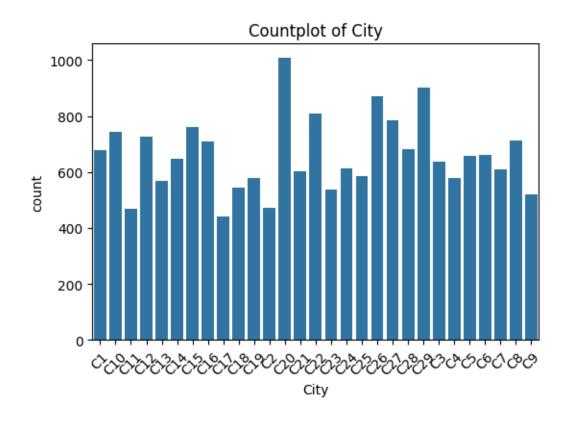


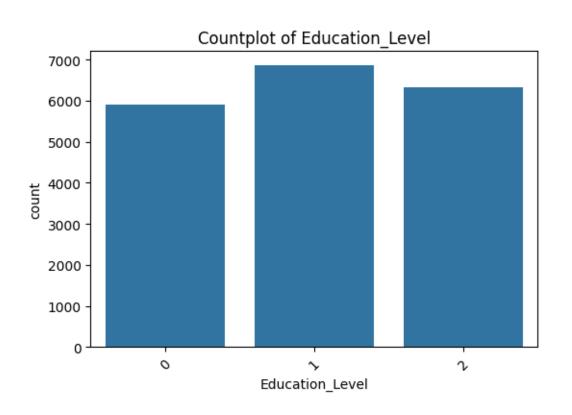


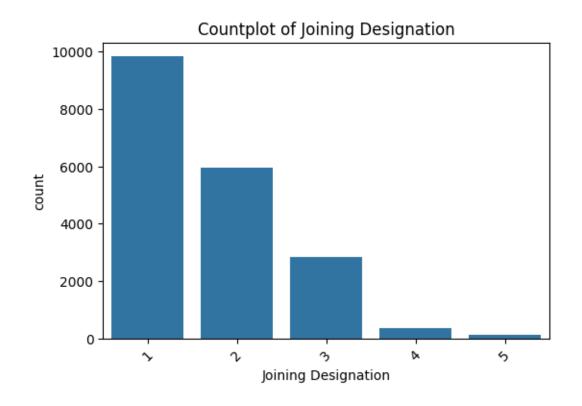


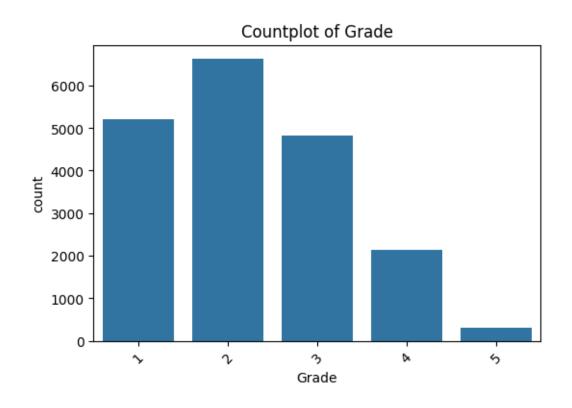








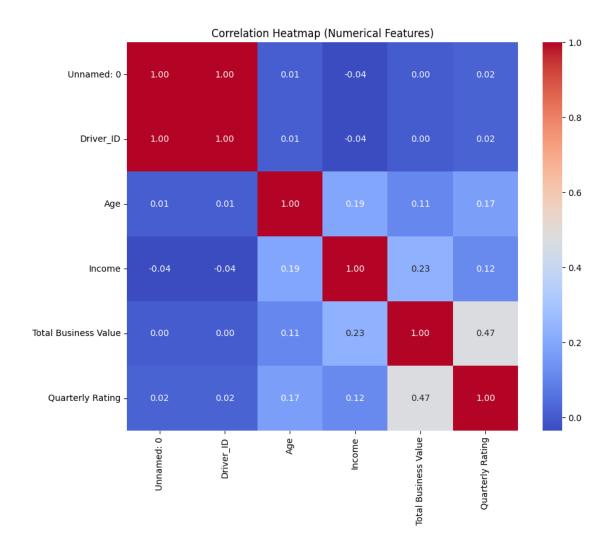


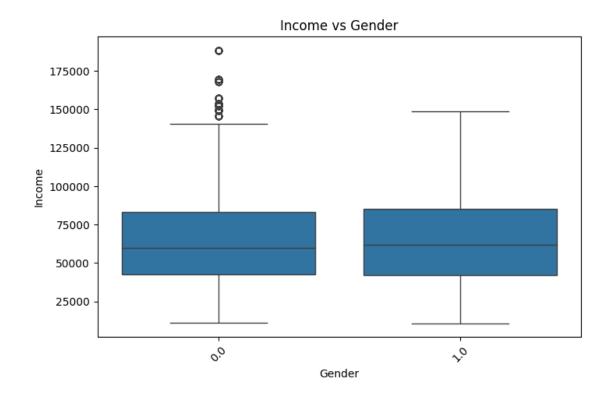


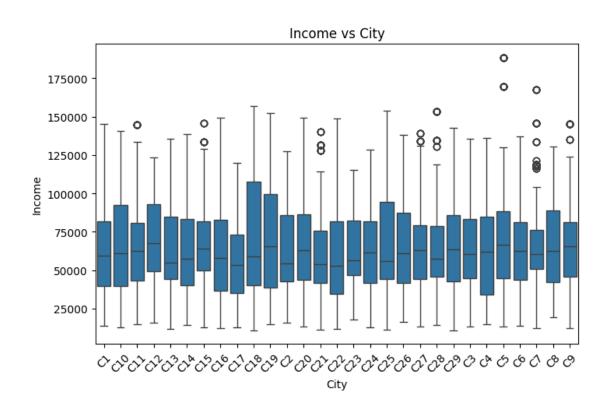
```
[24]: # The count vs age shows a near normal distribution curve with a slight right
       ⇔skewness.
      # This is expected as the max number of drivers(or rather number of rides)
       would be youngsters less than the age of 40.
      # The count vs Income shows a right skewed distribution indicating that there
       ⇔are many people
      # who earn less than 100000 and few who earn above this.
      # The count vs business value is again a strict right skewed data showing that II
       → there are very few who
      # create a lot of business value.
      # Quaterly rating is a discrete graph, showing that as the rating increases, __
       ⇔the number of drivers
      # decreases.
      # The plot for gender reveals the expected stat about majority of the
       →drivers(or rather number of rides) being males,
      # but it also shows a surprising insight that the count of female drivers(or_
       →rather number of rides) are not so far behind too.
      # The plot for city shows that the number of drivers (or rather number of rides) \Box
       ⇒in city C20 is max as already seen earlier in
      # the stats summary, followed by C29.
      # The education level plot shows that the max number of drivers(or rather_
       →number of rides) are 12+, followed by graduates
      # and then 10th.
      # Joining designation plot shows that the majority of them have the designation_
       as 1 and this decreases gradually as the designation increases.
      # Grade is a discrete plot but it shows a bit of right skewness indicating that u
       →there are few drivers with high grades.
```

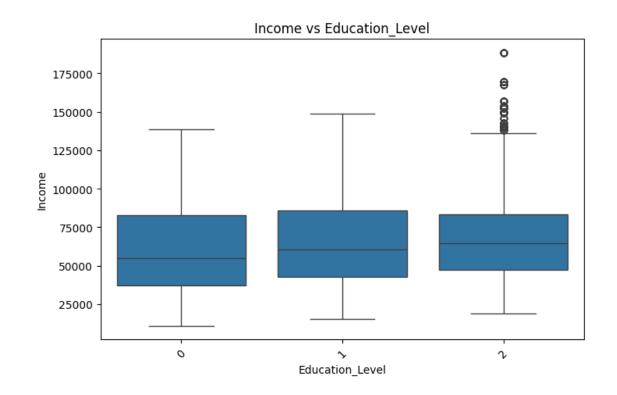
```
# Boxplots of Income vs Categorical Variables
for col in ['Gender', 'City', 'Education_Level', 'Joining Designation', __

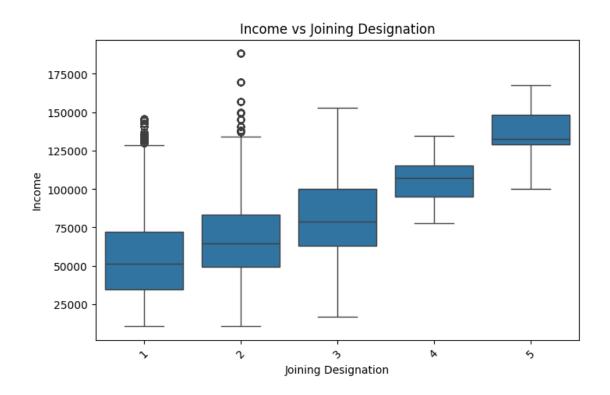
¬'Grade']:
   plt.figure(figsize=(8, 5))
   sns.boxplot(x=col, y='Income', data=df)
   plt.title(f'Income vs {col}')
   plt.xticks(rotation=45)
   plt.show()
# Scatterplots of important continuous variable pairs
sns.pairplot(df[["Age", "Income", "Total Business Value", "Quarterly Rating"]])
plt.show()
# Barplots of mean Income/Total Business Value by categorical variables
for col in ['Gender', 'City', 'Education_Level', 'Joining Designation', |
ن Grade']:
   plt.figure(figsize=(8, 4))
   sns.barplot(x=col, y='Total Business Value', data=df, estimator=np.mean)
   plt.title(f'Mean Total Business Value by {col}')
   plt.xticks(rotation=45)
   plt.show()
# Violin plot of Quarterly Rating by Grade
plt.figure(figsize=(8, 5))
sns.violinplot(x='Grade', y='Quarterly Rating', data=df)
plt.title('Quarterly Rating Distribution by Grade')
plt.show()
```

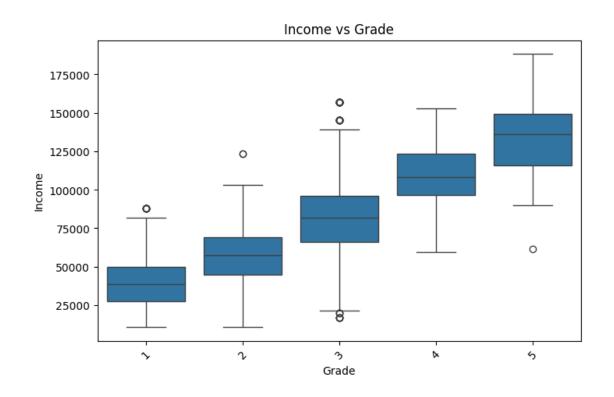


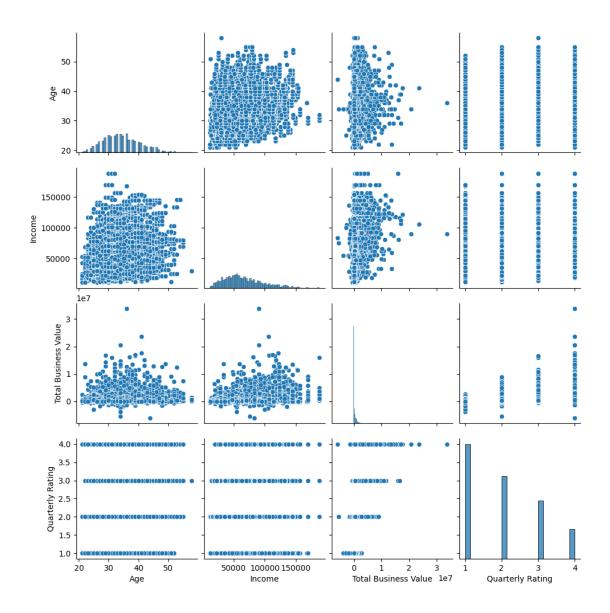


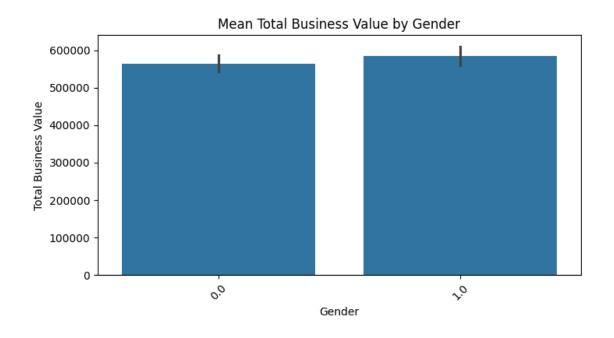


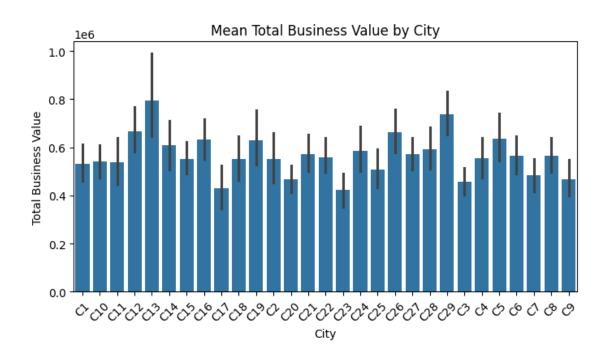


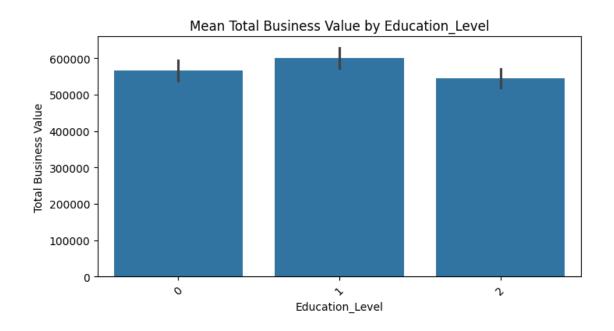


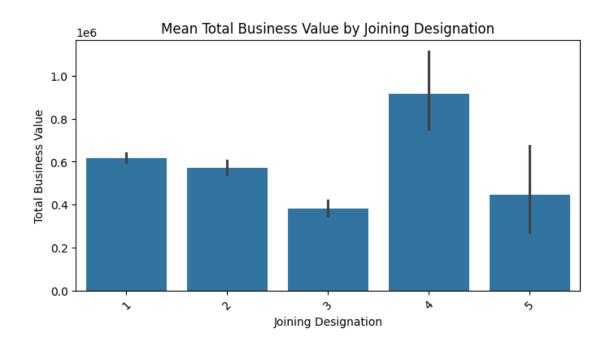


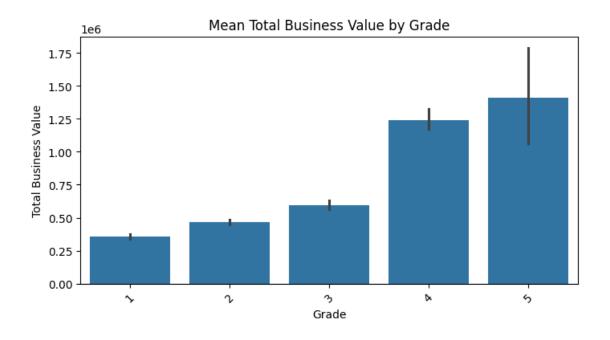


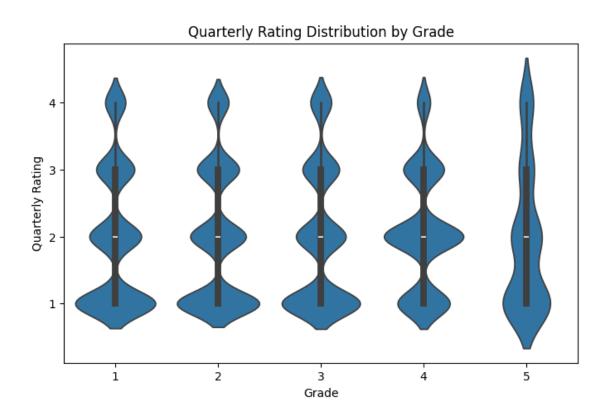












```
[26]: # The heat map correctly shows that Driver ID is not correlated with with any
       ⇔other features which is expected.
      # Age has a slight positive correlation with income, business value and \square
       →Quaterly rating.
      # Total business value has a slight higher correlation with Quaterly rating.
      # The box plots for income and gender shows that income is almost the same for
       ⇔both the genders
      # however, there are a few outliers on the higher end for males showing that \Box
       ⇔some males are
      # willing to work overtime and make more bucks.
      # Income vs city shows that the income is more or less equally distributed with \square
       ⇔all the cities
      # with a few outliers
      # Education level also does not impact the income too much, except that
      # drivers with higher education have a slight higher income and there are
       \hookrightarrow outliers
      # in the higher end for eductaion level 2
      # The joining designation of the driver is directly affecting the income.
      # Higher the designation, higher the income.
      # The grade of the driver is directly affecting the income.
      # Higher the grade, higher the income.
      # The total business value also seem similar for both the genders
      # The mean total business value for different cities are almost same
      # but C13 and C29 leads this by a slight margin
      # The mean total business value by education level also is almost the same.
      # Joining designation 4 has the highest total business value
      # Grade 5 has the highest total business value
```

0.0.1 Exploratory Data Analysis Insights

Range of Attributes and Outliers

• Age:

− Average: ~35 years

- 75th percentile: 39 years
- Mean Median \rightarrow No significant outliers
- Income:
 - Average: 65,000
 - Median: 60,000
 - Mean Median \rightarrow Stable income levels, no major outliers
- Total Business Value:
 - Highly right-skewed
 - Few drivers generate high business value
 - Majority on lower end

Distribution of Variables (Univariate Analysis)

- Age:
 - Near-normal distribution
 - Slight right skew
 - Most drivers are under 40
- Income:
 - Right-skewed
 - Many earn < 100,000
 - Few high earners
- Total Business Value:
 - Strictly right-skewed
 - Majority have low business value
- Quarterly Rating:
 - Discrete distribution
 - Count decreases as rating increases
- Gender:
 - More males than females
 - Female count is not far behind
- City:
 - C20 has highest count

- Followed by C29
- Education Level:
 - Most are 12+
 - Followed by Graduates and 10+
- Joining Designation:
 - Majority at Designation 1
 - Count decreases with higher designation
- Grade:
 - Discrete and right-skewed
 - Fewer high-grade drivers

Relationships Between Variables (Bivariate Analysis)

- Correlation Heatmap:
 - Driver_ID: No correlation (expected)
 - Age: Positive correlation with Income, Business Value, Quarterly Rating
 - Total Business Value: Correlated with Quarterly Rating
- Box Plots:
 - Income vs Gender:
 - * Similar across genders
 - * Few high-end male outliers
 - Income vs City:
 - * Uniform across cities
 - * Few high-income outliers
 - Income vs Education Level:
 - * Slight increase with education
 - * Outliers for graduates
 - Income vs Joining Designation:
 - * Higher designation \rightarrow Higher income
 - Income vs Grade:
 - * Higher grade \rightarrow Higher income
- Total Business Value:
 - Gender: Similar between male and female drivers

- City: C13 and C29 have slightly higher average values
- Education Level: Uniform across levels
- **Joining Designation**: Designation 4 has highest value
- Grade: Grade 5 has highest business value

[27]: #Data Preprocessing

[28]: df.head()

/usr/local/lib/python3.11/dist-

packages/google/colab/_dataframe_summarizer.py:88: UserWarning: Could not infer format, so each element will be parsed individually, falling back to `dateutil`. To ensure parsing is consistent and as-expected, please specify a format. cast_date_col = pd.to_datetime(column, errors="coerce")

[28]:	${\tt Unnamed}$:	0	MMM-YY	${ t Driver_ID}$	Age	Gender	City	Education_Level	Income	\
()	0	01/01/19	1	28.0	0.0	C23	2	57387	
	1	1	02/01/19	1	28.0	0.0	C23	2	57387	
:	2	2	03/01/19	1	28.0	0.0	C23	2	57387	
;	3	3	11/01/20	2	31.0	0.0	C7	2	67016	
	4	4	12/01/20	2	31.0	0.0	C7	2	67016	

	Dateofjoining	${\tt LastWorkingDate}$	Joining	Designation	Grade	\
0	24/12/18	NaN		1	1	
1	24/12/18	NaN		1	1	
2	24/12/18	03/11/19		1	1	
3	11/06/20	NaN		2	2	
4	11/06/20	NaN		2	2	

Total Business Value Quarterly Rating 0 2381060 2

[29]: df.info()

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 19104 entries, 0 to 19103
Data columns (total 14 columns):

#	Column	Non-Null Count	Dtype
0	Unnamed: 0	19104 non-null	int64

```
MMM-YY
                                19104 non-null
                                               object
      1
      2
                                19104 non-null int64
          Driver_ID
      3
                                19043 non-null float64
          Age
      4
          Gender
                                19052 non-null category
      5
                                19104 non-null category
          City
      6
          Education Level
                                19104 non-null category
      7
          Income
                                19104 non-null int64
          Dateofjoining
                                19104 non-null object
          LastWorkingDate
                                1616 non-null
                                               object
      10 Joining Designation
                                19104 non-null category
      11 Grade
                                19104 non-null category
      12 Total Business Value
                                19104 non-null int64
      13 Quarterly Rating
                                19104 non-null int64
     dtypes: category(5), float64(1), int64(5), object(3)
     memory usage: 1.4+ MB
[30]: date_cols = ['MMM-YY', 'Dateofjoining', 'LastWorkingDate']
      for col in date cols:
          df[col] = pd.to_datetime(df[col], format='%d/%m/%y', errors='coerce')
[31]: df.info()
     <class 'pandas.core.frame.DataFrame'>
     RangeIndex: 19104 entries, 0 to 19103
     Data columns (total 14 columns):
          Column
                                Non-Null Count Dtype
          _____
                                -----
                                                ____
          Unnamed: 0
                                19104 non-null int64
      0
          MMM-YY
                                19104 non-null datetime64[ns]
      1
      2
          Driver_ID
                                19104 non-null int64
      3
          Age
                                19043 non-null float64
      4
          Gender
                                19052 non-null category
      5
          City
                                19104 non-null category
                                19104 non-null category
      6
          Education Level
      7
          Income
                                19104 non-null int64
          Dateofjoining
                                19104 non-null datetime64[ns]
      8
          LastWorkingDate
                                1616 non-null
                                                datetime64[ns]
                                19104 non-null category
      10 Joining Designation
      11 Grade
                                19104 non-null category
      12 Total Business Value 19104 non-null int64
      13 Quarterly Rating
                                19104 non-null int64
     dtypes: category(5), datetime64[ns](3), float64(1), int64(5)
     memory usage: 1.4 MB
[32]: df.head()
```

```
[32]:
                                              Age Gender City Education_Level
         Unnamed: 0
                         MMM-YY Driver_ID
                                                                                  Income \
                   0 2019-01-01
                                             28.0
                                                      0.0
                                                           C23
                                                                                   57387
      0
                   1 2019-01-02
                                             28.0
      1
                                          1
                                                      0.0
                                                           C23
                                                                               2
                                                                                   57387
      2
                   2 2019-01-03
                                          1 28.0
                                                      0.0 C23
                                                                               2
                                                                                   57387
      3
                   3 2020-01-11
                                          2 31.0
                                                                               2
                                                      0.0
                                                            C7
                                                                                   67016
      4
                   4 2020-01-12
                                          2 31.0
                                                      0.0
                                                            C7
                                                                                   67016
        Dateofjoining LastWorkingDate Joining Designation Grade
           2018-12-24
                                    NaT
      0
                                                           1
                                                                  1
           2018-12-24
                                    NaT
                                                           1
                                                                  1
      1
      2
                                                           1
           2018-12-24
                            2019-11-03
                                                                  1
      3
           2020-06-11
                                    NaT
                                                           2
                                                                  2
                                                           2
                                                                  2
      4
           2020-06-11
                                    NaT
         Total Business Value
                                 Quarterly Rating
                       2381060
      0
      1
                       -665480
                                                 2
      2
                                                 2
                             0
      3
                             0
                                                 1
      4
                             0
                                                 1
[33]: df.shape
[33]: (19104, 14)
[34]: import pandas as pd
      unique_age_gender_per_driver = df.groupby('Driver_ID').agg(
          unique_age=('Age', lambda x: x.unique().tolist()),
          unique_gender=('Gender', lambda x: x.unique().tolist())
      ).reset_index()
[35]: unique_age_gender_per_driver.head(50)
[35]:
          Driver_ID
                                    unique_age unique_gender
      0
                   1
                                        [28.0]
                                                        [0.0]
                   2
                                        [31.0]
                                                        [0.0]
      1
                   4
                                        [43.0]
                                                        [0.0]
      2
                   5
      3
                                        [29.0]
                                                        [0.0]
      4
                   6
                                        [31.0]
                                                        [1.0]
      5
                   8
                                        [34.0]
                                                        [0.0]
                                        [28.0]
                                                        [1.0]
      6
                  11
      7
                  12
                                                        [0.0]
                                        [35.0]
      8
                  13
                            [29.0, 30.0, 31.0]
                                                        [0.0]
      9
                                        [39.0]
                                                        [1.0]
                  14
      10
                                        [30.0]
                                                        Γ1.07
                  16
```

11	17	[42.0, 43.0]	[0.0]
12	18	[27.0]	[1.0]
13	20	[26.0, nan]	[1.0]
14	21	[33.0, 34.0]	[1.0]
15	22	[40.0, nan, 41.0]	[0.0]
16	24	[30.0, 31.0, nan]	[0.0]
17	25	[29.0, 30.0, 31.0]	[0.0]
18	26	[41.0, 42.0, 43.0]	[0.0]
19	29	[30.0]	[0.0]
20	30	[31.0]	[0.0]
21	31	[32.0]	[1.0]
22	34	[28.0]	[1.0]
23	35	[32.0]	[0.0]
24	36	[40.0, 41.0]	[1.0]
25	37	[33.0]	[1.0]
26	38	[22.0]	[0.0]
27	39	[32.0]	[0.0]
28	40	[nan, 32.0]	[0.0]
29	41	[33.0, 34.0, 35.0]	[0.0]
30	42	[44.0]	[1.0]
31	43	[27.0]	[1.0, nan]
32	44	[28.0]	[0.0]
33	45	[35.0]	[0.0]
34	46	[36.0]	[1.0]
35	47	[30.0]	[0.0]
36	49	[21.0, nan, 22.0]	[0.0, nan]
37	50	[49.0]	[1.0]
38	51	[33.0, 34.0]	[0.0]
39	52	[36.0, 37.0]	[0.0]
40	54	[33.0, 34.0, 35.0]	[0.0]
41	55	[30.0]	[1.0]
42	56	[34.0, 35.0, 36.0]	[1.0]
43	57	[36.0, 37.0, 38.0]	[1.0]
44	58	[41.0]	[0.0]
45	59	[35.0]	[1.0]
46	60	[46.0, 47.0, 48.0]	[1.0]
47	61	[32.0]	[0.0]
48	62	[27.0]	[0.0]
49	63	[26.0, 27.0, nan, 28.0]	[0.0]

[36]: #Imputing the missing values for age and gender using KNN imputation.

#This could have been done very easily using aggregation by driver_ID.

#But as the question asks KNN imputation to be used I am using this.

#I am selecting a few columns only to do this. I am leaving out the Driver_ID

→ as that column is too obvious

#and would be able to easily fill it off

```
[37]: from sklearn.impute import KNNImputer
      from sklearn.preprocessing import OneHotEncoder
      from sklearn.compose import ColumnTransformer
      from sklearn.pipeline import Pipeline
      df['Dateofjoining'] = pd.to_datetime(df['Dateofjoining'])
      df['Joining_Year'] = df['Dateofjoining'].dt.year
      df['Joining_Month'] = df['Dateofjoining'].dt.month
      categorical_cols = ['City', 'Education_Level']
      numerical_cols = ['Income', 'Joining_Year', 'Joining_Month']
      features = categorical_cols + numerical_cols
      impute_data = df[features + ['Age', 'Gender']].copy()
      preprocessor = ColumnTransformer(
          transformers=[
              ('cat', OneHotEncoder(handle_unknown='ignore', sparse_output=False),_
       →categorical_cols)
          ],
          remainder='passthrough'
      pipeline = Pipeline(steps=[
          ('preprocessor', preprocessor),
          ('imputer', KNNImputer(n_neighbors=1)) #After few trials I settled on 1 as_
      →this way I would not get fractions for age and gender.
      1)
      imputed_array = pipeline.fit_transform(impute_data)
      age index = -2
      gender_index = -1
      df['Age'] = imputed_array[:, age_index]
      df['Gender'] = imputed_array[:, gender_index]
[38]: df.info()
     <class 'pandas.core.frame.DataFrame'>
     RangeIndex: 19104 entries, 0 to 19103
     Data columns (total 16 columns):
      # Column
                                Non-Null Count Dtype
                               19104 non-null int64
      0 Unnamed: 0
      1 MMM-YY
                               19104 non-null datetime64[ns]
                                19104 non-null int64
      2 Driver_ID
```

```
Age
      4
          Gender
                                 19104 non-null float64
                                 19104 non-null category
      5
          City
      6
          Education_Level
                                 19104 non-null category
      7
          Income
                                 19104 non-null int64
      8
          Dateofjoining
                                 19104 non-null datetime64[ns]
          LastWorkingDate
                                 1616 non-null
                                                  datetime64[ns]
      9
                                 19104 non-null category
          Joining Designation
      10
      11 Grade
                                 19104 non-null category
      12 Total Business Value
                                 19104 non-null int64
      13 Quarterly Rating
                                 19104 non-null int64
      14 Joining_Year
                                 19104 non-null int32
                                 19104 non-null int32
      15 Joining_Month
     dtypes: category(4), datetime64[ns](3), float64(2), int32(2), int64(5)
     memory usage: 1.7 MB
[39]: df.shape
[39]: (19104, 16)
[40]:
      import pandas as pd
      unique_age_gender_per_driver = df.groupby('Driver_ID').agg(
          unique_age=('Age', lambda x: x.unique().tolist()),
          unique_gender=('Gender', lambda x: x.unique().tolist())
      ).reset index()
[41]: unique_age_gender_per_driver.head(50)
[41]:
          Driver ID
                              unique_age unique_gender
      0
                  1
                                  [28.0]
                                                  [0.0]
                  2
                                  [31.0]
                                                  [0.0]
      1
                  4
                                  [43.0]
      2
                                                  [0.0]
      3
                  5
                                  [29.0]
                                                  [0.0]
      4
                  6
                                  [31.0]
                                                  [1.0]
      5
                  8
                                  [34.0]
                                                  [0.0]
      6
                 11
                                  [28.0]
                                                  [1.0]
      7
                 12
                                  [35.0]
                                                  [0.0]
      8
                 13
                     [29.0, 30.0, 31.0]
                                                  [0.0]
      9
                                  [39.0]
                                                  [1.0]
                 14
                                  [30.0]
                                                  Γ1.0]
      10
                 16
                            [42.0, 43.0]
      11
                 17
                                                  [0.0]
      12
                 18
                                  [27.0]
                                                  Γ1.0]
      13
                 20
                                  [26.0]
                                                  Γ1.0]
      14
                 21
                            [33.0, 34.0]
                                                  [1.0]
      15
                 22
                            [40.0, 41.0]
                                                  [0.0]
```

19104 non-null

float64

3

```
24
                        [30.0, 31.0]
                                                [0.0]
16
17
            25
                 [29.0, 30.0, 31.0]
                                                [0.0]
                 [41.0, 42.0, 43.0]
                                                [0.0]
18
            26
19
            29
                               [30.0]
                                                [0.0]
20
            30
                               [31.0]
                                                [0.0]
21
            31
                               [32.0]
                                                [1.0]
                               [28.0]
22
            34
                                                [1.0]
23
            35
                               [32.0]
                                                [0.0]
24
                        [40.0, 41.0]
                                                [1.0]
            36
25
            37
                               [33.0]
                                                [1.0]
            38
                               [22.0]
                                                [0.0]
26
27
            39
                               [32.0]
                                                [0.0]
28
            40
                               [32.0]
                                                [0.0]
29
            41
                 [33.0, 34.0, 35.0]
                                                [0.0]
30
            42
                               [44.0]
                                                [1.0]
31
            43
                               [27.0]
                                                [1.0]
32
            44
                               [28.0]
                                                [0.0]
33
            45
                               [35.0]
                                                [0.0]
34
            46
                               [36.0]
                                                [1.0]
            47
35
                               [30.0]
                                                [0.0]
36
            49
                        [21.0, 22.0]
                                                [0.0]
                               [49.0]
37
            50
                                                Γ1.0]
38
            51
                        [33.0, 34.0]
                                                [0.0]
39
                                                [0.0]
            52
                        [36.0, 37.0]
                 [33.0, 34.0, 35.0]
40
            54
                                                [0.0]
            55
                                                [1.0]
41
                               [30.0]
42
            56
                 [34.0, 35.0, 36.0]
                                                [1.0]
43
            57
                 [36.0, 37.0, 38.0]
                                                [1.0]
44
                               [41.0]
                                                [0.0]
            58
45
            59
                               [35.0]
                                                [1.0]
46
            60
                 [46.0, 47.0, 48.0]
                                                [1.0]
47
            61
                               [32.0]
                                                [0.0]
48
            62
                               [27.0]
                                                [0.0]
49
            63
                 [26.0, 27.0, 28.0]
                                                [0.0]
```

[42]: #From the before and after checks of the unique_age_gender_per_driver, #we can see that KNN imputation has helped with replacing missing values with appropriate values.

```
[43]: # Joining_Year
# Joining_Month
#Dropping the above two temporary columns created
df.drop('Joining_Year', axis=1, inplace=True)
df.drop('Joining_Month', axis=1, inplace=True)
```

[44]: df.head()

```
[44]:
                                            Age Gender City Education_Level \
         Unnamed: 0
                        MMM-YY Driver_ID
      0
                  0 2019-01-01
                                           28.0
                                                     0.0 C23
                                                                            2
                  1 2019-01-02
                                         1 28.0
                                                     0.0 C23
                                                                            2
      1
      2
                  2 2019-01-03
                                         1 28.0
                                                     0.0 C23
                                                                            2
                  3 2020-01-11
                                        2 31.0
                                                           C7
                                                                            2
      3
                                                     0.0
                                                                            2
                  4 2020-01-12
                                        2 31.0
                                                     0.0
                                                           C7
         Income Dateofjoining LastWorkingDate Joining Designation Grade
      0
          57387
                   2018-12-24
                                           NaT
                                                                 1
                                                                       1
          57387
                   2018-12-24
                                           NaT
                                                                 1
                                                                       1
      1
      2
          57387
                   2018-12-24
                                   2019-11-03
                                                                 1
                                                                       1
                                                                 2
      3
          67016
                   2020-06-11
                                                                       2
                                           NaT
                                                                 2
                                                                       2
      4
          67016
                   2020-06-11
                                           NaT
         Total Business Value Quarterly Rating
                      2381060
      0
      1
                      -665480
                                               2
      2
                                               2
                            0
      3
                            0
                                               1
      4
                            0
[45]: df.info()
```

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 19104 entries, 0 to 19103

Data columns (total 14 columns):

#	Column	Non-Null Count	Dtype
0	Unnamed: 0	19104 non-null	int64
1	MMM-YY	19104 non-null	datetime64[ns]
2	Driver_ID	19104 non-null	int64
3	Age	19104 non-null	float64
4	Gender	19104 non-null	float64
5	City	19104 non-null	category
6	Education_Level	19104 non-null	category
7	Income	19104 non-null	int64
8	Dateofjoining	19104 non-null	datetime64[ns]
9	${\tt LastWorkingDate}$	1616 non-null	datetime64[ns]
10	Joining Designation	19104 non-null	category
11	Grade	19104 non-null	category
12	Total Business Value	19104 non-null	int64
13	Quarterly Rating	19104 non-null	int64
dtyp	es: category(4), datet:	ime64[ns](3), flo	oat64(2), int64(5)
memo	ry usage: 1.5 MB		

[46]: #Creating a column to check whether the QuaterlyRating has increased for the $_$ \rightarrow driver.

[47]: df.head(50)

[47]:	Unnamed: 0	MMM-YY	Driver_ID	Age	Gender	City	${\tt Education_Level}$	\
0	0	2019-01-01	1	28.0	0.0	C23	2	
1	1	2019-01-02	1	28.0	0.0	C23	2	
2	2	2019-01-03	1	28.0	0.0	C23	2	
3	3	2020-01-11	2	31.0	0.0	C7	2	
4	4	2020-01-12	2	31.0	0.0	C7	2	
5	5	2019-01-12	4	43.0	0.0	C13	2	
6	6	2020-01-01	4	43.0	0.0	C13	2	
7	7	2020-01-02	4	43.0	0.0	C13	2	
8	8	2020-01-03	4	43.0	0.0	C13	2	
9	9	2020-01-04	4	43.0	0.0	C13	2	
10	10	2019-01-01	5	29.0	0.0	C9	0	
11	11	2019-01-02	5	29.0	0.0	C9	0	
12	12	2019-01-03	5	29.0	0.0	C9	0	
13	13	2020-01-08	6	31.0	1.0	C11	1	
14	14	2020-01-09	6	31.0	1.0	C11	1	
15	15	2020-01-10	6	31.0	1.0	C11	1	
16	16	2020-01-11	6	31.0	1.0	C11	1	
17	17	2020-01-12	6	31.0	1.0	C11	1	
18	18	2020-01-09	8	34.0	0.0	C2	0	
19	19	2020-01-10	8	34.0	0.0	C2	0	
20	20	2020-01-11	8	34.0	0.0	C2	0	
21	21	2020-01-12	11	28.0	1.0	C19	2	
22	22	2019-01-07	12	35.0	0.0	C23	2	
23	23	2019-01-08	12	35.0	0.0	C23	2	
24	24	2019-01-09	12	35.0	0.0	C23	2	
25	25	2019-01-10	12	35.0	0.0	C23	2	
26	26	2019-01-11	12	35.0	0.0	C23	2	
27	27	2019-01-12	12	35.0	0.0	C23	2	
28	28	2019-01-01	13	29.0	0.0	C19	2	
29	29	2019-01-02	13	29.0	0.0	C19	2	
30	30	2019-01-03	13	29.0	0.0	C19	2	
31	31	2019-01-04	13	29.0	0.0	C19	2	
32	32	2019-01-05	13	29.0	0.0	C19	2	
33	33	2019-01-06	13	29.0	0.0	C19	2	
34	34	2019-01-07	13	29.0	0.0	C19	2	
35	35	2019-01-08	13	29.0	0.0	C19	2	
36	36	2019-01-09	13	29.0	0.0	C19	2	
37	37	2019-01-10	13	29.0	0.0	C19	2	

38		38 2019-01-11	13 3	30.0	0.0	C19			2
39		39 2019-01-12	13 3	30.0	0.0	C19			2
40		40 2020-01-01	13 3	30.0	0.0	C19			2
41		41 2020-01-02	13 3	30.0	0.0	C19			2
42		42 2020-01-03	13 3	30.0	0.0	C19			2
43		43 2020-01-04	13 3	30.0	0.0	C19			2
44		44 2020-01-05	13 3	30.0	0.0	C19			2
45		45 2020-01-06	13 3	30.0	0.0	C19			2
46		46 2020-01-07	13 3	30.0	0.0	C19			2
47		47 2020-01-08	13 3	30.0	0.0	C19			2
48		48 2020-01-09	13 3	30.0	0.0	C19			2
49		49 2020-01-10	13 3	30.0	0.0	C19			2
	Income	Dateofjoining La	stWorkingDat	e Jo	ining De	signat	tion G	rade	\
0	57387	2018-12-24	Na	аT			1	1	
1	57387	2018-12-24		аT			1	1	
2	57387	2018-12-24	2019-11-0)3			1	1	
3	67016	2020-06-11	Na	ìΤ			2	2	
4	67016	2020-06-11	Na	аT			2	2	
5	65603	2019-07-12	Na	ìΤ			2	2	
6	65603	2019-07-12	Na	ìΤ			2	2	
7	65603	2019-07-12	Na	ìΤ			2	2	
8	65603	2019-07-12		aΤ			2	2	
9	65603	2019-07-12	2020-04-2	27			2	2	
10	46368	2019-09-01	Na	aΤ			1	1	
11	46368	2019-09-01	Na	ìΤ			1	1	
12	46368	2019-09-01	2019-07-0)3			1	1	
13	78728	2020-07-31	Na	ìΤ			3	3	
14	78728	2020-07-31	Na	ìΤ			3	3	
15	78728	2020-07-31	Na	aΤ			3	3	
16	78728	2020-07-31	Na	aΤ			3	3	
17	78728	2020-07-31	Na	aΤ			3	3	
18	70656	2020-09-19	Na	ìΤ			3	3	
19	70656	2020-09-19	Na	ìΤ			3	3	
20	70656	2020-09-19	2020-11-1	15			3	3	
21	42172	2020-07-12	Na	aΤ			1	1	
22	28116	2019-06-29	Na	ìΤ			1	1	
23	28116	2019-06-29	Na	aΤ			1	1	
24	28116	2019-06-29	Na	aΤ			1	1	
25	28116	2019-06-29	Na	aТ			1	1	
26	28116	2019-06-29	Na	ìΤ			1	1	
27	28116	2019-06-29	2019-12-2	21			1	1	
				_				_	

NaT

 ${\tt NaT}$

NaT

NaT

 ${\tt NaT}$

1

1

1

1

1

4

4

4

4

4

28 119227

29 119227

30 119227

31 119227

32 119227

2015-05-28

2015-05-28

2015-05-28

2015-05-28

2015-05-28

33	119227	2015-05-28	NaT		1	4
34	119227	2015-05-28	NaT		1	4
35	119227	2015-05-28	NaT		1	4
36	119227	2015-05-28	NaT		1	4
37	119227	2015-05-28	NaT		1	4
38	119227	2015-05-28	NaT		1	4
39	119227	2015-05-28	NaT		1	4
40	119227	2015-05-28	NaT		1	4
41	119227	2015-05-28	NaT		1	4
42	119227	2015-05-28	NaT		1	4
43	119227	2015-05-28	NaT		1	4
44	119227	2015-05-28	NaT		1	4
45	119227	2015-05-28	NaT		1	4
46	119227	2015-05-28	NaT		1	4
47	119227	2015-05-28	NaT		1	4
48	119227	2015-05-28	NaT		1	4
49	119227	2015-05-28	NaT		1	4
	Total Bu	siness Value	Quarterly Rating	QRIncrease		

	Total	Business Value	Quarterly	Rating	QRIncrease
0		2381060		2	0
1		-665480		2	0
2		0		2	0
3		0		1	0
4		0		1	0
5		0		1	0
6		0		1	0
7		0		1	0
8		350000		1	0
9		0		1	0
10		0		1	0
11		120360		1	0
12		0		1	0
13		0		1	0
14		0		1	0
15		0		2	1
16		1265000		2	0
17		0		2	0
18		0		1	0
19		0		1	0
20		0		1	0
21		0		1	0
22		500000		4	0
23		1707180		4	0
24		400000		4	0
25		0		1	0
26		0		1	0
27		0		1	0

```
28
                    250000
                                              1
                                                           0
29
                   1719680
                                                           0
                                              1
30
                    545240
                                              1
                                                           0
                                              2
31
                    250000
                                                           1
32
                    895510
                                              2
33
                                             2
                                                           0
                                             2
34
                    350650
                                                           0
35
                    708360
                                              2
                                                           0
                                              2
                                                           0
36
                   1190290
37
                         0
                                              1
                                                           0
                    200000
38
                                              1
39
                    300000
                                              1
40
                    151110
                                              1
                                                           0
41
                    200000
                                              1
                                                           0
42
                   1593590
                                              1
                                                           0
43
                                              1
44
                    400000
                                                           0
                                              1
45
                    258610
46
                    150000
                                              1
47
                    500000
                                              1
                                                           0
48
                    200000
                                              1
                                                           0
49
                    350000
                                              1
                                                           0
```

[48]: #We can see that this column has values as 1 when the Quaterly rating has \rightarrow increased.

```
[49]: #Creating a column to check whether the Income has increased for the driver.

df = df.sort_values(by=['Driver_ID', 'MMM-YY'])
df['IncomeIncreased'] = df.groupby('Driver_ID')['Income'].diff().gt(0).

→astype(int)
```

[50]: df.info()

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 19104 entries, 0 to 19103
Data columns (total 16 columns):

#	Column	Non-Null Count	Dtype
0	Unnamed: 0	19104 non-null	int64
1	MMM-YY	19104 non-null	datetime64[ns]
2	Driver_ID	19104 non-null	int64
3	Age	19104 non-null	float64
4	Gender	19104 non-null	float64
5	City	19104 non-null	category
6	Education_Level	19104 non-null	category
7	Income	19104 non-null	int64

```
LastWorkingDate
                                 1616 non-null
                                                 datetime64[ns]
          Joining Designation
      10
                                 19104 non-null category
      11 Grade
                                 19104 non-null category
      12 Total Business Value 19104 non-null int64
      13
          Quarterly Rating
                                 19104 non-null int64
          QRIncrease
      14
                                 19104 non-null int64
      15 IncomeIncreased
                                 19104 non-null int64
     dtypes: category(4), datetime64[ns](3), float64(2), int64(7)
     memory usage: 1.8 MB
[51]: df.head()
[51]:
         Unnamed: 0
                        MMM-YY Driver_ID
                                             Age Gender City Education_Level
                  0 2019-01-01
                                            28.0
                                                     0.0 C23
                                         1
                                            28.0
                                                     0.0 C23
                                                                             2
      1
                  1 2019-01-02
                                         1
                                                     0.0 C23
                                                                             2
      2
                  2 2019-01-03
                                         1 28.0
                                                                             2
      3
                  3 2020-01-11
                                         2 31.0
                                                     0.0
                                                           C7
      4
                  4 2020-01-12
                                         2 31.0
                                                     0.0
                                                           C7
                                                                             2
         Income Dateofjoining LastWorkingDate Joining Designation Grade
      0
          57387
                   2018-12-24
                                           NaT
                                                                  1
                                                                        1
          57387
                   2018-12-24
                                                                  1
      1
                                           NaT
                                                                        1
      2
                                    2019-11-03
                                                                  1
                                                                        1
          57387
                   2018-12-24
      3
          67016
                   2020-06-11
                                           NaT
                                                                  2
                                                                        2
          67016
                   2020-06-11
                                           NaT
                                                                  2
                                                                        2
         Total Business Value Quarterly Rating
                                                  QRIncrease
                                                              IncomeIncreased
                      2381060
      0
      1
                      -665480
                                               2
                                                           0
                                                                             0
      2
                                               2
                                                                             0
                            0
                                                           0
      3
                            0
                                                           0
                                                                             0
                                               1
      4
                            0
                                               1
                                                           0
                                                                             0
[52]: df.drop('Unnamed: 0', axis=1, inplace=True)
[53]: df.head()
[53]:
            MMM-YY
                    Driver_ID
                                     Gender City Education_Level
                                                                    Income
                                 Age
      0 2019-01-01
                            1
                               28.0
                                         0.0 C23
                                                                 2
                                                                     57387
                            1 28.0
                                         0.0 C23
      1 2019-01-02
                                                                 2
                                                                     57387
      2 2019-01-03
                                         0.0 C23
                            1 28.0
                                                                 2
                                                                     57387
      3 2020-01-11
                            2 31.0
                                         0.0
                                               C7
                                                                     67016
      4 2020-01-12
                            2 31.0
                                               C7
                                                                     67016
                                         0.0
                                                                 2
        Dateofjoining LastWorkingDate Joining Designation Grade \
           2018-12-24
      0
                                   NaT
                                                         1
                                                                1
```

19104 non-null datetime64[ns]

8

Dateofjoining

```
2
           2018-12-24
                           2019-11-03
                                                              1
                                                        1
                                                              2
      3
           2020-06-11
                                  NaT
                                                        2
      4
           2020-06-11
                                  NaT
         Total Business Value Quarterly Rating QRIncrease
                                                             IncomeIncreased
      0
                      2381060
                                              2
                      -665480
                                              2
                                                          0
                                                                           0
      1
      2
                                              2
                                                                           0
                            0
                                                          0
      3
                            0
                                              1
                                                          0
                                                                           0
      4
                            0
                                              1
                                                          0
                                                                           0
[54]: df.info()
     <class 'pandas.core.frame.DataFrame'>
     RangeIndex: 19104 entries, 0 to 19103
     Data columns (total 15 columns):
          Column
                                Non-Null Count Dtype
          _____
          MMM-YY
                                19104 non-null datetime64[ns]
      0
      1
          Driver ID
                                19104 non-null int64
      2
                                19104 non-null float64
          Age
      3
                                19104 non-null float64
          Gender
      4
          City
                                19104 non-null category
      5
          Education_Level
                                19104 non-null category
      6
          Income
                                19104 non-null int64
      7
          Dateofjoining
                                19104 non-null datetime64[ns]
                                1616 non-null
          LastWorkingDate
                                                datetime64[ns]
      9
          Joining Designation
                                19104 non-null category
      10 Grade
                                19104 non-null category
      11 Total Business Value
                                19104 non-null int64
      12 Quarterly Rating
                                19104 non-null int64
      13 QRIncrease
                                19104 non-null int64
      14 IncomeIncreased
                                19104 non-null int64
     dtypes: category(4), datetime64[ns](3), float64(2), int64(6)
     memory usage: 1.7 MB
[55]: df['Education_Level'] = pd.to_numeric(df['Education_Level'], errors='coerce')
      df['Joining Designation'] = pd.to_numeric(df['Joining Designation'],__
       ⇔errors='coerce')
      df['Grade'] = pd.to_numeric(df['Grade'], errors='coerce')
[56]: df.head()
[56]:
            MMM-YY Driver ID
                                Age Gender City Education_Level
                                                                   Income
      0 2019-01-01
                               28.0
                                        0.0 C23
                                                                    57387
      1 2019-01-02
                            1 28.0
                                        0.0 C23
                                                                    57387
```

1

2018-12-24

NaT

1

1

```
1 28.0
2 2019-01-03
                                  0.0 C23
                                                              57387
                                                          2
3 2020-01-11
                      2 31.0
                                  0.0
                                      C7
                                                          2
                                                              67016
4 2020-01-12
                      2 31.0
                                  0.0
                                      C7
                                                          2
                                                              67016
 Dateofjoining LastWorkingDate Joining Designation
                                                     Grade
     2018-12-24
0
                            NaT
     2018-12-24
1
                            NaT
                                                   1
                                                          1
    2018-12-24
                     2019-11-03
                                                          1
                                                   1
                                                   2
                                                          2
3
     2020-06-11
                            NaT
     2020-06-11
                            NaT
                                                   2
                                                          2
   Total Business Value Quarterly Rating QRIncrease IncomeIncreased
0
                2381060
                -665480
                                        2
                                                    0
                                                                     0
1
2
                      0
                                        2
                                                    0
                                                                     0
3
                      0
                                                    0
                                                                     0
                                        1
4
                      0
                                                    0
                                                                     0
                                        1
```

[57]: df.info()

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 19104 entries, 0 to 19103
Data columns (total 15 columns):

#	Column	Non-Null Count	Dtype		
0	MMM-YY	19104 non-null	datetime64[ns]		
1	Driver_ID	19104 non-null	int64		
2	Age	19104 non-null	float64		
3	Gender	19104 non-null	float64		
4	City	19104 non-null	category		
5	Education_Level	19104 non-null	int64		
6	Income	19104 non-null	int64		
7	Dateofjoining	19104 non-null	datetime64[ns]		
8	${ t LastWorkingDate}$	1616 non-null	datetime64[ns]		
9	Joining Designation	19104 non-null	int64		
10	Grade	19104 non-null	int64		
11	Total Business Value	19104 non-null	int64		
12	Quarterly Rating	19104 non-null	int64		
13	QRIncrease	19104 non-null	int64		
14	IncomeIncreased	19104 non-null	int64		
dtypes: category(1), datetime64[ns](3), float64(2), int64(9)					
memo	memory usage: 2.1 MB				

[58]: #Now I am aggregating all the columns based on Driver_ID with the below rules # MMM-YY : Get the number of times the driver has reported in 2019 and in 2020_{\square} and create 2 columns. After that drop the MMM-YY column.

```
# Driver ID the column needed for aggregation. Nothing to be done.
# Age : get the mean age based on Driver_ID
# Gender : get the mode value based on Driver_ID
# City : get the mode value based on Driver_ID
# Education_Level : get the highest value based on Driver_ID
# Income : get the mean value based on Driver ID
# Dateofjoining : get the mode value based on Driver_ID.
# LastWorkingDate : if at least one cell has the date, then have it present for \Box
→this Driver_ID, if not leave it blank
# Joining Designation : get the mode value based on Driver_ID
# Grade : get the mode value based on Driver_ID
# Total Business Value : get the mean value based on Driver_ID
# Quarterly Rating : get the mode value based on Driver_ID
# QRIncrease : if the Driver ID has at least one 1, then have it as 1, else as 0
# IncomeIncreased : if the Driver ID has at least one 1, then have it as 1, ___
 ⇔else as 0
df['Reports_2019'] = (df['MMM-YY'].dt.year == 2019).astype(int)
df['Reports_2020'] = (df['MMM-YY'].dt.year == 2020).astype(int)
agg_df = df.groupby('Driver_ID').agg({
    'Reports_2019': 'sum',
    'Reports_2020': 'sum',
    'Age': 'mean',
    'Gender': lambda x: x.mode().iloc[0],
    'City': lambda x: x.mode().iloc[0],
    'Education_Level': 'max',
    'Income': 'mean',
    'Dateofjoining': lambda x: x.mode().iloc[0],
    'LastWorkingDate': lambda x: x.dropna().iloc[0] if x.dropna().any() else pd.
 →NaT,
    'Joining Designation': lambda x: x.mode().iloc[0],
    'Grade': lambda x: x.mode().iloc[0],
    'Total Business Value': 'mean',
    'Quarterly Rating': lambda x: x.mode().iloc[0],
    'QRIncrease': 'max',
    'IncomeIncreased': 'max'
}).reset index()
```

```
<ipython-input-58-82858c4a6d6d>:33: FutureWarning: 'any' with datetime64 dtypes
is deprecated and will raise in a future version. Use (obj !=
pd.Timestamp(0)).any() instead.
```

^{&#}x27;LastWorkingDate': lambda x: x.dropna().iloc[0] if x.dropna().any() else pd.NaT,

```
[59]: df.head()
[59]:
            MMM-YY Driver ID
                                 Age Gender City Education_Level Income \
      0 2019-01-01
                                28.0
                                         0.0
                                              C23
                                                                       57387
      1 2019-01-02
                             1 28.0
                                         0.0 C23
                                                                  2
                                                                      57387
      2 2019-01-03
                             1 28.0
                                         0.0 C23
                                                                      57387
      3 2020-01-11
                             2 31.0
                                         0.0
                                             C7
                                                                  2
                                                                       67016
      4 2020-01-12
                             2 31.0
                                         0.0
                                               C7
                                                                       67016
        Dateofjoining LastWorkingDate
                                        Joining Designation
                                                              Grade
           2018-12-24
      0
                                                                  1
                                   NaT
      1
                                                                  1
           2018-12-24
                                   NaT
                                                           1
           2018-12-24
                            2019-11-03
                                                           1
                                                                  1
                                                           2
                                                                  2
      3
           2020-06-11
                                   NaT
                                                           2
                                                                  2
           2020-06-11
                                   NaT
         Total Business Value Quarterly Rating QRIncrease
                                                               {\tt IncomeIncreased}
      0
                      2381060
                                                2
                                                            0
      1
                      -665480
                                                2
                                                            0
                                                                              0
                                                2
      2
                             0
                                                            0
                                                                              0
                             0
      3
                                                1
                                                            0
                                                                              0
      4
                             0
                                                1
                                                            0
                                                                              0
         Reports_2019 Reports_2020
      0
                    1
                    1
                                   0
      1
      2
                    1
                                   0
      3
                    0
                                   1
      4
[60]: agg_df.head()
[60]:
         Driver_ID Reports_2019
                                   Reports_2020
                                                        Gender City Education_Level \
                                                  Age
                                                28.0
      0
                 1
                                3
                                              0
                                                           0.0 C23
      1
                 2
                                0
                                              2 31.0
                                                           0.0
                                                                 C7
                                                                                    2
                                                                                    2
      2
                                              4 43.0
                                                           0.0 C13
                 4
                                1
                 5
      3
                                3
                                                 29.0
                                                           0.0
                                                                 C9
                                                                                    0
                                0
                                                 31.0
                                                           1.0 C11
          Income Dateofjoining LastWorkingDate Joining Designation Grade
      0 57387.0
                    2018-12-24
                                     2019-11-03
                                                                            1
                                                                    2
                                                                            2
      1 67016.0
                    2020-06-11
                                            NaT
      2 65603.0
                    2019-07-12
                                     2020-04-27
                                                                    2
                                                                            2
      3 46368.0
                    2019-09-01
                                     2019-07-03
                                                                    1
                                                                            1
      4 78728.0
                    2020-07-31
                                            NaT
                                                                            3
```

Total Business Value Quarterly Rating QRIncrease IncomeIncreased

```
571860.0
0
                                             2
                                                          0
                                                                              0
1
                      0.0
                                             1
                                                           0
                                                                              0
2
                 70000.0
                                                                              0
                                             1
                                                           0
3
                  40120.0
                                                           0
                                                                              0
                                             1
4
                 253000.0
                                             2
                                                           1
                                                                              0
```

[61]: agg_df.info()

<class 'pandas.core.frame.DataFrame'> RangeIndex: 2381 entries, 0 to 2380 Data columns (total 16 columns):

#	Column	Non-Null Count	Dtype
0	Driver_ID	2381 non-null	int64
1	Reports_2019	2381 non-null	int64
2	Reports_2020	2381 non-null	int64
3	Age	2381 non-null	float64
4	Gender	2381 non-null	float64
5	City	2381 non-null	category
6	Education_Level	2381 non-null	int64
7	Income	2381 non-null	float64
8	Dateofjoining	2381 non-null	datetime64[ns]
9	LastWorkingDate	1616 non-null	datetime64[ns]
10	Joining Designation	2381 non-null	int64
11	Grade	2381 non-null	int64
12	Total Business Value	2381 non-null	float64
13	Quarterly Rating	2381 non-null	int64
14	QRIncrease	2381 non-null	int64
15	IncomeIncreased	2381 non-null	int64
dtyp	es: category(1), datet	ime64[ns](2), fl	oat64(4), int64(9)
	ry usage: 282.8 KB	·	

memory usage: 282.8 KB

```
[62]: agg_df.shape
```

[62]: (2381, 16)

[63]: #One thing we can see from here is that 1616 out of 2381 drivers have quit #which is 1616/2381 = 0.678 i.e. about 67% of the drivers have quit. #This is alarming because this represents a huge chunk of drivers. #And for a business that derives it's revenue from drivers, this is a huge redu $\hookrightarrow flag.$

```
[64]: #Creating a new column for target
      agg_df['didDriverQuit'] = agg_df['LastWorkingDate'].notna().astype(int)
```

[65]: agg_df.shape

[66]: agg_df.info() <class 'pandas.core.frame.DataFrame'> RangeIndex: 2381 entries, 0 to 2380 Data columns (total 17 columns): # Column Non-Null Count Dtype _____ _____ ----Driver_ID 2381 non-null int64 0 Reports_2019 1 2381 non-null int64 2 Reports_2020 2381 non-null int64 3 Age 2381 non-null float64 4 Gender 2381 non-null float64 5 2381 non-null City category 6 int64 Education_Level 2381 non-null 7 Income 2381 non-null float64 8 Dateofjoining 2381 non-null datetime64[ns] LastWorkingDate 1616 non-null datetime64[ns] 10 Joining Designation 2381 non-null int64 Grade 11 2381 non-null int64 Total Business Value 12 2381 non-null float64 13 Quarterly Rating 2381 non-null int64 14 QRIncrease 2381 non-null int64 15 IncomeIncreased 2381 non-null int64 16 didDriverQuit 2381 non-null int64 dtypes: category(1), datetime64[ns](2), float64(4), int64(10) memory usage: 301.4 KB [67]: agg_df.head() Reports_2019 Reports_2020 Gender City Education_Level \ [67]: Driver_ID Age 0 1 3 0 28.0 0.0 C23 2 1 2 0 2 31.0 0.0 **C7** 2 2 4 4 43.0 2 1 0.0 C13 5 0 3 3 0 29.0 0.0 C9 4 6 0 31.0 1.0 C11 1 Income Dateofjoining LastWorkingDate Joining Designation 0 57387.0 2018-12-24 2019-11-03 1 1 1 67016.0 2020-06-11 NaT 2 2 2 65603.0 2020-04-27 2 2 2019-07-12 3 46368.0 2019-09-01 2019-07-03 1 1 4 78728.0 3 3 2020-07-31 NaTTotal Business Value Quarterly Rating QRIncrease IncomeIncreased 0 571860.0 0

[65]: (2381, 17)

```
0.0
      1
                                               1
                                                           0
                                                                             0
      2
                      70000.0
                                               1
                                                           0
                                                                             0
      3
                      40120.0
                                                                             0
                                               1
                                                           0
      4
                     253000.0
                                               2
                                                           1
         didDriverQuit
      0
      1
                     0
      2
                     1
      3
                     1
      4
                     0
[68]: #Now I am calculating the tenure of each driver and then dropping the columns_
      →Dateofjoining and LastWorkingDate
      #This was I get the info which both these columns give me without having to \Box
       ⇔keep both these.
      #Also, the format of the data is more ML friendly after doing this.
      agg_df['LastWorkingDate'] = agg_df['LastWorkingDate'].fillna(pd.
       →Timestamp('2020-12-31'))
      agg_df['tenure'] = (agg_df['LastWorkingDate'] - agg_df['Dateofjoining']).dt.
       ⊶davs + 1
      agg_df = agg_df.drop(columns=['Dateofjoining', 'LastWorkingDate'])
[69]: agg_df.head()
[69]:
         Driver_ID Reports_2019 Reports_2020
                                                  Age Gender City Education_Level \
      0
                 1
                                3
                                              0 28.0
                                                          0.0 C23
      1
                 2
                                0
                                              2 31.0
                                                          0.0
                                                               C7
                                                                                   2
                                                                                   2
      2
                 4
                                1
                                              4 43.0
                                                          0.0 C13
      3
                 5
                                3
                                              0 29.0
                                                          0.0
                                                                C9
                                                                                   0
      4
                 6
                                0
                                                31.0
                                                          1.0 C11
          Income Joining Designation Grade Total Business Value
      0 57387.0
                                                           571860.0
                                     1
                                            1
      1 67016.0
                                     2
                                            2
                                                                 0.0
      2 65603.0
                                     2
                                            2
                                                            70000.0
      3 46368.0
                                     1
                                            1
                                                            40120.0
      4 78728.0
                                     3
                                            3
                                                           253000.0
         Quarterly Rating
                           QRIncrease
                                       IncomeIncreased didDriverQuit
                                                                         tenure
      0
                        2
                                     0
                                                      0
                                                                      1
                                                                            315
                                                                      0
                                                                            204
      1
                        1
                                     0
                                                      0
      2
                        1
                                     0
                                                      0
                                                                      1
                                                                            291
      3
                        1
                                     0
                                                      0
                                                                      1
                                                                            -59
      4
                        2
                                                                      0
                                     1
                                                      0
                                                                            154
[70]: agg_df.shape
```

```
[70]: (2381, 16)
[71]: agg_df.info()
     <class 'pandas.core.frame.DataFrame'>
     RangeIndex: 2381 entries, 0 to 2380
     Data columns (total 16 columns):
      #
          Column
                                 Non-Null Count
                                                 Dtype
          _____
                                 _____
                                                 ----
          Driver_ID
                                 2381 non-null
                                                 int64
      0
          Reports_2019
      1
                                 2381 non-null
                                                 int64
      2
          Reports_2020
                                 2381 non-null
                                                 int64
      3
          Age
                                 2381 non-null
                                                 float64
      4
          Gender
                                 2381 non-null
                                                 float64
      5
          City
                                 2381 non-null
                                                 category
      6
                                                 int64
          Education_Level
                                 2381 non-null
      7
          Income
                                 2381 non-null
                                                 float64
      8
          Joining Designation
                                 2381 non-null
                                                 int64
          Grade
                                 2381 non-null
                                                 int64
         Total Business Value
                                 2381 non-null
                                                 float64
                                                 int64
      11
         Quarterly Rating
                                 2381 non-null
      12
          QRIncrease
                                 2381 non-null
                                                 int64
      13
         IncomeIncreased
                                 2381 non-null
                                                 int64
                                                 int64
         didDriverQuit
                                 2381 non-null
      15 tenure
                                 2381 non-null
                                                 int64
     dtypes: category(1), float64(4), int64(11)
     memory usage: 282.8 KB
[72]: #Now with this we have a very clean data set.
      #But we see that the column city is categorical and needs to be converted to 1
       →numerical format
      #We can do that using one-hot encoding
[73]: agg_df['City'].nunique(dropna=False)
[73]: 29
      agg_df['City'].value_counts(dropna=False)
[74]: City
      C20
             152
      C15
             101
      C29
              96
      C26
              93
      C8
              89
      C27
              89
```

C10

86

```
C16
              84
      C22
              82
      C3
              82
      C28
              82
      C12
              81
      C1
              80
      C5
              80
      C21
              79
      C14
              79
      C6
              78
      C4
              77
      C7
              76
              75
      C9
      C23
              74
      C25
              74
      C24
              73
      C19
              72
      C2
              72
     C13
              71
      C17
              71
      C18
              69
      C11
              64
      Name: count, dtype: int64
[75]: #We can see that none of the cities can be dropped as the count of each is not \Box
      ⇔too less.
      #Also, as seen earlier, the income and business values from each of the cities
      ⇔are comparable and
      #dropping any city may lead to data loss.
[76]: #agg_df = pd.get_dummies(agg_df, columns=['City'], drop_first=True)
      agg_df = pd.get_dummies(agg_df, columns=['City'], drop_first=True, dtype=int)
[77]: agg_df.head()
[77]:
         Driver_ID Reports_2019 Reports_2020
                                                Age Gender Education_Level
      0
                 1
                               3
                                             0 28.0
                                                          0.0
                                                                             2
      1
                 2
                               0
                                             2 31.0
                                                          0.0
                                                                             2
                 4
                                             4 43.0
                                                                             2
      2
                               1
                                                          0.0
      3
                 5
                               3
                                             0 29.0
                                                          0.0
                                                                             0
                               0
                                             5 31.0
                                                          1.0
          Income Joining Designation Grade Total Business Value ... City_C27 \
      0 57387.0
                                                           571860.0 ...
                                    1
                                            1
      1 67016.0
                                    2
                                           2
                                                                0.0 ...
                                                                               0
      2 65603.0
                                    2
                                            2
                                                            70000.0 ...
                                                                               0
```

40120.0 ...

0

1

1

3 46368.0

```
4 78728.0
                              3
                                      3
                                                     253000.0 ...
                                                                          0
  City_C28 City_C29 City_C3 City_C4 City_C5 City_C6 City_C7 City_C8 \
0
                                                         0
          0
                    0
                             0
                                                0
          0
                    0
                             0
                                       0
                                                0
                                                         0
1
                                                                   1
                                                                            0
                             0
                                       0
                                                         0
                                                                   0
2
          0
                    0
                                                0
                                                                            0
3
          0
                    0
                             0
                                       0
                                                0
                                                         0
                                                                   0
                                                                            0
4
          0
                    0
                             0
                                       0
                                                0
                                                         0
                                                                   0
                                                                            0
  City_C9
```

[5 rows x 43 columns]

```
[78]: agg_df.shape
```

[78]: (2381, 43)

[79]: agg_df.info()

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 2381 entries, 0 to 2380
Data columns (total 43 columns):

#	Column	Non-Null Count	Dtype
0	Driver_ID	2381 non-null	int64
1	Reports_2019	2381 non-null	int64
2	Reports_2020	2381 non-null	int64
3	Age	2381 non-null	float64
4	Gender	2381 non-null	float64
5	Education_Level	2381 non-null	int64
6	Income	2381 non-null	float64
7	Joining Designation	2381 non-null	int64
8	Grade	2381 non-null	int64
9	Total Business Value	2381 non-null	float64
10	Quarterly Rating	2381 non-null	int64
11	QRIncrease	2381 non-null	int64
12	${\tt IncomeIncreased}$	2381 non-null	int64
13	didDriverQuit	2381 non-null	int64
14	tenure	2381 non-null	int64
15	City_C10	2381 non-null	int64
16	City_C11	2381 non-null	int64
17	City_C12	2381 non-null	int64

```
18 City_C13
      19 City_C14
                                2381 non-null
                                                int64
      20
         City_C15
                                2381 non-null
                                                int64
      21 City_C16
                                2381 non-null
                                                int64
      22 City C17
                                2381 non-null
                                                int64
      23 City_C18
                                2381 non-null
                                                int64
      24 City C19
                                2381 non-null
                                                int64
      25 City_C2
                                2381 non-null
                                                int64
      26 City_C20
                                2381 non-null
                                                int64
      27
         City_C21
                                2381 non-null
                                                int64
      28 City_C22
                                2381 non-null
                                                int64
         City_C23
                                2381 non-null
                                                int64
      29
         City_C24
                                2381 non-null
      30
                                                int64
         City_C25
                                2381 non-null
                                                int64
      31
      32 City_C26
                                2381 non-null
                                                int64
      33 City_C27
                                2381 non-null
                                                int64
      34
         City_C28
                                2381 non-null
                                                int64
      35 City_C29
                                2381 non-null
                                                int64
      36 City_C3
                                2381 non-null
                                                int64
      37 City C4
                                2381 non-null
                                                int64
         City C5
      38
                                2381 non-null
                                                int64
      39 City C6
                                2381 non-null
                                                int64
      40 City_C7
                                2381 non-null
                                                int64
      41 City_C8
                                2381 non-null
                                                int64
      42 City_C9
                                2381 non-null
                                                int64
     dtypes: float64(4), int64(39)
     memory usage: 800.0 KB
[80]: #Standardizing the data with the exception of yes/no columns and on hot encoded
       ⇔columns
      from sklearn.preprocessing import StandardScaler
      cols_to_exclude = ['didDriverQuit', 'QRIncrease', 'IncomeIncreased', 'Gender', __
      o'Driver_ID'] + [col for col in agg_df.columns if col.startswith('City_')]
      cols_to_standardize = [col for col in agg_df.columns if col not in_
       ⇔cols_to_exclude and agg_df[col].dtype in ['int64', 'float64']]
      scaler = StandardScaler()
      agg_df[cols_to_standardize] = scaler.fit_transform(agg_df[cols_to_standardize])
[81]: agg_df.head()
        Driver_ID Reports_2019 Reports_2020
[81]:
                                                     Age
                                                          Gender Education_Level \
      0
                       -0.244434
                                     -0.933705 -0.911769
                                                             0.0
                                                                         1.216049
                 1
      1
                 2
                       -0.925134
                                     -0.460493 -0.402355
                                                             0.0
                                                                         1.216049
      2
                 4
                       -0.698234
                                      0.012720 1.635304
                                                             0.0
                                                                         1.216049
      3
                       -0.244434
                                     -0.933705 -0.741964
                                                             0.0
                                                                        -1.234575
```

2381 non-null

int64

```
0.249326 -0.402355
      4
                 6
                        -0.925134
                                                                1.0
                                                                           -0.009263
                   Joining Designation
                                             Grade
                                                    Total Business Value
      0 -0.065228
                              -0.975022 -1.158317
                                                                 0.577950
      1 0.275112
                               0.213676 -0.084348
                                                                -0.694331
      2 0.225169
                               0.213676 -0.084348
                                                                -0.538595
      3 -0.454699
                              -0.975022 -1.158317
                                                                -0.605072
      4 0.689077
                                                                -0.131454
                               1.402374 0.989621
                   City_C28
                              City_C29
                                        City_C3 City_C4 City_C5 City_C6
         City_C27
      0
                0
                           0
                                     0
                                               0
                                                        0
                                                                  0
                                                                           0
                                                                                     0
      1
                0
                           0
                                     0
                                               0
                                                        0
                                                                  0
                                                                           0
                                                                                     1
      2
                0
                           0
                                     0
                                               0
                                                        0
                                                                  0
                                                                           0
                                                                                     0
      3
                0
                           0
                                     0
                                               0
                                                        0
                                                                  0
                                                                           0
                                                                                     0
      4
                0
                           0
                                     0
                                               0
                                                        0
                                                                  0
                                                                           0
                                                                                     0
         City_C8
                  City_C9
      0
               0
               0
                         0
      1
      2
               0
                         0
      3
               0
                         1
      4
               0
                         0
      [5 rows x 43 columns]
[82]: agg_df.shape
[82]: (2381, 43)
[83]:
      agg_df.info()
     <class 'pandas.core.frame.DataFrame'>
     RangeIndex: 2381 entries, 0 to 2380
     Data columns (total 43 columns):
                                  Non-Null Count
      #
          Column
                                                  Dtype
          _____
      0
          Driver_ID
                                  2381 non-null
                                                  int64
      1
          Reports_2019
                                  2381 non-null
                                                  float64
      2
          Reports_2020
                                  2381 non-null
                                                  float64
      3
          Age
                                  2381 non-null
                                                  float64
      4
          Gender
                                  2381 non-null
                                                  float64
      5
          Education_Level
                                  2381 non-null
                                                  float64
      6
          Income
                                  2381 non-null
                                                  float64
      7
          Joining Designation
                                  2381 non-null
                                                  float64
      8
          Grade
                                  2381 non-null
                                                  float64
```

float64

float64

2381 non-null

2381 non-null

9

Total Business Value

Quarterly Rating

```
IncomeIncreased
                                 2381 non-null
                                                  int64
      12
      13
          didDriverQuit
                                 2381 non-null
                                                  int64
      14 tenure
                                 2381 non-null
                                                  float64
          City C10
                                                  int64
      15
                                 2381 non-null
          City_C11
                                 2381 non-null
                                                  int64
      16
      17
          City C12
                                 2381 non-null
                                                  int64
      18
          City_C13
                                 2381 non-null
                                                  int64
      19
          City_C14
                                 2381 non-null
                                                  int64
      20
          City_C15
                                 2381 non-null
                                                  int64
          City_C16
      21
                                 2381 non-null
                                                  int64
          City_C17
                                 2381 non-null
                                                  int64
      22
          City_C18
                                 2381 non-null
      23
                                                  int64
          City_C19
                                 2381 non-null
                                                  int64
      24
      25
          City_C2
                                 2381 non-null
                                                  int64
      26
          City_C20
                                 2381 non-null
                                                  int64
      27
          City_C21
                                 2381 non-null
                                                  int64
      28
          City_C22
                                 2381 non-null
                                                  int64
      29
          City_C23
                                 2381 non-null
                                                  int64
      30
          City C24
                                 2381 non-null
                                                  int64
          City_C25
                                 2381 non-null
      31
                                                  int64
      32
          City C26
                                 2381 non-null
                                                  int64
      33
          City_C27
                                 2381 non-null
                                                  int64
      34
          City_C28
                                 2381 non-null
                                                  int64
      35
          City_C29
                                 2381 non-null
                                                  int64
          City_C3
      36
                                 2381 non-null
                                                  int64
      37
          City_C4
                                 2381 non-null
                                                  int64
          City_C5
      38
                                 2381 non-null
                                                  int64
      39
          City_C6
                                 2381 non-null
                                                  int64
      40
          City_C7
                                 2381 non-null
                                                  int64
                                 2381 non-null
      41
          City_C8
                                                  int64
                                 2381 non-null
      42 City_C9
                                                  int64
     dtypes: float64(11), int64(32)
     memory usage: 800.0 KB
[84]: #Separating the feature and target variables
[85]: Y_all = agg_df['didDriverQuit']
      X_all = agg_df.drop(columns=['didDriverQuit'])
[86]: X_all.shape
[86]: (2381, 42)
[87]: X_all.info()
     <class 'pandas.core.frame.DataFrame'>
     RangeIndex: 2381 entries, 0 to 2380
```

2381 non-null

int64

ORIncrease

11

Data columns (total 42 columns):

Data	columns (total 42 columns)	umns)	:	
#	Column	Non-	Null Count	Dtype
0	Driver ID	2201	non-null	 int64
1	Driver_ID Reports_2019		non-null	float64
2	Reports_2020		non-null	float64
	Age		non-null	float64
4	Gender		non-null	float64
5	Education_Level		non-null	float64
6	Income		non-null	float64
7	Joining Designation		non-null	float64
8	Grade		non-null	float64
9	Total Business Value		non-null	float64
10	Quarterly Rating		non-null	float64
11	QRIncrease		non-null	int64
12	IncomeIncreased		non-null	int64
13	tenure		non-null	float64
14	City_C10		non-null	int64
15	City_C11		non-null	int64
16	City_C12		non-null	int64
17	City_C13		non-null	int64
	City_C14	2381	non-null	int64
19	City_C15	2381	non-null	int64
20	City_C16	2381	non-null	int64
21	City_C17	2381	non-null	int64
22	City_C18	2381	non-null	int64
23	City_C19	2381	non-null	int64
24	City_C2	2381	non-null	int64
25	City_C20	2381	non-null	int64
26	City_C21	2381	non-null	int64
27	City_C22	2381	non-null	int64
28	City_C23	2381	non-null	int64
29	City_C24	2381	non-null	int64
30	City_C25	2381	non-null	int64
31	City_C26	2381	non-null	int64
32	City_C27	2381	non-null	int64
33	City_C28	2381	non-null	int64
34	City_C29	2381	non-null	int64
35	City_C3	2381	non-null	int64
	City_C4	2381	non-null	int64
	City_C5	2381	non-null	int64
	City_C6	2381	non-null	int64
	City_C7	2381	non-null	int64
	City_C8	2381	non-null	
	City_C9		non-null	int64
d+	$a_{1} = \frac{1}{2}$			

dtypes: float64(11), int64(31)

memory usage: 781.4 KB

```
[88]: X_all.head()
[88]:
         Driver_ID
                    Reports_2019 Reports_2020
                                                      Age Gender Education_Level \
                 1
                       -0.244434
                                      -0.933705 -0.911769
                                                              0.0
                                                                           1.216049
      0
                 2
                                                              0.0
      1
                       -0.925134
                                      -0.460493 -0.402355
                                                                           1.216049
      2
                 4
                                                              0.0
                       -0.698234
                                       0.012720 1.635304
                                                                           1.216049
      3
                 5
                       -0.244434
                                      -0.933705 -0.741964
                                                              0.0
                                                                          -1.234575
      4
                 6
                       -0.925134
                                       0.249326 -0.402355
                                                              1.0
                                                                          -0.009263
           Income
                   Joining Designation
                                            Grade
                                                   Total Business Value
      0 -0.065228
                             -0.975022 -1.158317
                                                                0.577950
      1 0.275112
                              0.213676 -0.084348
                                                              -0.694331
      2 0.225169
                              0.213676 -0.084348
                                                               -0.538595
      3 - 0.454699
                             -0.975022 -1.158317
                                                              -0.605072 ...
      4 0.689077
                              1.402374 0.989621
                                                              -0.131454
         City_C27
                  City_C28 City_C29 City_C3 City_C4 City_C5 City_C6
                                                                             City_C7
      0
                0
                          0
                                     0
                                              0
                                                       0
                                                                0
                                                                          0
                                                                                   0
      1
                0
                          0
                                     0
                                              0
                                                       0
                                                                 0
                                                                          0
                                                                                   1
      2
                0
                          0
                                     0
                                              0
                                                       0
                                                                 0
                                                                          0
                                                                                   0
      3
                0
                          0
                                     0
                                              0
                                                       0
                                                                 0
                                                                          0
                                                                                   0
      4
                0
                          0
                                     0
                                              0
                                                       0
                                                                 0
                                                                                   0
                                                                          0
         City_C8 City_C9
      0
               0
                        0
               0
                        0
      1
      2
               0
                        0
      3
               0
                        1
      4
               0
                        0
      [5 rows x 42 columns]
[89]: Y all.info()
     <class 'pandas.core.series.Series'>
     RangeIndex: 2381 entries, 0 to 2380
     Series name: didDriverQuit
     Non-Null Count Dtype
     _____
     2381 non-null
                      int64
     dtypes: int64(1)
     memory usage: 18.7 KB
[90]: Y_all.shape
```

[90]: (2381,)

```
[91]: Y_all.head()
[91]: 0
           1
           0
      1
      2
           1
      3
           1
      4
           0
      Name: didDriverQuit, dtype: int64
[92]: X_all.shape,Y_all.shape
[92]: ((2381, 42), (2381,))
[93]: #Taking a stratified sample for training and testing data
      #now, even though we have aggregated the data with full, it was on a driver_ID_{\sqcup}
      ⇔level.
      #This ensures that there is no data leakage after the split.
      #Also, the stratification ensures a similar split.
      from sklearn.model_selection import train_test_split
      x_train, x_test, y_train, y_test = train_test_split(
          X_all, Y_all,
          test_size=0.1,
          stratify=Y_all
      )
[94]: x_train.shape,y_train.shape,x_test.shape,y_test.shape
[94]: ((2142, 42), (2142,), (239, 42), (239,))
[95]: x_train.head()
[95]:
            Driver_ID Reports_2019 Reports_2020
                                                              Gender \
                                                         Age
      1029
                 1210
                          -0.925134
                                        -0.697099 0.616475
                                                                 0.0
      1206
                 1418
                           0.890065
                                        -0.933705 -0.402355
                                                                 0.0
      1077
                 1267
                          -0.471334
                                         1.905570 -0.620675
                                                                 0.0
      1566
                 1842
                          -0.925134
                                        -0.460493 -0.911769
                                                                 1.0
      526
                  609
                           0.209365
                                        -0.933705 -0.062745
                                                                 1.0
            Education_Level
                               Income Joining Designation
                                                                Grade
      1029
                  -1.234575 0.014864
                                                   0.213676 -0.084348
      1206
                   1.216049 0.298546
                                                  -0.975022 -1.158317
      1077
                   1.216049 -0.833247
                                                  -0.975022 -1.158317
      1566
                  -1.234575 0.339476
                                                  0.213676 -0.084348
      526
                  1.216049 -0.461132
                                                  -0.975022 -1.158317
```

```
Total Business Value ... City_C27 City_C28 City_C29 City_C3 \
1029
                 -0.694331 ...
                                       0
                                                 0
                                                                     0
                 -0.251513 ...
                                       0
                                                 0
                                                            0
1206
                                                                     0
1077
                 0.488023 ...
                                                                     0
                                       0
                                                 0
                                                            0
                 -0.694331 ...
                                                 0
1566
                                       0
                                                            0
                                                                     0
526
                 -0.315989 ...
                                       0
                                                 0
                                                            0
                                                                     0
      City_C4 City_C5 City_C6 City_C7 City_C8 City_C9
1029
            0
                     0
                              0
                                        0
1206
            0
                     0
                               0
                                        0
                                                 0
                                                           0
1077
            0
                     0
                               0
                                        0
                                                 0
                                                           0
                     0
                                        0
                                                 0
1566
            0
                               0
                                                           0
526
                     0
                               0
                                        0
                                                 0
            0
                                                           1
```

[5 rows x 42 columns]

[96]: x_train.info()

<class 'pandas.core.frame.DataFrame'>
Index: 2142 entries, 1029 to 40

Data columns (total 42 columns):

# 	Column	Non-Null Count	Dtype
0	Driver_ID	2142 non-null	int64
1	Reports_2019	2142 non-null	float64
2	Reports_2020	2142 non-null	float64
3	Age	2142 non-null	float64
4	Gender	2142 non-null	float64
5	Education_Level	2142 non-null	float64
6	Income	2142 non-null	float64
7	Joining Designation	2142 non-null	float64
8	Grade	2142 non-null	float64
9	Total Business Value	2142 non-null	float64
10	Quarterly Rating	2142 non-null	float64
11	QRIncrease	2142 non-null	int64
12	${\tt IncomeIncreased}$	2142 non-null	int64
13	tenure	2142 non-null	float64
14	City_C10	2142 non-null	int64
15	City_C11	2142 non-null	int64
16	City_C12	2142 non-null	int64
17	City_C13	2142 non-null	int64
18	City_C14	2142 non-null	int64
19	City_C15	2142 non-null	int64
20	City_C16	2142 non-null	int64
21	City_C17	2142 non-null	int64
22	City_C18	2142 non-null	int64
23	City_C19	2142 non-null	int64

```
24 City_C2
                                 2142 non-null
                                                  int64
          City_C20
      25
                                 2142 non-null
                                                  int64
      26
          City_C21
                                 2142 non-null
                                                  int64
      27
          City_C22
                                 2142 non-null
                                                  int64
          City_C23
      28
                                 2142 non-null
                                                  int64
      29
          City_C24
                                 2142 non-null
                                                  int64
      30
          City_C25
                                 2142 non-null
                                                  int64
      31
          City_C26
                                 2142 non-null
                                                  int64
         City_C27
                                 2142 non-null
                                                  int64
      32
                                                  int64
      33
          City_C28
                                 2142 non-null
          City_C29
                                 2142 non-null
      34
                                                  int64
          City_C3
                                 2142 non-null
                                                  int64
      35
          City_C4
      36
                                 2142 non-null
                                                  int64
          City_C5
                                 2142 non-null
                                                  int64
      37
      38
          City_C6
                                 2142 non-null
                                                  int64
      39
          City_C7
                                 2142 non-null
                                                  int64
      40
          City_C8
                                 2142 non-null
                                                  int64
      41 City_C9
                                 2142 non-null
                                                  int64
     dtypes: float64(11), int64(31)
     memory usage: 719.6 KB
[97]: y_train.head()
[97]: 1029
              0
      1206
              1
      1077
              0
      1566
              1
      526
              1
      Name: didDriverQuit, dtype: int64
[98]: y_train.info()
     <class 'pandas.core.series.Series'>
     Index: 2142 entries, 1029 to 40
     Series name: didDriverQuit
     Non-Null Count Dtype
     _____
     2142 non-null
                      int64
     dtypes: int64(1)
     memory usage: 33.5 KB
[99]: x_test.head()
            Driver_ID
                       Reports_2019
                                      Reports_2020
                                                          Age
                                                               Gender
      2192
                 2570
                           -0.698234
                                         -0.933705 -1.760794
                                                                  0.0
      2293
                 2690
                            1.797664
                                          1.905570 -1.378733
                                                                  0.0
      912
                 1076
                           -0.698234
                                                                  0.0
                                          0.722539 -0.741964
      1024
                 1205
                            1.797664
                                          0.249326 -0.971700
                                                                  0.0
```

[99]:

778	91	5 0.	890065	-0.9337	705 2.144	719 0.	0	
	Educatio	n_Level	Income	Joining	Designati	on Gra	ıde \	
2192	1	.216049 -	1.147538		-0.9750	22 -1.1583	317	
2293	1	.216049	0.685710		-0.9750	22 -0.0843	348	
912	-0	.009263 -	0.261395		-0.9750	22 -1.1583	317	
1024	-0	.009263	1.280652		0.2136	76 -0.0843	348	
778	-1	.234575 -	1.439279		-0.9750	22 -1.1583	317	
	Total Bu	siness Va	lue …	City_C27	City_C28	City_C29	City_C3	\
2192		-0.694	331	0	0	0	0	
2293		2.038	039	0	0	0	0	
912		-0.331	328	0	0	0	0	
1024		1.705	952 	0	0	0	0	
778		-0.106	102	0	0	0	0	
	$City_C4$	City_C5	City_C6	City_C7	City_C8	City_C9		
2192	0	0	0	0	0	1		
2293	0	0	0	0	0	0		
912	0	0	0	0	0	0		
1024	0	0	0	0	0	0		
778	0	0	0	0	0	0		

[5 rows x 42 columns]

[100]: x_test.info()

<class 'pandas.core.frame.DataFrame'>
Index: 239 entries, 2192 to 2314
Data columns (total 42 columns):

#	Column	Non-Null Count	Dtype
0	Driver_ID	239 non-null	int64
1	Reports_2019	239 non-null	float64
2	Reports_2020	239 non-null	float64
3	Age	239 non-null	float64
4	Gender	239 non-null	float64
5	Education_Level	239 non-null	float64
6	Income	239 non-null	float64
7	Joining Designation	239 non-null	float64
8	Grade	239 non-null	float64
9	Total Business Value	239 non-null	float64
10	Quarterly Rating	239 non-null	float64
11	QRIncrease	239 non-null	int64
12	${\tt IncomeIncreased}$	239 non-null	int64
13	tenure	239 non-null	float64
14	City_C10	239 non-null	int64

```
City_C11
                                   239 non-null
                                                    int64
       15
           City_C12
                                   239 non-null
                                                    int64
       16
       17
           City_C13
                                   239 non-null
                                                    int64
           City_C14
                                   239 non-null
                                                    int64
       18
           City_C15
       19
                                   239 non-null
                                                    int64
       20
           City_C16
                                   239 non-null
                                                    int64
           City_C17
                                   239 non-null
                                                    int64
       22
           City_C18
                                   239 non-null
                                                    int64
           City_C19
                                   239 non-null
                                                    int64
       23
                                   239 non-null
                                                    int64
       24
           City_C2
           City_C20
                                   239 non-null
       25
                                                    int64
           City_C21
                                   239 non-null
                                                    int64
       26
           City_C22
                                   239 non-null
       27
                                                    int64
           City_C23
                                   239 non-null
                                                    int64
       28
           City_C24
       29
                                   239 non-null
                                                    int64
       30
           City_C25
                                   239 non-null
                                                    int64
       31
           City_C26
                                   239 non-null
                                                    int64
       32
           City_C27
                                   239 non-null
                                                    int64
           City_C28
                                   239 non-null
                                                    int64
       33
       34
           City_C29
                                   239 non-null
                                                    int64
       35
           City_C3
                                   239 non-null
                                                    int64
           City_C4
                                   239 non-null
                                                    int64
       36
           City_C5
                                   239 non-null
                                                    int64
       38
           City_C6
                                   239 non-null
                                                    int64
       39
           City_C7
                                   239 non-null
                                                    int64
                                   239 non-null
           City_C8
       40
                                                    int64
           City_C9
                                   239 non-null
                                                    int64
       41
      dtypes: float64(11), int64(31)
      memory usage: 80.3 KB
[101]: y_test.info()
      <class 'pandas.core.series.Series'>
      Index: 239 entries, 2192 to 2314
      Series name: didDriverQuit
      Non-Null Count
                       Dtype
      _____
      239 non-null
                       int64
      dtypes: int64(1)
      memory usage: 3.7 KB
[102]: y_test.head()
[102]: 2192
               1
       2293
               0
       912
               1
       1024
               1
```

```
778 1
```

Name: didDriverQuit, dtype: int64

Data columns (total 41 columns):

Column

```
[103]: x_train.drop('Driver_ID', axis=1, inplace=True)
[104]: x_train.head()
[104]:
             Reports_2019 Reports_2020
                                                     Gender
                                                             Education_Level
                                                Age
                                                                                 Income
                                                        0.0
       1029
                -0.925134
                               -0.697099 0.616475
                                                                    -1.234575 0.014864
       1206
                 0.890065
                               -0.933705 -0.402355
                                                        0.0
                                                                     1.216049 0.298546
       1077
                                1.905570 -0.620675
                                                        0.0
                -0.471334
                                                                     1.216049 -0.833247
       1566
                -0.925134
                               -0.460493 -0.911769
                                                        1.0
                                                                    -1.234575 0.339476
       526
                 0.209365
                               -0.933705 -0.062745
                                                        1.0
                                                                     1.216049 -0.461132
             Joining Designation
                                      Grade Total Business Value Quarterly Rating \
       1029
                        0.213676 -0.084348
                                                         -0.694331
                                                                            -0.642003
       1206
                       -0.975022 -1.158317
                                                         -0.251513
                                                                             0.591741
                        -0.975022 -1.158317
       1077
                                                          0.488023
                                                                             1.825485
                         0.213676 -0.084348
       1566
                                                         -0.694331
                                                                            -0.642003
       526
                       -0.975022 -1.158317
                                                         -0.315989
                                                                             0.591741
                City_C27 City_C28 City_C29 City_C3 City_C4 City_C5 City_C6 \
       1029
                       0
                                  0
                                            0
                                                      0
                                                               0
                                                                         0
                                                                                  0
       1206
                        0
                                  0
                                            0
                                                      0
                                                               0
                                                                         0
                                                                                  0
       1077
                        0
                                  0
                                            0
                                                      0
                                                               0
                                                                         0
                                                                                  0
                                            0
       1566
                        0
                                  0
                                                      0
                                                               0
                                                                         0
                                                                                  0
                                                      0
       526
                                  0
                                                               0
                                                                                  0
                      City_C8 City_C9
             City_C7
       1029
                   0
                             0
                                      0
       1206
                   0
                             0
                                      0
       1077
                   0
                             0
                                      0
       1566
                   0
                             0
                                      0
       526
                   0
       [5 rows x 41 columns]
[105]: x_train.shape
[105]: (2142, 41)
[106]: x_train.info()
      <class 'pandas.core.frame.DataFrame'>
      Index: 2142 entries, 1029 to 40
```

Non-Null Count Dtype

```
Reports_2019
0
                            2142 non-null
                                             float64
1
     Reports_2020
                            2142 non-null
                                             float64
2
                            2142 non-null
                                             float64
     Age
3
     Gender
                            2142 non-null
                                             float64
4
                            2142 non-null
                                             float64
     Education_Level
5
     Income
                            2142 non-null
                                             float64
6
     Joining Designation
                            2142 non-null
                                             float64
7
     Grade
                            2142 non-null
                                             float64
    Total Business Value
8
                            2142 non-null
                                             float64
     Quarterly Rating
9
                            2142 non-null
                                             float64
    QRIncrease
                            2142 non-null
                                             int64
10
11
    IncomeIncreased
                            2142 non-null
                                             int64
12
    tenure
                            2142 non-null
                                             float64
13
    City_C10
                            2142 non-null
                                             int64
    City_C11
                            2142 non-null
                                             int64
14
15
    City_C12
                            2142 non-null
                                             int64
    City_C13
                            2142 non-null
                                             int64
16
17
    City_C14
                            2142 non-null
                                             int64
18
    City_C15
                            2142 non-null
                                             int64
19
    City_C16
                            2142 non-null
                                             int64
    City_C17
20
                            2142 non-null
                                             int64
21
    City_C18
                            2142 non-null
                                             int64
    City_C19
                            2142 non-null
                                             int64
22
23
    City_C2
                            2142 non-null
                                             int64
    City_C20
24
                            2142 non-null
                                             int64
    City_C21
                            2142 non-null
25
                                             int64
    City_C22
26
                            2142 non-null
                                             int64
    City_C23
                            2142 non-null
27
                                             int64
28
    City_C24
                            2142 non-null
                                             int64
29
    City_C25
                            2142 non-null
                                             int64
    City_C26
30
                            2142 non-null
                                             int64
31
    City_C27
                            2142 non-null
                                             int64
32
    City_C28
                            2142 non-null
                                             int64
    City C29
33
                            2142 non-null
                                             int64
    City_C3
34
                            2142 non-null
                                             int64
    City_C4
35
                            2142 non-null
                                             int64
36
    City_C5
                            2142 non-null
                                             int64
37
    City_C6
                            2142 non-null
                                             int64
38
    City_C7
                            2142 non-null
                                             int64
39
    City_C8
                            2142 non-null
                                             int64
    City_C9
                            2142 non-null
40
                                             int64
dtypes: float64(11), int64(30)
```

memory usage: 702.8 KB

[107]: #Checking for multicollinearity using VIF

```
from statsmodels.stats.outliers_influence import variance_inflation_factor
import pandas as pd
# Function to check VIFs and drop features iteratively
def calculate_vif(X, thresh=5.0):
    while True:
        vif_data = pd.DataFrame()
        vif_data["Feature"] = X.columns
        vif_data["VIF"] = [variance_inflation_factor(X.values, i) for i in__
 →range(X.shape[1])]
        print("\nCurrent VIFs:")
        print(vif_data)
        max_vif = vif_data['VIF'].max()
        if max_vif > thresh:
            drop_feature = vif_data.loc[vif_data['VIF'].idxmax(), 'Feature']
            print(f"\nDropping '{drop_feature}' due to high VIF ({max_vif:.
 \hookrightarrow 2f})\n")
            X = X.drop(columns=[drop_feature])
        else:
            break
    return X
```

```
[108]: # Applying VIF reduction declared above
X_train_vif_reduced = calculate_vif(x_train)
```

Current VIFs:

```
Feature
                              VIF
            Reports_2019 3.116397
0
            Reports_2020 2.271841
1
2
                     Age 1.175059
3
                 Gender 1.685918
4
        Education_Level 1.068248
5
                 Income 2.493669
6
    Joining Designation 4.517862
7
                  Grade 6.500778
8
   Total Business Value 3.615131
9
        Quarterly Rating 2.698174
10
             QRIncrease 3.218906
11
         IncomeIncreased 1.263640
12
                 tenure 3.729469
               City_C10 1.069675
13
               City C11 1.046639
14
15
               City_C12 1.067197
```

```
City_C13 1.045566
16
17
               City_C14 1.066276
18
               City_C15 1.066324
19
               City_C16 1.082613
20
               City_C17 1.057973
               City_C18 1.073273
21
22
               City_C19 1.048624
23
                City_C2 1.059420
24
               City_C20 1.117155
25
               City_C21 1.053422
26
               City_C22 1.067729
27
               City_C23 1.087982
28
               City_C24 1.055902
29
               City_C25 1.050126
30
               City_C26 1.069674
31
               City_C27 1.065472
32
               City_C28 1.042512
33
               City_C29 1.079905
34
                City_C3 1.083730
35
                City_C4 1.053397
36
                City_C5 1.052278
37
                City_C6 1.099921
38
                City_C7 1.058187
39
                City_C8 1.069520
40
                City_C9 1.073338
```

Dropping 'Grade' due to high VIF (6.50)

Current VIFs:

	Feature	VIF
0	Reports_2019	3.116322
1	Reports_2020	2.264691
2	Age	1.172966
3	Gender	1.684259
4	Education_Level	1.050138
5	Income	1.987131
6	Joining Designation	1.840287
7	Total Business Value	3.182603
8	Quarterly Rating	2.483924
9	QRIncrease	3.218139
10	${\tt IncomeIncreased}$	1.258346
11	tenure	3.114008
12	City_C10	1.069629
13	City_C11	1.046484
14	City_C12	1.067184
15	City_C13	1.045182
16	City_C14	1.066199

```
City_C15 1.066324
      18
                      City_C16 1.082612
      19
                      City_C17 1.057723
      20
                      City_C18 1.073213
      21
                      City C19 1.048569
      22
                       City_C2 1.058910
      23
                      City C20 1.117095
      24
                      City_C21 1.053266
      25
                      City_C22 1.067436
      26
                      City_C23 1.087675
      27
                      City_C24 1.055487
      28
                      City_C25 1.048890
      29
                      City_C26 1.069642
      30
                      City_C27 1.061923
      31
                      City_C28 1.042362
      32
                      City_C29 1.079827
      33
                       City_C3 1.082978
      34
                       City_C4 1.052621
      35
                       City_C5 1.052211
      36
                       City_C6 1.099919
      37
                       City_C7 1.057549
      38
                       City_C8 1.069489
      39
                       City_C9 1.073219
[109]: x_train=X_train_vif_reduced
[110]: x_train.shape,y_train.shape,x_test.shape,y_test.shape
[110]: ((2142, 40), (2142,), (239, 42), (239,))
[111]: import pandas as pd
      from sklearn.model_selection import train_test_split
      from collections import Counter
      print("Original training set class distribution:")
      print(y_train.value_counts())
      print("\nPercentage distribution:")
      print(y_train.value_counts(normalize=True) * 100)
      Original training set class distribution:
      didDriverQuit
      1
           1454
      0
            688
      Name: count, dtype: int64
      Percentage distribution:
      didDriverQuit
```

17

1 67.8804860 32.119514

Name: proportion, dtype: float64

[112]: #We can see that the minority class is 32%, which is not that low to be \rightarrow considered an issue

#However, let us increase the data and make the classes more balanced with the $_{\!\!\!\!\bot}$ minority having atleast 40% to 45%

#of the values

[113]: x_train.info()

<class 'pandas.core.frame.DataFrame'>

Index: 2142 entries, 1029 to 40
Data columns (total 40 columns):

#	Column	Non-Null Count	Dtype
0	Reports_2019	2142 non-null	
1	Reports_2020	2142 non-null	float64
2	Age	2142 non-null	float64
3	Gender	2142 non-null	float64
4	Education_Level	2142 non-null	float64
5	Income	2142 non-null	float64
6	Joining Designation	2142 non-null	float64
7	Total Business Value	2142 non-null	float64
8	Quarterly Rating	2142 non-null	float64
9	QRIncrease	2142 non-null	int64
10	${\tt IncomeIncreased}$	2142 non-null	int64
11	tenure	2142 non-null	float64
12	City_C10	2142 non-null	int64
13	City_C11	2142 non-null	int64
14	City_C12	2142 non-null	int64
15	City_C13	2142 non-null	int64
16	City_C14	2142 non-null	int64
17	City_C15	2142 non-null	int64
18	City_C16	2142 non-null	int64
19	City_C17	2142 non-null	int64
20	City_C18	2142 non-null	int64
21	City_C19	2142 non-null	int64
22	City_C2	2142 non-null	int64
23	City_C20	2142 non-null	int64
24	City_C21	2142 non-null	int64
25	City_C22	2142 non-null	int64
26	City_C23	2142 non-null	int64
27	City_C24	2142 non-null	int64
28	City_C25	2142 non-null	int64
29	City_C26	2142 non-null	int64
30	City_C27	2142 non-null	int64

```
31 City_C28
                                 2142 non-null
                                                int64
       32 City_C29
                                 2142 non-null
                                                int64
       33 City_C3
                                 2142 non-null
                                                int64
       34 City_C4
                                 2142 non-null
                                                int64
       35 City C5
                                2142 non-null int64
       36 City_C6
                                 2142 non-null
                                                int64
       37 City C7
                                2142 non-null int64
       38 City_C8
                                 2142 non-null int64
       39 City_C9
                                 2142 non-null int64
      dtypes: float64(10), int64(30)
      memory usage: 686.1 KB
[114]: y_train.info()
      <class 'pandas.core.series.Series'>
      Index: 2142 entries, 1029 to 40
      Series name: didDriverQuit
      Non-Null Count Dtype
      _____
      2142 non-null
                      int64
      dtypes: int64(1)
      memory usage: 33.5 KB
[115]: from imblearn.over_sampling import SMOTE
      desired_ratio = 0.45 / 0.55
      majority_class = y_train.value_counts().idxmax()
      minority_class = y_train.value_counts().idxmin()
      majority_count = y_train.value_counts()[majority_class]
      minority_target = int(majority_count * desired_ratio)
      smote = SMOTE(sampling_strategy={minority_class: minority_target},__
        →random_state=42)
      x_train_res, y_train_res = smote.fit_resample(x_train, y_train)
[116]: x_train.shape,y_train.shape,x_train_res.shape,y_train_res.shape
[116]: ((2142, 40), (2142,), (2643, 40), (2643,))
[117]: import pandas as pd
      from sklearn.model_selection import train_test_split
      from collections import Counter
      print("Original training set class distribution:")
      print(y_train_res.value_counts())
      print("\nPercentage distribution:")
```

```
print(y_train_res.value_counts(normalize=True) * 100)
      Original training set class distribution:
      didDriverQuit
      1
           1454
      0
           1189
      Name: count, dtype: int64
      Percentage distribution:
      didDriverQuit
      1
           55.013243
      0
           44.986757
      Name: proportion, dtype: float64
[118]: x_train,y_train = x_train_res,y_train_res
[119]: x_train.shape,y_train.shape,x_train_res.shape,y_train_res.shape
[119]: ((2643, 40), (2643,), (2643, 40), (2643,))
[120]: x_train.head()
[120]:
                                            Age Gender Education_Level
          Reports_2019 Reports_2020
                                                                             Income \
                                                    0.0
       0
             -0.925134
                           -0.697099 0.616475
                                                               -1.234575 0.014864
       1
              0.890065
                           -0.933705 -0.402355
                                                    0.0
                                                                 1.216049 0.298546
       2
             -0.471334
                            1.905570 -0.620675
                                                    0.0
                                                                 1.216049 -0.833247
       3
             -0.925134
                           -0.460493 -0.911769
                                                    1.0
                                                               -1.234575 0.339476
              0.209365
                           -0.933705 -0.062745
                                                    1.0
                                                                 1.216049 -0.461132
          Joining Designation Total Business Value Quarterly Rating
                                                                         QRIncrease
       0
                     0.213676
                                           -0.694331
                                                             -0.642003
                                                                                  0
                                                                                  0
       1
                    -0.975022
                                           -0.251513
                                                              0.591741
       2
                                            0.488023
                                                               1.825485
                                                                                  1
                    -0.975022
       3
                     0.213676
                                           -0.694331
                                                             -0.642003
                                                                                  0
                    -0.975022
                                           -0.315989
                                                              0.591741
             City_C27
                      City_C28 City_C29 City_C3 City_C4 City_C5 City_C6
       0
                                         0
                                                  0
                                                           0
                                                                              0
                    0
                              0
                                                                     0
       1
                    0
                              0
                                         0
                                                  0
                                                           0
                                                                     0
                                                                              0
                                         0
       2
                    0
                              0
                                                  0
                                                           0
                                                                     0
                                                                              0
       3
                    0
                              0
                                         0
                                                  0
                                                           0
                                                                     0
                                                                              0
                              0
                                         0
                                                  0
                                                           0
                                                                     0
                                                                              0
          City_C7 City_C8 City_C9
       0
                0
                         0
                                  0
                0
                         0
                                   0
       1
       2
                0
                         0
                                   0
```

[5 rows x 40 columns]

[121]: x_train.info()

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 2643 entries, 0 to 2642
Data columns (total 40 columns):

#	Column	Non-Null Count	Dtype
0	Reports_2019	2643 non-null	float64
1	Reports_2020	2643 non-null	float64
2	Age	2643 non-null	float64
3	Gender	2643 non-null	float64
4	Education_Level	2643 non-null	float64
5	Income	2643 non-null	float64
6	Joining Designation	2643 non-null	float64
7	Total Business Value	2643 non-null	float64
8	Quarterly Rating	2643 non-null	float64
9	QRIncrease	2643 non-null	int64
10	${\tt IncomeIncreased}$	2643 non-null	int64
11	tenure	2643 non-null	float64
12	City_C10	2643 non-null	int64
13	City_C11	2643 non-null	int64
14	City_C12	2643 non-null	int64
15	City_C13	2643 non-null	int64
16	City_C14	2643 non-null	int64
17	City_C15	2643 non-null	int64
18	City_C16	2643 non-null	int64
19	City_C17	2643 non-null	int64
20	City_C18	2643 non-null	int64
21	City_C19	2643 non-null	int64
22	City_C2	2643 non-null	int64
23	City_C20	2643 non-null	int64
24	City_C21	2643 non-null	int64
25	City_C22	2643 non-null	int64
26	City_C23	2643 non-null	int64
27	City_C24	2643 non-null	int64
28	City_C25	2643 non-null	int64
29	City_C26	2643 non-null	int64
30	City_C27	2643 non-null	int64
31	City_C28	2643 non-null	int64
32	City_C29	2643 non-null	int64
33	City_C3	2643 non-null	int64
34	City_C4	2643 non-null	int64

```
35 City_C5
                                  2643 non-null
                                                   int64
       36 City_C6
                                  2643 non-null
                                                   int64
       37
           City_C7
                                  2643 non-null
                                                   int64
       38 City_C8
                                  2643 non-null
                                                   int64
       39 City_C9
                                  2643 non-null
                                                   int64
      dtypes: float64(10), int64(30)
      memory usage: 826.1 KB
[122]: y_train.info()
      <class 'pandas.core.series.Series'>
      RangeIndex: 2643 entries, 0 to 2642
      Series name: didDriverQuit
      Non-Null Count Dtype
      -----
      2643 non-null
                       int64
      dtypes: int64(1)
      memory usage: 20.8 KB
[123]: y_train.head(50)
[123]: 0
             0
       1
             1
       2
             0
       3
             1
       4
             1
       5
             1
       6
             1
       7
             1
             1
       8
       9
             0
       10
             1
       11
             1
       12
             0
       13
             1
       14
             0
       15
             1
       16
             1
       17
             1
       18
             0
       19
             0
       20
             1
       21
             0
       22
             1
       23
             1
       24
             1
       25
             1
```

```
26
             1
       27
       28
             1
       29
       30
             1
       31
             1
       32
             1
       33
             1
       34
             1
       35
             1
       36
       37
             1
       38
             1
       39
             1
       40
             1
       41
             1
       42
             1
       43
       44
             0
       45
             1
       46
             0
       47
             0
       48
             1
       49
             0
       Name: didDriverQuit, dtype: int64
  []: #Model building.
       #I am using RandomForest for the bagging method.
[124]: def report(results, n_top=3):
           for i in range(1, n_top + 1):
               candidates = np.flatnonzero(results['rank_test_score'] == i)
               for candidate in candidates:
                   print("Model with rank: {0}".format(i))
                   print("Mean validation score: {0:.5f} (std: {1:.5f})".format(
                         results['mean_test_score'][candidate],
                         results['std_test_score'][candidate]))
                   print("Parameters: {0}".format(results['params'][candidate]))
                   print("")
[125]: from sklearn.ensemble import RandomForestClassifier
       from sklearn.model_selection import RandomizedSearchCV
[126]: param_dist = {
           "n estimators": [100, 200, 300, 500, 700, 1000],
           "max_features": [5, 10, 20, 25, 30, 35],
           "bootstrap": [True, False],
```

```
"class_weight": [None, 'balanced'],
           "criterion": ['entropy', 'gini'],
           "max_depth": [None, 5, 10, 15, 20, 30, 50, 70],
           "min_samples_leaf": [1, 2, 5, 10, 15, 20],
           "min_samples_split": [2, 5, 10, 15, 20]
       }
       rf = RandomForestClassifier(random_state=42)
       random search = RandomizedSearchCV(rf, param distributions=param dist,
        on_iter=10, cv=7, scoring='f1', verbose=1, n_jobs=-1)
       random_search.fit(x_train, y_train)
      Fitting 7 folds for each of 10 candidates, totalling 70 fits
[126]: RandomizedSearchCV(cv=7, estimator=RandomForestClassifier(random_state=42),
                          n jobs=-1,
                          param_distributions={'bootstrap': [True, False],
                                               'class_weight': [None, 'balanced'],
                                                'criterion': ['entropy', 'gini'],
                                                'max_depth': [None, 5, 10, 15, 20, 30,
                                                             50, 70],
                                                'max_features': [5, 10, 20, 25, 30, 35],
                                                'min_samples_leaf': [1, 2, 5, 10, 15,
                                                                     20],
                                                'min_samples_split': [2, 5, 10, 15, 20],
                                                'n_estimators': [100, 200, 300, 500,
                                                                700, 1000]},
                          scoring='f1', verbose=1)
[127]: report(random_search.cv_results_, 5)
      Model with rank: 1
      Mean validation score: 0.93341 (std: 0.01313)
      Parameters: {'n_estimators': 700, 'min_samples_split': 5, 'min_samples_leaf': 1,
      'max features': 30, 'max depth': 50, 'criterion': 'gini', 'class_weight':
      'balanced', 'bootstrap': False}
      Model with rank: 2
      Mean validation score: 0.93180 (std: 0.01031)
      Parameters: {'n_estimators': 200, 'min_samples_split': 10, 'min_samples_leaf':
      1, 'max_features': 30, 'max_depth': 50, 'criterion': 'gini', 'class_weight':
      'balanced', 'bootstrap': False}
      Model with rank: 3
      Mean validation score: 0.92793 (std: 0.01158)
      Parameters: {'n_estimators': 700, 'min_samples_split': 15, 'min_samples_leaf':
      5, 'max_features': 30, 'max_depth': 20, 'criterion': 'entropy', 'class_weight':
```

```
'balanced', 'bootstrap': True}
      Model with rank: 4
      Mean validation score: 0.92600 (std: 0.01469)
      Parameters: {'n estimators': 1000, 'min samples split': 20, 'min samples leaf':
      5, 'max_features': 30, 'max_depth': 10, 'criterion': 'gini', 'class_weight':
      'balanced', 'bootstrap': False}
      Model with rank: 5
      Mean validation score: 0.92501 (std: 0.01388)
      Parameters: {'n_estimators': 500, 'min_samples_split': 15, 'min_samples_leaf':
      5, 'max_features': 20, 'max_depth': 15, 'criterion': 'entropy', 'class_weight':
      None, 'bootstrap': True}
[128]: param_dist = {
           "n_estimators": [150,200,250,650,700,750],
           "max_features": [28,30,32],
           "bootstrap": [False],
           "class_weight": ['balanced'],
           "criterion": ['gini'],
           "max_depth": [48,50,52],
           "min_samples_leaf": [1, 2],
           "min_samples_split": [4,5,6,9,10,11]
       }
       rf = RandomForestClassifier(random_state=42)
       random_search = RandomizedSearchCV(rf, param_distributions=param_dist,__
        on_iter=10, cv=7, scoring='f1', verbose=1, n_jobs=-1)
       random search.fit(x train, y train)
      Fitting 7 folds for each of 10 candidates, totalling 70 fits
[128]: RandomizedSearchCV(cv=7, estimator=RandomForestClassifier(random_state=42),
                          n_jobs=-1,
                          param_distributions={'bootstrap': [False],
                                                'class_weight': ['balanced'],
                                                'criterion': ['gini'],
                                                'max_depth': [48, 50, 52],
                                                'max_features': [28, 30, 32],
                                                'min_samples_leaf': [1, 2],
                                                'min_samples_split': [4, 5, 6, 9, 10,
                                                                      11],
                                                'n_estimators': [150, 200, 250, 650,
                                                                700, 750]},
                          scoring='f1', verbose=1)
```

```
[129]: report(random_search.cv_results_, 5)
      Model with rank: 1
      Mean validation score: 0.93462 (std: 0.01150)
      Parameters: {'n_estimators': 650, 'min_samples_split': 10, 'min_samples_leaf':
      2, 'max_features': 28, 'max_depth': 50, 'criterion': 'gini', 'class_weight':
      'balanced', 'bootstrap': False}
      Model with rank: 2
      Mean validation score: 0.93379 (std: 0.01284)
      Parameters: {'n_estimators': 250, 'min_samples_split': 5, 'min_samples_leaf': 1,
      'max_features': 28, 'max_depth': 50, 'criterion': 'gini', 'class_weight':
      'balanced', 'bootstrap': False}
      Model with rank: 3
      Mean validation score: 0.93374 (std: 0.01253)
      Parameters: {'n estimators': 700, 'min samples split': 4, 'min samples leaf': 1,
      'max_features': 30, 'max_depth': 52, 'criterion': 'gini', 'class_weight':
      'balanced', 'bootstrap': False}
      Model with rank: 4
      Mean validation score: 0.93282 (std: 0.01271)
      Parameters: {'n_estimators': 650, 'min_samples_split': 4, 'min_samples_leaf': 2,
      'max features': 30, 'max_depth': 50, 'criterion': 'gini', 'class_weight':
      'balanced', 'bootstrap': False}
      Model with rank: 5
      Mean validation score: 0.93256 (std: 0.01023)
      Parameters: {'n_estimators': 750, 'min_samples_split': 10, 'min_samples_leaf':
      2, 'max_features': 32, 'max_depth': 52, 'criterion': 'gini', 'class_weight':
      'balanced', 'bootstrap': False}
[130]: param_dist = {
           "n_estimators": [640,650,660,240,250,260],
           "max_features": [25,26,28,30],
           "bootstrap": [False],
           "class_weight": ['balanced'],
           "criterion": ['gini'],
           "max_depth": [48,50,52],
           "min samples leaf": [1, 2, 3],
           "min samples split": [4,5,6,9,10,11]
       }
       rf = RandomForestClassifier(random_state=42)
       random_search = RandomizedSearchCV(rf, param_distributions=param_dist,_
        on_iter=10, cv=7, scoring='f1', verbose=1, n_jobs=-1)
```

```
Fitting 7 folds for each of 10 candidates, totalling 70 fits
[130]: RandomizedSearchCV(cv=7, estimator=RandomForestClassifier(random_state=42),
                          n_{jobs}=-1,
                          param_distributions={'bootstrap': [False],
                                                'class_weight': ['balanced'],
                                                'criterion': ['gini'],
                                                'max depth': [48, 50, 52],
                                                'max_features': [25, 26, 28, 30],
                                                'min_samples_leaf': [1, 2, 3],
                                                'min_samples_split': [4, 5, 6, 9, 10,
                                                                      11],
                                                'n_estimators': [640, 650, 660, 240,
                                                                 250, 260]},
                          scoring='f1', verbose=1)
[131]: report(random_search.cv_results_, 5)
      Model with rank: 1
      Mean validation score: 0.93549 (std: 0.01174)
      Parameters: {'n_estimators': 250, 'min_samples_split': 4, 'min_samples_leaf': 1,
      'max_features': 28, 'max_depth': 50, 'criterion': 'gini', 'class_weight':
      'balanced', 'bootstrap': False}
      Model with rank: 2
      Mean validation score: 0.93445 (std: 0.01272)
      Parameters: {'n_estimators': 250, 'min_samples_split': 4, 'min_samples_leaf': 3,
      'max_features': 28, 'max_depth': 52, 'criterion': 'gini', 'class_weight':
      'balanced', 'bootstrap': False}
      Model with rank: 3
      Mean validation score: 0.93439 (std: 0.01264)
      Parameters: {'n_estimators': 260, 'min_samples_split': 6, 'min_samples_leaf': 3,
      'max_features': 25, 'max_depth': 50, 'criterion': 'gini', 'class_weight':
      'balanced', 'bootstrap': False}
      Model with rank: 4
      Mean validation score: 0.93433 (std: 0.01237)
      Parameters: {'n_estimators': 660, 'min_samples_split': 10, 'min_samples_leaf':
      3, 'max_features': 28, 'max_depth': 50, 'criterion': 'gini', 'class_weight':
      'balanced', 'bootstrap': False}
      Model with rank: 5
      Mean validation score: 0.93406 (std: 0.01114)
      Parameters: {'n_estimators': 650, 'min_samples_split': 5, 'min_samples_leaf': 2,
      'max_features': 26, 'max_depth': 50, 'criterion': 'gini', 'class_weight':
```

random_search.fit(x_train, y_train)

'balanced', 'bootstrap': False}

```
[]: #After a few runs, I am selecting the below
       # Model with rank: 1
       # Mean validation score: 0.93549 (std: 0.01174)
       # Parameters: {'n_estimators': 250, 'min_samples_split': 4, 'min_samples_leaf':u
        →1, 'max_features': 28, 'max_depth': 50, 'criterion': 'gini', 'class_weight':
        → 'balanced', 'bootstrap': False}
[132]: rf_best_model=RandomForestClassifier(**{'n_estimators': 250,__

¬'min_samples_split': 4, 'min_samples_leaf': 1, 'max_features': 28,

¬'max_depth': 50, 'criterion': 'gini', 'class_weight': 'balanced',
□
        ⇔'bootstrap': False})
[133]: rf_best_model.fit(x_train,y_train)
[133]: RandomForestClassifier(bootstrap=False, class_weight='balanced', max_depth=50,
                              max_features=28, min_samples_split=4, n_estimators=250)
[134]: #Feature importance
       feat_imp_df=pd.DataFrame({'features':x_train.columns,
                                 'importance':rf_best_model.feature_importances_})
       feat_imp_df=feat_imp_df.sort_values('importance',ascending=False)
       feat_imp_df['normalised_imp']=feat_imp_df['importance']/np.

sum(feat_imp_df['importance'])
       feat_imp_df['cum_imp']=np.cumsum(feat_imp_df['normalised_imp'])
[135]: feat_imp_df
[135]:
                       features
                                 importance
                                             normalised_imp
                                                              cum_imp
       1
                   Reports_2020
                                   0.459513
                                                   0.459513 0.459513
       0
                   Reports_2019
                                   0.168336
                                                   0.168336 0.627850
       11
                         tenure
                                   0.130033
                                                   0.130033 0.757883
       7
           Total Business Value
                                   0.057008
                                                   0.057008 0.814891
       5
                         Income
                                   0.028960
                                                   0.028960 0.843851
       8
               Quarterly Rating
                                   0.028202
                                                   0.028202 0.872053
       9
                     QRIncrease
                                   0.026720
                                                   0.026720 0.898773
       2
                                   0.026529
                                                   0.026529 0.925302
                            Age
       6
            Joining Designation
                                                   0.010085 0.935387
                                   0.010085
                Education Level
       4
                                   0.009459
                                                   0.009459 0.944846
       22
                        City C2
                                   0.004910
                                                   0.004910 0.949756
                        City C9
       39
                                   0.003785
                                                   0.003785 0.953541
       23
                       City_C20
                                   0.003595
                                                   0.003595 0.957136
       3
                         Gender
                                   0.003229
                                                   0.003229 0.960365
```

```
31
                City_C28
                           0.003160
                                           0.003160 0.963525
28
                City_C25
                           0.003097
                                            0.003097 0.966622
               City_C27
30
                           0.002694
                                            0.002694 0.969316
35
                City_C5
                           0.002530
                                           0.002530 0.971846
32
               City_C29
                           0.002388
                                           0.002388 0.974234
16
               City_C14
                           0.002387
                                           0.002387 0.976620
29
                City C26
                                           0.002252 0.978873
                           0.002252
12
               City_C10
                           0.002116
                                           0.002116 0.980989
33
                City C3
                           0.001939
                                           0.001939 0.982928
20
                City C18
                           0.001537
                                           0.001537 0.984465
24
                City_C21
                           0.001393
                                           0.001393 0.985857
14
               City_C12
                           0.001340
                                           0.001340 0.987197
36
                City_C6
                           0.001328
                                           0.001328 0.988526
                           0.001266
                                           0.001266 0.989792
27
               City_C24
               City_C23
26
                           0.001241
                                           0.001241 0.991033
18
                City_C16
                           0.001206
                                           0.001206 0.992239
34
                City_C4
                           0.001171
                                           0.001171 0.993410
15
                                           0.001159 0.994569
                City_C13
                           0.001159
25
                City_C22
                           0.001133
                                           0.001133 0.995702
19
               City_C17
                                           0.001048 0.996749
                           0.001048
38
                City_C8
                           0.000944
                                           0.000944 0.997693
17
                City_C15
                           0.000843
                                           0.000843 0.998537
21
                City_C19
                           0.000800
                                           0.000800 0.999336
13
                City C11
                           0.000487
                                           0.000487 0.999824
                City_C7
37
                           0.000128
                                           0.000128 0.999952
10
         IncomeIncreased
                           0.000048
                                           0.000048 1.000000
```

```
[]: # From the above feature importance we see that Reports_2020(number of times_\_
the driver reported in 2020) is the highest decider

# with 45% deciding rate.

# This is followed by Reports_2019(number of times the driver reported in 2019)\_
with 16%.

# This shows that the number of reporting dates are the most important feature

# The next feature is tenure which has about 13% importance.

# After the above features we have the remaining features with less than 10%\_
importance.
```

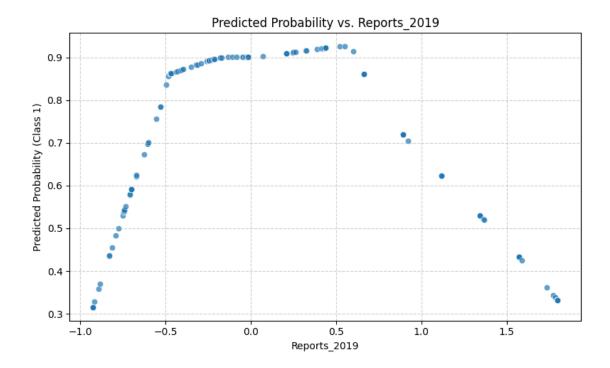
[]: #Now using the below plots to check which feature has positive and which has unegative relation

```
[136]: import pandas as pd
  import seaborn as sns
  import statsmodels.api as sm
  import matplotlib.pyplot as plt

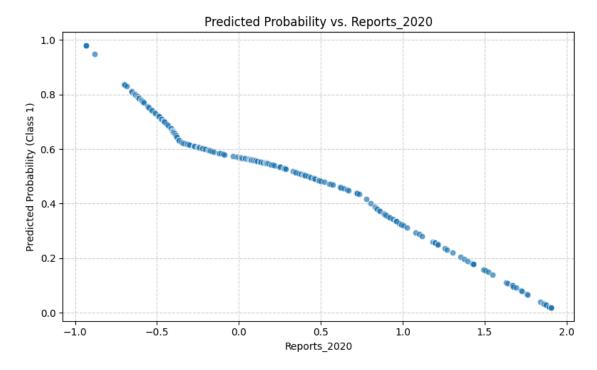
preds = rf_best_model.predict_proba(x_train)[:, 1]
```

```
feature_names = x_train.columns
for var_name in feature_names:
   print(f"Plotting for feature: {var_name}")
   var_data = pd.DataFrame({'var': x_train[var_name], 'response': preds})
   try:
        smooth_data = sm.nonparametric.lowess(var_data['response'],__
 ⇔var_data['var'], frac=0.6) # frac can be adjusted
   except ValueError as e:
       print(f"Could not apply LOESS smoothing for {var_name}: {e}. Skipping⊔
 ⇔plot for this feature.")
       continue
   df_smoothed = pd.DataFrame({'response': smooth_data[:, 1], var_name:__
 ⇔smooth_data[:, 0]})
   plt.figure(figsize=(8, 5))
   sns.scatterplot(x=var_name, y='response', data=df_smoothed, alpha=0.7)
   plt.title(f'Predicted Probability vs. {var_name}')
   plt.xlabel(var_name)
   plt.ylabel('Predicted Probability (Class 1)')
   plt.grid(True, linestyle='--', alpha=0.6)
   plt.tight_layout()
   plt.show()
   print("-" * 50)
```

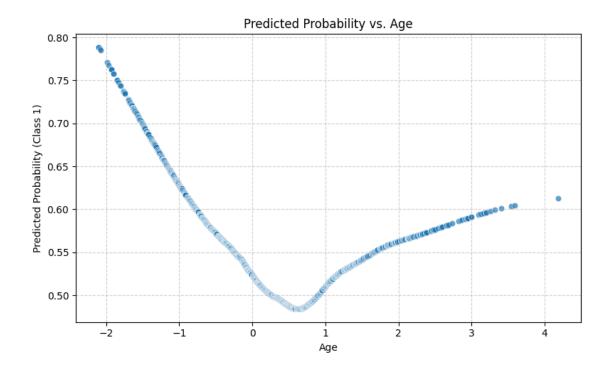
Plotting for feature: Reports_2019



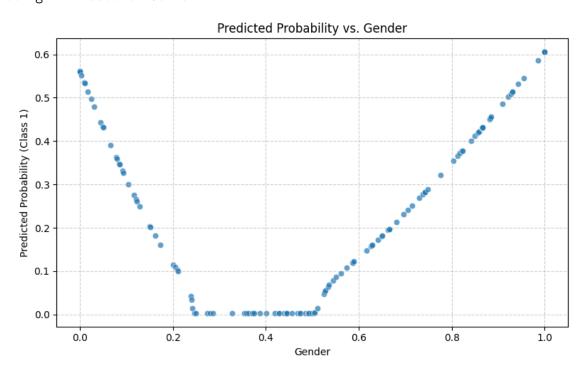
Plotting for feature: Reports_2020



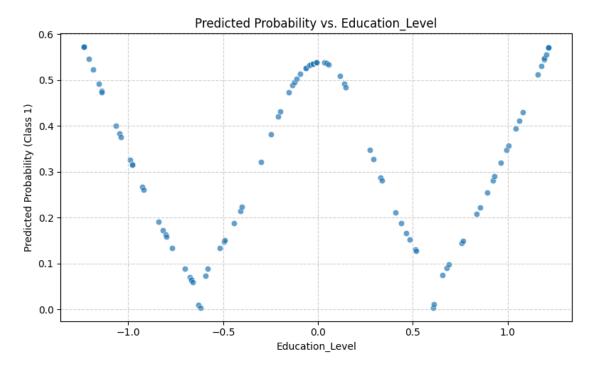
Plotting for feature: Age



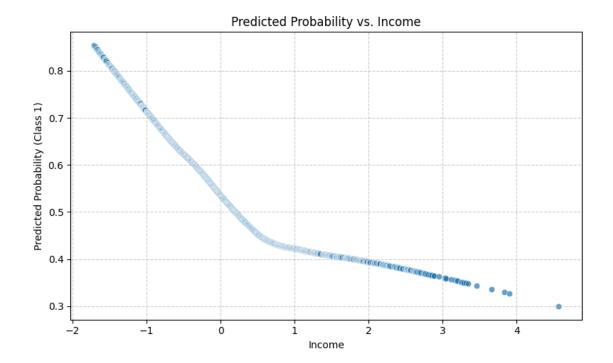
Plotting for feature: Gender



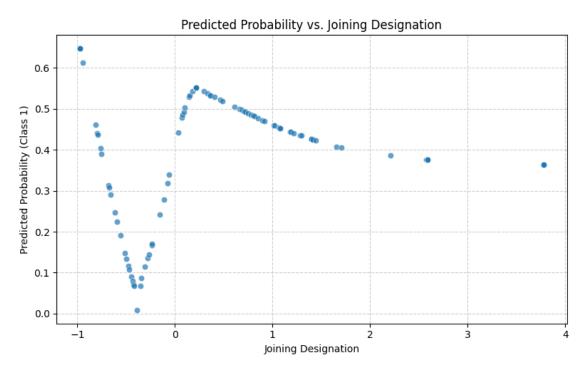
Plotting for feature: Education_Level



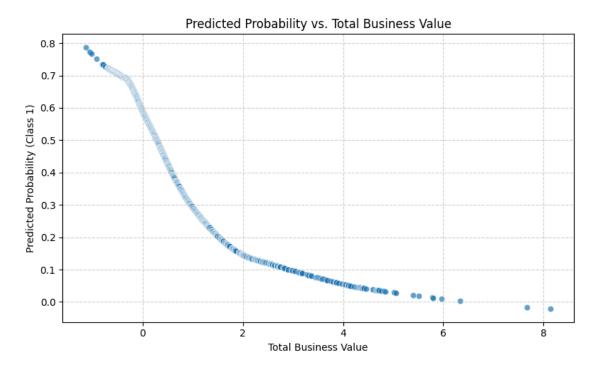
Plotting for feature: Income



Plotting for feature: Joining Designation

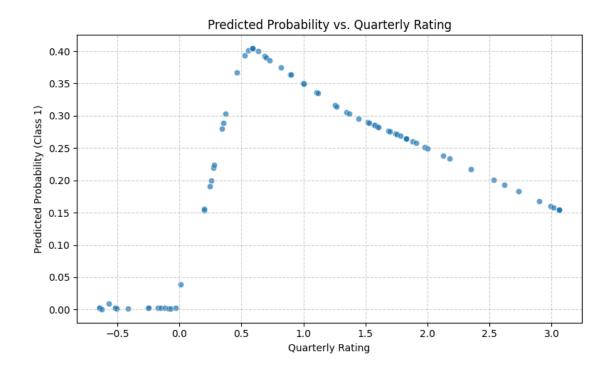


Plotting for feature: Total Business Value



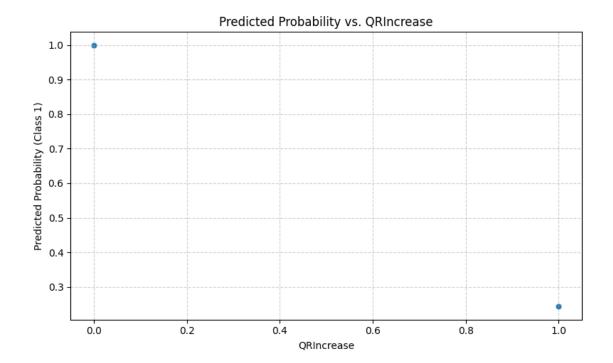
Plotting for feature: Quarterly Rating

/usr/local/lib/python3.11/dist-packages/statsmodels/nonparametric/smoothers_lowess.py:226: RuntimeWarning: invalid value encountered in divide



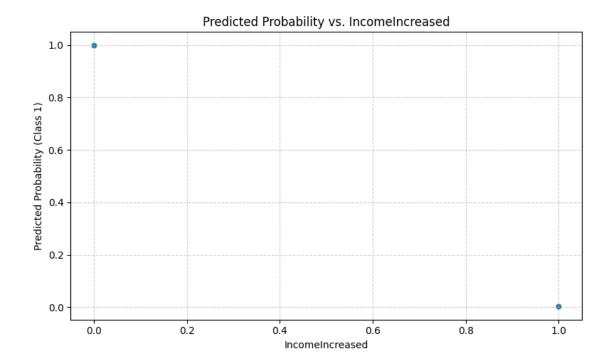
Plotting for feature: QRIncrease

/usr/local/lib/python3.11/dist-packages/statsmodels/nonparametric/smoothers_lowess.py:226: RuntimeWarning: invalid value encountered in divide

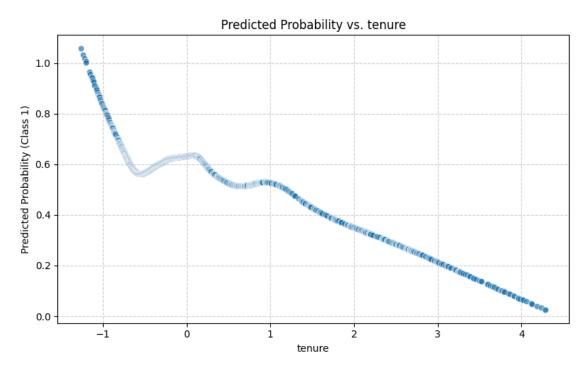


Plotting for feature: IncomeIncreased

/usr/local/lib/python3.11/distpackages/statsmodels/nonparametric/smoothers_lowess.py:226: RuntimeWarning:
invalid value encountered in divide
 res, _ = _lowess(y, x, x, np.ones_like(x),



Plotting for feature: tenure

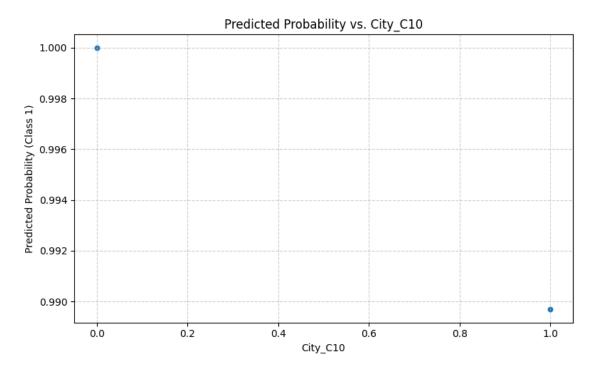


Plotting for feature: City_C10

/usr/local/lib/python3.11/dist-

packages/statsmodels/nonparametric/smoothers_lowess.py:226: RuntimeWarning: invalid value encountered in divide

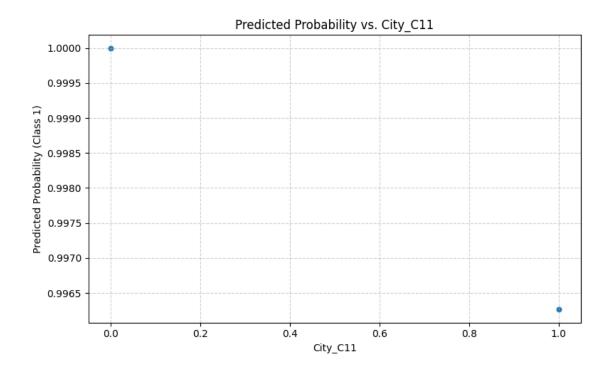
res, _ = _lowess(y, x, x, np.ones_like(x),



Plotting for feature: City_C11

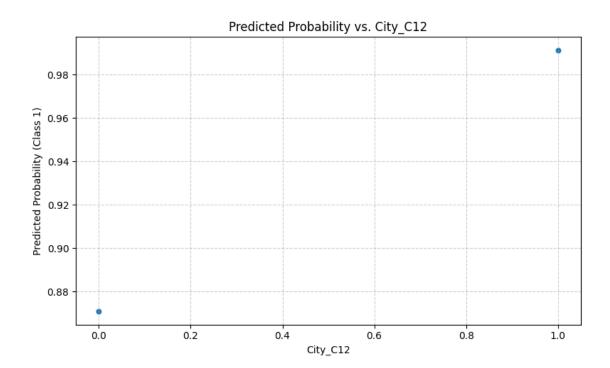
/usr/local/lib/python3.11/dist-

packages/statsmodels/nonparametric/smoothers_lowess.py:226: RuntimeWarning: invalid value encountered in divide



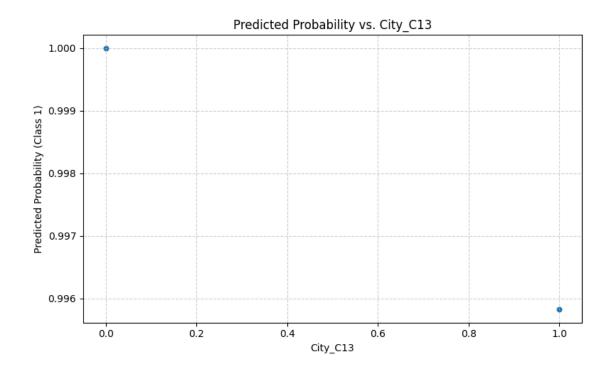
Plotting for feature: City_C12

/usr/local/lib/python3.11/distpackages/statsmodels/nonparametric/smoothers_lowess.py:226: RuntimeWarning: invalid value encountered in divide



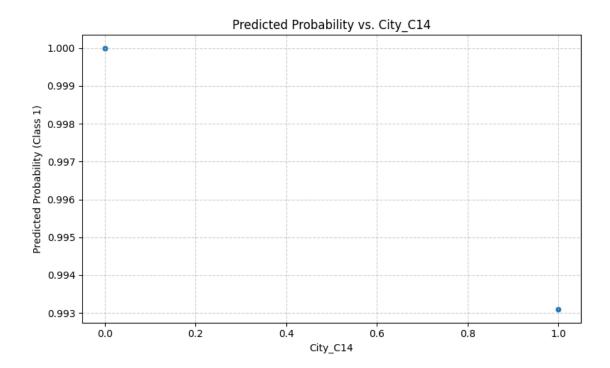
Plotting for feature: City_C13

/usr/local/lib/python3.11/distpackages/statsmodels/nonparametric/smoothers_lowess.py:226: RuntimeWarning: invalid value encountered in divide



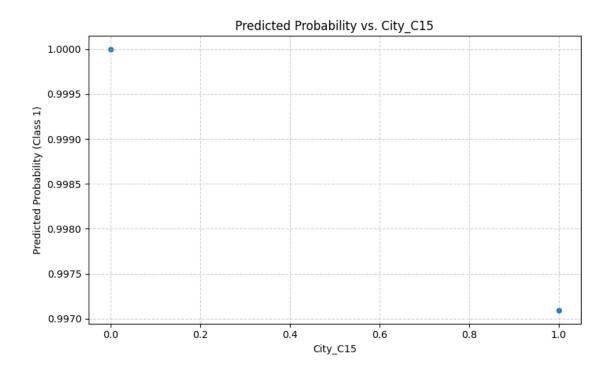
Plotting for feature: City_C14

/usr/local/lib/python3.11/dist-packages/statsmodels/nonparametric/smoothers_lowess.py:226: RuntimeWarning: invalid value encountered in divide



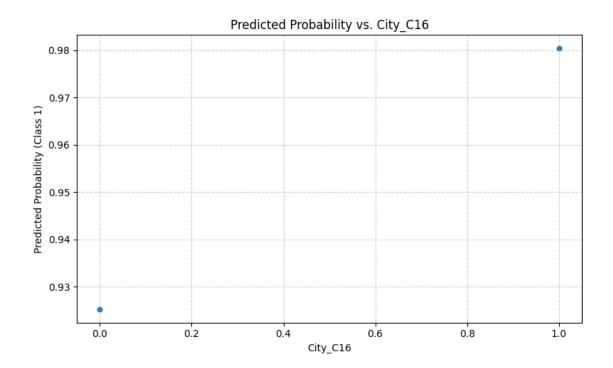
Plotting for feature: City_C15

/usr/local/lib/python3.11/dist-packages/statsmodels/nonparametric/smoothers_lowess.py:226: RuntimeWarning: invalid value encountered in divide



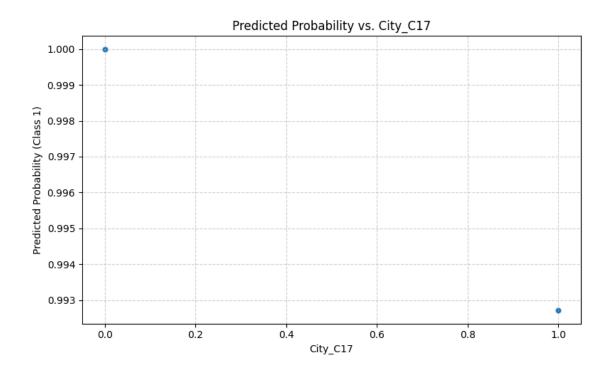
Plotting for feature: City_C16

/usr/local/lib/python3.11/dist-packages/statsmodels/nonparametric/smoothers_lowess.py:226: RuntimeWarning: invalid value encountered in divide



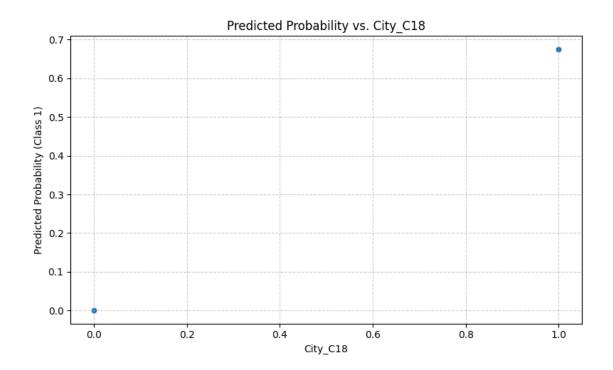
Plotting for feature: City_C17

/usr/local/lib/python3.11/dist-packages/statsmodels/nonparametric/smoothers_lowess.py:226: RuntimeWarning: invalid value encountered in divide



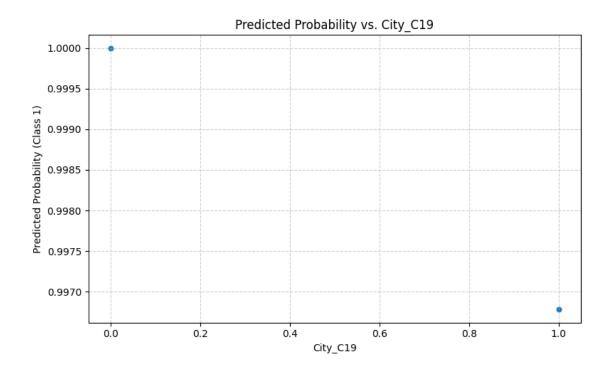
Plotting for feature: City_C18

/usr/local/lib/python3.11/dist-packages/statsmodels/nonparametric/smoothers_lowess.py:226: RuntimeWarning: invalid value encountered in divide



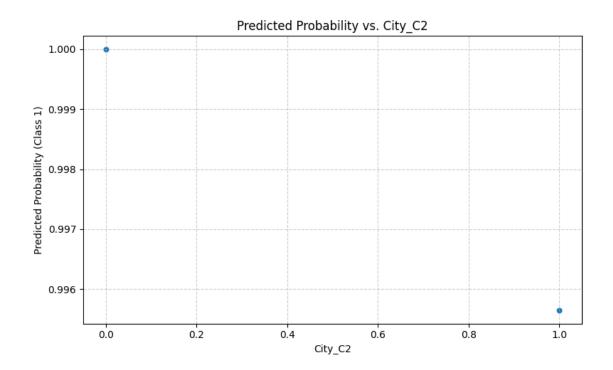
Plotting for feature: City_C19

/usr/local/lib/python3.11/dist-packages/statsmodels/nonparametric/smoothers_lowess.py:226: RuntimeWarning: invalid value encountered in divide



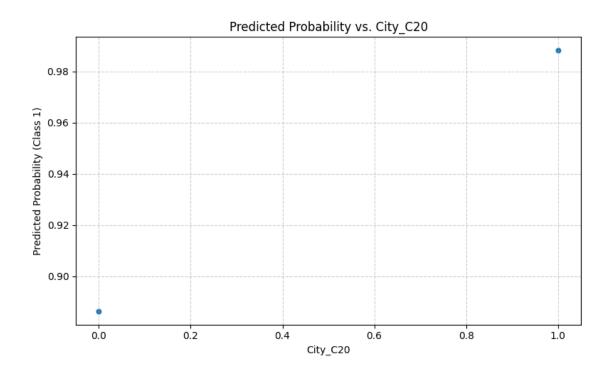
Plotting for feature: City_C2

/usr/local/lib/python3.11/distpackages/statsmodels/nonparametric/smoothers_lowess.py:226: RuntimeWarning: invalid value encountered in divide



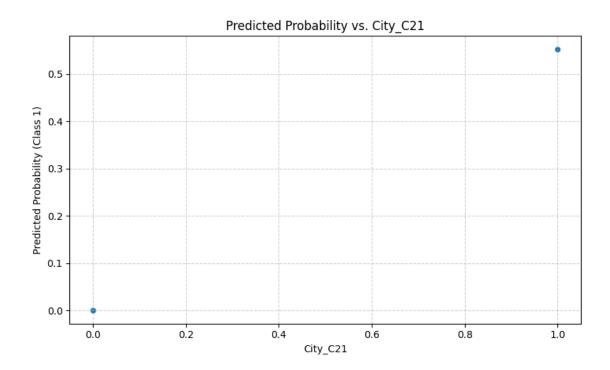
Plotting for feature: City_C20

/usr/local/lib/python3.11/distpackages/statsmodels/nonparametric/smoothers_lowess.py:226: RuntimeWarning: invalid value encountered in divide



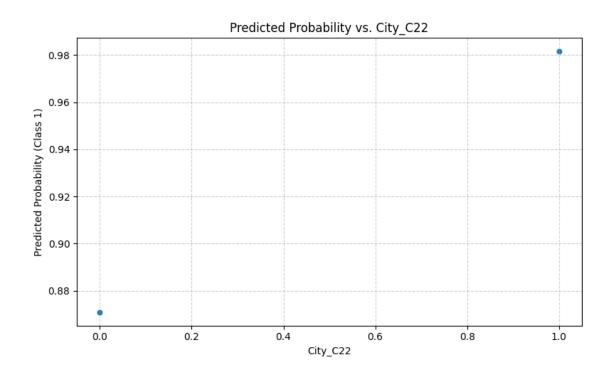
Plotting for feature: City_C21

/usr/local/lib/python3.11/distpackages/statsmodels/nonparametric/smoothers_lowess.py:226: RuntimeWarning: invalid value encountered in divide



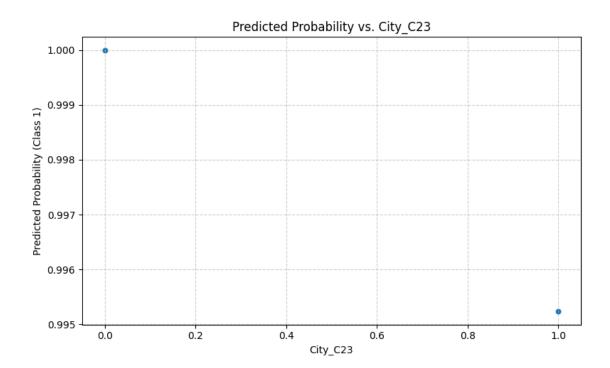
Plotting for feature: City_C22

/usr/local/lib/python3.11/distpackages/statsmodels/nonparametric/smoothers_lowess.py:226: RuntimeWarning: invalid value encountered in divide



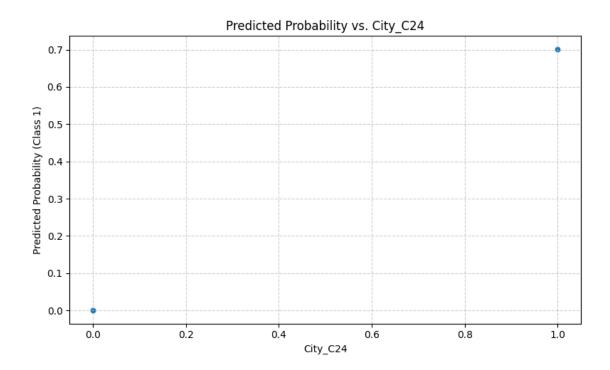
Plotting for feature: City_C23

/usr/local/lib/python3.11/distpackages/statsmodels/nonparametric/smoothers_lowess.py:226: RuntimeWarning: invalid value encountered in divide



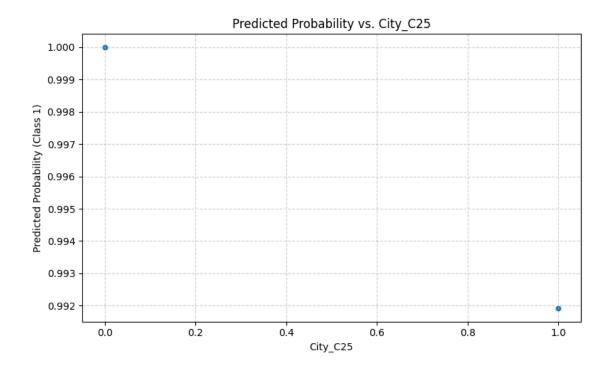
Plotting for feature: City_C24

/usr/local/lib/python3.11/distpackages/statsmodels/nonparametric/smoothers_lowess.py:226: RuntimeWarning: invalid value encountered in divide



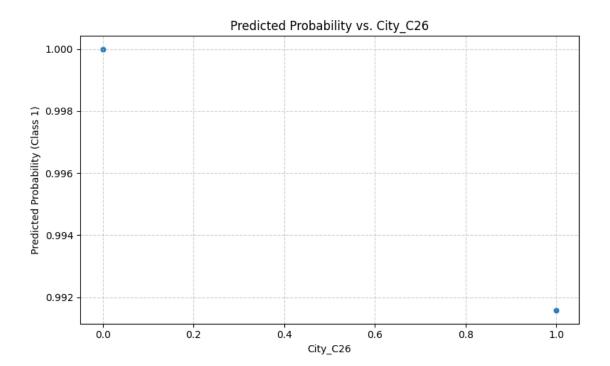
Plotting for feature: City_C25

/usr/local/lib/python3.11/dist-packages/statsmodels/nonparametric/smoothers_lowess.py:226: RuntimeWarning: invalid value encountered in divide



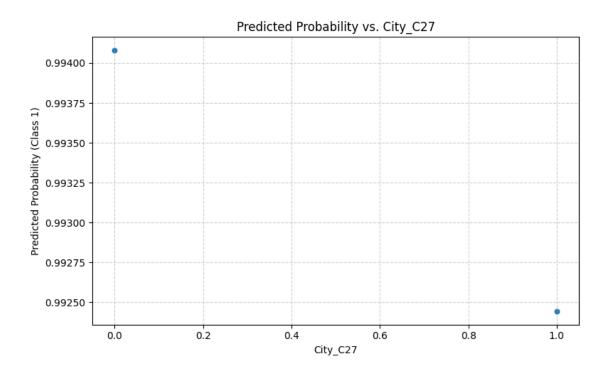
Plotting for feature: City_C26

/usr/local/lib/python3.11/distpackages/statsmodels/nonparametric/smoothers_lowess.py:226: RuntimeWarning: invalid value encountered in divide



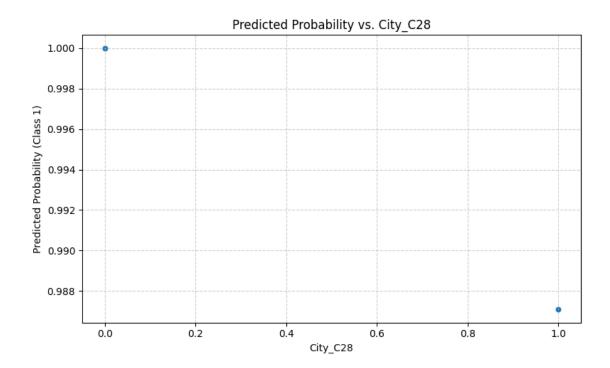
Plotting for feature: City_C27

/usr/local/lib/python3.11/distpackages/statsmodels/nonparametric/smoothers_lowess.py:226: RuntimeWarning: invalid value encountered in divide



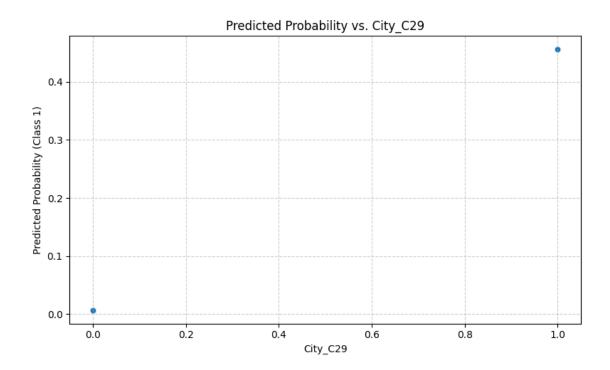
Plotting for feature: City_C28

/usr/local/lib/python3.11/distpackages/statsmodels/nonparametric/smoothers_lowess.py:226: RuntimeWarning: invalid value encountered in divide



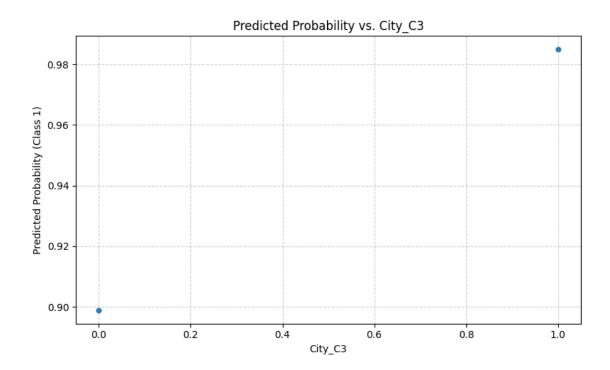
Plotting for feature: City_C29

/usr/local/lib/python3.11/distpackages/statsmodels/nonparametric/smoothers_lowess.py:226: RuntimeWarning: invalid value encountered in divide



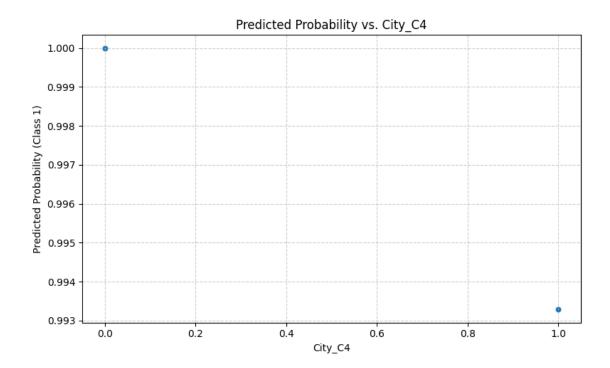
Plotting for feature: City_C3

/usr/local/lib/python3.11/dist-packages/statsmodels/nonparametric/smoothers_lowess.py:226: RuntimeWarning: invalid value encountered in divide



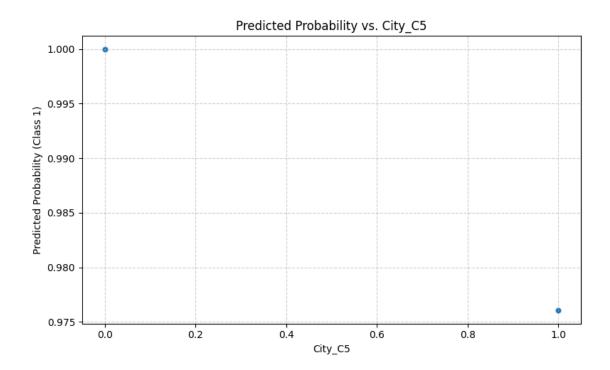
Plotting for feature: City_C4

/usr/local/lib/python3.11/distpackages/statsmodels/nonparametric/smoothers_lowess.py:226: RuntimeWarning: invalid value encountered in divide



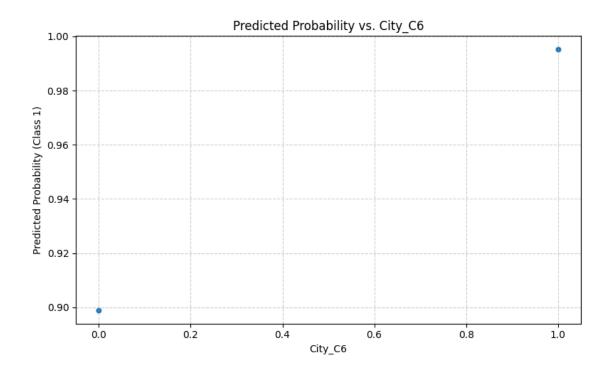
Plotting for feature: City_C5

/usr/local/lib/python3.11/dist-packages/statsmodels/nonparametric/smoothers_lowess.py:226: RuntimeWarning: invalid value encountered in divide



Plotting for feature: City_C6

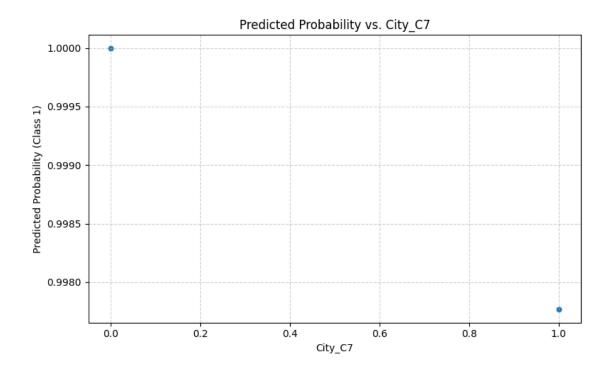
/usr/local/lib/python3.11/dist-packages/statsmodels/nonparametric/smoothers_lowess.py:226: RuntimeWarning: invalid value encountered in divide



Plotting for feature: City_C7

/usr/local/lib/python3.11/dist-packages/statsmodels/nonparametric/smoothers_lowess.py:226: RuntimeWarning: invalid value encountered in divide

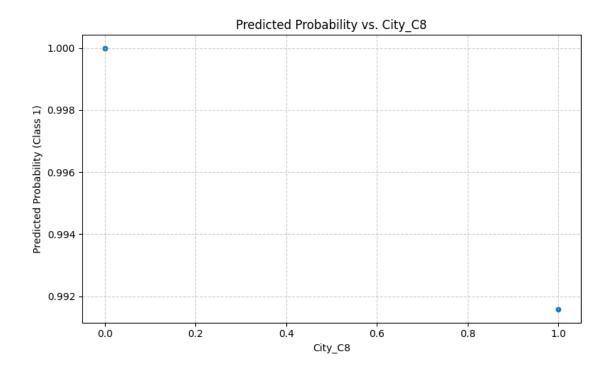
res, _ = _lowess(y, x, x, np.ones_like(x),



Plotting for feature: City_C8

/usr/local/lib/python3.11/dist-packages/statsmodels/nonparametric/smoothers_lowess.py:226: RuntimeWarning: invalid value encountered in divide

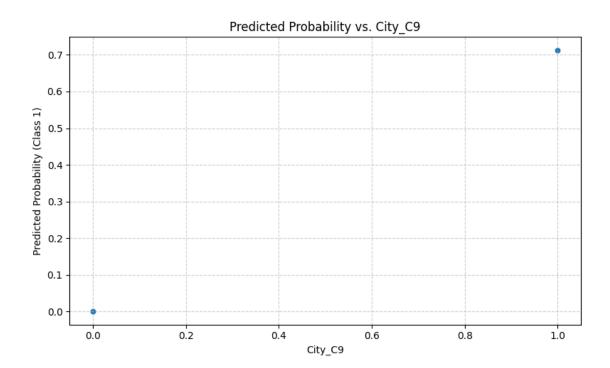
res, _ = _lowess(y, x, x, np.ones_like(x),



Plotting for feature: City_C9

/usr/local/lib/python3.11/dist-packages/statsmodels/nonparametric/smoothers_lowess.py:226: RuntimeWarning: invalid value encountered in divide

res, _ = _lowess(y, x, x, np.ones_like(x),



```
[]: # From the plots we can see that with the increase in reports(number of time_u the driver reported), the probability of quitting drops to 0

# As age increase he probability if quitting gradually decreases ut then again_u rises. The minimum probability

# of quitting is 0.5 w.r.t age. This means age is not a good param to derive auconclusion

# As income increases the probability of quitting decreases.

# as business value increases the probability of quitting decreases.

# As the tenure increases the probability of quitting decreases.

# The other plots do not make much sense here and considering that they do not_u caccount for a huge percentage,

# we can ignore them.
```

[]: $\#Now\ let\ me\ predict\ the\ results\ on\ x_test\ using\ the\ model.$

[]: $\#For\ this\ I\ need\ to\ find\ the\ cut-off.$ Let me use the KS method to find this

[137]: cutoffs=np.linspace(0.01,0.99,99)

train_score=rf_best_model.predict_proba(x_train)[:,1]
real=y_train

```
[138]: KS_all=[]
      for cutoff in cutoffs:
          predicted=(train_score>cutoff).astype(int)
          TP=((predicted==1) & (real==1)).sum()
          TN=((predicted==0) & (real==0)).sum()
          FP=((predicted==1) & (real==0)).sum()
          FN=((predicted==0) & (real==1)).sum()
          P=TP+FN
          N=TN+FP
          KS=(TP/P)-(FP/N)
          KS_all.append(KS)
[139]: mycutoff=cutoffs[KS_all==max(KS_all)]
      mycutoff
[139]: array([0.36, 0.37, 0.38, 0.39, 0.4, 0.41, 0.42, 0.43, 0.44, 0.45, 0.46,
             0.47, 0.48, 0.49, 0.5, 0.51
 []: #Seeing that I have multiple cutoffs, I am picking 0.5 as the cutoff
[140]: mycutoff=0.5
 []: # Steps to be done before using test data to predict
       # Remove driver_ID
       # Remove Grade column as this was eliminated by VIF
       #This is because the above was done to the training data
[142]: x_test.drop('Driver_ID', axis=1, inplace=True)
      x_test.drop('Grade', axis=1, inplace=True)
[147]: x_test.head()
                                              Age Gender Education Level
[147]:
            Reports_2019 Reports_2020
                                                                              Income \
      2192
               -0.698234
                              -0.933705 -1.760794
                                                      0.0
                                                                  1.216049 -1.147538
      2293
                 1.797664
                               1.905570 -1.378733
                                                      0.0
                                                                  1.216049 0.685710
      912
               -0.698234
                              0.722539 -0.741964
                                                      0.0
                                                                 -0.009263 -0.261395
      1024
                1.797664
                               0.249326 -0.971700
                                                      0.0
                                                                 -0.009263 1.280652
      778
                             -0.933705 2.144719
                0.890065
                                                      0.0
                                                                 -1.234575 -1.439279
```

```
Joining Designation Total Business Value Quarterly Rating
                                                                       QRIncrease
2192
                 -0.975022
                                        -0.694331
                                                           -0.642003
                                                                                 0
2293
                 -0.975022
                                                            3.059228
                                                                                 1
                                         2.038039
912
                 -0.975022
                                        -0.331328
                                                           -0.642003
                                                                                 1
1024
                  0.213676
                                         1.705952
                                                            1.825485
                                                                                 0
778
                 -0.975022
                                        -0.106102
                                                            0.591741
                                                                                 0
         City_C27 City_C28 City_C29 City_C3 City_C4 City_C5
                                                                     City_C6
2192
                 0
                           0
                                      0
                                                0
                                                         0
                                                                   0
                                                                            0
2293 ...
                 0
                           0
                                      0
                                                0
                                                         0
                                                                   0
                                                                            0
                                      0
912
                           0
                                                0
                                                         0
                                                                   0
                                                                            0
                 0
1024 ...
                                      0
                 0
                           0
                                                0
                                                         0
                                                                   0
                                                                            0
778
                           0
                                      0
                                                0
                                                                   0
                 0
                                                         0
                                                                            0
      City_C7 City_C8 City_C9
2192
            0
                      0
2293
            0
                      0
                               0
912
            0
                      0
                               0
            0
                      0
1024
                               0
778
            0
                               0
```

[5 rows x 40 columns]

```
[148]: x_test.shape
```

[148]: (239, 40)

[149]: x_test.info()

<class 'pandas.core.frame.DataFrame'>
Index: 239 entries, 2192 to 2314
Data columns (total 40 columns):

#	Column	Non-Null Count	Dtype
0	Reports_2019	239 non-null	float64
1	Reports_2020	239 non-null	float64
2	Age	239 non-null	float64
3	Gender	239 non-null	float64
4	Education_Level	239 non-null	float64
5	Income	239 non-null	float64
6	Joining Designation	239 non-null	float64
7	Total Business Value	239 non-null	float64
8	Quarterly Rating	239 non-null	float64
9	QRIncrease	239 non-null	int64
10	${\tt IncomeIncreased}$	239 non-null	int64
11	tenure	239 non-null	float64
12	City_C10	239 non-null	int64

```
13 City_C11
                                 239 non-null
                                                  int64
       14 City_C12
                                 239 non-null
                                                  int64
       15
           City_C13
                                 239 non-null
                                                  int64
       16 City_C14
                                 239 non-null
                                                  int64
           City C15
                                 239 non-null
                                                  int64
       17
          City_C16
                                 239 non-null
                                                  int64
           City C17
                                 239 non-null
                                                 int64
       20 City_C18
                                 239 non-null
                                                 int64
       21 City_C19
                                 239 non-null
                                                 int64
                                 239 non-null
                                                 int64
       22 City_C2
       23 City_C20
                                 239 non-null
                                                  int64
       24 City_C21
                                 239 non-null
                                                  int64
          City_C22
                                 239 non-null
       25
                                                  int64
          City_C23
                                 239 non-null
                                                  int64
       26
       27 City_C24
                                 239 non-null
                                                  int64
       28 City_C25
                                 239 non-null
                                                  int64
       29
           City_C26
                                 239 non-null
                                                  int64
       30 City_C27
                                 239 non-null
                                                  int64
       31
          City_C28
                                 239 non-null
                                                  int64
       32 City C29
                                 239 non-null
                                                  int64
          City C3
                                 239 non-null
       33
                                                 int64
       34 City C4
                                 239 non-null
                                                 int64
       35 City_C5
                                 239 non-null
                                                 int64
       36 City_C6
                                 239 non-null
                                                 int64
       37
          City_C7
                                 239 non-null
                                                 int64
                                 239 non-null
       38 City_C8
                                                  int64
       39 City_C9
                                 239 non-null
                                                  int64
      dtypes: float64(10), int64(30)
      memory usage: 76.6 KB
[146]: x_train.shape,y_train.shape,x_test.shape,y_test.shape
[146]: ((2643, 40), (2643,), (239, 40), (239,), (239, 40))
[150]: test_score=rf_best_model.predict_proba(x_test)[:,1]
       test_classes=(test_score>mycutoff).astype(int)
[152]: test_classes.shape,y_test.shape
[152]: ((239,), (239,))
[154]: from sklearn.metrics import accuracy_score
       accuracy = accuracy_score(y_test, test_classes)
       print(f"Accuracy of the model: {accuracy:.4f}")
      Accuracy of the model: 0.9121
```

```
[]: #From this we can see that the model has generalized well.

#Earlier with hyperparameter tuning on the train data we had got the accuracy_

of 0.935.

#Now on the testing data we are getting 0.9121, which is a good generalization
```

[]: #let me now check the other performance metrics

```
[155]: |from sklearn.metrics import accuracy_score, precision_score, recall_score,
        →f1_score, confusion_matrix
       # Calculate metrics
       accuracy = accuracy_score(y_test, test_classes)
       precision = precision_score(y_test, test_classes, zero_division=0)
       recall = recall_score(y_test, test_classes, zero_division=0)
       f1 = f1_score(y_test, test_classes, zero_division=0)
       conf_matrix = confusion_matrix(y_test, test_classes)
       print(f"\nAccuracy: {accuracy:.4f}")
       print(f"Precision: {precision:.4f}")
       print(f"Recall: {recall:.4f}")
       print(f"F1-Score: {f1:.4f}")
       print("\nConfusion Matrix:")
       print(conf_matrix)
       print("\nConfusion Matrix Interpretation:")
       print("True Negatives (TN):", conf_matrix[0, 0])
       print("False Positives (FP):", conf_matrix[0, 1])
       print("False Negatives (FN):", conf_matrix[1, 0])
       print("True Positives (TP):", conf_matrix[1, 1])
```

[]: #Now let me do the model training using a boosting algorithm #XGBoost in this case and see what the result is

```
[156]: | #sklearn and XGBoost are having some compatibility issues, so doing this, i.e.
        ⇔changing the version to the right one
       !pip uninstall -y scikit-learn
       !pip install scikit-learn==1.5.2
      Found existing installation: scikit-learn 1.6.1
      Uninstalling scikit-learn-1.6.1:
        Successfully uninstalled scikit-learn-1.6.1
      Collecting scikit-learn==1.5.2
        Downloading scikit learn-1.5.2-cp311-cp311-
      manylinux_2_17_x86_64.manylinux2014_x86_64.whl.metadata (13 kB)
      Requirement already satisfied: numpy>=1.19.5 in /usr/local/lib/python3.11/dist-
      packages (from scikit-learn==1.5.2) (2.0.2)
      Requirement already satisfied: scipy>=1.6.0 in /usr/local/lib/python3.11/dist-
      packages (from scikit-learn==1.5.2) (1.15.3)
      Requirement already satisfied: joblib>=1.2.0 in /usr/local/lib/python3.11/dist-
      packages (from scikit-learn==1.5.2) (1.5.0)
      Requirement already satisfied: threadpoolctl>=3.1.0 in
      /usr/local/lib/python3.11/dist-packages (from scikit-learn==1.5.2) (3.6.0)
      Downloading
      scikit_learn-1.5.2-cp311-cp311-manylinux_2_17_x86_64.manylinux2014_x86_64.whl
      (13.3 MB)
                                13.3/13.3 MB
      85.7 MB/s eta 0:00:00
      Installing collected packages: scikit-learn
      Successfully installed scikit-learn-1.5.2
[157]: from xgboost import XGBClassifier
       from sklearn.model_selection import RandomizedSearchCV
[158]: xgb_params = {
           "learning_rate": [0.01, 0.05, 0.1, 0.3, 0.5],
           "gamma": [i / 10.0 for i in range(0, 5)],
           "max_depth": [2, 3, 4, 5, 6, 7, 8],
           "min_child_weight": [1, 2, 5, 10],
           "max_delta_step": [0, 1, 2, 5, 10],
           "subsample": [i / 10.0 for i in range(5, 10)],
           "colsample_bytree": [i / 10.0 for i in range(5, 10)],
           "colsample_bylevel": [i / 10.0 for i in range(5, 10)],
           "reg_lambda": [1e-5, 1e-2, 0.1, 1, 100],
           "reg_alpha": [1e-5, 1e-2, 0.1, 1, 100],
           "scale_pos_weight": [1, 2, 3, 4, 5, 6, 7, 8, 9],
           "n_estimators": [100, 500, 700, 1000]
       }
       xgb = XGBClassifier(objective='binary:logistic', use_label_encoder=False,_
        ⇔eval_metric='logloss', random_state=42)
```

```
random_search_xgb = RandomizedSearchCV(xgb, param_distributions=xgb_params,__
        on_iter=10, cv=7, scoring='f1', verbose=1, n_jobs=-1, random_state=42)
       random_search_xgb.fit(x_train, y_train)
      Fitting 7 folds for each of 10 candidates, totalling 70 fits
      /usr/local/lib/python3.11/dist-packages/xgboost/core.py:158: UserWarning:
      [10:56:16] WARNING: /workspace/src/learner.cc:740:
      Parameters: { "use_label_encoder" } are not used.
        warnings.warn(smsg, UserWarning)
[158]: RandomizedSearchCV(cv=7,
                          estimator=XGBClassifier(base_score=None, booster=None,
                                                   callbacks=None,
                                                   colsample_bylevel=None,
                                                   colsample bynode=None,
                                                   colsample_bytree=None, device=None,
                                                   early stopping rounds=None,
                                                   enable_categorical=False,
                                                   eval_metric='logloss',
                                                   feature_types=None, gamma=None,
                                                   grow_policy=None,
                                                   importance_type=None,
                                                   interaction_constraints=None,
                                                   learning...
                                                'gamma': [0.0, 0.1, 0.2, 0.3, 0.4],
                                                'learning_rate': [0.01, 0.05, 0.1, 0.3,
                                                                  0.5],
                                                'max_delta_step': [0, 1, 2, 5, 10],
                                                'max_depth': [2, 3, 4, 5, 6, 7, 8],
                                                'min_child_weight': [1, 2, 5, 10],
                                                'n_estimators': [100, 500, 700, 1000],
                                                'reg_alpha': [1e-05, 0.01, 0.1, 1, 100],
                                                'reg_lambda': [1e-05, 0.01, 0.1, 1,
                                                               100],
                                                'scale_pos_weight': [1, 2, 3, 4, 5, 6,
                                                                     7, 8, 9],
                                                'subsample': [0.5, 0.6, 0.7, 0.8, 0.9]},
                          random_state=42, scoring='f1', verbose=1)
[159]: report(random_search_xgb.cv_results_, 5)
      Model with rank: 1
      Mean validation score: 0.93684 (std: 0.01791)
      Parameters: {'subsample': 0.7, 'scale pos weight': 4, 'reg lambda': 1e-05,
      'reg_alpha': 0.01, 'n_estimators': 700, 'min_child_weight': 1, 'max_depth': 8,
      'max_delta_step': 0, 'learning_rate': 0.05, 'gamma': 0.3, 'colsample_bytree':
```

```
0.5, 'colsample_bylevel': 0.9}
      Model with rank: 2
      Mean validation score: 0.93498 (std: 0.01748)
      Parameters: {'subsample': 0.7, 'scale pos weight': 7, 'reg lambda': 0.01,
      'reg_alpha': 1, 'n_estimators': 500, 'min_child_weight': 2, 'max_depth': 5,
      'max_delta_step': 10, 'learning_rate': 0.1, 'gamma': 0.1, 'colsample_bytree':
      0.9, 'colsample_bylevel': 0.8}
      Model with rank: 3
      Mean validation score: 0.93224 (std: 0.02191)
      Parameters: {'subsample': 0.5, 'scale_pos_weight': 5, 'reg_lambda': 1e-05,
      'reg_alpha': 0.1, 'n_estimators': 500, 'min_child_weight': 5, 'max_depth': 5,
      'max_delta_step': 1, 'learning_rate': 0.1, 'gamma': 0.3, 'colsample_bytree':
      0.7, 'colsample_bylevel': 0.7}
      Model with rank: 4
      Mean validation score: 0.93017 (std: 0.02015)
      Parameters: {'subsample': 0.7, 'scale_pos_weight': 4, 'reg_lambda': 1,
      'reg_alpha': 0.01, 'n_estimators': 500, 'min_child_weight': 1, 'max_depth': 8,
      'max_delta_step': 1, 'learning_rate': 0.3, 'gamma': 0.4, 'colsample_bytree':
      0.5, 'colsample bylevel': 0.8}
      Model with rank: 5
      Mean validation score: 0.92990 (std: 0.01727)
      Parameters: {'subsample': 0.8, 'scale pos_weight': 1, 'reg_lambda': 0.1,
      'reg_alpha': 1e-05, 'n_estimators': 500, 'min_child_weight': 5, 'max_depth': 7,
      'max_delta_step': 1, 'learning_rate': 0.5, 'gamma': 0.4, 'colsample_bytree':
      0.7, 'colsample_bylevel': 0.9}
[160]: xgb_params = {
           "learning_rate": [0.04,0.05,0.06,0.09,0.1,0.12],
           "gamma": [0.1,0.2,0.3,0.4],
           "max_depth": [4,5,6,7,8,9],
           "min_child_weight": [1,2,3],
           "max_delta_step": [0, 1, 9,10,11],
           "subsample": [0.6,0.7,0.8],
           "colsample_bytree": [0.4,0.5,0.6,0.8,0.9,1.0],
           "colsample_bylevel": [0.7,0.8,0.9,1.0],
           "reg_lambda": [0.000009,0.00001,0.000015,0.009,0.01,0.015],
           "reg_alpha": [0.009,0.01,0.015,0.5,1,1.5],
           "scale_pos_weight": [3, 4, 5, 6, 7, 8],
           "n_estimators": [1450,500,550,650,700,750]
       }
```

```
xgb = XGBClassifier(objective='binary:logistic', use_label_encoder=False,_
        ⇔eval_metric='logloss', random_state=42)
       random_search_xgb = RandomizedSearchCV(xgb, param_distributions=xgb_params,_
        on_iter=10, cv=7, scoring='f1', verbose=1, n_jobs=-1)
       random_search_xgb.fit(x_train, y_train)
      Fitting 7 folds for each of 10 candidates, totalling 70 fits
      /usr/local/lib/python3.11/dist-packages/xgboost/core.py:158: UserWarning:
      [11:06:58] WARNING: /workspace/src/learner.cc:740:
      Parameters: { "use_label_encoder" } are not used.
        warnings.warn(smsg, UserWarning)
[160]: RandomizedSearchCV(cv=7,
                          estimator=XGBClassifier(base score=None, booster=None,
                                                   callbacks=None,
                                                   colsample_bylevel=None,
                                                   colsample_bynode=None,
                                                   colsample_bytree=None, device=None,
                                                   early_stopping_rounds=None,
                                                   enable_categorical=False,
                                                   eval_metric='logloss',
                                                   feature_types=None, gamma=None,
                                                   grow_policy=None,
                                                   importance_type=None,
                                                   interaction_constraints=None,
                                                   learning...
                                                'gamma': [0.1, 0.2, 0.3, 0.4],
                                                'learning_rate': [0.04, 0.05, 0.06,
                                                                  0.09, 0.1, 0.12,
                                                'max_delta_step': [0, 1, 9, 10, 11],
                                                'max_depth': [4, 5, 6, 7, 8, 9],
                                                'min_child_weight': [1, 2, 3],
                                                'n_estimators': [1450, 500, 550, 650,
                                                                 700, 750],
                                                'reg_alpha': [0.009, 0.01, 0.015, 0.5,
                                                              1, 1.5],
                                                'reg_lambda': [9e-06, 1e-05, 1.5e-05,
                                                               0.009, 0.01, 0.015],
                                                'scale_pos_weight': [3, 4, 5, 6, 7, 8],
                                                'subsample': [0.6, 0.7, 0.8]},
                          scoring='f1', verbose=1)
[161]: report(random_search_xgb.cv_results_, 5)
```

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Model with rank: 1

Mean validation score: 0.93848 (std: 0.01852)

```
Parameters: {'subsample': 0.7, 'scale_pos_weight': 8, 'reg_lambda': 0.009,
      'reg_alpha': 0.01, 'n_estimators': 750, 'min_child_weight': 3, 'max_depth': 9,
      'max_delta_step': 11, 'learning_rate': 0.05, 'gamma': 0.2, 'colsample_bytree':
      0.5, 'colsample_bylevel': 0.9}
      Model with rank: 2
      Mean validation score: 0.93832 (std: 0.01852)
      Parameters: {'subsample': 0.6, 'scale_pos_weight': 4, 'reg_lambda': 0.015,
      'reg_alpha': 1, 'n_estimators': 550, 'min_child_weight': 2, 'max_depth': 9,
      'max_delta_step': 1, 'learning_rate': 0.09, 'gamma': 0.4, 'colsample_bytree':
      1.0, 'colsample_bylevel': 0.8}
      Model with rank: 3
      Mean validation score: 0.93692 (std: 0.01868)
      Parameters: {'subsample': 0.8, 'scale_pos_weight': 8, 'reg_lambda': 0.01,
      'reg alpha': 1, 'n_estimators': 500, 'min_child_weight': 2, 'max_depth': 9,
      'max_delta_step': 11, 'learning_rate': 0.12, 'gamma': 0.1, 'colsample_bytree':
      0.5, 'colsample_bylevel': 0.7}
      Model with rank: 4
      Mean validation score: 0.93625 (std: 0.01890)
      Parameters: {'subsample': 0.7, 'scale_pos_weight': 6, 'reg_lambda': 0.01,
      'reg_alpha': 0.5, 'n_estimators': 750, 'min_child_weight': 2, 'max_depth': 9,
      'max_delta_step': 1, 'learning_rate': 0.04, 'gamma': 0.3, 'colsample_bytree':
      0.9, 'colsample_bylevel': 0.8}
      Model with rank: 5
      Mean validation score: 0.93547 (std: 0.01819)
      Parameters: {'subsample': 0.7, 'scale_pos_weight': 5, 'reg_lambda': 1e-05,
      'reg_alpha': 0.5, 'n_estimators': 750, 'min_child_weight': 1, 'max_depth': 7,
      'max_delta_step': 9, 'learning_rate': 0.04, 'gamma': 0.3, 'colsample_bytree':
      0.5, 'colsample_bylevel': 0.7}
[162]: xgb_params = {
           "learning_rate": [0.04,0.05,0.06,0.08,0.09,0.1,0.12],
           "gamma": [0.1,0.2,0.3,0.4,0.5,0.6],
           "max_depth": [8,9,10,11],
           "min child weight": [1,2,3,4],
           "max_delta_step": [0,1,2,10,11,12],
           "subsample": [0.5,0.6,0.7,0.8],
           "colsample_bytree": [0.4,0.5,0.6,0.8,0.9,1.0],
           "colsample_bylevel": [0.7,0.8,0.9,1.0],
           "reg_lambda": [0.08,0.09,0.1,0.014,0.015,0.016],
           "reg_alpha": [0.009,0.01,0.015,0.5,1,1.5],
           "scale_pos_weight": [3, 4, 5,7, 8,9],
           "n_estimators": [740,750,760,540,550,560]
```

```
}
       xgb = XGBClassifier(objective='binary:logistic', use_label_encoder=False,__
        →eval_metric='logloss', random_state=42)
       random_search_xgb = RandomizedSearchCV(xgb, param_distributions=xgb_params,_
        on iter=10, cv=7, scoring='f1', verbose=1, n jobs=-1)
       random_search_xgb.fit(x_train, y_train)
      Fitting 7 folds for each of 10 candidates, totalling 70 fits
      /usr/local/lib/python3.11/dist-packages/xgboost/core.py:158: UserWarning:
      [11:12:24] WARNING: /workspace/src/learner.cc:740:
      Parameters: { "use_label_encoder" } are not used.
        warnings.warn(smsg, UserWarning)
[162]: RandomizedSearchCV(cv=7,
                          estimator=XGBClassifier(base_score=None, booster=None,
                                                   callbacks=None,
                                                   colsample_bylevel=None,
                                                   colsample_bynode=None,
                                                   colsample_bytree=None, device=None,
                                                   early_stopping_rounds=None,
                                                   enable_categorical=False,
                                                   eval_metric='logloss',
                                                   feature_types=None, gamma=None,
                                                   grow_policy=None,
                                                   importance_type=None,
                                                   interaction_constraints=None,
                                                   learning...
                                                'learning_rate': [0.04, 0.05, 0.06,
                                                                  0.08, 0.09, 0.1,
                                                                  0.12],
                                                'max_delta_step': [0, 1, 2, 10, 11, 12],
                                                'max_depth': [8, 9, 10, 11],
                                                'min_child_weight': [1, 2, 3, 4],
                                                'n_estimators': [740, 750, 760, 540,
                                                                 550, 560],
                                                'reg_alpha': [0.009, 0.01, 0.015, 0.5,
                                                              1, 1.5],
                                                'reg_lambda': [0.08, 0.09, 0.1, 0.014,
                                                               0.015, 0.016],
                                                'scale_pos_weight': [3, 4, 5, 7, 8, 9],
                                                'subsample': [0.5, 0.6, 0.7, 0.8]},
                          scoring='f1', verbose=1)
[163]: report(random_search_xgb.cv_results_, 5)
```

```
Model with rank: 1
    Mean validation score: 0.93808 (std: 0.01803)
    Parameters: {'subsample': 0.6, 'scale pos_weight': 3, 'reg_lambda': 0.1,
    'reg_alpha': 0.009, 'n_estimators': 740, 'min_child_weight': 3, 'max_depth': 9,
    'max_delta_step': 12, 'learning_rate': 0.05, 'gamma': 0.2, 'colsample_bytree':
    1.0, 'colsample_bylevel': 0.8}
    Model with rank: 2
    Mean validation score: 0.93768 (std: 0.01574)
    Parameters: {'subsample': 0.8, 'scale_pos_weight': 3, 'reg_lambda': 0.09,
    'reg_alpha': 0.5, 'n estimators': 750, 'min_child_weight': 2, 'max_depth': 8,
    'max_delta_step': 12, 'learning_rate': 0.06, 'gamma': 0.3, 'colsample_bytree':
    0.4, 'colsample_bylevel': 1.0}
    Model with rank: 3
    Mean validation score: 0.93752 (std: 0.01966)
    Parameters: {'subsample': 0.6, 'scale_pos_weight': 8, 'reg_lambda': 0.016,
    'reg alpha': 0.009, 'n estimators': 740, 'min_child_weight': 4, 'max_depth': 11,
    'max_delta_step': 0, 'learning_rate': 0.12, 'gamma': 0.3, 'colsample_bytree':
    0.6, 'colsample bylevel': 1.0}
    Model with rank: 4
    Mean validation score: 0.93720 (std: 0.01685)
    Parameters: {'subsample': 0.6, 'scale_pos_weight': 3, 'reg_lambda': 0.09,
    'reg_alpha': 0.5, 'n_estimators': 740, 'min_child_weight': 1, 'max_depth': 11,
    'max_delta_step': 11, 'learning_rate': 0.1, 'gamma': 0.5, 'colsample_bytree':
    0.6, 'colsample_bylevel': 0.7}
    Model with rank: 5
    Mean validation score: 0.93692 (std: 0.02220)
    Parameters: {'subsample': 0.8, 'scale_pos_weight': 7, 'reg_lambda': 0.1,
    'reg_alpha': 1, 'n_estimators': 560, 'min_child_weight': 1, 'max_depth': 10,
    'max_delta_step': 2, 'learning_rate': 0.1, 'gamma': 0.3, 'colsample_bytree':
    0.4, 'colsample_bylevel': 0.9}
[]: #After multiple trials, I am selecting the below
     # Model with rank: 1
     # Mean validation score: 0.93848 (std: 0.01852)
     # Parameters: {'subsample': 0.7, 'scale_pos_weight': 8, 'reg_lambda': 0.009,u
      →'reg_alpha': 0.01, 'n_estimators': 750, 'min_child_weight': 3, 'max_depth':⊔
      99, 'max_delta_step': 11, 'learning_rate': 0.05, 'qamma': 0.2,
      →'colsample_bytree': 0.5, 'colsample_bylevel': 0.9}
```

[164]:

```
⇔009, 'reg_alpha': 0.01, 'n_estimators': 750, 'min_child_weight': 3,⊔
        → 'max_depth': 9, 'max_delta_step': 11, 'learning_rate': 0.05, 'gamma': 0.2, |

¬'colsample_bytree': 0.5, 'colsample_bylevel': 0.9})
[165]: xgb_c.fit(x_train,y_train)
[165]: XGBClassifier(base_score=None, booster=None, callbacks=None,
                     colsample bylevel=0.9, colsample bynode=None,
                     colsample_bytree=0.5, device=None, early_stopping_rounds=None,
                     enable categorical=False, eval metric=None, feature types=None,
                     gamma=0.2, grow_policy=None, importance_type=None,
                     interaction_constraints=None, learning_rate=0.05, max_bin=None,
                     max_cat_threshold=None, max_cat_to_onehot=None, max_delta_step=11,
                     max_depth=9, max_leaves=None, min_child_weight=3, missing=nan,
                     monotone_constraints=None, multi_strategy=None, n_estimators=750,
                     n_jobs=None, num_parallel_tree=None, random_state=None, ...)
[168]: #Feature importance
       feat_imp_df1=pd.DataFrame({'features':x_train.columns,
                                  'importance':xgb_c.feature_importances_})
       feat_imp_df1=feat_imp_df1.sort_values('importance',ascending=False)
       feat_imp_df1['normalised_imp']=feat_imp_df1['importance']/np.
        →sum(feat_imp_df1['importance'])
       feat_imp_df1['cum_imp']=np.cumsum(feat_imp_df1['normalised_imp'])
[169]: feat_imp_df1
[169]:
                       features
                                 importance
                                             normalised_imp
                                                              cum_imp
       10
                IncomeIncreased
                                   0.110974
                                                   0.110974 0.110974
       0
                   Reports_2019
                                   0.092104
                                                   0.092104 0.203078
                   Reports_2020
                                   0.082772
       1
                                                   0.082772 0.285850
       9
                     QRIncrease
                                   0.047206
                                                   0.047206 0.333055
       8
               Quarterly Rating
                                   0.046880
                                                   0.046880 0.379936
                       City_C13
       15
                                   0.031247
                                                   0.031247 0.411183
       11
                         tenure
                                   0.025562
                                                   0.025562 0.436745
       21
                       City C19
                                   0.025443
                                                   0.025443 0.462189
       27
                       City_C24
                                   0.024845
                                                   0.024845 0.487034
       28
                       City_C25
                                   0.024696
                                                   0.024696 0.511730
       23
                       City_C20
                                   0.023553
                                                   0.023553 0.535283
       33
                        City_C3
                                   0.022216
                                                   0.022216 0.557499
       39
                        City_C9
                                   0.022049
                                                   0.022049 0.579548
       12
                       City_C10
                                   0.021596
                                                   0.021596 0.601143
                         Gender
       3
                                   0.021359
                                                   0.021359 0.622503
       7
           Total Business Value
                                   0.020943
                                                   0.020943 0.643446
       37
                        City_C7
                                   0.019944
                                                   0.019944 0.663390
```

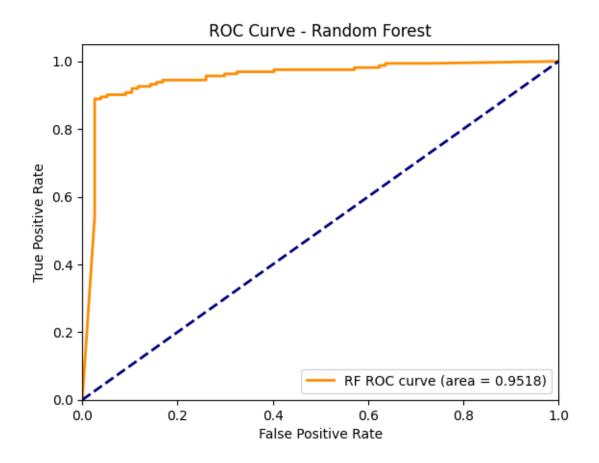
xgb_c=XGBClassifier(**{'subsample': 0.7, 'scale_pos_weight': 8, 'reg_lambda': 0.

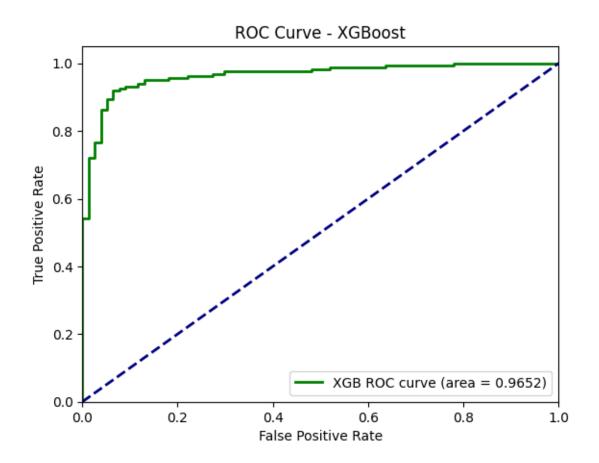
```
30
                       City_C27
                                   0.019932
                                                   0.019932 0.683322
       25
                       City_C22
                                   0.019840
                                                   0.019840 0.703162
       38
                        City_C8
                                   0.019725
                                                   0.019725 0.722887
       20
                       City_C18
                                   0.017829
                                                   0.017829 0.740716
       14
                       City_C12
                                                   0.017806 0.758522
                                   0.017806
       6
            Joining Designation
                                   0.017728
                                                   0.017728 0.776250
       31
                       City_C28
                                   0.017489
                                                   0.017489 0.793739
       22
                        City_C2
                                   0.017407
                                                   0.017407 0.811146
       29
                       City_C26
                                   0.017081
                                                   0.017081 0.828228
       2
                                                   0.016010 0.844238
                            Age
                                   0.016010
       26
                       City_C23
                                   0.015910
                                                   0.015910 0.860148
       17
                       City_C15
                                   0.015474
                                                   0.015474 0.875622
       18
                       City_C16
                                   0.015304
                                                   0.015304 0.890926
                                                   0.015211 0.906137
       5
                         Income
                                   0.015211
       4
                Education_Level
                                   0.014702
                                                   0.014702 0.920839
       32
                       City_C29
                                   0.014541
                                                   0.014541 0.935380
       34
                        City_C4
                                                   0.011906 0.947286
                                   0.011906
       24
                       City_C21
                                   0.011488
                                                   0.011488 0.958774
       35
                        City_C5
                                   0.010834
                                                   0.010834 0.969608
       13
                       City_C11
                                                   0.010697 0.980305
                                   0.010697
       16
                       City_C14
                                   0.008838
                                                   0.008838 0.989143
       36
                        City_C6
                                   0.007656
                                                   0.007656 0.996799
       19
                       City_C17
                                   0.003201
                                                   0.003201 1.000000
  []: # In Boosting we see that IncomeIncreased has the most importance followed by
       ⇔times reported in 2019 and 2020
       # But here these have less weightage. Also, all the features seem equally_
        \rightarrow important here.
  []: #Now I will use this model to predict on the test data
  []: #Getting the cut-off using the KS method
[170]: cutoffs=np.linspace(0.01,0.99,99)
       train_score=xgb_c.predict_proba(x_train)[:,1]
       real=y_train
[171]: KS_all=[]
       for cutoff in cutoffs:
           predicted=(train_score>cutoff).astype(int)
           TP=((predicted==1) & (real==1)).sum()
           TN=((predicted==0) & (real==0)).sum()
           FP=((predicted==1) & (real==0)).sum()
```

```
FN=((predicted==0) & (real==1)).sum()
          P=TP+FN
          N=TN+FP
          KS=(TP/P)-(FP/N)
          KS_all.append(KS)
[172]: mycutoff=cutoffs[KS_all==max(KS_all)]
       mycutoff
[172]: array([0.57, 0.58, 0.59, 0.6 , 0.61, 0.62, 0.63, 0.64, 0.65, 0.66, 0.67,
              0.68, 0.69, 0.7, 0.71, 0.72, 0.73, 0.74, 0.75, 0.76, 0.77, 0.78,
              0.79, 0.8, 0.81, 0.82, 0.83, 0.84, 0.85, 0.86, 0.87, 0.88, 0.89,
              0.9, 0.91, 0.92, 0.93])
[173]: #Again we see multiple cutoffs. I am picking the cutoff as 0.57
       mycutoff=0.57
 []: #Now predicting on the test data
[174]: | test_score=xgb_c.predict_proba(x_test)[:,1]
       test_classes=(test_score>mycutoff).astype(int)
[175]: y_test.shape,test_classes.shape
[175]: ((239,), (239,))
[176]: from sklearn.metrics import accuracy_score
       accuracy = accuracy_score(y_test, test_classes)
       print(f"Accuracy of the model: {accuracy:.4f}")
      Accuracy of the model: 0.9205
 []: #From this we can see that the model has generalized well.
       #Earlier with hyperparameter tuning on the train data we had got the accuracy_
        ⇔of 0.938
       #Now on the testing data we are getting 0.9205, which is a good generalization
 []: #let me now check the other performance metrics
[178]: from sklearn.metrics import accuracy_score, precision_score, recall_score,
        ⇒f1_score, confusion_matrix
       # Calculate metrics
```

```
accuracy = accuracy_score(y_test, test_classes)
       precision = precision_score(y_test, test_classes, zero_division=0)
       recall = recall_score(y_test, test_classes, zero_division=0)
       f1 = f1_score(y_test, test_classes, zero_division=0)
       conf_matrix = confusion_matrix(y_test, test_classes)
       print(f"\nAccuracy: {accuracy:.4f}")
       print(f"Precision: {precision:.4f}")
       print(f"Recall: {recall:.4f}")
       print(f"F1-Score: {f1:.4f}")
       print("\nConfusion Matrix:")
       print(conf_matrix)
       print("\nConfusion Matrix Interpretation:")
       print("True Negatives (TN):", conf_matrix[0, 0])
       print("False Positives (FP):", conf_matrix[0, 1])
       print("False Negatives (FN):", conf_matrix[1, 0])
       print("True Positives (TP):", conf_matrix[1, 1])
      Accuracy: 0.9205
      Precision: 0.9333
      Recall: 0.9506
      F1-Score: 0.9419
      Confusion Matrix:
      [[ 66 11]
       [ 8 154]]
      Confusion Matrix Interpretation:
      True Negatives (TN): 66
      False Positives (FP): 11
      False Negatives (FN): 8
      True Positives (TP): 154
[179]: #ROC-AUC curve
       from sklearn.metrics import roc_curve, auc
       import matplotlib.pyplot as plt
       y_proba_rf = rf_best_model.predict_proba(x_test)[:, 1]
       fpr_rf, tpr_rf, _ = roc_curve(y_test, y_proba_rf)
       roc_auc_rf = auc(fpr_rf, tpr_rf)
       plt.figure()
       plt.plot(fpr_rf, tpr_rf, color='darkorange', lw=2, label='RF ROC curve (area = u
        4\%0.4f)' % roc_auc_rf)
       plt.plot([0, 1], [0, 1], color='navy', lw=2, linestyle='--')
```

```
plt.xlim([0.0, 1.0])
plt.ylim([0.0, 1.05])
plt.xlabel('False Positive Rate')
plt.ylabel('True Positive Rate')
plt.title('ROC Curve - Random Forest')
plt.legend(loc="lower right")
plt.show()
y_proba_xgb = xgb_c.predict_proba(x_test)[:, 1]
fpr_xgb, tpr_xgb, _ = roc_curve(y_test, y_proba_xgb)
roc_auc_xgb = auc(fpr_xgb, tpr_xgb)
plt.figure()
plt.plot(fpr_xgb, tpr_xgb, color='green', lw=2, label='XGB ROC curve (area = %0.
plt.plot([0, 1], [0, 1], color='navy', lw=2, linestyle='--')
plt.xlim([0.0, 1.0])
plt.ylim([0.0, 1.05])
plt.xlabel('False Positive Rate')
plt.ylabel('True Positive Rate')
plt.title('ROC Curve - XGBoost')
plt.legend(loc="lower right")
plt.show()
```





```
[]: # The ROC AUC score for XGBoost (0.9652) is higher than that of Random Foresty (0.9518), indicating that XGBoost has slightly better # capability in distinguishing between the positive and negative classes.

# Both models demonstrate strong classification performance, as their ROCy curves are close to the top-left corner of the plot, # showing high sensitivity (TPR) even with low false positive rates (FPR).

# The steep initial rise in TPR for both models suggests that they cany correctly identify a large proportion of positives with # minimal false alarms.

# After reaching around 0.9 TPR, the curve begins to plateau, which implies that additional gains in recall come at the cost of # substantially higher FPR, reflecting a trade-off in performance.

# This pattern is typical of high-performing classifiers and suggests both companies are robust, but XGBoost offers slightly better # separation between the classes across all thresholds.
```

```
[180]: from sklearn.metrics import classification_report, confusion_matrix

# For Random Forest
y_pred_rf = rf_best_model.predict(x_test)
print("Random Forest:\n")
print(confusion_matrix(y_test, y_pred_rf))
print(classification_report(y_test, y_pred_rf))

# For XGBoost
y_pred_xgb = xgb_c.predict(x_test)
print("XGBoost:\n")
print(confusion_matrix(y_test, y_pred_xgb))
print(classification_report(y_test, y_pred_xgb))
```

Random Forest:

[[69 8] [13 149]]

	precision	recall	f1-score	support
0	0.84	0.90	0.87	77
1	0.95	0.92	0.93	162
			0.01	220
accuracy macro avg	0.90	0.91	0.91 0.90	239 239
weighted avg	0.91	0.91	0.91	239

XGBoost:

[[65 12] [8 154]]

	precision	recall	f1-score	support
0	0.89	0.84	0.87	77
1	0.93	0.95	0.94	162
accuracy			0.92	239
macro avg	0.91	0.90	0.90	239
weighted avg	0.92	0.92	0.92	239

[]: # Random Forest:

The model achieves high precision (0.95) and recall (0.92) for class $1, \square$ \Rightarrow indicating strong performance in correctly identifying positive cases.

```
# Class 0 performance is slightly lower, especially in precision (0.84), showing some false positives.

# The overall accuracy is 91%, with balanced macro and weighted averages around 90-91%.

# Suitable when minimizing false negatives is a priority, though slightly prone to false positives on class 0.

# XGBoost:

# Shows improved recall (0.95) and F1-score (0.94) for class 1, outperforming Random Forest in identifying positives.

# Precision for class 0 improves (0.89 vs. 0.84 in RF), indicating better Andling of false positives.

# Achieves higher overall accuracy at 92% with better balance across classes.

# Offers a more robust and balanced classification, especially in scenarios where both false positives and false negatives matter.
```

0.0.2 Actionable Insights & Recommendations

1. High Driver Attrition Rate

 \sim 67% of drivers have quit, which is a serious concern. This high attrition rate can severely affect operational continuity and revenue.

2. Monitor Reporting Frequency

Reports_2020 and Reports_2019 together contribute over 60% to the model's decision. Drivers who report more frequently are significantly less likely to quit. Encourage regular reporting through incentives or app notifications.

3. Increase Driver Engagement via Tenure-Linked Benefits

Tenure is the third most important feature ($\sim 13\%$). Drivers who stay longer are less likely to quit. Offer retention bonuses, loyalty programs, or recognition based on tenure milestones.

4. Targeted Interventions Based on Income

Higher Income is associated with lower quit probability. Create income-boosting programs for low-earning drivers (e.g., peak-time bonuses or targeted ride allocations).

5. Support High Business Value Drivers

Total Business Value also shows a negative correlation with quitting. Protect and nurture top-performing drivers through premium support and higher visibility on the platform.

6. Age-Based Programs Aren't Effective Alone

Age does not consistently correlate with quitting. Avoid generalized age-based policies; instead, segment drivers by behavior or performance.

7. City-Based Effects Are Minimal

One-hot encoded city variables contributed little to model performance. Focus strategy on behavioral and economic features rather than geographic ones.

8. Improve Driver Support & Experience

Since reporting frequency is highly predictive, use it as a proxy for engagement and potential dissatisfaction. Introduce proactive check-ins and regular feedback mechanisms for less active drivers.

9. Utilize Predictive Model for Early Interventions

Deploy the trained model to flag high-risk drivers in real time and trigger automated retention workflows, such as support calls, bonus offers, or feedback surveys.

10. Conduct Deeper Analysis on Remaining Drivers

Analyze why 33% of drivers chose to stay despite similar conditions. Identify traits or patterns that can be amplified in broader driver policies.