TEAM ID: **PNT2022TMID52302**

Project Name: **Gas Leakage Monitoring & Alerting System for Industries**

Customer experience journeymap

SCENERO	Entice How does one first learn about this procedure?	Enter What happens when people start the process?	Engage What takes place during the crucial stages of the process?	Exit What typically happens as the procedure is completed?	Extend After the event is over, what happens?
OBJECTIVE	Write a goal, or activity	Systems for detecting gas leaks shield people and the environment from potentially dangerous gas exposure.	When a gas leak occurs, the system's interfaced sensors for leak detection will notify the user and display warning information via liquid crystal displays.	System for Detecting Gas Leaks The method of locating potentially dangerous gas leaks using sensors is known as gas leak detection. When a harmful chemical is found, these sensors often use an audible siren to warn people.	The series of procedures that a system follows in the event of a gas leak are represented by an alarm management system..
NEEDS	Write a need youwant to meet	Fire hazard prevention	Harmful gas detection	Oxygen level measurement	Prompt gas leak alerts
FEELINGS	Write a feeling you anticipate the client experiencing.	Happy about this solution	Embraced the answer and spread the positive news about this cause	Happy	Encouraging toeords this project and giving good feedbacks.
BARRIEARS	Write a hypothetical obstacle to your goal.	Higher Officials	commercial companies	If more of the hazardous vapours are consumed, they can make people unconscious or possibly kill them.	Additionally, everyone working in a factory or at home would want to avoid gaseous blasts at all costs!
Positive moments	Hundreds of lives will be saved in industries by preventing gas leaks.	Free home demo	This product can greatly spread through word of mouth	Knows that the predicted results are not always the same as the actual one	Graphical chart of the expense done
Areas of opportunity	Give a brief explanation of how it works.	Interaction through other media, such as news articles and printed media	Influential marketinglike sending personalised ads	ensuring that the app's flaws are fixed	Ratings and reviews