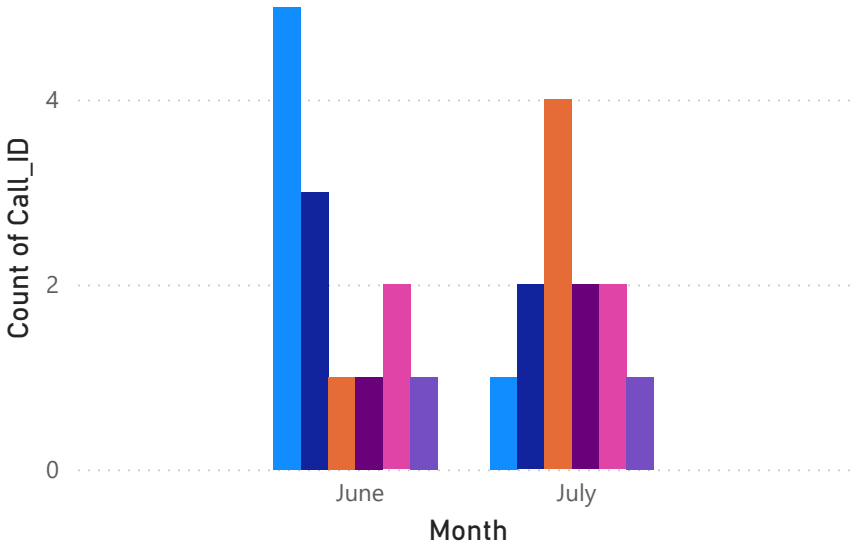


Count of Call_ID by Month and Product

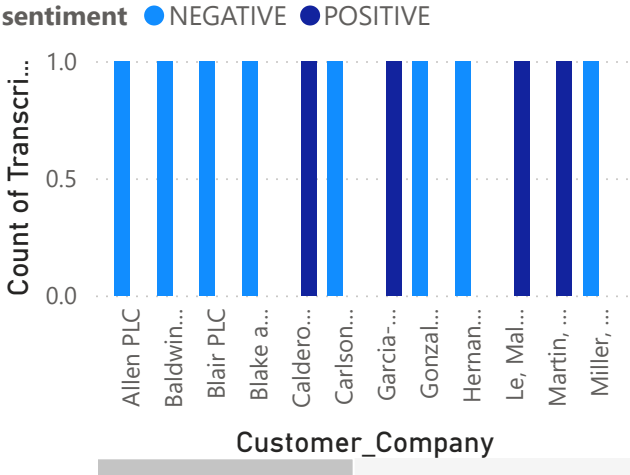
Product ● BLACK+D... ● Bostitch ... ● Craftsma... ● DEWALT ...



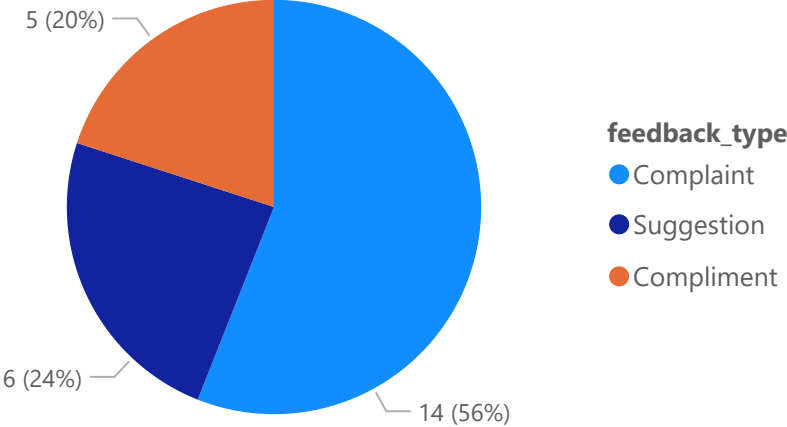
Sentiment Trend by Year, Quarter, Month and Day



Count of Transcript_Text by Customer_Company and sentiment



Count of Call_ID by feedback_type



Date

6/17/2025

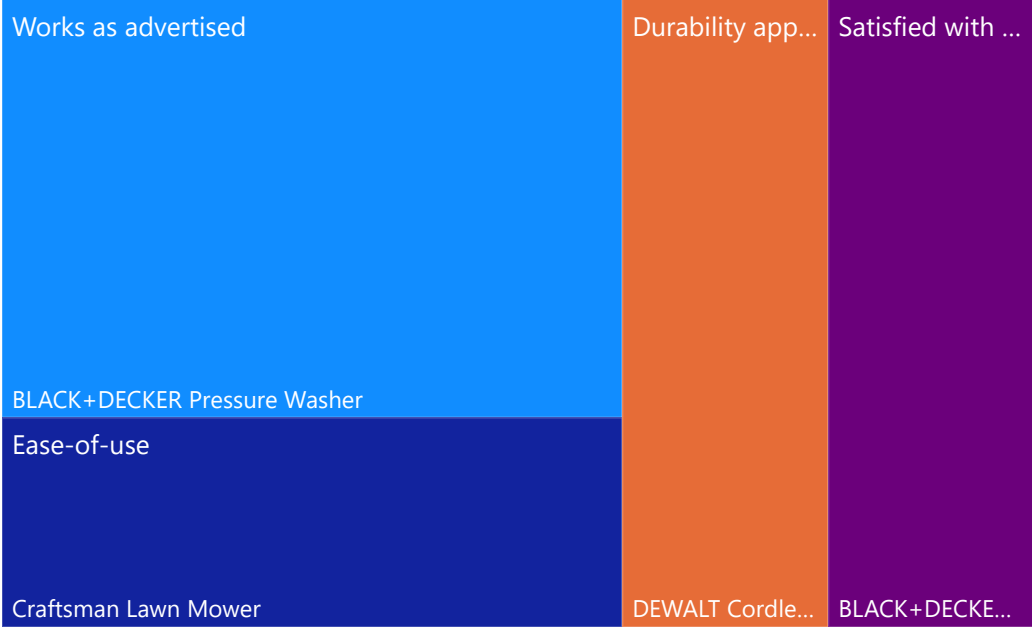
7/17/2025



Product

All

Sum of sentiment_score by feedback_reason and Product



| The call suggested offering the Crafts...

| The caller expressed dissatisfaction w...

| The caller expressed high satisfaction ...

| The caller expressed satisfaction with ...

| The caller expressed their team's sati...

| The caller praised the BLACK+DECKE...