CREDIT CARD

WEEKLY STATUS REPORT



Project Objective:

To develop a comprehensive credit card weekly dashboard that provides real-time insights into key performance metrics and trends, enabling stakeholders to monitor and analyze credit card operations effectively.





Download Datasets

GitHub:

https://github.com/Devayanicommit/Credit-Card-Transaction-and-Customer-Analysis



Import data to SQL database

- 1. Prepare csv file
- 2. Create tables in SQL
- 3. import csv file into SQL



Data Output Messages Notifications

COPY 10108

Query returned successfully in 82 msec.

DAX Queries

```
AgeGroup = SWITCH(
  TRUE(),
  'public cust_detail'[customer_age] < 30, "20-30",
  'public cust detail'[customer age] >= 30 && 'public cust detail'[customer age] < 40, "30-40",
  'public cust_detail'[customer_age] >= 40 && 'public cust_detail'[customer_age] < 50, "40-50",
  'public cust_detail'[customer_age] >= 50 && 'public cust_detail'[customer_age] < 60, "50-60",
  'public cust detail'[customer age] >= 60, "60+",
  "unknown"
IncomeGroup = SWITCH(
  TRUE(),
  'public cust detail'[income] < 35000, "Low",
  'public cust_detail'[income] >= 35000 && 'public cust_detail'[income] <70000, "Med",
  'public cust detail'[income] >= 70000, "High",
  "unknown"
```

DAX Queries

```
week_num2 = WEEKNUM('public cc detail'[week start date])
Revenue = 'public cc detail'[annual fees] + 'public cc detail'[total trans amt] +
           'public cc_detail'[interest_earned]
Current week Reveneue = CALCULATE(
   SUM('public cc detail'[Revenue]),
   FILTER(
     ALL('public cc detail'),
     'public cc detail'[week num2] = MAX('public cc detail'[week num2])))
Previous_week_Reveneue = CALCULATE(
   SUM('public cc_detail'[Revenue]),
   FILTER(
     ALL('public cc detail'),
     'public cc detail'[week num2] = MAX('public cc detail'[week num2])-1))
```

Project Insights- Week 53 (31st Dec)

WoW change:

- Revenue increased by 28.8%
- Total Transaction Amt & Count increased by 25.95% & 3.28%
- Customer count increased by 11.35%

Overview YTD:

- Overall revenue is 56.5M
- Total interest is 8M
- Total transaction amount is 46M
- Male customers are contributing more in revenue 31M, female 26M
- Blue & Silver credit card are contributing to 93% of overall transactions
- TX, NY & CA is contributing to 68%
- Overall Activation rate is 57.5%
- Overall Delinquent rate is 6.06%

