

Bug Tracker Features

All Users:

- Login
- Edit Profile Page
- Deactivate self user account
- Pick up groups or ticket status queues to see on dash
 - (defaults to no group)
- see all guest tickets

Users when authenticated:

- Create New user
- see all tickets
- create tickets
- edit tickets
- add comments to tickets
- assign tickets to users
- change ticket status

Tickets:

- filter by group
- filter by date opened
- filter by ticket status
- filter by any ticket model property

Extra Features:

- Admin dashboard?
- Admin delete user versus user deactivate account
- Admin reset of security answer
- Admin group adding groups to users
- Group lead adding groups to users

Login

Email

Password

Login

Forgot password?

Register as guest

Create /Edit New User / Guest (Modal Popup)

Email address

Password

Confirm Pass

Name

Groups (Radio Box)

Security Question (Select Input)

Security Answer

Submit

User Profile

Name

Email address

Groups

Ticket Statistics - needs more discussion

Security Question / Answer

Edit Profile

Deactivate Account

Dashboard / Homepage

(Authenticated User)

Create ticket

Create user

Welcome, User

Logout

All

Mine

SEARCH

Tickets

Ticket filters:

- groups
- status
- date opened
- assigned user

Single Ticket View (Modal Popup)

Ticket ID	Creator contact email	Assigned User	Ticket Status
Date opened / closed			
Title		Description - Character limit?	
Groups			
Story points			
Parent ticket links			
History of assigned users		Time each user worked on ticket	
Ticket tags			
Ticket comments			
Edit			

Create / Edit Ticket (Modal Popup)

Ticket ID

Title

Description - Character limit?

Story points

Ticket Status (Select Input)

Groups (Radio Box)

Assigned User

Parent ticket links

Ticket tags

Add Ticket comments

Submit / Update

Guest Create

User Create / Edit View

Story points and comments:

Image library pillow to something similar to store images to database or locally

Dropdown lists

Admin view for dash for users