

# AFREEN FATIMA

CUSTOMER SUPPORT EXECUTIVE

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 9214768365



BBDU, Faizabad Road, 226028



afreenrizvi152119@gmail.com

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## ABOUT ME

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Motivated and detail-oriented individual with a strong interest in customer service and problem-solving. Eager to contribute to a dynamic team environment and deliver excellent support experiences. Quick learner, adaptable, and ready to grow in a professional setting.

## EDUCATION

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### 2019-2020

Christukula Mission

### High School

Completed High School from [Christukula Mission Hr. Sec. School], [ICSE]. Gained strong basics in core subjects. Participated in school activities. Developed discipline, teamwork, and communication skills. Passed with consistent academic performance

### 2022-2023

Scholar Homes

### Intermediate

Completed Intermediate from [Scholar Homes], [State Board] with focus on [Stream: Science]. Strengthened analytical and communication skills. Participated in academic and extracurricular activities. Maintained good academic performance and discipline

## EXPERIENCE

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Currently seeking my first professional opportunity. Eager to apply my skills, learn quickly, and contribute to a team environment. Open to training and growth in customer support or service roles.

## SKILLS

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- Leadership
- Customer handling
- Communication
- Innovation
- Analytics
- Teamwork
- Problem Solving
- Collaboration