

# Instructions to Run the Chatbot

## 1) Install the required libraries :

**Bash :**

```
pip install flask spacy fuzzywuzzy  
python -m spacy download en_core_web_sm
```

1. Load the **Ecommerce\_FAQ\_Chatbot\_dataset.json** file with the provided structure to the project folder
2. Save the HTML code in a file named **templates/index.html**.
3. Save the Python script in a file named **app.py**.

## 2) Run the Flask app:

**Bash :**

```
python app.py
```

4. Open a web browser and go to **http://127.0.0.1:5000/** to interact with the chatbot.

## Conclusion

This project demonstrates the integration of basic AI concepts into a SaaS model through the development of an e-commerce chatbot. The chatbot effectively handles greetings, farewells, and FAQs, providing a solid foundation for more advanced AI applications.