

# Resume

**Name:** Prabhakar Pradhan

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## Summary

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2.5 years experience as a Software Developer with expertise in back-end development.  
Experienced in **Dot Net Framework, MVC, and SQL with 2.5 years.**

## Skills

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**Programming Languages:** JavaScript | C# | Oops

**Web Technologies:** HTML5 | CSS3 | Bootstrap |

**Libraries/Frameworks:** Asp.Net | Asp.Net MVC | Ado.Net | Angular js | JQuery | Ajax |

**Databases/Tools:** MS SQL Server | AWS | EC2 | Visual Studio

## Work Experience

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**Clownface Travel Pvt Ltd** | Software Developer | Dot Net Developer

June 2022 – Present | Gurugram

- Write clean, efficient, and reusable code.
- Developed robust server-side logic using ASP.NET MVC framework.
- Designed and managed database schema with SQL, ensuring data integrity and optimized performance.
- Optimized database queries to improve overall database performance by 43%.
- Designed Restful API endpoints to handle requests efficiently, improving server response time by 30%.
- Integrated a Customer Relationship Management (CRM) system to manage and streamline all customer bookings and interactions for FlightsChannel.com. This system enables agents to view and manage bookings, addressing customer queries and modifications efficiently
- Enabled agents to quickly address and resolve customer queries, such as itinerary changes or travel modifications, directly through the CRM system
- Implemented a CRM system that provides agents with a comprehensive view of all bookings made through the website, allowing for efficient management and follow-up
- Troubleshooting and debugging applications to resolve issues and enhance performance.
- Implementation of security and data protection.
- Implemented RESTful APIs for seamless communication between front-end and back-end.
- Deployed the website on AWS, leveraging its scalable infrastructure.
- Utilized AWS services such as EC2, RDS, and S3 to ensure high availability and reliability.
- Improved 30% page load speed by optimizing code and reducing unnecessary requests by using bundling & minification.

## Educational Details

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- MCA from Bharath University Chennai in 2020, with 70%
- BCA from A.S College Deoghar (SKMU University Dumka) in 2018 , with 62%
- 12<sup>th</sup> from, Bihar Board in 2015 with 57%.
- 10<sup>th</sup> from, Bihar Board in 2013 with 56%.
  
- **Project Work**

### Project 1: Flight Booking Website (Travel)

**Environment/Platform:** Asp Dot Net MVC | JavaScript | HTML | CSS | JQuery | Angular Js | C# | SQL | Bootstrap | AWS  
**URL –** Flightschannel.com | Openairfare.com

**Description:** Developed and maintained an advanced flight booking website designed to simplify the travel planning process, providing users with cost-effective and convenient flight options. The platform primarily serves users in the USA, Canada, and Mexico.  
Automated core booking processes, reducing manual work by 90%, significantly increasing operational efficiency  
Integrated 24/7 customer support, ensuring users received timely assistance and guidance throughout their booking process. Implemented strong security measures to protect users' personal and financial information, building trust and reliability.

### Project 2: Customer Relation Management (CRM)

**Environment/Platform:** Asp .Net MVC | AWS (S3 bucket) | C# | JavaScript | SQL | HTML | CSS | Bootstrap.  
**URL –** Office.Flightschannel.com

**Description:** Integrated a Customer Relationship Management (CRM) system to manage and streamline all customer bookings and interactions for FlightsChannel.com. This system enables agents to view and manage bookings, addressing customer queries and modifications efficiently  
Implemented a CRM system that provides agents with a comprehensive view of all bookings made through the website, allowing for efficient management and follow-up  
Enabled agents to quickly address and resolve customer queries, such as itinerary changes or travel modifications, directly through the CRM system  
Seamlessly integrated CRM data with the website's backend, ensuring real-time synchronization of booking information and customer interactions.  
The CRM system supports scaling operations, allowing the business to handle increased booking volumes without compromising service quality.

### Project 3: Travel Website in Spanish

**Environment/Platform:** Asp Dot Net MVC | JavaScript | HTML | CSS | JQuery | Angular Js | C# | SQL | Bootstrap | AWS  
**.URL –** mx.Flightschannel.com | es.Flightschannel.com

**Description:** Expanded FlightsChannel.com to include localized versions for different markets, including mx.flightschannel.com for Mexico and es.flightschannel.com for Spanish-speaking countries. These sites cater specifically to the needs and preferences of local users, providing a more personalized booking experience. Implemented features and functionalities tailored to the preferences and requirements of users in Mexico and Spanish-speaking regions, enhancing the overall user experience and engagement.

## Personal Details

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**Name:** Prabhakar Pradhan

**Gender:** Male

**Marital Status:** Single

**Address:** Village - Ghazipur uttar pradesh, 233303

**Languages Known:** English, Hindi.

**Declaration:** I hereby declare that the information mentioned above is true to the best of my Knowledge.

Prabhakar Pradhan