

Desktop Agent Download & Installation Manual

IHM Southern Africa





1. Desktop Agent Download & Installation

- Remote Desktop Agent Installation.

1.1 Remote Desktop Agent Installation

The process of installation of the Remote Desktop Agent is very easy, and to install the Desktop Agent follow these step-by-step instructions given below:

- To download the Desktop Agent, click on the **“User Dropdown Menu”**.
- From the dropdown menu click on the **“Desktop Agent”**.
- Now from the sub menu click on the **“Download Desktop Agent”** to Download the desktop agent.

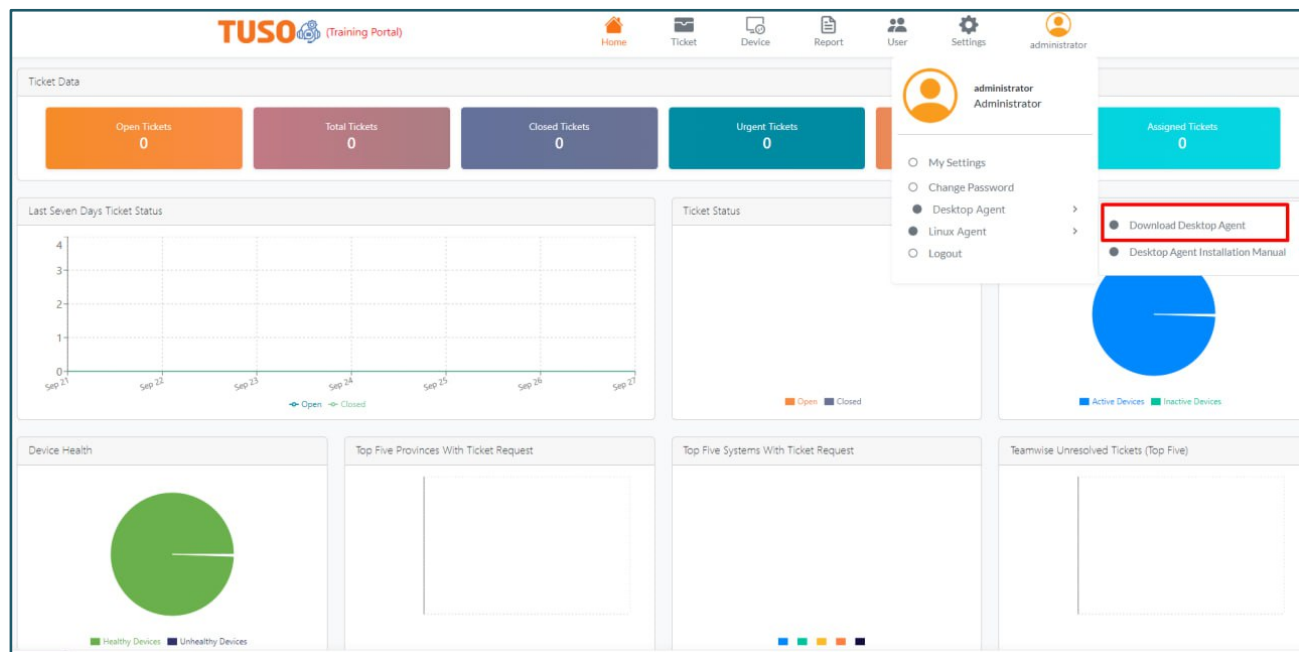


Fig 1.1: Download Desktop Agent.

- An .exe file will be downloaded in the device.

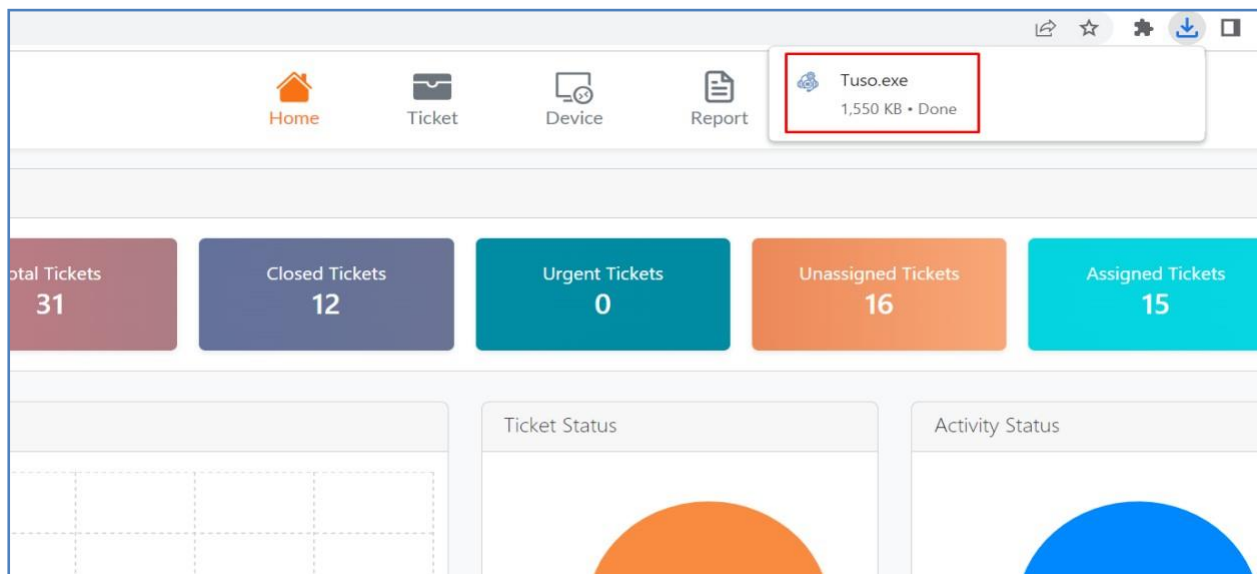


Fig 1.2: Tuso.exe file.

- The file will be found in the system folder – “Downloads”.

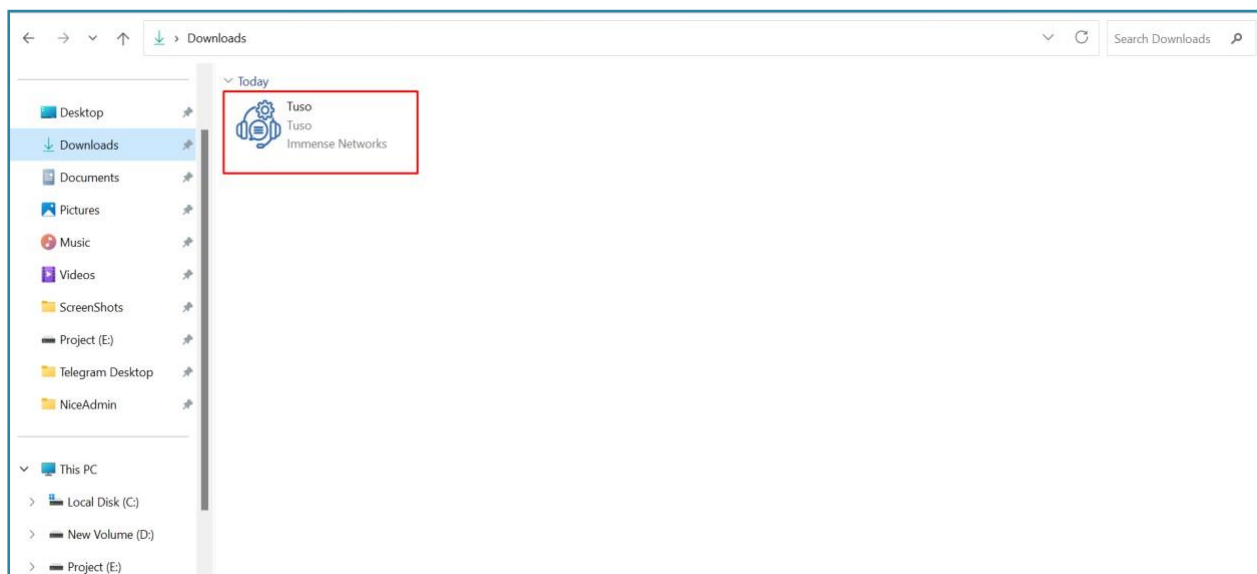


Fig 1.3: System folder “Downloads.”

- Select the file then right-click and select – “Run as administrator.”

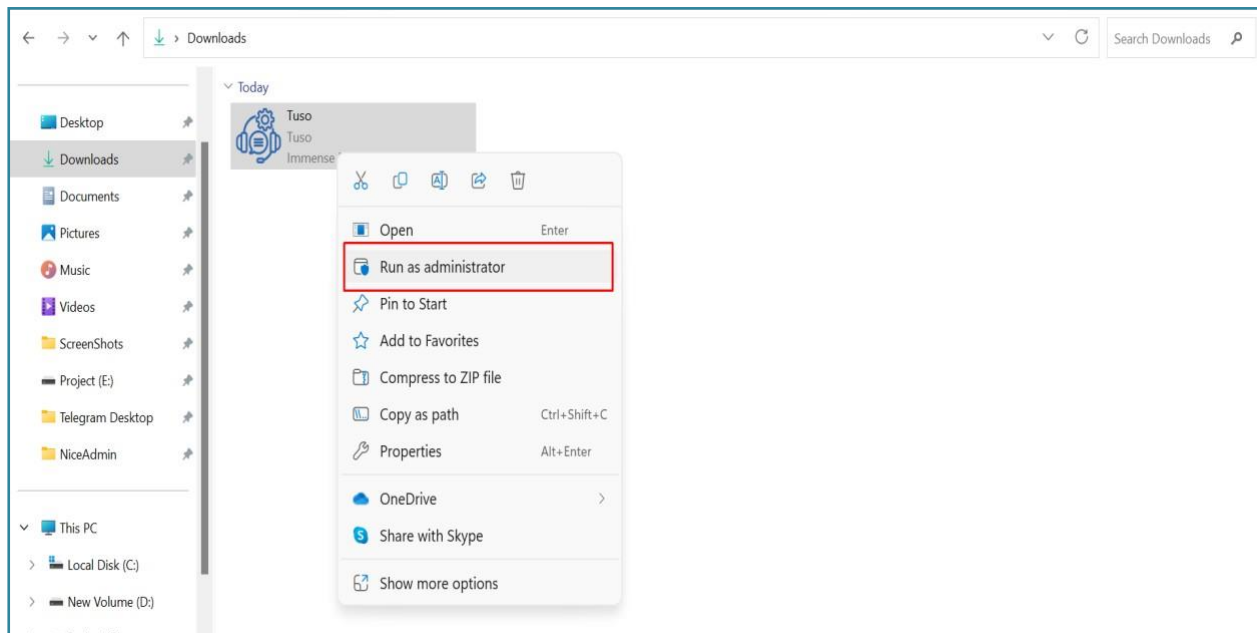


Fig 1.4: Remote Desktop installation process.

- Then click on “More info.”

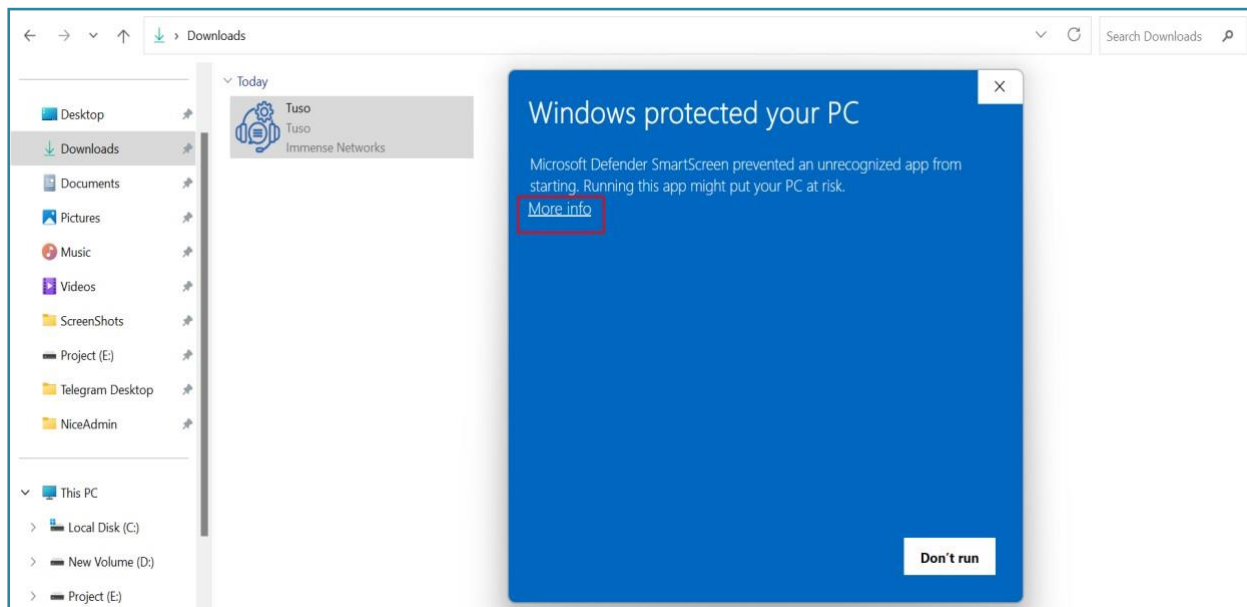


Fig 1.5: Remote Desktop installation process.

- Next, click on the “Run anyway” button.

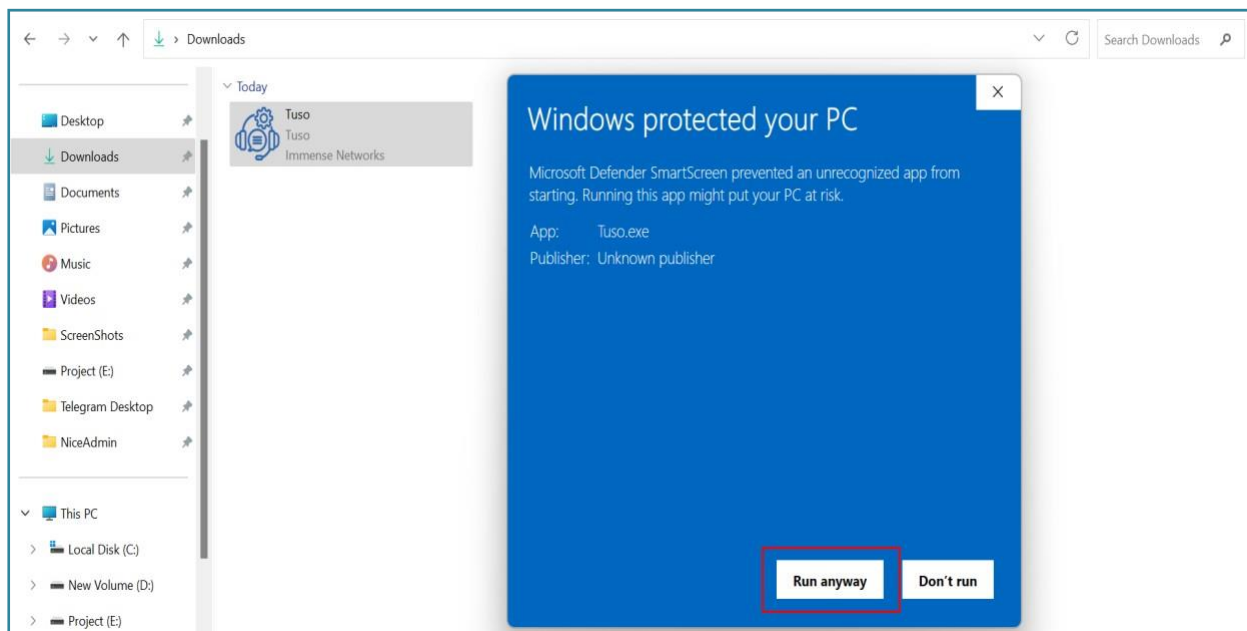


Fig 1.6: Remote Desktop installation process.

- Click on the “Yes” button from the User Account Control dialogue box.

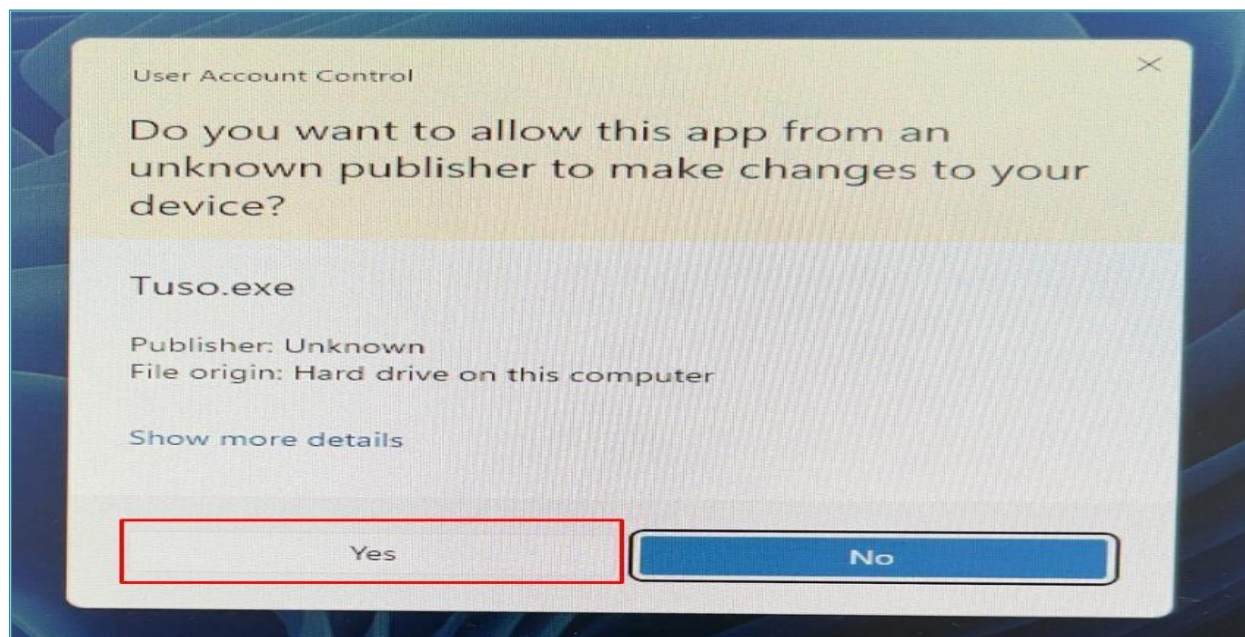


Fig 1.7: Remote Desktop installation process.

- Provide Username and Password and then click on the “Sign in” button.

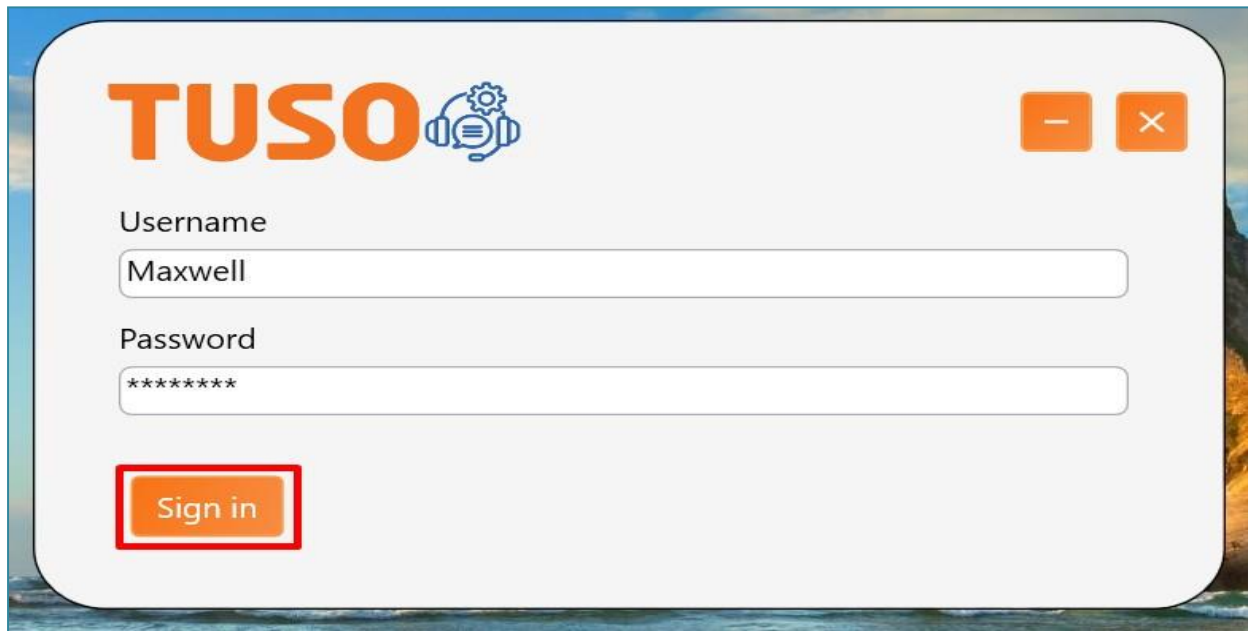


Fig 1.8: Remote Desktop installation process.

- A message will appear indicating that the app is installed.

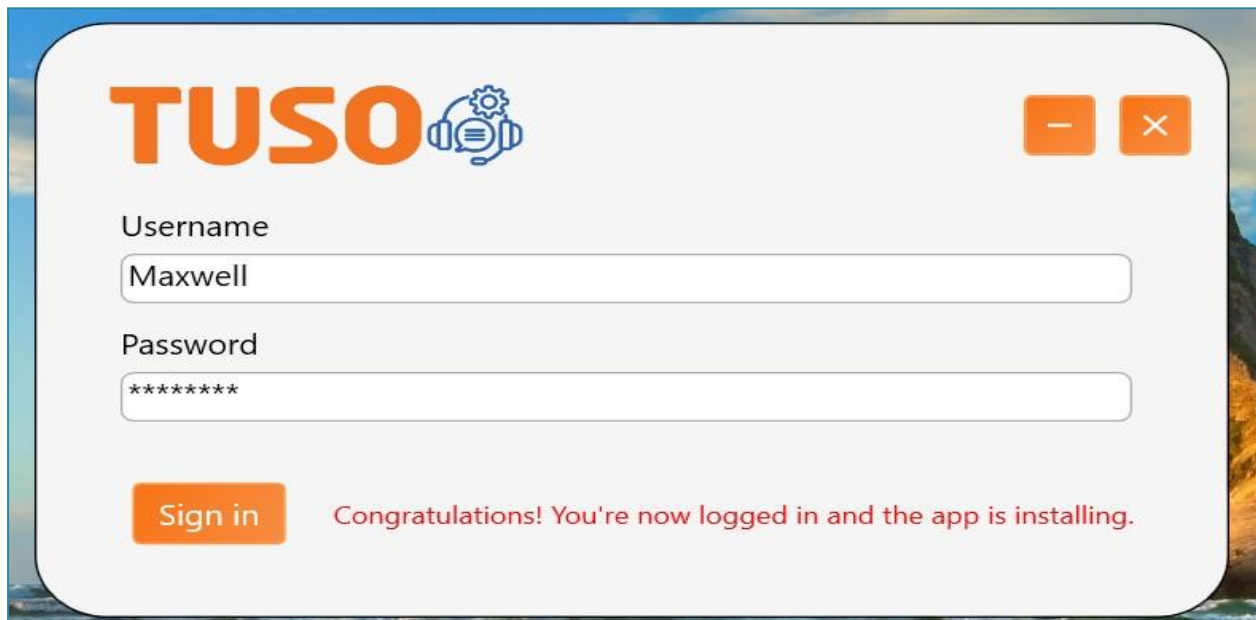


Fig 1.9: Remote Desktop installation process

- When the installation is completed, a message will appear notifying the user that the installation of the Desktop Agent is successful.

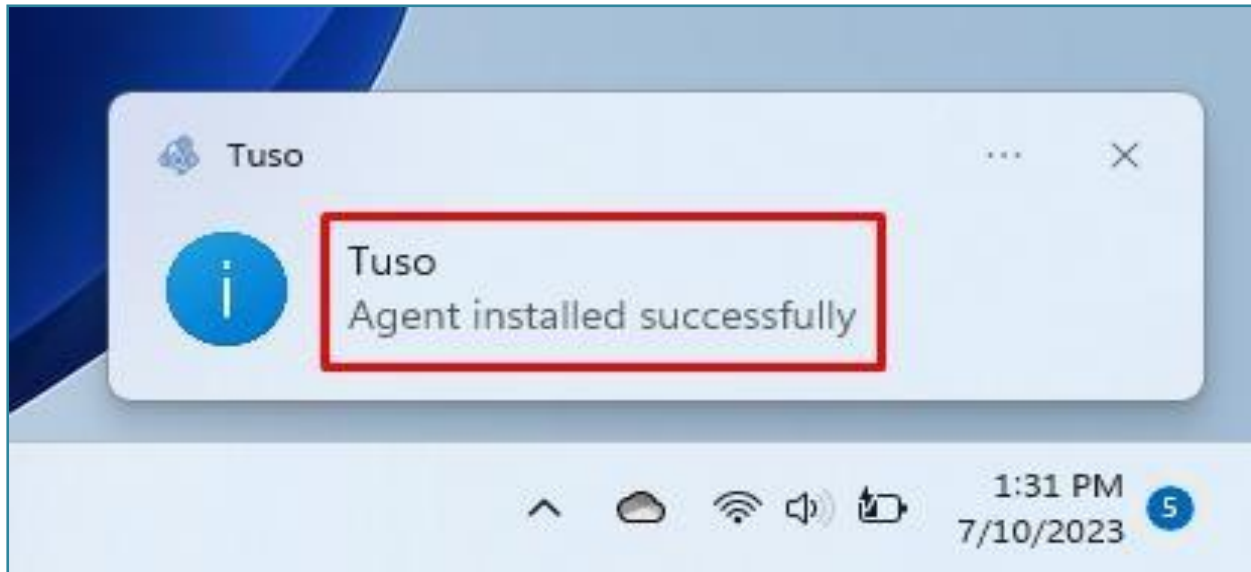


Fig 1.10: Remote Desktop installation process