BUSINESS REQUIREMENTS DOCUMENT¹

Hubba

Version 3.2

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https://github.com/DevelopmentHellaHell/SeniorProject

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Revision History

Version	Overview	Date
v.1.0	First draft, populate Account, Scheduling, Discovery System	September 28, 2022
v.2.0	Populate Notification, Listing Profile, Project Showcase System	September 29, 2022
v.2.1	Populate Project Wide Systems	October 2, 2022
v.2.2	Revisions	October 4, 2022
v.2.3	Revisions	October 5, 2022
v.2.4	Bringing Collaboration Feature into Main Feature Requirements	October 25, 2022
v.3.0	Overhaul to Core Components	November 24, 2022
v.3.1	Revisions to Security, User Management, and all preconditions. Added context to Rental History.	December 5, 2022
v.3.2	Revision to message prompts for total application	December 7, 2022

Glossary

Term	Definition
Authenticated User	Any user who has registered an account, verified their email, and is currently logged into that account.
Host	Authenticated users who create a listing available for renting.
Listing	A workspace created by Hosts that are discoverable and rentable.
Personal Identifiable Information (PII)	Information which can be used to identify a specific physical individual of the application among all possible users.
User	Anyone who is using the service.
ОТР	One Time Password

Purpose

Upon the approval of Request for Proposal Document from Client, the development team provides this Business Requirements Document to confirm the list of business rules and functionality of our product.

Culture and Universal Requirements

- Hubba's supported culture will focus on users that reside within California.
- Our system will be in US English
- Our system will use the imperial system of measurement
- For additional information, please refer to the Hubba RFP.

Site-Wide Non-Functional Requirements²

- The system must use the culture settings specified in the Culture and Universal Requirements section:
 - All text will be displayed in US English
 - All dates will be ordered in MM/DD/YYYY
 - All units will follow the imperial system
 - All times will displayed in Pacific Standard Time
- The system must be scalable enough to support up to 500 concurrent users while maintaining usability and responsiveness of the system.
- The system must be able to support 100 users within 1 hour while providing an average response time of at most 5 seconds per user per page while using a 12 Mbps connection speed.
 - Requests made to a third-party API are not included in response time
- The system must run on Chrome 104.x
- The error rate of all use-cases on average must not exceed 85%
 - Specific error rates listed under certain features' use-cases supersede this requirement
- The recovery of a site wide outage must not be greater than 48 hours
- The recovery of a feature wide outage must not be greater than 60 hours
- The system must be available to users 95% of the time during business hours PST
- Communication between the system and client must use HTTPS

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² AltexSoft, 2020

Functional Requirements

The complete application shall provide the following functionality.

Logging System (Project Wide System)³

Business Rules:

- Log timestamp units will be in stored as a unix timestamp
- Log data is stored for a certain amount of time, default is 30 days
- Log data is prefixed with log type
 - Warning/Info/Error
- All failure responses will log the failure as an error log

Requirements:

Database Logging	
Precondition	N/A
Acceptance	All users, System
Requirement input	All database access events
Success criteria	All the following conditions must be fulfilled: Log displays database access request event Log displays data was successfully stored in the database
Failure criteria	Any one of the following conditions occurring constitutes failure: • Event was never logged • Event was incorrectly logged
Failure response	N/A
Non-functional requirement	Logged events complete within 3 seconds
Priority	Medium

User Actions Logging	
Precondition	N/A
Acceptance	Authenticated users
Requirement input	User actions

³ Core Components Requirements email: System Observability, Vong, 2022

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Success criteria	Log displays user action event
Failure criteria	Any of the following conditions occurring constitutes failure: Log doesn't display user action event Log displays incorrect user action event
Failure response	N/A
Non-functional requirement	Logged events complete within 3 seconds
Priority	Medium

Errors Logging	
Precondition	N/A
Acceptance	System
Requirement input	Output from Error Handling
Success criteria	Error is logged successfully
Failure criteria	Any of the following conditions occurring constitutes failure: Log doesn't display logged event Log displays incorrect event
Failure response	N/A
Non-functional requirement	Logged events complete within 3 seconds
Priority	Medium

Error Handling (Project Wide System)⁴

Business Rules:

- All system errors should be logged.
- Return null, optional, or an empty list for failed function calls.
- Have optional auto-retry mechanism to repeat requests a number of times.

Database Access Timeout	
Precondition	N/A
Acceptance	All users
Requirement input	All database access request (read and write)
Success criteria	N/A
Failure criteria	No database response within 5 seconds
Failure response	Display an error message stating "Database failed to respond. Please refresh or try again later."
Non-functional requirement	N/A
Priority	High

Database Request Failure	
Precondition	N/A
Acceptance	All users, System
Requirement input	All database access requests (read and write)
Success criteria	N/A
Failure criteria	Database accesses fail to respond
Failure response	Auto retry the request after the 1st attempt immediately. After multiple tries within 5 seconds, if failure consists, display an error message stating "Database failed to respond. Please refresh or try again later."
Non-functional requirement	Database access responses within 1 second
Priority	High

⁴ Core Components Requirements email: Universal Requirements, Vong, 2022

Invalid User Input	
Precondition	User interaction that requires user input
Acceptance	All users
Requirement input	Input from user
Success criteria	N/A
Failure criteria	User input doesn't satisfy the use case's specific constraints
Failure response	Prompt user with a message stating "Invalid user input, enter valid input."
Non-functional requirement	N/A
Priority	High

Invalid File	
Precondition	User interaction that requires user to upload a file
Acceptance	Authenticated users
Requirement input	A file from the user's local device
Success criteria	N/A
Failure criteria	- File type is invalid - File size is invalid
Failure response	Prompt the user with a message stating "Invalid file conditions, check file size and type before trying again."
Non-functional requirement	N/A
Priority	Medium

Access Denied	
Precondition	N/A
Acceptance	All users
Requirement input	User interaction that leads to an unauthorized access
Success criteria	N/A

Failure criteria	User still can access this part of the app
Failure response	Perform system maintenance often to scan for security loopholes
Non-functional requirement	N/A
Priority	High

File Uploading (Project Wide System)

Business rules:

- Image file must be in format .jpeg, .jpg, or .png
- Video file must be in format .mp4
- Image size does not exceed 25 MB
- Video size does not exceed 300 MB
- Up to 10 images may be uploaded at a time
- Up to 2 videos may be uploaded at a time

Upload a File	
Precondition	User interaction to a upload file
Acceptance	 Authenticated users User must be on one of the following views: Account view Listing profile view Project showcase view Collaborative view
Requirement input	User interaction to choose files from local device to upload
Success criteria	File is uploaded for use in the following user features: - Listing and booking preview - Project showcase
Failure criteria	Any one of the following conditions occurring constitutes failure: Uploaded files do not display Files displayed are not identical to files uploaded Files were not uploaded in their entirety
Failure response	Determine whether any files were sent to the database: - If so, delete all files associated with the upload, display a message stating "Unable to upload files, refresh page and try again." - If not, retry upload once. On repeated failure, display a message stating "Unable to upload files, refresh page and try again."
Non-functional requirement	 Individual files are stored in database within 20 seconds of upload from user System must be able to handle up to 200 image uploads per hour or 50 video uploads per hour
Priority	High

Cancel a File Upload	
Precondition	File(s) upload in process
Acceptance	 Authenticated users User must be on one of the following views: Account view Listing profile view Project showcase view Collaborative view
Requirement input	User input confirming cancellation
Success criteria	All of the following conditions must be fulfilled:
Failure criteria	Any one of the following conditions occurring constitutes failure: • Files remain in the database • User files continue upload
Failure response	Determine whether any files were sent to the database: - If so, delete all files associated with the upload, display a message stating "Upload cancellation error, refresh page and try again."
Non-functional requirement	 File cancellation request must be confirmed within 5 seconds Files must be deleted from database within 20 seconds of request confirmation User must confirm action between options of yes or no Selection of no returns the user to their previous view
Priority	Medium

Security (Project Wide System)⁵

Business Rules:

- Account Verification requires a one-time password (OTP)
 - OTP must satisfy the following:
 - Randomly generated
 - Minimum length of 8 characters
 - Valid characters:
 - Blank space
 - a-z
 - A-Z
 - .,@!-
 - OTP expires after 2 minutes of inactivity
- A valid password must satisfy the following:
 - o Minimum 8 characters in length
 - Valid characters:
 - Blank space
 - a-z
 - A-Z
 - **0-9**
 - **.**, @!-
- A unique username includes:
 - Minimum 8 characters in length
 - Valid Characters:
 - a-z
 - **0-9**
 - . @
- Unauthenticated users can only access system features which allow anonymous roles or do not require knowledge of the user
- A user attempting to access an unauthorized portion of the system will be logged and prevented from doing so
 - Unauthorized users attempting to access another user's protected system data
 - Unauthorized users attempting to execute another user's actions
 - Unauthorized users attempting to view another user's PII
 - Unauthorized users attempting to access a system view restricted from them
- Any changes to a user's access control will be active the next time the user authenticates their account

Log in (Authentication)	
Precondition	All the following conditions must be fulfilled: User has a verified account User account is enabled

⁵ Core Components Requirements email: Security, Vong, 2022

Acceptance	 User must be on a non-anonymous protected view if they are authenticated User must be on Registration/Login view if they are unauthenticated
Requirement input	All the following conditions must be fulfilled:
Success criteria	All the following conditions must be fulfilled: Username, email and password match stored data User inputs correct OTP User can view, access, and edit their account information User can view, access, and edit their listings User can view, access, and edit their bookings User can view, access, and edit their project showcase User can view and access their notifications User successfully logs in within 3 attempts
Failure criteria	Any one of the following conditions occurring constitutes failure: User can't log in at the moment User successfully logged in but can't view their account view User's email has not yet been verified User fails login after 3 attempts within 24 hours of first failed attempt User inputs incorrect username and/or password User inputs incorrect OTP User inputs OTP correctly but shows as incorrect User inputs correct criteria but account is disabled Failure attempts are incorrectly logged
Failure response	 If email needs verifying, lead user to Email Verification If user can't attempt to log in at the moment, display a message stating "Unable to log in at this time. Refresh page or try again later." If user fails to login after 3 attempts within 24 hours 1. Their account is disabled 2. User is displayed a message "Account Disabled. Refer to Account Recovery to Enable Account" On failed attempts, system will indicate to user which of their credentials failed to match stored values If a failure attempt is not correctly logged, the system will attempt to log that the failure attempt was incomplete
Non-functional requirement	Database query results within 5 seconds
Priority	Critical

Log out	
Precondition	User must be logged in
Acceptance	Authenticated usersUser is on Account view
Requirement input	User input confirming logout
Success criteria	All the following conditions must be fulfilled:
Failure criteria	Any of the following conditions occurring constitutes failure: User is still logged in User can view and access unauthorized views System Message does not appear after successful logout
Failure response	System message displays "Logout Operation Error, refresh page or try again later."
Non-functional requirement	User's activities will no longer be logged Logout succeeds within 5 seconds User must confirm log out from options of yes or no • Selection of no returns the user to their previous view
Priority	High

Authorizing account access controls	
Precondition	All of the following conditions must be fulfilled: User must be logged in User's account must be enabled
Acceptance	 Authenticated users User must be on a non-anonymous protected view
Requirement input	User attempts to access, execute, or view a feature in the system which does not allow anonymous roles
Success criteria	 All of the following conditions must be fulfilled when a request for access is made: If the user's role or account has access to the requested feature, access is granted to the user. If the user's role or account has access to the request to view data, access is granted to the user. If the user's role or account has access to the request to modify data, access is granted to the user.

	If the user's role or account has access to the requested view, access is granted to the user.
Failure criteria	 Any of the following conditions occurring constitutes failure: Unauthorized access attempts are not correctly logged Unauthorized user attempts to access protected features, access protected data, modify protected data, or access protected view Authorized user attempts to access protected view, but contains unauthorized data which the user cannot access Authorized user attempts to access protected view, but contains unauthorized data which the user cannot modify Unauthorized users gain access to protected feature, data, or view Unauthorized users make changes to protected data Authorized users denied access to protected feature, data, or view Authorized users unable to make changes to protected data
Failure response	 If security credential requirements are not met, display a message stating "Invalid login credentials." If a user is attempting to access an unauthorized feature, data, or view, a message is displayed to the user "Unauthorized access. Access denied." If a user is attempting to modify unauthorized data, a message is displayed to the user stating "Access denied to modify." If an unauthorized user is attempting to view data or modify data in an authorized view, a message is displayed to the user stating "Unauthorized element on view. Access denied."
Non-functional requirement	 Error rate of users' authorization requests must not exceed 3% Authorization requests must be completed within 5 seconds Failed authorization requests made by a single user will notify system administrators when requests exceed 20 failures within an hour
Priority	Critical

User Management⁶

Business Rules:

- A valid email is in format username@domain
- Account Verification requires a one-time password (OTP)
 - o OTP must satisfy the following:
 - Randomly generated
 - Minimum length of 8 characters
 - Valid characters:
 - Blank space
 - a-z
 - A-Z
 - .,@!-
 - o OTP expires after 2 minutes of inactivity
- A valid password must satisfy the following:
 - o Minimum 8 characters in length
 - Valid characters:
 - Blank space
 - a-z
 - A-Z
 - **0-9**
 - **.**,@!-
- A unique username includes:
 - Minimum 8 characters in length
 - Valid Characters:
 - a-z
 - **0**-9
 - **.** @
- Users must send a cancellation request 48 hours prior to the start time of the booking. Otherwise, users can't cancel their booking.
- Rental History and Project Showcase can be viewed in interval of 10, 20, or 50 items
- Rental History can be sorted:
 - by booking date
 - by status
 - by owner of the listing
- Filter metrics for Rental History:
 - by keyword
 - by booking number
 - o by booking date
 - o by username of renter
 - by owner of the listing
- Project Showcase can be sorted:
 - by listing

⁶ Core Components Requirements email: User Administration, Vong, 2022

- o by category
- o by username of project showcase
- o by most recently viewed
- Filter metrics for Project Showcase:
 - o by keyword
 - by date viewed

Account Creation (Registration)	
Precondition	All of the following conditions must be fulfilled: User is not logged in User selected "Create an Account"
Acceptance	 Anonymous users User must be on Registration/Login view
Requirement input	All of the following conditions must be fulfilled: Confirmation via user input: 1. A unique username 2. First name 3. Last name 4. A valid email 5. A valid password 6. A valid OTP verification
Success criteria	All of the following conditions must be fulfilled: A new user account is created User data is stored in database Verification email is sent to the user's email
Failure criteria	Any of the following conditions occurring constitutes failure: New account isn't created New account does not have identical login credentials to provided username and password Verification email is not sent to the user's email User's email is already registered in another account Passphrase does not meet minimum requirements
Failure response	Prompt the user "Account creation error. Refresh page or try again later."
Non-functional requirement	 Update database in less than 5 seconds Error rate of users' creating an account must not exceed 5% User must confirm account creation from options of yes or no Selection of no returns the user to their previous view
Priority	Critical

Account Deletion	
Precondition	All of the following conditions must be fulfilled: User must have a valid account User must be Logged in User must be on Account Settings
Acceptance	Authenticated UsersUser must be on Account view
Requirement input	All the following conditions must be fulfilled:
Success criteria	 All of the following conditions must be fulfilled: All stored information of account is erased User is prompted an account deletion message User is redirected to login menu Default settings are shown
Failure criteria	Any of the following conditions occurring constitutes failure:
Failure response	Prompt the user "Account deletion error. Refresh page or try again later."
Non-functional requirement	 Update database in less than 3 seconds Error rate of users' deleting accounts must not exceed 10% User must select account deletion from options of yes or no Selection of no returns the user to their previous view User must confirm their selection of account deletion User must acknowledge deletion has occurred
Priority	Critical

Account Recovery	
Precondition	All the following conditions must be fulfilled: User must not be logged on User must have a valid account in system User must be restricted of access to their account User account must be disabled
Acceptance	User must be on Registration/Login view

	Verified Users
Requirement input	All the following conditions must be fulfilled: Request for Account Recovery Input of user's ID or email
Success criteria	All the following conditions must be fulfilled: User is sent an OTP to connected email User enters OTP to access account
Failure criteria	Any of the following conditions occurring constitutes failure: OTP is never sent OTP sent is invalid after entering into system OTP entered successfully but does not allow User access to account Account recovery does not redirect to Home Menu
Failure response	 Prompt the user "OTP failed to send. Refresh page or try again later." If user correctly input OTP and user access is not granted, prompt user "Unable to authorize access. Contact system administrators."
Non-functional requirement	OTP email be sent within 5 seconds of request Error rate of users' recovering their accounts must not exceed 5%
Priority	Critical

Reset Password	
Precondition	User completed Email Verification
Acceptance	Anonymous usersUser must be on Registration/Login view
Requirement input	A new valid password can be set
Success criteria	All of the following conditions must be fulfilled: User can log in with the newly set password User data is updated in the database
Failure criteria	Any one of the following conditions occurring constitutes failure: Password can't be reset at the moment User can log in with previous passwords Password stored is not identical to input password
Failure response	Prompt the user "Password reset failed. Refresh page or try again later."
Non-functional requirement	Database query results within 5 seconds
Priority	High

Settings (Account Modification)	
Precondition	User selects "Settings"
Acceptance	 Authenticated users User must be on Account view
Requirement input	User input confirming action Any one of the following conditions must be fulfilled: User can change/update their credential/contact information such as: - First Name - Last Name - Email (new email will need to be verified again using OTP) - Password
Success criteria	All of the following conditions must be fulfilled: • Account view reflects the change(s) • User data is updated in database
Failure criteria	Any one of the following conditions occurring constitutes failure: • Account can't be updated at the moment • Account does not reflect the change(s)
Failure response	Prompt the user "Account settings failed. Refresh page or try again later."
Non-functional requirement	 Database query results within 5 seconds User must confirm new settings from options of yes or no Selection of no returns the user to their previous view A change in password must be confirmed with the correct input of the old password
Priority	Medium

Notification Settings	
Precondition	User must choose "Notification settings"
Acceptance	 Authenticated users User must be on Account view
Requirement input	N/A
Success criteria	User will be led to Notification Settings Page
Failure criteria	N/A

Failure response	Prompt the user "Notification settings failed. Refresh page or try again later."
Non-functional requirement	System responses within 2 seconds
Priority	Medium

Rental History View	
Precondition	User selects "View History"
Acceptance	Authenticated usersUser must be on Account view
Requirement input	N/A
Success criteria	 If user has no booking, view is empty Otherwise, rental history is shown in chronological order of bookings
Failure criteria	Any one of the following conditions occurring constitutes failure: User has a rental history but can't see any of them Rental history is not in chronological order Rental history is not identical to actual history of bookings
Failure response	Prompt the user "Rental history failure to load error. Refresh page or try again later."
Non-functional requirement	Database query results within 5 seconds
Priority	High

Change Rental History View to Calendar Format	
Precondition	All of the following conditions must be fulfilled: User selects "View History" User selects calendar view formatting
Acceptance	 Authenticated users User must be on Account view
Requirement input	N/A
Success criteria	If user has no booking, view is empty Otherwise, rental history is shown in chronological order of bookings in a calendar format
Failure criteria	Any one of the following conditions occurring constitutes failure: User has a rental history but can't see any of them Rental history is not in chronological order

	 Rental history is not identical to actual history of bookings User does not see a calendar view of their rental history
Failure response	Prompt the user "Rental history calendar formatting error. Refresh page or try again later."
Non-functional requirement	 Database query results within 5 seconds Calendar business rules follow all calendar-specific rules listed under "Scheduling System" with the following exceptions: Calendar view starts with the month the user account was created and ends with the current month Calendar functionality follows all calendar-specific features listed under "Scheduling System" with the following exceptions: Filtered listings used under the filter features return the user's rental history listings and not available listings User cannot book a listing from this view
Priority	Low

Search in Rental History	
Precondition	All of the following conditions must be fulfilled: User must select "View History" Rental history must not be in calendar format
Acceptance	 Authenticated users User must be on Account view
Requirement input	User input confirming action on Rental History view to search - User can sort the results - User can filter the results
Success criteria	The related booking will be displayed
Failure criteria	Matching booking is not displayed
Failure response	Prompt the user "Rental history search error. Refresh page or try again later."
Non-functional requirement	Database query results within 5 seconds
Priority	Low

Rental Cancellation	
Precondition	All of the following conditions must be fulfilled: User must have an active booking User must select "View History"

Acceptance	 Authenticated users User must be on Account view
Requirement input	All of the following conditions must be fulfilled: User chooses to cancel a booking User input confirming action for cancelation
Success criteria	 All of the following conditions must be fulfilled: There is a confirmation box of cancellation the selected booking There is communication to the host of the cancellation A confirmation email is sent to the user with cancellation information including date, location, and time frame Booking is updated in database
Failure criteria	 Any one of the following conditions occurring constitutes failure: Confirmation of booking cancellation is not sent to user Confirmation of booking cancellation is not sent to host Removal of booking in database is incomplete Message on application view does not indicate cancellation
Failure response	Determine whether a booking cancellation was sent to the database - If confirmed, notify user confirming booking cancellation "Booking cancellation confirmed" - If unconfirmed, retry once. On repeated failure, notify user "Booking cancellation not confirmed. Refresh page or try again later."
Non-functional requirement	 Update database in less than 5 seconds User must confirm rental cancellation from options of yes or no Selection of no returns the user to their previous view
Priority	Critical

Project Showcase View	
Precondition	User must select "Project Showcase"
Acceptance	 Authenticated users User must be on Account view
Requirement input	User input confirming action on Account view to view project showcase
Success criteria	If user has no project history, view is empty Otherwise, project showcase is shown in chronological order of date created
Failure criteria	User can't see their published project showcase
Failure response	Prompt the user "Account project showcase loading error. Refresh page or try again later."

Non-functional requirement	Database query results within 5 seconds
Priority	Medium

Search in Project Showcase View	
Precondition	User must choose to view Project Showcase
Acceptance	 Authenticated users User must be on Account view
Requirement input	 All of the following conditions must be fulfilled: User input confirming action on Project Showcase View to search User can search an existing booking by sorting: by listing, by category User can search an existing booking by filter: by keyword
Success criteria	The related project showcase will be displayed
Failure criteria	Matching project is not displayed
Failure response	Prompt the user "Account project showcase search error. Refresh page or try again later."
Non-functional requirement	Database query results within 5 seconds
Priority	Low

Edit Project Showcase	
Precondition	User must choose to view Project Showcase
Acceptance	 Authenticated users User must be on Account view
Requirement input	User input confirming action on Project Showcase View to update
Success criteria	User will be directed to Project Showcase System to make change
Failure criteria	Any one of the following conditions occurring constitutes failure: • Project showcase can't be updated • Project Showcase view isn't displayed
Failure response	Prompt the user "Account project showcase redirection error. Refresh page or try again later."
Non-functional requirement	Response to user interaction results within 1 second
Priority	Medium

Administration Tools⁷

Business Rules:

- Admin Accounts have exclusive access to these systems:
 - Access to view and modify all accounts
 - Access to modify associated data attached to user profile
 - Access to Account Operation:
 - Create Account
 - Modify Account
 - Delete Account
 - Disable Account
 - Enable Account
- Admin Accounts must be able to affect all users, including other Admin Accounts
- Admin Accounts do not have access to view or alter sensitive material of User Accounts such as name, address, password, etc.
- Admin Accounts can only be created by other Admin Accounts
- An Admin Account cannot be deleted if it's the last Admin Account registered with the system
- Admin Accounts have exclusive access to Usage Analysis Dashboard
 - User Analysis Dashboard contains all relevant data retrieved from database
 - Key Performance Indicators (KPIs) will be displayed automatically on dashboard
 - KPIs include:
 - Number of logins (latest 3 months)
 - Number of registrations (latest 3 months)
 - Number of bookings (latest 3 months)
 - Number of new listings (latest 3 months)
 - KPIs must automatically refresh every 60 seconds

Admin Create Account	
Precondition	User must be logged in
Acceptance	 System administrator user User must be on User Management view
Requirement input	All of the following conditions must be fulfilled: 1. A unique username 2. First name 3. Last name 4. A valid email 5. A valid password 6. Account type
Success criteria	All of the following conditions must be fulfilled: • A new user account is created • User data is stored in database • Account is verified

⁷ Core Components Requirements email: User Administration, Vong, 2022

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Failure criteria	Any of the following conditions occurring constitutes failure: New account isn't created New account does not have identical login credentials to provided username and password User's email is already registered in another account Passphrase does not meet minimum requirements
Failure response	 Prompt the user "Creation failed. Refresh page or try again later." If security credential requirements are not met, display a message to the user stating "Unable to create account, security credentials not met."
Non-functional requirement	Change in selected user's account status completes within 5 seconds
Priority	Medium

Admin Update Account	
Precondition	User must be logged in
Acceptance	 System administrator user User must be on User Management view
Requirement input	A user account must be selected Any one of the following conditions must be fulfilled: User can change/update the selected user's profile information such as: - First Name - Last Name - Other account data
Success criteria	All of the following conditions must be fulfilled:
Failure criteria	Any one of the following conditions occurring constitutes failure: • Account can't be updated at the moment • Account does not reflect the change(s)
Failure response	Prompt the user "Administration account update error. Refresh page or try again later."
Non-functional requirement	Change in selected user's account status completes within 5 seconds
Priority	Medium

Admin Delete Account

Precondition	User must be logged in
Acceptance	 System administrator user User must be on User Management view
Requirement input	All the following conditions must be fulfilled:
Success criteria	All of the following conditions must be fulfilled: • All stored information of account is erased • User is prompted with an account deletion message
Failure criteria	Any of the following conditions occurring constitutes failure:
Failure response	Prompt the user "Administration account deletion failed. Refresh page or try again later."
Non-functional requirement	 Change in selected user's account status completes within 5 seconds User must select account deletion from options of yes or no Selection of no returns the user to their previous view User must confirm their selection of account deletion User must acknowledge deletion has occurred
Priority	Medium

Admin Disable Account	
Precondition	All of the following conditions must be fulfilled: User must be logged in Selected user account must be enabled
Acceptance	 System administrator user User must be on User Management view
Requirement input	A user account must be selected
Success criteria	All of the following conditions must be fulfilled: Selected account is disabled Any active authenticated session is immediately deactivated and the owner of the selected account is securely logged off

Failure criteria	Any one of the following conditions occurring constitutes failure: Owner of selected account can still log in and access account features Owner of selected account is able to remain logged in after being disabled
Failure response	Display message to user "Administration account disable error. Unable to disable account. Account is still enabled"
Non-functional requirement	Change in selected user's account status completes within 5 seconds
Priority	Medium

Admin Enable Account	
Precondition	All of the following conditions must be fulfilled: User must be logged in Selected user account must be disabled
Acceptance	 System administrator user User must be on User Management view
Requirement input	A user account must be selected
Success criteria	All of the following conditions must be fulfilled: Selected account is enabled Owner of selected account is able to log in and access account features
Failure criteria	Any one of the following conditions occurring constitutes failure: Owner of selected account cannot log in and access account features Owner of selected account is unable to remain logged in after being enabled
Failure response	Display message to user "Administration account enable error. Unable to enable account. Account is still disabled"
Non-functional requirement	Change in selected user's account status completes within 5 seconds
Priority	Medium

Admin View Account	
Precondition	User must be logged in

Acceptance	 System administrator user User must be on User Management view
Requirement input	A user account must be selected
Success criteria	Selected account details are displayed, including all listings, bookings, and project showcases.
Failure criteria	Any one of the following conditions occurring constitutes failure: Selected account details are hidden from view Selected account details displayed are not identical to actual selected account details
Failure response	Display message to user stating "Administration account view error. Unable to load all user settings into view. Refresh page or try again later"
Non-functional requirement	Change in selected user's account status completes within 5 seconds
Priority	Medium

Usage Analysis Dashboard	
Precondition	User must be logged in
Acceptance	 System administrator user User must be on User Management view
Requirement input	User input confirming action to view Usage Analysis Dashboard
Success criteria	All of the following conditions must be fulfilled: User can view KPIs through interface Relevant Data is retrieved from Database
Failure criteria	Any one of the following conditions occurring constitutes failure: Unable to retrieve relevant data KPIs do not refresh in intervals of 60 seconds KPIs do not refresh entirely KPIs do not retrieve data from database View does not load within 15 seconds
Failure response	Prompt the user "Usage analysis display error. Analysis dashboard failed to load. Refresh page or try again later."
Non-functional requirement	 KPIs refresh in intervals of 60 seconds View loads within 15 seconds Data access within 5 seconds
Priority	Medium

Scheduling System

Business Rules:

- It is illegal to enter an end date which precedes a start date or a start date which precedes the current date, doing so will prompt the user to enter a legal time frame
 - Dates will be determined using PST
- A user will only view the calendar on a month-to-month basis, starting with the last week of the previous month and extending to the first week of the next month.
 - Changing the currently viewed month is limited to the current month and 6 months in advance.
- Each week of a month will start with Sunday and always list every day of the week even if there is no time frame available for booking on that day.
- Cancellation of a booking must be requested 48 hours before the start date and time of the booking.
 - In the event that a cancellation is requested within this time frame, the user will be asked to contact the host directly.

Change Monthly Calendar View's Displayed Month	
Precondition	User has selected a listing
Acceptance	 All users User must be on calendar view
Requirement input	User decision of next month or previous month
Success criteria	 All of the following conditions must be fulfilled: Month in calendar view is the user's intended month, determined by user input New month in calendar view is populated by available time frames for potential booking
Failure criteria	Any one of the following conditions occurring constitutes failure: • Month does not change to chosen month • Calendar view does not reflect real-life calendar month • Calendar format shifts or changes calendar display • Selected time frames are shown on incorrect months
Failure response	Prompt the user "Calendar display error. Refresh page or try again later."
Non-functional requirement	 Changes month within 2 seconds Bookings on a listing's calendar view must load within 10 seconds of monthly display Users cannot send more than 5 requests to change monthly view within 10 seconds
Priority	Low

Filter Calendar View	
Precondition	User has selected a listing
Acceptance	All usersUser must be on calendar view
Requirement input	All of the following conditions must be fulfilled: • Start date • End date The following conditions are not required: • Static start time for all days • Static end time for all days • Start time for each specific day • End time for each specific day • Type of workspace
Success criteria	All of the following conditions must be fulfilled: • Filtered time frames are highlighted • Time frame is exactly as indicated by user input • Only available unbooked time frames are listed
Failure criteria	Any one of the following conditions occurring constitutes failure: Time frames for bookings which are unavailable are shown Time frames outside of the filtered interval are shown
Failure response	Prompt the user "Calendar filter error. Refresh page or try again later."
Non-functional requirement	Filter calendar within 3 seconds
Priority	Low

Unfilter Calendar View	
Precondition	All of the following conditions must be fulfilled: User has selected a listing Calendar must be filtered
Acceptance	All usersUser must be on calendar view
Requirement input	Confirmation via user input
Success criteria	No time frames are highlighted
Failure condition	Any one of the following conditions occurring constitutes failure: • All available listings are not shown • Calendar view is not restored to default view
Failure response	Prompt the user "Reset calendar error. Refresh page or try again later."

Non-functional requirement	Filter calendar within 1 second
Priority	Low

Select Listing Time Frame	
Precondition	User has selected a listing
Acceptance	All usersUser must be on calendar view
Requirement input	All of the following conditions must be fulfilled: User input confirming chosen day Indicate single day or multi-day booking Input start time Input end time The following conditions are not required: Input each individual day's specific start time Input each individual day's specific end time
Success criteria	 All of the following conditions must be fulfilled: Selected time frames are highlighted in calendar view Window in sidebar appears showing selected dates with start and end times Price for selected time frames are shown
Failure criteria	Any one of the following conditions occurring constitutes failure: Selected time frames are not highlighted Highlighted sections do not reflect selected time frame exactly Calendar view shifts to a different month outside of selected time frame Highlighted sections do not persist while remaining on view Price is not accurate as based on Host's price per hour
Failure response	Prompt the user "Listing selection error. Selected listing failed to load. Refresh page or try again later."
Non-functional requirement	Selection of a time frame must be confirmed within 2 seconds
Priority	High

Alter Selected Time Frame	
Precondition	All of the following conditions must be fulfilled: User has selected a listing User must have selected time frame
Acceptance	All users

	User must be on calendar view
Requirement input	All of the following conditions must be fulfilled: • There exists a selected time frame in calendar • Indicate single day or multi-day booking • Input start time • Input end time The following conditions are not required: • Input each individual day's specific start time • Input each individual day's specific end time
Success criteria	All of the following conditions must be fulfilled: Selected time frames are highlighted in calendar view Window in sidebar appears showing selected dates with start and end times Previous time frames which are no longer selected are no longer highlighted Price for newly selected time frames are shown
Failure criteria	 Any one of the following conditions occurring constitutes failure: Any part of the calendar is still selected Any part of the calendar is still highlighted Calendar view changes to a different month Price is not accurate as based on Host's price per hour
Failure response	Prompt the user "Listing selection edit error. Refresh page or try again later."
Non-functional requirement	Selection of a time frame must be confirmed within 2 seconds
Priority	High

Deselect Selected Time Frame	
Precondition	All of the following conditions must be fulfilled: User has selected a listing User must have selected time frame
Acceptance	All usersUser must be on calendar view
Requirement input	Confirmation via user input
Success criteria	All of the following conditions must be fulfilled: Calendar has returned to a completely unhighlighted view There is no longer a sidebar window indicating selected time frames
Failure criteria	Any one of the following conditions occurring constitutes failure: • Default calendar view is not shown

	Any portion of the calendar is still highlighted
Failure response	Prompt the user "Listing deselection error. Refresh page or try again later."
Non-functional requirement	Deselection of a time frame must be confirmed within 2 seconds. User must select the deselect time frame option on view to confirm action
Priority	Medium

Booking of Listing Time Frame	
Precondition	All of the following conditions must be fulfilled: User has selected a listing User must have selected time frame User must not be owner of listing User must be logged in
Acceptance	Authenticated usersUser must be on calendar view
Requirement input	All of the following conditions must be fulfilled: Selected time frame for a listing User confirmation input
Success criteria	 All of the following conditions must be fulfilled: There is a confirmation view of booking the selected time frame Notify user and host of the selection with listing information including date, location, price, and time frame The listing's availability during the selected time frame is indicated as unavailable Booking information is stored in database
Failure criteria	Any one of the following conditions occurring constitutes failure:
Failure Response	Determine whether a booking request was sent to the database - If confirmed, notify user "Booking confirmed" - If unconfirmed, retry once. On repeated failure, notify user "Booking error. Booking not confirmed. Refresh page or try again later."
Non-functional requirement	 Confirmation of a time frame must be confirmed within 5 seconds User must confirm action from options of yes or no Selection of no returns the user to their previous view Error rate of users' booking must not exceed 5%
Priority	Critical

Cancellation of Booked Time Frame	
Precondition	All of the following conditions must be fulfilled: User has selected a listing User must have a booking User must be logged in
Acceptance	 Authenticated users User must be on calendar view
Requirement input	All of the following conditions must be fulfilled: • Selection of the booked time frame which is being canceled • Reason for cancellation
Success criteria	 All of the following conditions must be fulfilled: There is a confirmation box of cancellation the selected time frame There is communication to the host of the cancellation The listing's availability during the selected time frame is indicated as available A confirmation email is sent to the user with cancellation information including date, location, and time frame
Failure criteria	Any one of the following conditions occurring constitutes failure:
Failure Response	Determine whether a booking cancellation was sent to the database - If confirmed, notify user confirming booking cancellation "Booking cancellation confirmed" - If unconfirmed, retry once. On repeated failure, notify user "Cancellation error. Booking cancellation not confirmed. Refresh page or try again later."
Non-functional requirement	 Cancellation of a time frame must be confirmed within 5 seconds User must confirm action of cancellation from options of yes or no Selection of no returns the user to their previous view Error rate of users' booking cancellations must not exceed 10%
Priority	Critical

Discovery System

Business Rules:

- A list of multiple random listings or projects curated for the user will be initially be displayed on arrival to the discovery system view, default of 50 results are displayed
- Illegal input characters that are not alphanumeric will be filtered out upon searching using the search bar
- The search bar will have a limit to the number of characters that can be used for a search query, default is 200 characters
- Certain amount of results will be displayed at a time, default is 50 results
- Filtering search query can be sorted by
 - Workspaces
 - Location
 - Availability
 - Project Showcases
 - Reputation
 - Location

Search Bar Input	
Precondition	User has navigated to search bar
Acceptance	All usersUser must be on Discovery view
Requirement input	A string of text of the user's search query
Success criteria	A list of suggested results appear under the search bar if any
Failure criteria	N/A
Failure Response	N/A
Non-functional requirement	Database query with results within 5 seconds
Priority	High

Search	
Precondition	User must have input a query
Acceptance	All usersUser must be on Discovery view
Requirement input	All of the following conditions must be fulfilled:

	User input confirming action A valid search entry
Success criteria	All of the following conditions must be fulfilled: • A list of results appear • Results that are related to the search query are returned • If no results, display a message
Failure criteria	Failed to fetch database data
Failure Response	Retry request to database twice then display error message "Discovery search error. Refresh page or try again later."
Non-functional requirement	Database query with results within 5 seconds
Priority	High

Filter Results	
Precondition	Results from search query have occurred
Acceptance	All usersUser must be on Discovery view
Requirement input	All of the following conditions must be fulfilled: • Selected filter options • Valid search entry
Success criteria	- A list of filtered results appear - If no results, display a message
Failure criteria	Failed to fetch database data
Failure Response	Retry twice then display an error message stating "Discovery filter error. Refresh page or try again later."
Non-functional requirement	Database query with results within 5 seconds
Priority	Low

Unfilter Results	
Precondition	A list of filters are applied to the resulting search query
Acceptance	All usersUser must be on Discovery view

Requirement input	User input confirming action
Success criteria	- A list of results of the original search query is returned without any filters - If no results, display a message
Failure criteria	Failed to fetch database data
Failure Response	Retry twice then display an error message "Discovery unfilter error. Refresh page or try again later."
Non-functional requirement	Database query with results within 5 seconds
Priority	Low

Open Result	
Precondition	A list of results from a users (filtered) search query
Acceptance	All usersUser must be on Discovery view
Requirement input	Selection of a singular result
Success criteria	Redirect a user to a new view relating to the selected result
Failure criteria	Any one of the following conditions occurring constitutes failure: • Failed to fetch database data • View is no longer accessible
Failure Response	 If response is unsuccessful, retry twice then display an error message stating "Unable to open requested page. Refresh page or try again later." If view request is blocked, display an error message stating "Requested page is currently unavailable. It may have been moved or deleted. Refresh page or try again later."
Non-functional requirement	 Database query with results within 5 seconds New view opens within 3 seconds
Priority	High

Notification System

Business Rules:

- Authenticated users can enable notifications based on selected preferences.
 - Default setting will have only on site and email notifications
 - Additional selections include text notifications
 - Options to select all, some, or none are available
- A notification will be sent anytime a user changes their Account settings
 - Changes to password will specifically state password has been changed
- Notification on the website will be displayed via a popup banner and will fade away over a short period of 8 seconds.
- A List Menu for notifications will hold 50 notifications before deleting the oldest ones.
- Notifications are queued for 1 minute. Any following notifications during that interval will be compiled into a group notification before being sent out.
- Group Notifications can be expanded on in List Menu to view each individual notification packaged in.
- Authenticated users will be able to filter through Notification Types in List Menu.
 - Notification Types: Scheduling, Workspace, Project Showcase, Other

Display On-Site Notification	
Precondition	User must be logged in
Acceptance	Authenticated users User is on any view
Requirement input	N/A
Success criteria	All of the following conditions must be fulfilled:
Failure condition	 Any one of the following conditions occurring constitutes failure: Notification Banner doesn't disappear after appearing on Notification Menu Notification repeats after being dismissed
Failure Response	N/A
Non-functional requirement	Appear within 2 seconds
Priority	High

Select Notification Content Type	
Precondition	All of the following conditions must be fulfilled:

	 User has navigated to Notification Settings on Account view User must be logged in
Acceptance	 Authenticated users User must be on Account Settings View
Requirement input	All of the following conditions must be fulfilled: Toggle setting per notification type Confirmation of changed settings
Success criteria	All of the following conditions must be fulfilled: Saved changes remain after loading another view Notification based on type chosen appear
Failure condition	Any one of the following conditions occurring constitutes failure:
Failure Response	N/A
Non-functional requirement	 Saved changes take into effect after 2 seconds User must confirm change in notification type from options of yes or no Selection of no returns the user to their previous view
Priority	Medium

Select Notification Delivery Method Type	
Precondition	All of the following conditions must be fulfilled: User has navigated to Notification Settings on Account view User must be logged in
Acceptance	 Authenticated users User must be on Account Settings view
Requirement input	All of the following conditions must be fulfilled: Toggle setting per notification method If Text Message toggle active, enter phone number
Success criteria	Notifications sent and received at selected destinations
Failure condition	Notifications are not received at selected destinations
Failure Response	N/A
Non-functional requirement	Notifications to external destinations sent and received within 5-10 seconds.

Priority I	Low
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Sending Account Change Notification	
Precondition	All of the following conditions must be fulfilled: User has changed setting on their Profile User must be logged in
Acceptance	 Authenticated users User must be on Account Settings view
Requirement input	N/A
Success criteria	Users receive email after changes in profile have been saved. - Changes specifically to password will state as such
Failure condition	No email is sent after saving changes
Failure Response	N/A
Non-functional requirement	Email sent within 2 minutes of changes
Priority	Low

Displaying Notification Banner	
Precondition	User must be logged in
Acceptance	Authenticated users User is on any view
Requirement input	N/A
Success criteria	Notification Banner pops up and disappears after a set duration.
Failure condition	Any one of the following conditions occurring constitutes failure: Notification Banner does not disappear after set duration Notification Banner does not appear at all
Failure Response	N/A
Non-functional requirement	Notification Banner disappears after 8 seconds of being displayed
Priority	Medium

Expand Notification Menu	
Precondition	User must be logged in
Acceptance	Authenticated users User is on any view
Requirement input	User input to Expand Notification Menu
Success criteria	 All of the following conditions must be fulfilled: Notification Menu opens Loads categories and notifications Notifications are in order from most recent to oldest Can scroll through list
Failure condition	Any one of the following conditions occurring constitutes failure: Notification Menu does not load No Notifications load
Failure Response	Display an error message stating "Notification menu error. Unable to load notifications. Refresh page or try again later."
Non-functional requirement	 Be able to load all features and notifications within 3 seconds User must select the expand notification option on view to confirm action
Priority	High

Display Group Notifications	
Precondition	All of the following conditions must be fulfilled: • A notification has arrive within 1 minute of initial notification starting queue • User must be logged in
Acceptance	Authenticated usersUser is any view
Requirement input	N/A
Success criteria	All of the following conditions must be fulfilled: Group Notification successfully displays how many notifications are contained Group Notification reduces amount of notifications pinged
Failure condition	Any one of the following conditions occurring constitutes failure: Group Notification pings but still displays each individual one Several individual notifications ping

Failure Response	N/A
Non-functional requirement	Notification be displayed within 3 seconds
Priority	Low

Expand Group Notifications	
Precondition	User must be logged in
Acceptance	Authenticated usersUser is on Notification Menu
Requirement input	User input on a Group Notification
Success criteria	 All of the following conditions must be fulfilled: Notification clearly identifies how many notifications are contained within Clicking grouped notification expands into a list of each individual notification
Failure condition	Any one of the following conditions occurring constitutes failure: Group Notification does not show up on Notification Menu Notifications are not grouped as they should be Group Notification does not expand
Failure Response	N/A
Non-functional requirement	Expansion in 3 seconds
Priority	Low

Auto Deletion at Capacity	
Precondition	User must be logged in
Acceptance	Authenticated usersUser is in Notification Menu
Requirement input	N/A
Success criteria	At a max capacity of 50 notifications, new notifications will enter while the oldest will be replaced
Failure condition	Any one of the following conditions occurring constitutes failure: Notification amount exceed capacity Auto Deletion occurs pre-maturely
Failure Response	N/A

Non-functional requirement	Auto Deletion occurs 3 seconds after new notification comes in
Priority	Low

Clear All Notifications	
Precondition	User must be logged in
Acceptance	Authenticated usersUser is on Notification Menu
Requirement input	User input for Clear All
Success criteria	All of the following conditions must be fulfilled:
Failure condition	Any one of the following conditions occurring constitutes failure: • Fail to completely dismiss all notifications • After reloading view, notifications persist
Failure Response	N/A
Non-functional requirement	Dismissal of all notifications within 4 seconds
Priority	Medium

Dismissal of Individual Notification	
Precondition	User must be logged in
Acceptance	 Authenticated users User is on Notification Menu
Requirement input	User input on Notification Banner
Success criteria	All of the following conditions must be fulfilled: Option to clear appears after hovering notification Clicking "clear" dismisses individual notification
Failure condition	Any one of the following conditions occurring constitutes failure: Notification does not clear Notification persist after reloading view
Failure Response	N/A
Non-functional requirement	Dismissed within 2 seconds

Priority High

Filtering Notifications in List Menu	
Precondition	User must be logged in
Acceptance	 Authenticated users User must be on Notification Menu
Requirement input	User prompt on Filter
Success criteria	User selects Filter Prompt and Notifications are filtered by that category - Multiple categories can be selected at once - Deselecting all categories returns menu to its original state
Failure condition	Any one of the following conditions occurring constitutes failure: • Selecting Filter does not filter notifications • Deselecting Filters do not return List Menu to original state
Failure Response	N/A
Non-functional requirement	Filter Notifications within 3 seconds
Priority	Medium

Listing Profile System

Business Rules:

- Ratings must be of integer values 1, 2, 3, 4, or 5.
- All user input text is to be plain text, without formatting.
- Listing indicates when it was last edited by the Host by date
- Comments and ratings display their star rating, the date created/edited, and the name of the user
 - The user can elect to appear anonymous
 - o Comments are limited to a certain amount of characters, default is 250

Listing Initialization (Does not have an account)	
Precondition	User must be logged out
Acceptance	Unauthenticated usersUser is on the home view.
Requirement input	All of the following conditions must be fulfilled: User input confirming creation of listing User is prompted to login
Success criteria	Page switches to the Login view
Failure condition	Any one of the following conditions occurring constitutes failure: • Page is unable to load • Issue with login
Failure Response	Prompt user "Listing initialization error, account not logged in. Refresh page or try again later."
Non-functional requirement	System responses within 3 seconds
Priority	Critical

Listing Initialization (Has an account)	
Precondition	All of the following conditions must be fulfilled: • User must be logged in
Acceptance	 Authenticated users User is on the home view or Listings view
Requirement input	All of the following conditions must be fulfilled: • User input confirming creation of listing

	User title input
Success criteria	Page switches to the Listing/Listing Draft Editing view
Failure condition	Any one of the following conditions occurring constitutes failure: • Page is unable to load • Issue with creating a new Listing
Failure Response	Prompt user "Listing initialization error. Refresh page or try again later."
Non-functional requirement	System responses within 3 seconds
Priority	Critical

View all owned Listings	
Precondition	User must be logged in
Acceptance	Authenticated usersUser must be on "My Listing" view
Requirement input	User interaction
Success criteria	All of the following conditions must be fulfilled: If user has no listing, view is empty Otherwise, a list of published and listing drafts will be displayed
Failure condition	Any one of the following conditions occurring constitutes failure: • Page is unable to load • Listings are unable to be fetched
Failure Response	Prompt user "Listings failed to load. Refresh page or try again later."
Non-functional requirement	System responses within 3 seconds
Priority	High

Edit a Listing/Listing Draft	
Precondition	User must be logged in
Acceptance	 Authenticated users User is on home view or "My Listings" view with at least one draft or listing
Requirement input	All of the following conditions must be fulfilled: User input confirming action to edit If listing is already published, required sections are: 1. Listing Title

	2. Description 3. Address/Location 4. Image and/or Video file(s) 5. Price 6. Availability
Success criteria	All of the following conditions must be fulfilled: Listing/Listing Draft is updated in database Listing/Listing Draft is updated in User's "My Listings" view
Failure condition	Any one of the following conditions occurring constitutes failure: Listing/Listing Draft info unable to load Listing/Lighting Draft does not display updated fields
Failure Response	Prompt user "Listing edits error. Refresh page or try again later."
Non-functional requirement	Database updates within 3 seconds
Priority	Critical

Create a Listing Draft	
Precondition	All of the following conditions must be fulfilled: User is on editing a Listing/Listing Draft User must be logged in
Acceptance	Authenticated users User must be on "My Listing" view
Requirement input	All of the following conditions must be fulfilled: User input on editing User input for confirmation of changes
Success criteria	All of the following conditions must be fulfilled: • A listing is successfully created • New listing is displayed on My Listings view
Failure condition	Listing Draft unable to be saved
Failure Response	Prompt user "Listing draft error. Unable to create listing draft. Refresh page or try again later."
Non-functional requirement	 Database updates within 3 seconds User must confirm action from options of yes or no Selection of no returns the user to their previous view
Priority	Critical

Delete a Listing/Listing Draft	
Precondition	One of the following conditions must be met: User must have a Listing up on profile User must have draft for listing
Acceptance	Authenticated usersUser must be on "My Listings" view
Requirement input	All of the following conditions must be fulfilled: User input choosing specific listing or listing draft User input confirming deletion
Success criteria	All of the following conditions must be fulfilled: Listing/Listing Draft is no longer shown to user Listing/Listing Draft is removed from database
Failure condition	Any one of the following conditions occurring constitutes failure: Listing/Listing Draft removal message not received by server Listing/Listing Draft removal unsuccessful from database Listing/Listing Draft still displays on "My Listings" view
Failure Response	Prompt user "Listing deletion error. Refresh page or try again later."
Non-functional requirement	Database updates within 3 seconds
Priority	Critical

Publish a Listing/Listing Draft	
Precondition	All of the following conditions must be fulfilled: • User must be logged in
Acceptance	Authenticated usersUser must be on "My Listings" view
Requirement input	All of the following conditions must be fulfilled: User interaction to publish a listing draft Required user text input sections: 1. Listing Title 1. Description 2. Address/Location 3. Image and/or Video file(s) 4. Price 5. Availability
Success criteria	All of the following conditions must be fulfilled: • Listing Draft is published

	 Listing Draft is updated to database Listing Draft is shown as Listing to user New Listing is saved as such and is viewable by other users
Failure condition	Any one of the following conditions occurring constitutes failure: Listing/Listing Draft publish message not received by server Listing/Listing Draft publish unsuccessful from database
Failure Response	Prompt user "Publishing listing error. Refresh page or try again later."
Non-functional requirement	 Database updates within 3 seconds Error rate of users' publishing a listing must not exceed 10%
Priority	Critical

Listing Rating and Commenting	
Precondition	All of the following conditions must be fulfilled: User has had previous booking with Listing they are trying to rate and/or comment on User has not left a review on Listing previously User must be logged in
Acceptance	Authenticated usersUser must be on "My Listing" view
Requirement input	Star rating required The following conditions are not required: Commenting
Success criteria	Rating appears to all users
Failure condition	Any one of the following conditions occurring constitutes failure: Rating submitted without meeting requirements Rating unsuccessfully sent Rating not viewable to all users
Failure Response	Prompt user "Listing rating and comment error. Ratings failed to upload. Refresh page or try again later."
Non-functional requirement	Database updates within 3 seconds
Priority	Low

Edit Listing Review	
Precondition	All of the following conditions must be fulfilled:

	 User has previously left a validated review on the Listing User must be logged in
Acceptance	 Authenticated users User must be on "My Listing" view
Requirement input	Star rating required The following conditions are not required: Commenting
Success criteria	Rating appears to all users
Failure condition	Any one of the following conditions occurring constitutes failure: Rating submitted without meeting requirements Rating unsuccessfully sent Rating not viewable to all users
Failure Response	Prompt user "Listing review editing error. Refresh page or try again later."
Non-functional requirement	Database updates within 3 seconds
Priority	Low

Delete Listing Review	
Precondition	All of the following conditions must be fulfilled: User has previously left a validated review on the Listing User must be logged in
Acceptance	 Authenticated users User must be on "My Listing" View
Requirement input	All of the following conditions must be fulfilled: User interaction with specific listing User input confirming deletion
Success criteria	All of the following conditions must be fulfilled: Review no longer shown to users Review removed from database Rating no longer counts towards average
Failure condition	Any one of the following conditions occurring constitutes failure: • Rating deletion unsuccessfully sent • Rating change not viewable to all users
Failure Response	Prompt user "Review deletion error. Refresh page or try again later."
Non-functional requirement	Database updates within 3 seconds
Priority	Low

Project Showcase System

Business Rules:

- Project showcase descriptions will support text markdown syntax
- A project showcase must include a 1 word title, 50 word description, and 1 file upload for minimal publishing requirements
- Comments will be viewable at intervals of 10, 20, 50

View Project Showcase	
Precondition	Project showcase is published and has public visibility
Acceptance	 All users User must be on Project Showcase view of a listing
Requirement input	Selection of desired showcase to view
Success criteria	Showcase title, description, and attached files are viewable
Failure criteria	Showcase title, description, or attached files are unviewable
Failure response	Retry once. On repeated failure, "Unable to load project showcase. Refresh page or try again later"
Non-functional requirement	Project showcase must be shown within 5 seconds
Priority	High

Like Project Showcase	
Precondition	All of the following conditions must be fulfilled: User must have selected a Project Showcase User must be logged in
Acceptance	 Authenticated users User must be on Project Showcase view of a listing
Requirement input	Confirmation via user input
Success criteria	All of the following conditions must be fulfilled: • Project showcase like tally increases by one • User data stores liked project showcase
Failure criteria	Any one of the following conditions occurring constitutes failure: Like is not reflected on project showcase Like is not linked to user

Failure response	Retry once. On repeated failure, notify user "Project showcase like error. Unable to like project showcase. Refresh page or try again later"
Non-functional requirement	 Like of project showcase must be confirmed within 5 seconds User must select the like project showcase option on view to confirm action
Priority	Low

Create Project Showcase Draft	
Precondition	All of the following conditions must be fulfilled: User must have used the workspace in the listing User must be logged in
Acceptance	 Authenticated users User must be on Project Showcase view of a listing
Requirement input	All of the following conditions must be fulfilled: Title Relevant project files Description
Success criteria	All of the following conditions must be fulfilled: • Project showcase draft created • Project showcase filled in with user input fields • Project showcase missing user input fields where empty
Failure criteria	Any one of the following conditions occurring constitutes failure: Project showcase draft not created Project showcase completely empty Project showcase missing user input fields where user submitted parameters
Failure response	- If creation can be confirmed in the database, notify the user confirming "Project showcase was created." - If unconfirmed, retry once. On repeated failure, notify the user that "Project showcase creation error. Project showcase was not created. Refresh page or try again later."
Non-functional requirement	Creation of project showcase draft must be confirmed within 5 seconds
Priority	High

Edit Drafted Project Showcase	
Precondition	All of the following conditions must be fulfilled: • User must have used the workspace in the listing

	 User must have a drafted project showcase User must be logged in
Acceptance	 Authenticated users User must be on Project Showcase view of a listing
Requirement input	All of the following conditions must be fulfilled: Title Addition or removal of project files Description Confirmation via user input
Success criteria	Project showcase draft reflects new user input
Failure criteria	Any one of the following conditions occurring constitutes failure: • Project showcase draft removes unedited fields • Project showcase draft is not identical to user edit
Failure response	Retry once. On repeated failure, notify the user that "Project showcase draft edit error. Edit was not saved. Refresh page or try again later."
Non-functional requirement	 Edit of project showcase draft must be confirmed within 5 seconds User must confirm action from options of yes or no Selection of no returns the user to their previous view
Priority	Medium

Remove Drafted Project Showcase	
Precondition	All of the following conditions must be fulfilled: User must have used the workspace in the listing User must have a drafted project showcase User must be logged in
Acceptance	 Authenticated users User must be on Project Showcase view of a listing
Requirement input	Confirmation via user input
Success criteria	Project showcase draft is removed from data
Failure criteria	Any one of the following conditions occurring constitutes failure: Project showcase draft is viewable Project showcase draft is published Project showcase draft remains in database
Failure response	- If removal of showcase draft is confirmed in the database, notify user that "Removal of project showcase draft was successful." - If unconfirmed, retry once. On repeated failure, notify user that "Project showcase removal error. Removal of project showcase draft was

	unsuccessful. Refresh page or try again later."
Non-functional requirement	 Removal of drafted project showcase must be confirmed within 5 seconds User must confirm action from options of yes or no Selection of no returns the user to their previous view
Priority	Low

Preview Drafted Project Showcase	
Precondition	All of the following conditions must be fulfilled: User must have used the workspace in the listing User must have a drafted project showcase User must be logged in
Acceptance	 Authenticated users User must be on project showcase view of a listing
Requirement input	All of the following conditions must be fulfilled: Title Project file(s) Description
Success criteria	All of the following conditions must be fulfilled: • Project showcase is viewed as published view • Project showcase is only viewable by owner of draft
Failure criteria	Any one of the following conditions occurring constitutes failure: • Project showcase is published • Project showcase is viewable by any user
Failure response	Prompt user "Daft failed to load. Refresh page or try again later."
Non-functional requirement	Preview of project showcase must be confirmed within 3 seconds
Priority	Low

Publish Drafted Project Showcase	
Precondition	All of the following conditions must be fulfilled: User must have used the workspace in the listing User must have a drafted project showcase User must be logged in
Acceptance	 Authenticated users User must be on Project Showcase view of a listing

Requirement input	All of the following conditions must be fulfilled:
Success criteria	Project showcase is viewable by all users
Failure criteria	 Any one of the following conditions occurring constitutes failure: Project showcase is hidden from view Project showcase is not identical to drafted showcase created by owner of draft Project showcase does not display attached files
Failure response	 If publication can be confirmed in the database, notify user that "Publication of project showcase was successful." If unconfirmed, retry once. On repeated failure, notify user that "Project showcase was not published. Refresh page or try again later."
Non-functional requirement	 Publication of project showcase must be confirmed within 5 seconds User must confirm publication of project showcase from options of yes or no Selection of no returns the user to their previous view
Priority	High

Edit Published Project Showcase	
Precondition	All of the following conditions must be fulfilled: User must have used the workspace in the listing User must have published project showcase User must be logged in
Acceptance	 Authenticated users User must be on Project Showcase view of a listing
Requirement input	Confirmation via user input: - Title - Addition or removal of project files - Description
Success criteria	All of the following conditions must be fulfilled: • Project showcase is viewable by all users • Project showcase reflects edited fields
Failure criteria	Any one of the following conditions occurring constitutes failure: Project showcase is hidden from public view Project showcase draft removes unedited fields Project showcase draft is not identical to user edit

	Project showcase duplicate is created
Failure response	Notify user "Edit was not confirmed. Refresh page or try again later."
Non-functional requirement	Posting of new comment must be confirmed within 5 seconds
Priority	Medium

Remove Published Project Showcase	
Precondition	All of the following conditions must be fulfilled: User must have used the workspace in the listing User must have published project showcase User must be logged in
Acceptance	 Authenticated users User must be on Project Showcase view of a listing
Requirement input	Confirmation via user input
Success criteria	Project showcase is hidden from public view
Failure criteria	Project showcase is viewable
Failure response	If removal of project showcase can be confirmed in the database, notify user "Project showcase removed successfully." If unconfirmed, retry once. On repeated failure, notify user that "Project showcase was not removed. Refresh page or try again later."
Non-functional requirement	Removal of project showcase must be confirmed within 5 seconds
Priority	Medium

Reorder Attached Files in Project Showcase	
Precondition	 All of the following conditions must be fulfilled: User must have used the workspace in the listing User must have a drafted or published project showcase User must have multiple (2+) files attached to project showcase User must be logged in
Acceptance	 Authenticated users User must be on Project Showcase view of a listing
Requirement input	 All of the following conditions must be fulfilled: User input confirming selection of file reordering User input selecting one file User input confirming new placement of selected file in file list

Success criteria	Project showcase reflects new order of files
Failure criteria	Any one of the following conditions occurring constitutes failure: • Project showcase removes a file • Project showcase duplicates a file • Project showcase does not reorder files • Project showcase order does not reflect user input
Failure response	Retry once. On repeated failure, notify user "Unable to reorder files. Refresh page or try again later."
Non-functional requirement	Reordering of project showcase files must be confirmed within 3 seconds
Priority	Low

Share Project Showcase Link	
Precondition	User must have selected a project showcase
Acceptance	 All users User must be on Project Showcase view of a listing
Requirement input	Confirmation via user input
Success criteria	All of the following conditions must be fulfilled: • Project showcase link is copied to clipboard • Message box displaying project showcase link
Failure criteria	Any one of the following conditions occurring constitutes failure: Project showcase link is not copied to clipboard Project showcase link copied is not identical to selected project showcase
Failure Response	Prompt user "Link creation failed. Refresh page or try again later."
Non-functional requirement	Share link is generated within 1 second
Priority	Medium

Post Project Showcase Comment	
Precondition	All of the following conditions must be fulfilled: User must have selected a project showcase User must be logged in
Acceptance	 Authenticated users User must be on project showcase view of a listing
Requirement input	All of the following conditions must be fulfilled:

	 Confirmation via user input Comment text to be published
Success criteria	Comment is viewable to all
Failure criteria	Any one of the following conditions occurring constitutes failure:
Failure response	- If post of project showcase comment can be confirmed in the database, notify user "Project showcase comment posted." - If unconfirmed, retry once. On repeated failure, notify user that "Project showcase comment was not posted. Refresh page or try again later.
Non-functional requirement	Posting of project showcase comment must be confirmed within 5 seconds
Priority	Low

Edit Project Showcase Comment	
Precondition	All of the following conditions must be fulfilled: User must have selected a project showcase User must have posted a comment User must be logged in
Acceptance	 Authenticated users User must be on Project Showcase view of a listing
Requirement input	All of the following conditions must be fulfilled: Confirmation via user input Comment text to replace current comment
Success criteria	Comment is viewable to all and reflect new comment text
Failure criteria	Any one of the following conditions occurring constitutes failure: Comment has not changed Comment timestamp has not changed
Failure response	Retry once. On repeated failure, notify user that "Project showcase comment was not edited. Refresh page or try again later."
Non-functional requirement	Posting of new comment must be confirmed within 5 seconds
Priority	Low

Remove Project Showcase Comment

Precondition	All of the following conditions must be fulfilled: User must have selected a project showcase User must have posted a comment User must be logged in
Acceptance	 Authenticated users User must be on Project Showcase view of a listing
Requirement input	All of the following conditions must be fulfilled:
Success criteria	Comment is hidden from view
Failure criteria	Comment is viewable
Failure response	- If removal of project showcase comment can be confirmed in the database, notify user "Project showcase comment removed successfully." - If unconfirmed, retry once. On repeated failure, notify user that "Project showcase comment was not removed. Refresh page or try again later.
Non-functional requirement	Removal of project showcase comment must be confirmed within 5 seconds
Priority	Low

Vote on Project Showcase Comment	
Precondition	All of the following conditions must be fulfilled: User must have selected a project showcase User must have selected a comment User must be logged in
Acceptance	 Authenticated users User must be on Project Showcase view of a listing
Requirement input	All of the following conditions must be fulfilled: Confirmation via user input User selection of upvote or downvote
Success criteria	Comment vote tally increases or decreases
Failure criteria	Any one of the following conditions occurring constitutes failure: • Vote request is not sent to the database • Vote confirmation is not sent to the user
Failure response	- If vote of project showcase can be confirmed in the database, notify user "Project showcase vote successful." - If unconfirmed, retry once. On repeated failure, notify user that "Project showcase vote was not successful. Refresh page or try again later.

Non-functional requirement	Vote of project showcase comment must be confirmed within 5 seconds
Priority	Low

Report Project Showcase Comment	
Precondition	All of the following conditions must be fulfilled: User must have selected a project showcase User must have selected a comment User must be logged in
Acceptance	 Authenticated users User must be on Project Showcase view of a listing
Requirement input	All of the following conditions must be fulfilled: Confirmation via user input Reason for report
Success criteria	Report is sent to database
Failure criteria	Any one of the following conditions occurring constitutes failure: Report request is not sent to the database Report confirmation is not sent to the user
Failure response	- If report of project showcase comment can be confirmed in the database, notify user "Project showcase comment reported successfully." - If unconfirmed, retry once. On repeated failure, notify user that "Project showcase comment was not reported. Refresh page or try again later.
Non-functional requirement	Report of project showcase comment must be confirmed within 5 seconds
Priority	Low

Report Project Showcase	
Precondition	All of the following conditions must be fulfilled: User must have selected a project showcase User must be logged in
Acceptance	 Authenticated users User must be on Project Showcase view of a listing
Requirement input	All of the following conditions must be fulfilled: Confirmation via user input Reason for report
Success criteria	All of the following conditions must be fulfilled: • Report request is sent to the database

	Report confirmation is sent to the user
Failure criteria	N/A
Failure response	- If report of project showcase can be confirmed in the database, notify user "Project showcase reported successfully." - If unconfirmed, retry once. On repeated failure, notify user that "Project showcase was not reported. Refresh page or try again later.
Non-functional requirement	Report of project showcase must be confirmed within 5 seconds
Priority	Medium

Unlink Project From Project Showcase	
Precondition	All of the following conditions must be fulfilled: User must have selected a project showcase User must be logged in
Acceptance	 Host User must be on Project Showcase view of a listing
Requirement input	Confirmation via user input
Success criteria	All of the following conditions must be fulfilled: • Project showcase is removed from listing's project showcase view • Project showcase user is notified of removal • Listing owner is notified of removal • Project showcase is removed from public view and set to draft
Failure criteria	Any one of the following conditions occurring constitutes failure: • Project showcase is not removed from listing's project showcase view • Project showcase user is not notified of removal • Listing owner is not notified of removal • Project showcase is viewable by all users
Failure Response	- If removal of project can be confirmed in the database, notify user "Project removed successfully." - If unconfirmed, retry once. On repeated failure, notify user that "Project was not removed. Refresh page or try again later.
Non-functional requirement	Unlinking from the project showcase must be confirmed within 5 seconds.
Priority	High

Collaborative System

Business Rules:

- The following input boxes must meet these requirements:
 - Name 70 characters
 - o Profile Picture (optional) 1 image
 - o Contact Information maximum of 1000 characters
 - Expertise Tags (optional) maximum of 20 tags, each tag having a maximum of 100 characters
 - o Description maximum of 10000 characters
 - Uploaded Files , minimum of 1 image, maximum of 10 images
 - Availability (optional) maximum of 1000 characters
- Collaborator contact information and description input boxes will support markdown text.

View Collaborator Profile	
Precondition	User must be logged in
Acceptance	 Authenticated users User must be on collaborator view
Requirement input	Confirmation via input
Success criteria	All of the following conditions must be fulfilled: Can view public profiles which includes a collaborator's: 1. name 2. Profile picture 3. Contact information 4. Expertise tags 5. Description 6. Uploaded files 7. Availability.
Failure criteria	Any one of the following conditions occurring constitutes failure: Contents of a public collaborator's profile are not viewable. Requesting a user's profile data failed.
Failure response	Prompt user "Profile failed to load. Refresh page or try again later."
Non-functional requirement	Collaborator profile must be displayed within 5 seconds.
Priority	Low

Edit Collaborator Profile	
Precondition	User must be logged in

Acceptance	 Authenticated users User must be on collaborator view
Requirement input	All of the following conditions must be fulfilled: Confirmation via user input: 1. Name 2. Contact information 3. Description 4. Uploaded files The following conditions are not required: • A profile picture • Expertise tags • Availability
Success criteria	All of the following conditions must be fulfilled:
Failure criteria	Any one of the following conditions occurring constitutes failure:
Failure response	Prompt user "Profile edits failed. Refresh page or try again later."
Non-functional requirement	Collaborator profile is created within 5 seconds
Priority	Low

Remove Collaborator Profile	
Precondition	All of the following conditions must be fulfilled: User must have a published collaborator profile User must be logged in
Acceptance	 Authenticated users User must be on collaborator view
Requirement input	Confirmation via input
Success criteria	All information of the requested user's collaborator profile is cleared and the profile is hidden from public view.
Failure criteria	Any one of the following conditions occurring constitutes failure: Collaborator profile is still in public view. Information on a collaborator's profile is not cleared. Request to remove profile failed.
Failure response	Prompt user "Profile removal failed. Refresh page or try again later."

Non-functional requirement	Collaborator profile is removed within 5 seconds
Priority	Low

Change Collaborator Profile Visibility		
Precondition	All of the following conditions must be fulfilled: User must have a published collaborator profile User must be logged in	
Acceptance	 Authenticated users User must be on collaborator view 	
Requirement input	All of the following conditions must be fulfilled: Confirmation via user input User selection of public or private	
Success criteria	Collaborator profile visibility is changed to user selected visibility	
Failure criteria	Any one of the following conditions occurring constitutes failure:	
Failure response	Prompt user "Profile changes failed. Refresh page or try again later."	
Non-functional requirement	Collaborator profile visibility is changed within 5 seconds	
Priority	Low	

Upvote Collaborator Profile		
Precondition	All of the following conditions must be fulfilled: User must have selected a collaborator profile The selected collaborator profile must not be the user's User must be logged in	
Acceptance	 Authenticated users User must be on collaborator view 	
Requirement input	Confirmation via user input of upvote	
Success criteria	Upvote increments upvote counter and is saved to the data store.	
Failure criteria	Any one of the following conditions occurring constitutes failure:	

Failure response	Revoke the user's upvote in the data store and display error message "Upvote error. Refresh page or try again later."
Non-functional requirement	Collaborator profile upvote is registered within 5 seconds
Priority	Low

<u>Appendix</u>

Priority

Priority	Description
Critical	The requirement is critical for the project. Without this requirement to be fulfilled, the project can't proceed.
High	The requirement is a high priority in the project's success. Other features would rely on this requirement. The project could still be implemented in a minimum viable version.
Medium	The requirement is a medium priority in the project's success as it provides more value. The project could still be implemented in a minimum viable version.
Low	The requirement is a low priority. It's nice to have. The project could be implemented without depending on it.

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