Shubhankar Jaiswal

PricewaterhouseCoopers Private Limited **||** Ex- Infosys

Designation: Senior Associate   **Experience:** 6+ years

Email: shubhankar.jaiswal08@gmail.com   **Mobile:** 9711030781

OBJECTIVE:

Proactive and results-driven Database Developer & Assistant Manager with over 6+ years of experience in database design, performance tuning, and leading cross-functional agile teams. Skilled in architecting scalable data solutions, optimizing complex queries, and ensuring high system reliability. Known for driving technical excellence, promoting collaboration, and continuously improving development processes to meet evolving business needs.

TECHNICAL SKILLS:

- Database Technologies: MySQL Workbench, SQL Server 2019, Database Design & Modeling, Query Optimization, Performance Tuning
- Programming & Scripting: Python, HTML
- Analytics & Visualization Tools: Power BI, Tableau, Advanced Excel
- Data Analytics: Data Cleaning, Transformation, and Visualization
- Productivity Tools: Microsoft Office Suite (Excel, Word, PowerPoint, Outlook)

ACHIEVEMENTS:

- Promoted to Assistant Manager with a Rating 1 (Highest Performance Rating) in recognition of consistent excellence and leadership.
- Recipient of the 'Sunrise Award' twice for outstanding performance and contributions to project success.
- Received the 'Insta Award' twice in recognition of exceptional performance, timely delivery, and significant contributions to key project milestones.

CERTIFICATIONS:

- Google Project Management Certificate
- Google Data Analytics Certificate
- MySQL with Information Technology

PROFILE SUMMARY:

PricewaterhouseCoopers Private Limited: Jan 2023 – till date

Designation: Senior Associate   **Role:** Assistant Manager-Database Developer

- Led a technical team responsible for end-to-end product development, ensuring timely delivery and adherence to quality standards. Guiding team on how to performance tune the database.

- Provided hands-on guidance to the team on database performance tuning, query optimization, and efficient indexing strategies.

- Designed and modeled datasets, creating scalable and normalized schema structures aligned with evolving client requirements.

- Collaborated closely with senior management and clients to gather business requirements and translate them into technical solutions.

- Acted as a client-facing representative, effectively managing communications, resolving technical issues, and ensuring customer satisfaction.

- Hands-on experience with cloud platforms including Google Workspace (GCP) and Microsoft Azure for data storage, integration, and deployment.

- Successfully contributed to projects executed under Waterfall, Scrum, and Agile methodologies.

- Demonstrated strong decision-making abilities, project management expertise, and advanced problem-solving skills in high-pressure environments.

- Possess excellent communication skills—both written and verbal—along with analytical thinking, logical reasoning, and research proficiency.

KEY PROJECTS:

Project:	MahaRERA
Year:	March 2024 till now
Location:	Mumbai
Client:	Maharashtra Real Estate Regulatory Authority
Main project features:	Government-based project under MahaRERA, aimed at the promotion and regulation of the real estate sector in the state of Maharashtra. The objective is to make Maharashtra the premier destination for real estate investment regionally, nationally, and globally. This is achieved by ensuring that the interests of both consumers and developers are protected through effective and transparent regulation. The system also includes a robust Complaint Module to facilitate timely redressal of grievances and to promote accountability and trust within the sector.
Positions held:	Assistant Manager-Database Developer
Activities performed:	- Led a team of junior developers and interns, assigning tasks, reviewing code, and providing mentorship to improve technical delivery. - Designed, developed, and optimized complex SQL queries, views, stored procedures, and triggers for various real estate regulatory modules. - Implemented performance tuning strategies including indexing, query optimization, and execution plan analysis to improve database efficiency. - Led the development and enhancement of key modules such as Project Registration, Agent Management, and the Complaint Redressal System under MahaRERA. - Coordinated with cross-functional teams including QA, UI/UX, and DevOps to ensure smooth deployment and post-release support. - Acted as a key liaison between technical teams and stakeholders for requirement gathering, impact analysis, and status reporting. - Conducted training sessions and documentation reviews to onboard new team members and ensure knowledge retention. - Participated in project planning, effort estimation, and risk mitigation for database-related deliverables.

Project:	GUJRERA
Year:	Jan 2023 – Feb 2024
Location:	Delhi
Client:	Gujarat Real Estate Regulatory Authority
Main project features:	Government based project, for the promotion and regulation of the real estate sector in the state. To make Gujarat the premier destination for real estate investment regionally, nationally, and globally, where the interest of the consumers and developers in the real estate sector are secure through effective and fair regulation.
Positions held:	Database Developer
Activities performed:	• Designed and developed complex backend SQL queries, views, and stored procedures to support core functionalities. • Modified and optimized database structures and scripts based on evolving client requirements and module updates. • Collaborated with functional teams to understand business logic and translate it into efficient database workflows. • Implemented data validation rules, indexing strategies, and triggers to ensure data integrity and optimal performance. • Assisted in the integration of new modules into the existing database architecture with minimal downtime. • Supported ongoing maintenance, bug fixes, and deployment activities as part of the release cycle.

Infosys Limited: Sept 2019 - Jan 2021

Designation: System Engineer   Role: Team Manager

- Understanding business needs of client gathering required inputs and data.
- Support basic planning, execution of strategic projects, organization, implementation and monitoring functions for process improvements and management processes.
- Analyzing business requirements of client.
- Coordinated end to end implementation of technical solution in a fast-paced manner.
- Collect and analysis of data to assist engineering team with optimizing architecture for the client.
- Create and maintain Project plans and provide with regular updates on timelines, milestones, risks and performance metrics to key stakeholders to ensure timely completion of projects and process optimization
- Work with engineers and developers to coordinate design solutions for current system components according to the need of client.
- Development of test plans for related new product launches and related compliance testing.
- Communicated with staff and clients to understand specific system requirements.
- Help client in implementing the solution.
- Tested systems to verify whether performance levels met specifications
- Lead design walkthroughs for stakeholders and resolved their queries using Show and Tell sessions
- Maintain response and resolution speed as defined by SLOs and make sure all KPI Metrics are meet.

KEY PROJECTS:

Project	**Google Sunrise**
Year	March 2021 – December 2022
Location:	Bangalore
Client:	Alphabet Inc.
Main project features:	Providing Support and developing solutions for current system components according to the need of client.
Positions held:	Team Manager
Activities performed:	• Team lead in the Google Project and helped setting up the whole workflow process from scratch. • Support basic planning, Support the execution of strategic projects, organization, implementation and monitoring functions for process improvements and management processes. • Work with engineers and developers to coordinate design solutions for current system components according to the need of client. • Help client in implementing the solution. • Tested systems to verify whether performance levels met specifications • Participating in project meetings for evaluating project progress and providing technical input • Own and create performance improvement plans Communicate vision and strategic vision changes • Review and improve case handling flow Create, implement, and follow up on individual, team, and site wide action plans and communicate the initiatives and results with Google • 24 X 5 support operations, primarily supporting the Worldwide region

Project	**McDonald's**
Year	Jan 2020 – March 2021
Location:	Bangalore
Client:	McDonald's Corporation
Main project features:	Providing Support and developing solutions for current system components according to the need of client.
Positions held:	System Engineer
Activities performed:	• 24 X 5 support operations, primarily supporting the Worldwide region • Creation and management of Virtual machine using Azure • Monitoring of virtual networks • Creation of users • Monitoring of Web servers, Active directories and DHCP • Writing simple, medium and complex T-SQL queries that may or may not involve joins • Support engineering team with Adding of new servers • Handling of Escalations • 24 X 5 support operations, primarily supporting APAC region

ACADEMICS:

- Pursuing MBA with dual specialization in Leadership & Strategy and Marketing from NMIMS (Narsee Monjee Institute of Management Studies) – Ongoing
- Completed MCA in 2024 from Manipal University Jaipur, with a focus on advanced computing, software development, and database systems.
- Completed BCA in 2019 from Guru Gobind Singh Indraprastha University, Delhi
- Completed 12th in 2016 from Central Board of Secondary Education (CBSE)
- Completed 10th in 2014 from Central Board of Secondary Education (CBSE).

PERSONAL DETAILS:

Name: Shubhankar Jaiswal

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